کو-اوڤبڠک ڤرتام
CO-OPBANK
PERTAMA

LAPORAN TAHUNAN 2019
ANNUAL REPORT

MESYUARAT AGUNG PERWAKILAN TAHUNAN
ANNUAL GENERAL MEETING
61

BERSAMA KITA MAJU
TOGETHER WE GROW

DALAM LAPORAN INI
INSIDE THIS REPORT

Mesyuarat Agung Perwakilan Tahunan (MAPT) merupakan suatu forum dialog bagi anggota-anggota CBP. Bagi tahun 2020 ini, MAPT ke-61 akan menghimpunkan 579 perwakilan individu & 288 perwakilan koperasi dari 24 kawasan di seluruh Malaysia.

The Annual General Meeting (AGM) is a dialogue forum for the members of CBP. For 2020, the 61st AGM will congregate 579 individual representatives & 288 cooperative representatives from 24 regions throughout Malaysia.

BERSAMA KITA MAJU
TOGETHER WE GROW

Ini adalah rekaan muka hadapan yang dinamik bagi menunjukkan kemajuan Co-opbank Pertama Malaysia Berhad (CBP) dalam mempelbagaikan produk-produk dan perkhidmatannya serta memperluaskan aksesibiliti dan jangkauannya ke arah menjadi institusi kewangan Islam terbaik di Malaysia. Grafik struktur atom menunjukkan prospek-prospek baharu yang sedang berkembang dan disampaikan di seluruh negara.

This is a dynamic cover that shows the progress Co-opbank Pertama Malaysia Berhad (CBP) is making in expanding its products, services, accessibility and reach towards becoming a top Islamic finance institution in Malaysia. The graphic atom structures indicate the new possibilities that are emerging and being delivered across the nation.

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DIREKTORI
DIRECTORY

SOROTAN 2019
2019 HIGHLIGHTS

ASET
ASSET
RM4.3
BILION/BILLION

JUMLAH PENDAPATAN BERSIH
TOTAL NET INCOME
RM183.2
JUTA/MILLION

DEPOSIT
DEPOSIT
RM3.2
BILION/BILLION

26
JUMLAH CAWANGAN
TOTAL BRANCHES

70
TAHUN BERADA DALAM SEKTOR KOPERASI DAN PERBANKAN
YEARS IN THE CO-OPERATIVE AND BANKING SECTOR

ZAKAT
ZAKAT
RM1.7
JUTA/MILLION

596
JUMLAH KAKITANGAN
TOTAL EMPLOYEES

TEMPAT
KE-5
SENARAI 100 KOPERASI TERBAIK
5TH PLACE IN TOP 100 CO-OPERATIVES

KEUNTUNGAN SEBELUM CUKAI DAN ZAKAT
PROFIT BEFORE TAX AND ZAKAT
RM73.9 JUTA/MILLION

707
BILANGAN ANGGOTA KOPERASI
NUMBER OF COOPERATIVE MEMBERS

BILANGAN ANGGOTA INDIVIDU
NUMBER OF INDIVIDUAL MEMBERS
90,713

DANA PEMEGANG SYER
SHAREHOLDER'S FUND
RM933.7
JUTA/MILLION

19.4%
PERTUMBUHAN PEMBIAYAAN BERSIH
NET FINANCING GROWTH

JUMLAH PEMBIAYAAN BERSIH
TOTAL NET FINANCING
RM3.0
BILION/BILLION

PRINSIP-PRINSIP KOPERASI

COOPERATIVE PRINCIPLES

Keanggotaan Sukarela dan Terbuka	**Kawalan Secara Demokratik oleh Anggota**	**Penglibatan Anggota Dalam Kegiatan Ekonomi**	**Kebebasan Autonomi**	**Pendidikan, Latihan dan Maklumat**	**Bekerjasama Di Antara Koperasi-koperasi**	**Prihatin Terhadap Komuniti**
Voluntary and Open Membership	Democratic Control by Members	Member Participation in Economic Activities	Freedom of Autonomy	Education, Training and Information	Cooperation among Coorperatives	Concern for the Community

VISI

VISION

MENJADI CO-OPBANK SYARIAH TERUNGGUL DI MALAYSIA

TO BECOME THE PREMIER SHARIAH-COMPLIANT CO-OPBANK IN MALAYSIA

MISI

MISSION

Kami komited untuk menyediakan perkhidmatan kewangan kepada komuniti bagi:

We are committed to provide financial services to the community to:

Memberikan pulangan terbaik kepada pelanggan dan anggota

Give the best returns for our clients and members

Meningkatkan kebajikan anggota

Improve the welfare of our members

Menawarkan produk-produk perbankan yang kompetitif dengan penuh integriti

Offer competitive banking products with full integrity

Mengamalkan nilai-nilai teras dalam prinsip koperasi

Practice core values through our cooperative principles

OBJEKTIF
OBJECTIVES

- **Mencapai RM111.0 juta keuntungan menjelang tahun 2020**
  To achieve a profit of RM111.0 million by 2020
- **Mempunyai jumlah aset RM5.0 bilion pada tahun 2020**
  To own assets in total of RM5.0 billion by 2020
- **Mencapai baki pembiayaan bersih RM3.6 bilion pada tahun 2020**
  To achieve a net financing balance of RM3.6 billion by 2020
- **Meningkatkan portfolio pembiayaan kepada sektor koperasi kepada 30% pada tahun 2020**
  To improve our financing portfolio to the cooperative sector to 30% by 2020
- **Pemberian dividen 12.5% setahun mulai tahun 2020**
  To provide dividend payouts of 12.5% per annum beginning in 2020

MOTO
MOTTO

Bersama Kita Maju
Together We Grow

BADAN KAWAL SELIA
REGULATORY BODY (AUTHORITY)

SURUHANJAYA KOPERASI Malaysia

Bank Negara Malaysia

SEPINTAS LALU
AT A GLANCE

2019

13 SEPTEMBER 2019
Kini dikenali sebagai **Koperasi Co-opbank Pertama Malaysia Berhad**

13 SEPTEMBER 2019
Now known as **Koperasi Co-opbank Pertama Malaysia Berhad**

2014

15 SEPTEMBER 2014
Diiktiraf sebagai Co-opbank & dikenali sebagai **Koperasi Co-opbank Persatuan Malaysia Berhad**

15 SEPTEMBER 2014
Acknowledged as a Co-opbank & known as **Koperasi Co-opbank Persatuan Malaysia Berhad**

1995

5 APRIL 1995
Dikenali sebagai **Koperasi Bank Persatuan Malaysia Berhad**

5 APRIL 1995
Known as **Koperasi Bank Persatuan Malaysia Berhad**

1982

26 APRIL 1982
Dikenali sebagai **Koperasi Bank Persatuan Kerjasama Seberang Perai Berhad**

26 APRIL 1982
Known as **Koperasi Bank Persatuan Kerjasama Seberang Perai Berhad**

1970

4 MAC 1970
Dikenali sebagai **Koperasi Bank Persatuan Bekerjasama-Sama Seberang Prai Tanggungan Berhad**

4 MARCH 1970
Known as **Koperasi Bank Persatuan Bekerjasama-Sama Seberang Prai Tanggungan Berhad**

1950

7 JUN 1950
Ditubuhkan atas nama
'The Province Wellesley Co-operative Banking Union Limited'

7 JUNE 1950
Established under the name
'The Province Wellesley Co-operative Banking Union Limited'

MAKLUMAT KORPORAT
CORPORATE INFORMATION

ANGGOTA LEMBAGA
BOARD MEMBERS

Tuan Haji Kamari Zaman bin Juhari
Pengerusi/Chairman

Puan Hajah Nor Hidayah binti Omar
Timbalan Pengerusi/ Deputy Chairman

Tuan Haji Omar bin Haji Mat Som

Encik Yunus bin Kasim

Encik Ahmad bin Haji Atan

Encik Mohd. Shapie bin Idris

Prof. Madya Dr Zainal Amin bin Ayub

Datin Seri Paduka Dr Hajah Jamilah binti Din

Dato' Haji Yusof bin Abdul Rahman

JAWATANKUASA LEMBAGA
BOARD COMMITTEES

Jawatankuasa Pencalonan
Nomination Committee

Prof. Madya Dr Zainal Amin bin Ayub
Pengerusi/Chairman
Tuan Haji Kamari Zaman bin Juhari
Encik Yunus bin Kasim
Encik Ahmad bin Haji Atan
Dato' Haji Yusof bin Abdul Rahman

Jawatankuasa Imbuhan
Remuneration Committee

Puan Hajah Nor Hidayah binti Omar
Pengerusi/Chairman
Tuan Haji Omar bin Haji Mat Som
Encik Ahmad bin Haji Atan
Encik Mohd. Shapie bin Idris
Datin Seri Paduka Dr Hajah Jamilah binti Din
Dato' Haji Yusof bin Abdul Rahman

Jawatankuasa Pengurusan Risiko
Risk Management Committee

Dato' Haji Yusof bin Abdul Rahman
Pengerusi/Chairman
Tuan Haji Kamari Zaman bin Juhari
Tuan Haji Omar bin Haji Mat Som
Prof. Madya Dr Zainal Amin bin Ayub
Datin Seri Paduka Dr Hajah Jamilah binti Din

Jawatankuasa Pelaburan dan Operasi Cawangan
Investment and Branch Operations Committee

Tuan Haji Kamari Zaman bin Juhari
Pengerusi/Chairman
Puan Hajah Nor Hidayah binti Omar
Encik Yunus bin Kasim
Encik Mohd. Shapie bin Idris
Prof. Madya Dr Zainal Amin bin Ayub
Datin Seri Paduka Dr Hajah Jamilah binti Din

Jawatankuasa Keanggotaan dan Hal Ehwal Korporat
Membership & Corporate Affairs Committee

Encik Yunus bin Kasim
Pengerusi/Chairman
Puan Hajah Nor Hidayah binti Omar
Tuan Haji Omar bin Haji Mat Som
Encik Ahmad bin Haji Atan
Encik Mohd. Shapie bin Idris

Jawatankuasa Kredit
Credit Management Committee

Tuan Haji Omar bin Haji Mat Som
Pengerusi/Chairman
Tuan Haji Kamari Zaman bin Juhari
Puan Hajah Nor Hidayah binti Omar
Encik Yunus bin Kasim
Prof. Madya Dr Zainal Amin bin Ayub

Jawatankuasa Pembangunan Produk
Product Development Committee

Tuan Haji Kamari Zaman bin Juhari
Pengerusi/Chairman
Puan Hajah Nor Hidayah binti Omar
Encik Ahmad bin Haji Atan
Encik Mohd. Shapie bin Idris
Datin Seri Paduka Dr Hajah Jamilah binti Din
Dato' Haji Yusof bin Abdul Rahman

Jawatankuasa Audit Dalaman
Internal Audit Committe

Dato' Mustafa bin Haji Saman
Pengerusi/Chairman

Dr Suhaimi bin Ishak
Anggota Jawatankuasa/Committee Member

Dr Azharuddin bin Ali
Anggota Jawatankuasa/Committee Member

Jawatankuasa Majlis Syariah
Shariah Committee

Prof. Dr Muhamad Rahimi bin Osman
Pengerusi/Chairman

Dato' Haji Yusof bin Musa
Anggota Jawatankuasa/Committee Member

Dr Mohd Zakhiri bin Md. Nor
Anggota Jawatankuasa/Committee Member

Dr Muhammad Syahmi bin Mohd Karim
Anggota Jawatankuasa/Committee Member

Encik Yunus bin Kasim
Wakil ALK/ALK Representative

Wakil ALK di dalam Subsidiari Pembangunan BPSP Sdn Bhd
Nominee Director of Pembangunan BPSP Sdn Bhd

Tuan Haji Kamari Zaman bin Juhari
Pengerusi/Chairman

Encik Ahmad bin Haji Atan
Pengarah/Director

Juruaudit Luar
External Auditors

Aminudin bin Yahaya (SKM (B) 0420)
Jamal, Amin & Partners (AF 1067)
Akauntan Bertauliah (Malaysia)

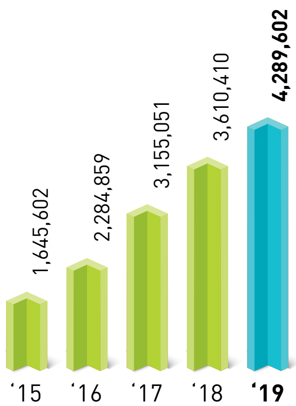
Bank-Bank
Banks

Bank Islam Malaysia Berhad
Malayan Banking Berhad
Bank Kerjasama Rakyat Malaysia Berhad
Bank Muamalat Malaysia Berhad

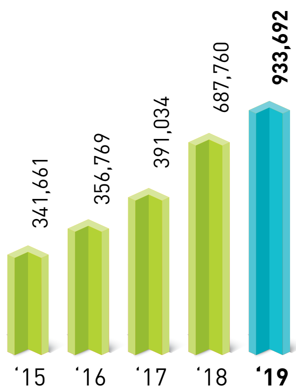
SOROTAN PENCAPAIAN LIMA TAHUN
FIVE-YEAR FINANCIAL HIGHLIGHTS

	2015 (RM'000)	2016 (RM'000)	2017 (RM'000)	2018 (RM'000)	**2019 (RM'000)**
Aset Asset	1,645,602	2,284,859	3,155,051	3,610,140	**4,289,602**
Dana Pemegang Syer Shareholders' Fund	341,661	356,769	391,034	687,760	**933,692**
Modal Syer Share Capital	335,225	344,674	341,933	659,590	**654,404**
Syer Keutamaan Islamic Redeemable Convertible Preference Shares (iRCPS)	-	-	29,676	241,882	**252,191**
Pembiayaan Bersih Net Financing	1,239,976	1,736,489	2,140,098	2,494,165	**2,977,686**
Deposit Pelanggan Customer's Deposit	1,198,228	1,760,359	2,574,988	2,716,049	**3,184,071**
Keuntungan Profit	13,768	25,773	39,739	52,687	**73,953**
Zakat Zakat	650	795	1,200	1,400	**1,700**

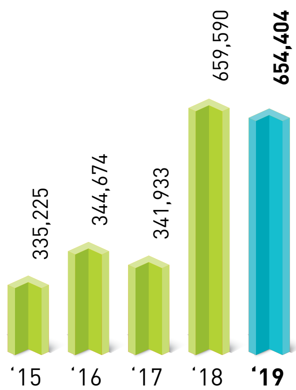
ASET
ASSET
(RM'000)



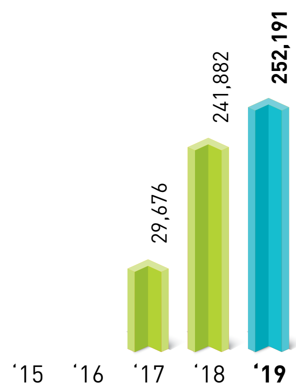
DANA PEMEGANG SYER
SHAREHOLDERS' FUND
(RM'000)



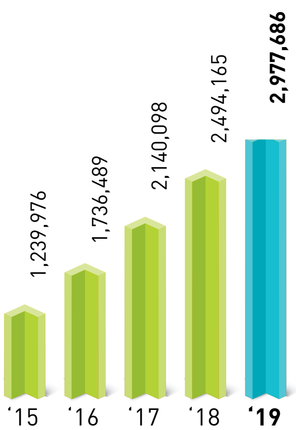
MODAL SYER
SHARE CAPITAL
(RM'000)



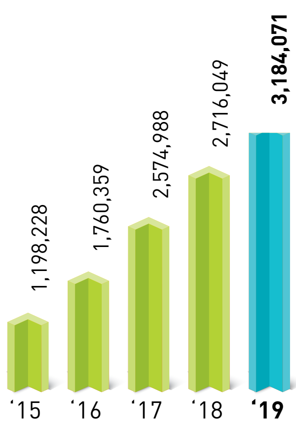
SYER KEUTAMAAN
iRCPS
(RM'000)



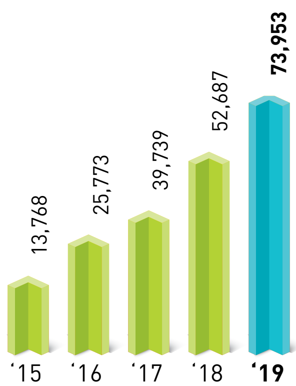
PEMBIAYAAN BERSIH
NET FINANCING
(RM'000)



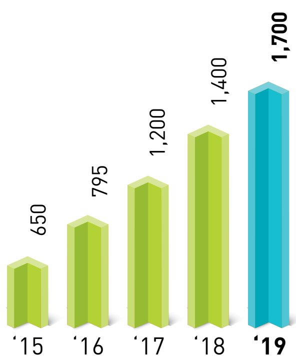
DEPOSIT PELANGGAN
CUSTOMER'S DEPOSIT
(RM'000)



KEUNTUNGAN
PROFIT
(RM'000)

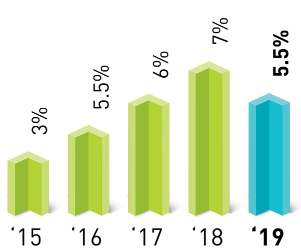


ZAKAT
ZAKAT
(RM'000)

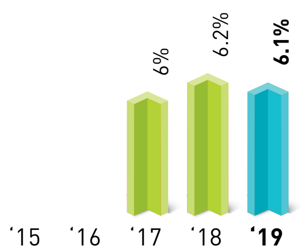


	2015 (RM'000)	2016 (RM'000)	2017 (RM'000)	2018 (RM'000)	**2019 (RM'000)**
Kadar Dividen Modal Syer Dividend Rate of Share Capital	3%	5.5%	6%	7%	**5.5%**
Kadar Dividen Syer Keutamaan Dividend Rate of Islamic Redeemable Convertible Preference Shares (iRCPS)	-	-	6%	6.2%	**6.1%**
Jumlah Dividen Modal Syer Total Dividend of Share Capital	9,824	18,323	20,009	21,200	**29,993**
Jumlah Dividen Syer Keutamaan Total Dividend of Islamic Redeemable Convertible Preference Shares (iRCPS)	-	-	446	9,600	**15,321**
Bilangan Anggota Individu Number of Individual Members	70,804	74,854	78,389	84,357	**90,713**
Bilangan Anggota Koperasi Number of Cooperative Members	496	531	603	684	**707**

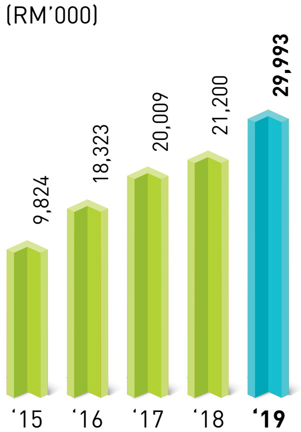
KADAR DIVIDEN MODAL SYER
DIVIDEND RATE OF SHARE CAPITAL
(RM'000)



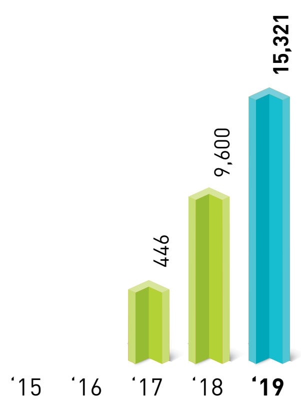
KADAR DIVIDEN SYER KEUTAMAAN
DIVIDEND RATE OF iRCPS
(RM'000)



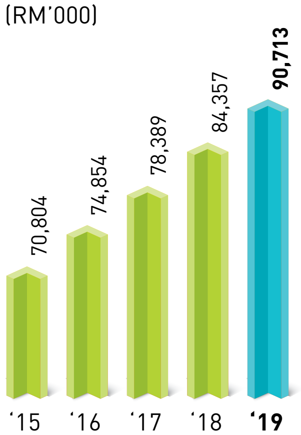
JUMLAH DIVIDEN MODAL SYER
TOTAL DIVIDEND OF SHARE CAPITAL
(RM'000)



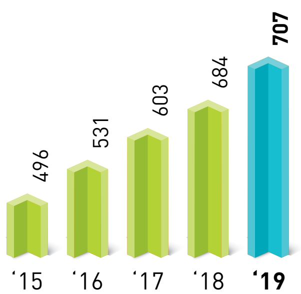
JUMLAH DIVIDEN SYER KEUTAMAAN
TOTAL DIVIDEND OF iRCPS
(RM'000)



BILANGAN ANGGOTA INDIVIDU
NUMBER OF INDIVIDUAL MEMBERS
(RM'000)



BILANGAN ANGGOTA KOPERASI
NUMBER OF COOPERATIVE MEMBERS
(RM'000)



ANUGERAH DAN PENCAPAIAN
AWARDS AND ACCOLADES

2010

- Pengiktirafan Bagi Koperasi Menjalankan Aktiviti Perbankan di Bawah GP: 11
- Accolade for the Co-operative for Conducting Banking Activities under Guideline: 11

- Anugerah Koperasi Cemerlang (Kluster Besar) 2010 Sempena Hari Koperasi Negara 2010
- Award for Co-operative Excellence (Major Cluster) 2010 for the National Co-operative Day 2010

2011

- Tempat Ke-9 Senarai 100 Koperasi Terbaik Malaysia 2011
- 9th Place in Top 100 Co-operatives in Malaysia 2011

2012

- Tempat Ke-8 Senarai 100 Koperasi Terbaik Malaysia 2012
- 8th Place in Top 100 Co-operatives in Malaysia 2012

2013

- Tempat Ke-9 Senarai 100 Koperasi Terbaik Malaysia 2013
- 9th Place in Top 100 Co-operatives in Malaysia 2013

2014

- Anugerah Hari Koperasi Negara 2014 Kategori Perdana
- National Co-operative Day 2014 Award for Prime Category

- Tempat Ke-9 Senarai 100 Koperasi Terbaik Malaysia 2014
- 9th Place in Top 100 Co-operatives in Malaysia 2014

2015

- Tempat Ke-9 Senarai 100 Koperasi Terbaik Malaysia 2015
- 9th Place in Top 100 Co-operatives in Malaysia 2015

2016

- Tempat Ke-4 Senarai 100 Koperasi Terbaik Malaysia 2016
- 4th Place in Top 100 Co-operatives in Malaysia 2016

- Anugerah Profil Koperasi Terbaik Sempena Hari Koperasi Negara 2016 Peringkat Negeri Pulau Pinang
- Best Co-operative Profile Award in conjunction with the National Co-operative Day 2016 Penang State Level

2017

- Tempat Ke-7 Senarai 100 Koperasi Terbaik Malaysia 2017
- 7th Place in Top 100 Co-operatives in Malaysia 2017

- Tempat Ke-1 Senarai 20 Koperasi Terbaik Negeri Pulau Pinang 2017
- 1st Place in Top 20 Co-operatives in Penang 2017

- Anugerah Khas (Perbankan Koperasi) Sempena Hari Koperasi Negara 2017 Peringkat Negeri Pulau Pinang
- Special Award (Co-operative Banking) in conjunction with the National Co-operative Day 2017 Penang State Level

2018

- Tempat Ke-3 Senarai 100 Koperasi Terbaik Malaysia 2018
- 3rd Place in Top 100 Co-operatives in Malaysia 2018

- Bank Koperasi Paling Pesat Membangun, Lang International Corporate Titan Awards
- The Fastest Growing Co-operative Bank, Lang International Corporate Titan Awards

2019

- Anugerah Kecemerlangan Korporat, Asia Pacific Entrepreneurship Awards 2019
- Corporate Excellence Award, Asia Pacific Entrepreneurship Awards 2019

- Tempat ke-5 Senarai Koperasi 100 Terbaik Malaysia
- 5th place in Top 100 Co-operatives in Malaysia 2019

CARTA ORGANISASI
ORGANISATION CHART

ANGGOTA LEMBAGA CBP
CBP BOARD OF DIRECTORS

- **Jawatankuasa Pencalonan** Nomination Committee
- **Jawatankuasa Imbuhan** Remuneration Committee
- **Jawatankuasa Pelaburan & Operasi Cawangan** Investment & Branch Operations Committee
- **Jawatankuasa Pengurusan Kredit** Credit Management Committee
- **Jawatankuasa Pembangunan Produk** Product Development Committee

Presiden/ Ketua Pegawai Eksekutif
President/ Chief Executive Officer

- **Pengurusan Strategik** Strategic Management
  - **Perancangan Strategik** Strategic Management
  - **Transformasi** Transformation
- **Pejabat KPE** CEO Office
- **Undang-undang** Legal

Ketua Pegawai Operasi Chief Operating Officer

- **Pembiayaan Koperasi & Korporat** Co-operative & Corporate Financing
- **Perniagaan Runcit** Retail Business
  - **Pejabat Wilayah 1** Regional Office 1
    - **Cawangan** Branches
  - **Pejabat Wilayah 2** Regional Office 2
    - **Cawangan** Branches
  - **Pejabat Wilayah 3** Regional Office 3
    - **Cawangan** Branches
- **Ar-Rahnu & Perkhidmatan Berasaskan Fi** Ar-Rahnu & Fee-based Services
- **Sekretariat Pembangunan Produk** Product Development Secretariat

Ketua Pegawai Kewangan Chief Financial Officer

- **Kewangan** Finance
- **Teknologi Maklumat** Information Technology
- **Sumber Manusia** Human Resource
- **Kawalan & Pemulihan** Control & Recovery
- **SIKA & Pentadbiran** SIKA & Administration
- **Pentadbiran Kredit** Credit Administration

Ketua Pegawai Pelaburan Chief Investment Officer

- **Perbendaharaan** Treasury

Jawatankuasa Keanggotaan & Hal Ehwal Korporat
Membership & Corporate Affairs Committee

Jawatankuasa Syariah
Shariah Committee

Jawatankuasa Pengurusan Risiko
Risk Management Committee

Jawatankuasa Audit Dalaman
Internal Audit Committee

Ketua Pegawai Risiko
Chief Risk Officer

Ketua Audit Dalaman
Head of Internal Audit

Setiausaha Eksekutif
Executive Secretary

Keanggotaan & Komunikasi Korporat
Membership & Corporate Communications

- **Keanggotaan**
  Membership
- **Komunikasi Korporat**
  Corporate Communications

Syariah
Shariah

Pematuhan
Compliance

Pengurusan Risiko
Risk Management

Audit Dalaman
Internal Audit

Petunjuk/Indicators:

------ Jabatan yang melapor kepada Jawatankuasa Lembaga akan juga melapor kepada Ketua Pegawai Eksekutif untuk hal pentadbiran
Department reporting to the Board Committee will also report to the Chief Executive Officer for administration matters

Jabatan
Departments

Unit/Cawangan
Unit/Branches

ANGGOTA LEMBAGA
BOARD OF DIRECTORS

Dato' Haji Yusof Abdul Rahman
Anggota Lembaga/
Board of Director

Encik Ahmad Haji Atan
Anggota Lembaga/
Board of Director

Tuan Haji Kamari Zaman Juhari
Pengerusi/
Chairman

Prof. Madya Dr Zainal Amin Ayub
Anggota Lembaga/
Board of Director

Tuan Haji Omar Haji Mat Som
Anggota Lembaga/
Board of Director

Puan Hajah Nor Hidayah Omar
Timbalan Pengerusi/
Deputy Chairman

Encik Yunus Kasim
Anggota Lembaga/
Board of Director

Encik Mohd. Shapie Idris
Anggota Lembaga/
Board of Director

Datin Seri Paduka Dr Hajah Jamilah Din
Anggota Lembaga/
Board of Director

PROFIL ANGGOTA LEMBAGA
DIRECTORS' PROFILE

TUAN HAJI KAMARI ZAMAN JUHARI

Pengerusi/Chairman

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
63

Tarikh Pelantikan/ Date of Appointment:
15 Julai/July 2017

Pelantikan Sebagai Anggota Lembaga/ Appointment as Board Member
Dilantik oleh Suruhanjaya Koperasi Malaysia (SKM) sejak 20 Mei 2015/ Appointed by the Co-operative Commission of Malaysia (SKM) since 20 May 2015

Anugerah/ Kelayakan Award/ Qualification(s)	• Ahli, Mason Fellow, Harvard University • Ijazah Sarjana Pentadbiran Awam, Harvard University • Ijazah Sarjana Muda Ekonomi Sumber, Universiti Putra Malaysia (UPM) • Diploma Sistem Analisis, Institut Pentadbiran Awam (INTAN) • Diploma Perhutanan, Institut Teknologi Mara (UiTM)	• Member, Mason Fellow, Harvard University • Master's Degree in Public Administration, Harvard University • Bachelor's Degree in Resource Economy, Universiti Putra Malaysia (UPM) • Diploma in Analysis System, Institut Pentadbiran Awam (INTAN) • Diploma in Forestry, Institut Teknologi Mara (UiTM)
Jawatan Lain Yang Disandang Dalam CBP Other Positions in CBP	• Ahli Jawatankuasa Kumpulan Wang Amanah Pembangunan Koperasi, Suruhanjaya Koperasi Malaysia • Ahli Jawatankuasa Pelaksana Peneraju Sektor Perkhidmatan Kewangan Koperasi, Suruhanjaya Koperasi Malaysia • Pengerusi, Jawatankuasa Lembaga Pembangunan Produk • Pengerusi, Jawatankuasa Lembaga Pelaburan dan Operasi Cawangan • Anggota, Jawatankuasa Lembaga Pencalonan • Anggota, Jawatankuasa Lembaga Risiko • Anggota, Jawatankuasa Lembaga Kredit • Pengerusi, Jawatankuasa Pembangunan BPSP Sdn Bhd (Subsidiari)	• Committee Member of Cooperative Development Trust Fund, Malaysia Cooperative Commission • Committee Member of Implementer of the Cooperative Financial Services Sector, Malaysia Cooperative Commission • Chairman, Product Development Committee • Chairman, Investment and Branch Operations Committee • Member, Nomination Committee • Member, Risk Committee • Member, Credit Committee • Chairman, Jawatankuasa Pembangunan BPSP Sdn Bhd (Subsidiary)
Jawatan Lain Yang Disandang Other Positions	• Lembaga Pengarah, Kuala Lumpur Remit Exchange Sdn Bhd • Lembaga Pengarah, Permodalan BSN Berhad • Pengerusi, Vortex Consolidated Bhd (Sehingga 29 Februari 2020)	• Board of Director, Kuala Lumpur Remit Exchange Sdn Bhd • Board of Director, Permodalan BSN Berhad • Chairman, Vortex Consolidated Bhd (Until 29 February 2020)
Pengalaman Terdahulu Previous Experience	• Pengarah, Jabatan Institusi Kewangan Pembangunan & Enterprise, Bank Negara Malaysia • Pengarah, Jabatan Pengurusan Sumber Manusia, Bank Negara Malaysia • Pengarah, Unit Penyiasatan Khas, Bank Negara Malaysia • Ketua Unit Khas SME, Bank Negara Malaysia • Timbalan Pengarah Pelbagai Jabatan, Bank Negara Malaysia • Timbalan Pengurus Besar, Lembaga Pembangunan Labuan • Pengurus Pelbagai Jabatan, Bank Negara Malaysia	• Director, Development Financial Institution (DFI) Department, Bank Negara Malaysia • Director, Human Resource & Management Department, Bank Negara Malaysia • Director, Special Investigation Unit, Bank Negara Malaysia • Head of SME Special Unit, Bank Negara Malaysia • Deputy Director in Various Departments, Bank Negara Malaysia • Deputy General Manager, Labuan Development Corporation • Manager in Various Departments, Bank Negara Malaysia

PUAN HAJAH NOR HIDAYAH OMAR

Timbalan Pengerusi/Deputy Chairman

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
44

Pelantikan Sebagai Anggota Lembaga/ Appointment as Board Member
Dilantik oleh Mesyuarat Agung Perwakilan Tahunan sejak 2014/ Appointed by the Annual General Meeting since 2014

Anugerah/ Kelayakan **Award/ Qualification(s)**	• Pingat Jasa Kebaktian, TYT Pulau Pinang (PJK) • Akauntan Bertauliah, Institut Akauntan Malaysia • Juruaudit Koperasi Bertauliah, Institute of Co-operative & Management Account • Sarjana Muda Perakaunan (Kepujian), Universiti Utara Malaysia (UUM)	• Pingat Jasa Kebaktian, TYT Pulau Pinang (PJK) • Chartered Accountant, Malaysian Institute of Accountants • Certified Co-operative Auditor, Institute of Co-operative & Management Account • Bachelor's Degree in Accounting (Honors), Universiti Utara Malaysia (UUM)
Jawatan Lain Yang Disandang Dalam CBP **Other Positions in CBP**	• Pengerusi, Jawatankuasa Lembaga Imbuhan • Anggota, Jawatankuasa Lembaga Keanggotaan dan Hal Ehwal Korporat • Anggota, Jawatankuasa Lembaga Pembangunan Produk • Anggota, Jawatankuasa Lembaga Kredit • Anggota, Jawatankuasa Pelaburan dan Operasi Cawangan	• Chairman, Remuneration Board Committee • Member, Membership and Corporate Affairs Board Committee • Member, Product Development Board Committee • Member, Credit Board Committee • Member, Investment and Branch Operations Board Committee
Jawatan Lain Yang Disandang **Other Positions**	• Juruaudit, Hidayah & Co • Juruperunding, H Consultant Services • Pengarah Urusan, HMIT Engineering Sdn Bhd • Pengarah Kewangan, PH Skatepark Sdn Bhd • Pengerusi, Koperasi Penyedia Perkhidmatan Professional Korporat Pulau Pinang Bhd (KOPRO)	• Auditor, Hidayah & Co • Consultant, H Consultant Services • Managing Director, HMIT Engineering Sdn Bhd • Finance Director, PH Skatepark Sdn Bhd • Chairman, Koperasi Penyedia Perkhidmatan Professional Korporat Pulau Pinang Bhd (KOPRO)
Pengalaman Terdahulu **Previous Experience**	• Jawatankuasa Audit Dalam, Bank Persatuan (Anggota) • Akauntan, Opals Group • Akauntan, MS Consultance • Akauntan, Iqbal & Associates • Akauntan, Shazalis Group • Akauntan, Umpan Jaya Group	• Internal Audit Committee, Bank Persatuan (Member) • Accountant, Opals Group • Accountant, MS Consultance • Accountant, Iqbal & Associates • Accountant, Shazalis Group • Accountant, Umpan Jaya Group

PROFIL ANGGOTA LEMBAGA
DIRECTORS' PROFILE

TUAN HAJI OMAR HAJI MAT SOM
Anggota Lembaga/Director

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
60

Pelantikan Sebagai Anggota Lembaga/ Appointment as Board Member
Dilantik oleh Mesyuarat Agung Perwakilan Tahunan sejak 2001/ Appointed by the Annual General Meeting since 2001

Anugerah/ Kelayakan **Award/ Qualification(s)**	• Darjah Johan Negeri, TYT Pulau Pinang (DJN-2017) • Ijazah Sarjana Muda Pengurusan dengan Kepujian, Universiti Sains Malaysia (USM) • Diploma Pengajian Perniagaan, Universiti Teknologi Mara Malaysia (UiTM)	• Darjah Johan Negeri, TYT Pulau Pinang (DJN-2017) • Bachelor's Degree in Management with Honors, Universiti Sains Malaysia (USM) • Diploma in Business Studies, Universiti Teknologi Mara Malaysia (UiTM)
Jawatan Lain Yang Disandang Dalam CBP **Other Positions in CBP**	• Pengerusi, Jawatankuasa Lembaga Kredit • Anggota, Jawatankuasa Lembaga Risiko • Anggota, Jawatankuasa Lembaga Keanggotaan dan Hal Ehwal Korporat • Anggota, Jawatankuasa Lembaga Imbuhan	• Chairman, Credit Committee • Member, Risk Committee • Member, Membership and Corporate Affairs (M&CA) Committee • Member, Remuneration Committee
Jawatan Lain Yang Disandang **Other Positions**	• Pengerusi, Lembaga Pelawat Pusat Kesihatan Tasek Gelugor	• Chairman, Lembaga Pelawat Pusat Kesihatan Tasek Gelugor
Pengalaman Terdahulu **Previous Experience**	• Pengerusi CBP • Naib Pengerusi CBP • Anggota, Jawatankuasa Audit Dalam, CBP • Pengurus Pelbagai Jabatan, Agrobank Malaysia Berhad • Aktif Pelbagai Koperasi	• Chairman of CBP • Vice Chairman of CBP • Member, Internal Audit Committee, CBP • Manager in Multiple Departments, Agrobank Malaysia Berhad • Active in many Co-operative Societies

ENCIK YUNUS KASIM

Anggota Lembaga/Director

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
57

Pelantikan Sebagai Anggota Lembaga/ Appointment as Board Member
Dilantik oleh Mesyuarat Agung Perwakilan Tahunan sejak 2011/ Appointed by the Annual General Meeting since 2011

Anugerah/ Kelayakan Award/ Qualification(s)	• Pingat Kelakuan Terpuji, TYT Pulau Pinang (PKT-2017) • Pingat Jasa Kebaktian, TYT Pulau Pinang (PJK-2010) • Diploma Pengajian Perbankan, Institut Teknologi Mara • Ahli ICMA, Institute of Co-operative & Management Accountant • Ahli ICA, Institute of Co-operative Auditors • Anugerah Perkhidmatan Cemerlang Tahun 1993, 1997 dan 2014, Jabatan Audit Negara • Anugerah Perkhidmatan Terpuji Tahun (2010 & 2011), Kerajaan Negeri Pulau Pinang	• Pingat Kelakuan Terpuji, TYT Pulau Pinang (PKT-2017) • Pingat Jasa Kebaktian, TYT Pulau Pinang (PJK -2010) • Diploma in Banking Studies, Institut Teknologi Mara • ICMA member, Institute of Co-operative & Management Accountant • ICA member, Institute of Co-operative Auditors • Excellent Service Award for Years 1993, 1997 and 2014, National Audit Department • Excellent Service Award (2010 & 2011), Penang State Government
Jawatan Lain Yang Disandang Dalam CBP Other Positions in CBP	• Pengerusi, Jawatankuasa Lembaga Keanggotaan dan Hal Ehwal Korporat • Anggota, Jawatankuasa Lembaga Pelaburan dan Operasi Cawangan • Anggota, Jawatankuasa Lembaga Pencalonan • Anggota, Jawatankuasa Lembaga Kredit • Wakil ALK, Jawatankuasa Syariah	• Chairman, Membership and Corporate Affairs Board Committee • Member, Investment and Branch Operations Board Committee • Member, Nomination Board Committee • Member, Credit Board Committee • ALK Representative, Shariah Committee
Jawatan Lain Yang Disandang Other Positions	• Bendahari, Koperasi Belia Nasional Berhad • Anggota Lembaga, Koperasi Kariah Masjid Al-Huda, Kilang Lama Kulim Berhad • Anggota Jawatankuasa Audit Dalaman, Koperasi Muslimin Malaysia Berhad	• Treasurer, Koperasi Belia Nasional Berhad • Board Member, Koperasi Kariah Masjid Al-Huda, Kilang Lama Kulim Berhad • Member, Internal Audit Committee, Koperasi Muslimin Malaysia Berhad
Pengalaman Terdahulu Previous Experience	• Penolong Pengarah Kanan, Jabatan Audit Negara • Pegawai Pelbagai Jabatan, Jabatan Audit Negara	• Senior Manager Assistant, National Audit Department • Officer in Multiple Departments, National Audit Department

PROFIL ANGGOTA LEMBAGA
DIRECTORS' PROFILE

ENCIK AHMAD HAJI ATAN
Anggota Lembaga/Director

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
65

Pelantikan Sebagai Anggota Lembaga/ Appointment as Board Member
Dilantik oleh Mesyuarat Agung Perwakilan Tahunan sejak 2007/ Appointed by the Annual General Meeting since 2007

Anugerah/ Kelayakan Award/ Qualification(s)	• Darjah Johan Negeri, TYT Pulau Pinang (DJN) • Pingat Kelakuan Terpuji, TYT Pulau Pinang (PKT) • Pingat Jasa Kebaktian, TYT Pulau Pinang (PJK) • Pingat Jasa Masyarakat, TYT Pulau Pinang (PJM) • Sijil Pengajar CIAST, Jabatan Tenaga Manusia • Sijil NIITCB MLVK, Institut Latihan Perindustrian	• Darjah Johan Negeri, TYT Pulau Pinang (DJN) • Pingat Kelakuan Terpuji, TYT Pulau Pinang (PKT) • Pingat Jasa Kebaktian, TYT Pulau Pinang (PJK) • Pingat Jasa Masyarakat, TYT Pulau Pinang (PJM) • CIAST Instructor Certificate, Manpower Department • NIITCB MLVK Certificate, Industrial Training Institute
Jawatan Lain Yang Disandang Dalam CBP Other Positions in CBP	• Anggota, Jawatankuasa Lembaga Keanggotaan dan Hal Ehwal Korporat • Anggota, Jawatankuasa Lembaga Imbuhan • Anggota, Jawatankuasa Pembangunan Produk • Anggota, Jawatankuasa Lembaga Pencalonan • Pengarah, Jawatankuasa Pembangunan BPSP Sdn Bhd (Subsidiari)	• Member, Membership and Corporate Affairs Committee • Member, Remuneration Committee • Member, Product Development Committee • Member, Nomination Committee • Director, Jawatankuasa Pembangunan BPSP Sdn Bhd (Subsidiary)
Jawatan Lain Yang Disandang Other Positions	• Jawatankuasa Perhubungan Negeri Pulau Pinang, Angkasa • Anggota Lembaga, Koperasi Gabungan Negeri Pulau Pinang • Anggota Lembaga, Koperasi Muslimin Malaysia Berhad	• Relations Committee Penang State, Angkasa • Board Member, Koperasi Gabungan Negeri Pulau Pinang • Board Member, Koperasi Muslimin Malaysia Berhad
Pengalaman Terdahulu Previous Experience	• Pensyarah Institut Teknologi Tun Abdul Razak (ITTAR), Pulau Pinang	• Lecturer at Institut Teknologi Tun Abdul Razak (ITTAR), Pulau Pinang

ENCIK MOHD. SHAPIE IDRIS

Anggota Lembaga/Director

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
63

Pelantikan Sebagai Anggota Lembaga/ Appointment as Board Member
Dilantik oleh Mesyuarat Agung Perwakilan Tahunan sejak 2016/ Appointed by the Annual General Meeting since 2016

Anugerah/ Kelayakan Award/ Qualification(s)	• Pingat Jasa Kebaktian (2007), Pingat Pangkuan Negara (2006), Pingat Jasa Malaysia (2005), Bintara Angkatan Tentera, Pingat Perkhidmatan Setia (1998) dan Pingat Perkhidmatan Am (1980) • Executive Master in Management, Asia e University • Executive Diploma in Business Management, Open University • Certificate of Completion, International Business, Murdoch University, Australia • Menerima Anugerah Perkhidmatan Cemerlang, Kementerian Pertahanan (1994, 1995 dan 1998)	• Pingat Jasa Kebaktian (2007), Pingat Pangkuan Negara (2006), Pingat Jasa Malaysia (2005), Bintara Angkatan Tentera, Pingat Perkhidmatan Setia (1998) and Pingat Perkhidmatan Am (1980) • Executive Master in Management, Asia e University • Executive Diploma in Business Management, Open University • Certificate of Completion, International Business, Murdoch University • Excellent Service Award, Defense Ministry (1994, 1995 and 1998)
Jawatan Lain Yang Disandang Dalam CBP Other Positions in CBP	• Anggota, Jawatankuasa Lembaga Imbuhan • Anggota, Jawatankuasa Lembaga Pelaburan dan Operasi Cawangan • Anggota, Jawatankuasa Lembaga Keanggotaan & Hal Ehwal Korporat • Anggota, Jawatankuasa Pembangunan Produk	• Member, Remuneration Board Committee • Member, Investment and Branch Operations Board Committee • Member, Membership & Corporate Affairs Board Committee • Member, Product Development Board Committee
Jawatan Lain Yang Disandang Other Positions	• Jawatankuasa Perhubungan Negeri, Angkasa, Wilayah Persekutuan • Anggota Lembaga, Koperasi Pasaraya Malaysia Berhad • Anggota Lembaga Koperasi Pesara Kerajaan Malaysia Berhad • Bendahari Persatuan Pesara Kerajaan Malaysia • Ajk PIBG, Sekolah Menengah Kebangsaan Wangsa Maju Seksyen 2, Kuala Lumpur	• State Relations Committee, Angkasa, Wilayah Persekutuan • Board Member, Koperasi Pasaraya Malaysia Berhad • Board Member, Koperasi Pesara Kerajaan Malaysia Berhad • Treasurer, Persatuan Pesara Kerajaan Malaysia • PTA Committee Member, Sekolah Menengah Kebangsaan Wangsa Maju Seksyen 2, Kuala Lumpur
Pengalaman Terdahulu Previous Experience	• Penyelia Cawangan Pencen di Jabatan Arah Rekod & Pencen Kementerian Pertahanan – Pesara Angkatan Tentera Malaysia, Kementerian Pertahanan Malaysia • Anggota Lembaga Koperasi Angkatan Tentera Malaysia Bhd • Bendahari Persatuan Bekas Veteran, Bahagian Wilayah Persekutuan • Pegawai Tadbir FIFA Piala Remaja 1997	• Supervisor Pension Branch, Records & Pensions Department of Defense Ministry – Army Retirees, Malaysian Defense Ministry • Board Member, Army Co-operative • Treasurer, Ex-Veterans Association, Federal Territories Region • Administrative Officer, FIFA Piala Remaja 1997

PROFIL ANGGOTA LEMBAGA
DIRECTORS' PROFILE

PROF. MADYA DR ZAINAL AMIN AYUB
Anggota Lembaga/Director

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
46

Pelantikan Sebagai Anggota Lembaga/ Appointment as Board Member
Dilantik oleh Suruhanjaya Koperasi Malaysia (SKM) sejak 2017/
Appointed by the Co-operative Commission of Malaysia (SKM) since 2017

Anugerah/ Kelayakan **Award/ Qualification(s)**	• Doktor Falsafah Undang-Undang, Leeds University, United Kingdom • Sarjana Undang-Undang, Universiti Kebangsaan Malaysia (UKM) • Sarjana Muda Undang-Undang, Universiti Islam Antarabangsa Malaysia (UIAM) • Ahli Mahkota Kedah (A.M.K)	• Doctor of Philosophy in Law, Leeds University, United Kingdom • Master's Degree in Law, Universiti Kebangsaan Malaysia (UKM) • Bachelor's Degree in Law, International Islamic University Malaysia (IIUM) • Order of the Crown of Kedah (A.M.K)
Jawatan Lain Yang Disandang Dalam CBP **Other Positions in CBP**	• Pengerusi, Jawatankuasa Lembaga Pencalonan • Pengerusi, Jawatankuasa Displin • Anggota, Jawatankuasa Lembaga Pengurusan Risiko • Anggota, Jawatankuasa Lembaga Pelaburan dan Operasi Cawangan • Anggota, Jawatankuasa Lembaga Kredit	• Chairman, Nomination Board Committee • Chairman, Discipline Committee • Member, Risk Management Board Committee • Member, Investment and Branch Operations Board Committee • Member, Credit Board Committee
Jawatan Lain Yang Disandang **Other Positions**	• Penasihat Undang-undang, Universiti Utara Malaysia (UUM) • Ahli Lembaga, Majlis Peperiksaan Malaysia • Ahli Lembaga, Pengurusan Universiti (Ex-Officio), Universiti Utara Malaysia (UUM)	• Legal Advisor, Universiti Utara Malaysia (UUM) • Board Member, Malaysia Examination Council (MEC) • Member, University Management Board (Ex-Officio), Universiti Utara Malaysia (UUM)
Pengalaman Terdahulu **Previous Experience**	• Dekan, Pusat Pengajian Undang-undang, Universiti Utara Malaysia (UUM) • Peguam Persekutuan, Jabatan Peguam Negara • Timbalan Pendakwa Raya, Jabatan Peguam Negara • Konsultan, Institut Latihan MARA Jawi • Konsultan, Institut Pembangunan Keusahawanan, Universiti Utara Malaysia (UUM) • Konsultan, Kementerian Perdagangan Dalam Negeri dan Hal Ehwal Pengguna	• Dean, School of Law, Universiti Utara Malaysia (UUM) • Federal Counsel, Attorney General's Chamber • Deputy Public Prosecutor, Attorney General's Chamber • Consultant, MARA Jawi Training Institute • Consultant, Entrepreneur Development Institute, Universiti Utara Malaysia (UUM) • Consultant, Ministry of Domestic Trade and Consumer Affairs

DATIN SERI PADUKA DR HAJAH JAMILAH DIN

Anggota Lembaga/Director

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
63

Pelantikan Sebagai Anggota Lembaga/ Appointment as Board Member
Dilantik oleh Mesyuarat Agung Perwakilan Tahunan sejak 2017/ Appointed by the Annual General Meeting since 2017

Anugerah/ Kelayakan **Award/ Qualification(s)**	• Perakuan Sebagai Pakar Industri Bagi Sektor Pengurusan Bisnes, Subsektor Perniagaan & Kewangan, Jabatan Pembangunan Kemahiran, Kementerian Sumber Manusia • Doktor Falsafah (Ekonomi), Universiti Putra Malaysia (UPM) • Sarjana Pentadbiran Perniagaan, Universiti Malaya (UM) • Sarjana Muda Pentadbiran Perniagaan, Universiti Kebangsaan Malaysia (UKM) • Diploma Pengajian Perniagaan, Universiti Teknologi Mara Malaysia (UiTM) • Diploma Latihan Pelatih dalam Pengurusan Koperasi di International Centre Advanced Technical & Vocational Training Turin • Diploma, Pengurusan Koperasi di Asia International Labour Organisation International Training Centre Turin	• Certified as Industry Expert for Business Management, Subsector of Business and Finance, Department of Skills Development, Ministry of Human Resource • PhD (Economy), Universiti Putra Malaysia (UPM) • Master's Degree in Business Administration, Universiti Malaya (UM) • Bachelor's Degree in Business Administration, Universiti Kebangsaan Malaysia (UKM) • Diploma in Business Studies, Universiti Teknologi Mara Malaysia (UiTM) • Diploma in Training of Trainers in Cooperative Management, International Centre Advanced Technical & Vocational Training Turin • Diploma in Cooperative Management in Asia International Labour Organisation International Training Centre Turin
Jawatan Lain Yang Disandang Dalam CBP **Other Positions in CBP**	• Anggota, Jawatankuasa Lembaga Imbuhan • Anggota, Jawatankuasa Lembaga Pembangunan Produk • Anggota, Jawatankuasa Lembaga Risiko • Anggota, Jawatankuasa Lembaga Pelaburan dan Operasi Cawangan	• Member, Remuneration Committee • Member, Product Development Committee • Member, Risk Committee • Member, Investment and Branch Operations Committee
Jawatan Lain Yang Disandang **Other Positions**	• Jawatankuasa Kecil Ar-Rahnu, Peneraju Sektor Kewangan Koperasi, Suruhanjaya Koperasi Malaysia • Pengerusi, Koperasi Sahabat Pesara Selangor Berhad • Bendahari, Koperasi Pembangunan Daerah Petaling Bhd • Anggota Lembaga Koperasi Kakitangan MKM Berhad	• Sub-Committee Ar-Rahnu, Cooperative Financial Sector, Malaysian Cooperative Commission • Chairman, Koperasi Sahabat Pesara Selangor Berhad • Treasurer, Koperasi Pembangunan Daerah Petaling Bhd • Board Member, Koperasi Kakitangan MKM Berhad
Pengalaman Terdahulu **Previous Experience**	• Pengerusi Dana Pemasaran Francais, Rakyat Management Services • Pensyarah Kanan/Pengarah, MKM • Pegawai Kemajuan & Pegawai Projek, LKIM • Pegawai Kewangan, Syarikat Kopi Hang Tuan Sdn Bhd • Unit Trust Consultant, CIMB Principal Asset Management Bhd • Jawatankuasa Pemandu Pelan Dasar Koperasi Negara, KPDNKK • Jawatankuasa Induk Pelan Strategi Lautan Biru, Kementerian Wilayah & Luar Bandar • Panel Pembangun Program SLDN, Jabatan Pembangunan dan Kemahiran, Kementerian Sumber Manusia • Anggota, Kumpulan Penyelidikan German, Friedrich-Eberg-Stiftung	• Chairman, Franchise Marketing Fund, Rakyat Management Services • Senior Lecturer/Director, MKM • Development Officer & Project Officer, LKIM • Financial Officer, Syarikat Kopi Hang Tuan Sdn Bhd • Unit Trust Consultant, CIMB Principal Asset Management Bhd • Steering Committee, National Co-operative Blueprint, KPDNKK • Blue Ocean Strategy Plan Central Committee, Ministry of Federal & Rural Development • Development Panel for the SLDN Programme, Department of Skills Development, Ministry of Human Resource • Member, German Research Team, Friedrich-Eberg-Stiftung

PROFIL ANGGOTA LEMBAGA
DIRECTORS' PROFILE

DATO' HAJI YUSOF ABDUL RAHMAN
Anggota Lembaga/Director

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
64

Pelantikan Sebagai Anggota Lembaga/ Appointment as Board Member
Dilantik oleh Suruhanjaya Koperasi Malaysia (SKM) sejak 2019/
Appointed by the Co-operative Commission of Malaysia (SKM) since 2019

Anugerah/ Kelayakan Award/ Qualification(s)	• Ijazah Sarjana Muda Ekonomi (Kepujian), Universiti Malaya (UM) • Global Leadership Development Programme, International Centre for Leadership in Finance (ICLIEF) • Management Development Program, Asian Institute of Management (AIM), Manila, Philippines • Darjah Kebesaran Dato' Paduka Jiwa Mahkota Kelantan (D.J.M.K) • Darjah Setia Pangkuan Negeri Pulau Pinang (D.S.P.N) • Darjah Setia Melaka (D.S.M) • Darjah Kebesaran Johan Mangku Negara (J.M.N) • Darjah Kebesaran Paduka Setia Mahkota Kelantan Yang Amat Terbilang (P.S.K)	• Bachelor Degree of Economics (Hons.), Universiti Malaya (UM) • Global Leadership Development Programme, International Centre for Leadership in Finance (ICLIEF) • Management Development Program, Asian Institute of Management (AIM), Manila, Philippines • Darjah Kebesaran Dato' Paduka Jiwa Mahkota Kelantan (D.J.M.K) • Darjah Setia Pangkuan Negeri Pulau Pinang (D.S.P.N) • Darjah Setia Melaka (D.S.M) • Darjah Kebesaran Johan Mangku Negara (J.M.N) • Darjah Kebesaran Paduka Setia Mahkota Kelantan Yang Amat Terbilang (P.S.K)
Jawatan Lain Yang Disandang Dalam CBP Other Positions in CBP	• Pengerusi, Jawatankuasa Pengurusan Risiko • Anggota, Jawatankuasa Pencalonan • Anggota, Jawatankuasa Imbuhan • Anggota, Jawatankuasa Pembangunan Produk	• Chairman, Risk Management Committee • Member, Nomination Committee • Member, Remuneration Committee • Member, Product Development Committee
Jawatan Lain Disandang Other Positions	• Timbalan Pengerusi, Persatuan Penduduk Beverly Heights	• Deputy Chairman, Beverly Heights Residents' Association
Pengalaman Terdahulu Previous Experience	• Perunding/Penasihat Koperasi Jayadiri Malaysia Berhad (KOJADI) • Ketua Pegawai Eksekutif Co-opbank Pertama • Pengarah Urusan Bank Rakyat • Pengurus Besar Kanan Perkhidmatan Korporat, Bank Rakyat • Pengurus Besar Pembiayaan Korporat, Bank Rakyat • Pengurus Besar Perbankan Konsumer, Bank Rakyat • Ketua Sektor Operasi & Perniagaan Cawangan, Bank Rakyat • Ketua Sektor Pembangunan Sumber Manusia, Bank Rakyat • Pengurus Kanan Pengawasan Kredit, Bank Pembangunan • Pengurus Kanan Pembangunan Industri, Bank Pembangunan • Pengurus Kanan Sumber Manusia & Pentadbiran, Bank Pembangunan • Ketua Seksyen Perjawatan & Latihan, Bank Pembangunan • Pengurus Cawangan Pulau Pinang, Bank Pembangunan	• Consultant/Advisor Koperasi Jayadiri Malaysia Berhad (KOJADI) • Chief Executive Officer, Co-opbank Pertama • Managing Director, Bank Rakyat • Senior General Manager, Corporate Services, Bank Rakyat • General Manager, Corporate Financing, Bank Rakyat • General Manager, Consumer Banking, Bank Rakyat • Head of Branch Operations & Business Sector, Bank Rakyat • Head of Human Resource Development Sector, Bank Rakyat • Senior Manager, Credit Supervision, Bank Pembangunan • Senior Manager, Industrial Development, Bank Pembangunan • Senior Manager, Human Resource & Administration, Bank Pembangunan • Head of Personnel & Training Section, Bank Pembangunan • Branch Manager, Pulau Pinang, Bank Pembangunan

PROFIL JAWATANKUASA AUDIT DALAMAN
INTERNAL AUDIT COMMITTEE'S PROFILE

DATO' MUSTAFA HAJI SAMAN

Pengerusi Jawatankuasa Audit Dalaman/
Chairman, Internal Audit Committee

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
63

Jantina/Gender:
Lelaki/Male

Anugerah/ Kelayakan **Award/ Qualification(s)**	• Ijazah Sarjana Muda Dalam Bidang Ekonomi Universiti Malaya (UM) • Ijazah Sarjana dalam bidang Pengajian Perniagaan Universiti Dubuque, Iowa, Amerika Syarikat	• Bachelor's Degree in Economy Universiti Malaya (UM) • Master's Degree in Business Studies University Dubuque, Iowa, United States
Perlantikan Sebagai Jawatankuasa **Appointment as Committee Member**	• Pelantikan Pertama sebagai Anggota JAD: 1 Oktober 2017 - 30 September 2018 • Pelantikan Semula: 1 Oktober 2018 • Pelantikan Semula: 23 Jun 2019	• Initial Appointment as JAD Member: 1 October 2017 - 30 September 2018 • Re-appointment: 1 October 2018 • Re-appointment: 23 June 2019
Jawatan Lain Yang Disandang Dalam CBP **Other Positions in CBP**	• Tiada	• None
Jawatan Lain Disandang **Other Positions**	• Ahli Jawatankuasa Audit Perbadanan Kemajuan Negeri Selangor (PKNS)	• Audit Committee Member of Perbadanan Kemajuan Negeri Selangor (PKNS)
Pengalaman Terdahulu **Previous Experience**	• Timbalan Ketua Audit Negara (PRESTASI) • Timbalan Ketua Audit Negara (NEGERI) • Pengarah Audit Sektor Persekutuan • Pengarah Sektor Pengurusan Korporat • Pengarah Audit Negeri Sarawak • Pengarah Audit Negeri Pulau Pinang • Ketua Cawangan Audit Kementerian Dalam Negeri • Ketua Bahagian Latihan, Komputer dan Penyelidikan • Pernah Menjalani *'Attachment Programme'* di Pejabat Audit Singapura, Pejabat Audit New Zealand dan Pejabat Audit Amerika Syarikat • Pernah Menghadiri Program Kepimpinan Pengurusan Tertinggi di Universiti Oxford, London	• Deputy Auditor General (PRESTASI) • Deputy Auditor General (NEGERI) • Audit Director, Federal Sector • Director, Corporate Management Sector • Audit Director, State of Sarawak • Audit Director, State of Penang • Head of Audit Branch, Ministry of Home Affairs • Head of Training Division, Computer and Research • Underwent Attachment Programmes at Singapore, New Zealand and United States Audit Offices • Has Attended a Highest Management Leadership Programme at Oxford University, London

PROFIL JAWATANKUASA AUDIT DALAMAN
INTERNAL AUDIT COMMITTEE'S PROFILE

DR SUHAIMI ISHAK

Ahli Jawatankuasa/Committee Member

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
40

Jantina/Gender:
Lelaki/Male

Anugerah/ Kelayakan **Award/ Qualification(s)**	• Ijazah Sarjana Muda Dalam Perakaunan Universiti Teknologi MARA (UiTM) • Ijazah Sarjana dalam bidang Pengajian Perniagaan Universiti Utara Malaysia (UUM) • Doktor Falsafah Dalam Bidang Perakaunan Universiti Utara Malaysia (UUM)	• Bachelor's Degree in Acocunting Universiti Teknologi MARA (UiTM) • Master's Degree in Business Studies Universiti Utara Malaysia (UUM) • Doctor of Philosophy in Accounting Universiti Utara Malaysia (UUM)
Perlantikan Sebagai Jawatankuasa **Appointment as Committee Member**	• Pelantikan Pertama sebagai Anggota JAD: 1 Oktober 2017 - 30 September 2018 • Pelantikan Semula: 1 Oktober 2018 • Pelantikan Semula: 23 Jun 2019	• Initial Appointment as JAD Member: 1 October 2017 - 30 September 2018 • Re-appointment: 1 October 2018 • Re-appointment: 23 June 2019
Jawatan Lain Yang Disandang Dalam CBP **Other Positions in CBP**	• Tiada	• None
Jawatan Lain Disandang **Other Positions**	• Pensyarah Kanan di Tissa-UUM • Pengurus Pengurusan Kualiti, Institut Pengurusan Kualiti, UUM	• Senior Lecturer, Tissa-UUM • Manager, Management Quality, Quality Management Institute, UUM
Pengalaman Terdahulu **Previous Experience**	• Penolong Pengurus Jabatan Kredit, Bank Islam Malaysia Berhad • Perancang Kewangan Islam (IFP)	• Assistant Manager, Credit Department, Bank Islam Malaysia Berhad • Islamic Financial Planner (IFP)

DR AZHARUDDIN ALI

Ahli Jawatankuasa/Committee Member

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
46

Jantina/Gender:
Lelaki/Male

Anugerah/ Kelayakan **Award/ Qualification(s)**	• Ijazah Sarjana Muda Perakaunan Universiti Utara Malaysia (UUM) • Ijazah Sarjana dalam bidang Audit Dalaman dan Pengurusan Universiti City, United Kingdom • Doktor Falsafah dalam bidang Pengurusan Universiti Aston, United Kingdom	• Bachelor's Degree in Accounting Universiti Utara Malaysia (UUM) • Master's in Internal Audit and Management City University, United Kingdom • Doctor of Philosophy in Management Aston University, United Kingdom
Perlantikan Sebagai Jawatankuasa **Appointment as Committee Member**	• Pelantikan Pertama sebagai Anggota JAD: 1 Oktober 2017 - 30 September 2018 • Pelantikan Semula: 1 Oktober 2018 • Pelantikan Semula: 23 Jun 2019	• Initial Appointment as JAD Member: 1 October 2017 - 30 September 2018 • Re-appointment: 1 October 2018 • Re-appointment: 23 June 2019
Jawatan Lain Yang Disandang Dalam CBP **Other Positions in CBP**	• Tiada	• None
Jawatan Lain Disandang **Other Positions**	• Pensyarah Kanan, TISSA-UUM • Penasihat kepada Overview Consulting Sdn Bhd • Penasihat kepada Malaysian Supermarket United Kingdom	• Senior Lecturer, TISSA-UUM • Advisor to Overview Consulting Sdn Bhd • Advisor to Malaysian Supermarket United Kingdom
Pengalaman Terdahulu **Previous Experience**	• Ketua Unit Audit & Tadbir Urus, Fakulti Perakaunan, UUM • Pengarah Kolej Perniagaan-Perundingan Perniagaan Pintar	• Head of Audit & Governance Unit, Faculty of Accounting, UUM • Director, Business-Consulting Smart Business College

PROFIL ANGGOTA JAWATANKUASA SYARIAH

SHARIAH COMMITTEE'S PROFILE

PROF. DR MUHAMAD RAHIMI OSMAN

Pengerusi Jawatankuasa Syariah/Chairman, Shariah Committee

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
59

Jantina/Gender:
Lelaki/Male

Anugerah/ Kelayakan **Award/ Qualification(s)**	• Ijazah Doktor Falsafah Undang-Undang dan Perbankan Islam, Universiti Islam Antarabangsa Malaysia (UIAM) • Ijazah Sarjana Ekonomi Islam, Universiti Yarmouk, Jordan • Ijazah Sarjana Muda Syariah, Universiti Malaya (UM)	• PhD in Law and Islamic Banking, International Islamic University Malaysia (IIUM) • Master's in Islamic Economy, Yarmouk University, Jordan • Bachelor's Degree in Shariah Studies, University Malaya (UM)
Perlantikan Sebagai Jawatankuasa **Appointment as Committee Member**	• Pelantikan Pertama sebagai Anggota Jawatankuasa Syariah: 1 Februari 2019 - 31 Januari 2022	• Initial Appointment as Shariah Committee Member: 1 February 2019 - 31 January 2022
Jawatan Lain Yang Disandang Dalam CBP **Other Positions in CBP**	• Tiada	• None
Jawatan Lain Disandang **Other Positions**	• Dekan, Akademi Pengajian Islam Kontemporari (ACIS) UiTM • Felo Institut Pengangkutan Malaysia (MITRAN) • Pengerusi Jawatankuasa Syariah. Syarikat Takaful Malaysia Berhad (Takaful Malaysia) • Ahli Jawatankuasa Syariah, Amanah Saham Darul Iman (ASDI) • Ahli Jawatankuasa Pembangunan Pertubuhan Islam Bukan Kerajaan (NGO-I), Majlis Agama Islam Selangor (MAIS) • Penilai Luar Program Sarjana Muda Pentadbiran Muamalat. Pusat Pengajian Perniagaan Islam, UUM College of Business • Ahli Jawatankuasa Unit Pakar Rujuk, Majlis Dakwah Negara • Ahli Majlis Dakwah Negara (MDN)	• Dean, Academy of Contemporary Islamic Studies (ACIS), UiTM • Fellow, Malaysia Institute of Transport (MITRAN) • Chairman of Shariah Committee, Syarikat Takaful Malaysia Berhad (Takaful Malaysia) • Shariah Committee Member, Amanah Saham Darul Iman (ASDI) • Committee Member, Pembangunan Pertubuhan Islam Bukan Kerajaan (NGO-I), Selangor Islamic Religious Council (MAIS) • External Examiner, Bachelor's Degree Program for Muamalat Administration, Centre for Islamic Business Studies, UUM College of Business • Committee Member, Reconciliation Unit, Majlis Dakwah Negara • Member, Majlis Dakwah Negara (MDN)
Pengalaman Terdahulu **Previous Experience**	• Pengarah, Pusat Pemikiran dan Pemahaman Islam (CITU), UiTM • Penolong Pengarah, Pusat Pemikiran dan Pemahaman Islam (CITU), UiTM • Ketua, Unit Zakat, Pusat Perkhidmatan Islam Bersepadu, UiTM • Penyelaras Sains Sosial Islam, Pusat Pendidikan Islam, UiTM • Panel Pakar Bidang Agama (Falsafah & Pemikiran Islam), Dewan Bahasa & Pustaka • Ahli Jawatankuasa Pembangunan Dana Yayasan Pelajaran Mara (YPM), Yayasan Pelajaran Mara • Panel Pakar Bidang Muamalat dan Ekonomi Islam. Dewan Bahasa & Pustaka • Ahli Jawatankuasa Unit Pakar Rujuk, Majlis Dakwah Negara	• Director, Centre of Islamic Thinking and Understanding (CITU), UiTM • Assistant Director, Centre of Islamic Thinking and Understanding (CITU), UiTM • Head, Zakat Unit, Centre of Integrated Islamic Service, UiTM • Coordinator of Islamic Social Sciences, Centre of Islamic Education, UiTM • Panel of Experts on Religious Matters (Islamic Philosophy & Thinking), Dewan Bahasa & Pustaka • Committee Member, Pembangunan Dana Yayasan Pelajaran Mara (YPM), Yayasan Pelajaran Mara • Panel of Experts in the Field of Muamalat and Islamic Economy, Dewan Bahasa & Pustaka • Committee Member, Reconciliation Unit, Majlis Dakwah Negara

DATO' HAJI YUSOF MUSA

Ahli Jawatankuasa/Committee Member

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
63

Jantina/Gender:
Lelaki/Male

Anugerah/ Kelayakan **Award/ Qualification(s)**	• Ijazah Sarjana Muda Pengajian Islam Dengan Kepujian (Syariah), Universiti Kebangsaan Malaysia (UKM) • Diploma Undang-Undang Pentadbiran Kehakiman, Universiti Islam Antarabangsa Malaysia (UIAM)	• Bachelor's Degree in Islamic Studies with Honors (Shariah), Universiti Kebangsaan Malaysia (UKM) • Diploma in Judiciary Administration Law, International Islamic University Malaysia (IIUM)
Perlantikan Sebagai Jawatankuasa **Appointment as Committee Member**	• Pelantikan Pertama sebagai Anggota Jawatankuasa Syariah: 30 Julai 2012 - 23 Julai 2016 • Pelantikan Kedua: 15 Oktober 2016 - 14 Oktober 2019 • Pelantikan Semula: 1 November 2019 - 31 Oktober 2020	• Initial Appointment as Shariah Committee Member: 30 July 2012 - 23 July 2016 • Second Appointment: 15 October 2016 - 14 October 2019 • Re-Appointment: 1 November 2019 - 31 October 2020
Jawatan Lain Yang Disandang Dalam CBP **Other Positions in CBP**	• Tiada	• None
Jawatan Lain Disandang **Other Positions**	• Beramal sebagai Peguam Syarie di Selangor dan Wilayah Kuala Lumpur	• Practising as Syarie Lawyer in Selangor and Federal Territory of Kuala Lumpur
Pengalaman Terdahulu **Previous Experience**	• Hakim Mahkamah Rayuan Syariah • Ketua Hakim Syarie Negeri Pulau Pinang • Timbalan Ketua Pengarah (Syariah), Biro Bantuan Guaman Malaysia • Peguam Syarie Kanan Persekutuan, Bahagian Penasihat, Jabatan Peguam Negara • Hakim Mahkamah Tinggi Syariah Wilayah Persekutuan • Ketua Pendakwa Syarie Wilayah Persekutuan • Hakim Mahkamah Rendah Syariah Wilayah Persekutuan • Ketua Pendaftar Mahkamah Syariah Wilayah Persekutuan	• Judge, Shariah Appeals Court • Chief Syarie Judge, State of Penang • Deputy Chief Director (Shariah), Malaysian Legal Aid Bureau • Senior Federal Shariah Attorney, Advisory Division, Attorney General's Chamber • Judge, Shariah High Court, Federal Territory • Shariah Chief Prosecutor, Federal Territory • Judge, Shariah Lower Court, Federal Territory • Chief Registrar of Shariah Court, Federal Territory

PROFIL ANGGOTA JAWATANKUASA SYARIAH
SHARIAH COMMITTEE'S PROFILE

DR MOHD ZAKHIRI MD NOR

Ahli Jawatankuasa/Committee Member

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
41

Jantina/Gender:
Lelaki/Male

Anugerah/ Kelayakan **Award/ Qualification(s)**	• Ijazah Doktor Falsafah Kewangan Islam, INCEIF • Charted Professional Kewangan Islam (CIFP), INCEIF • Perancang Kewangan Islam (IFP), IBFIM • Ijazah Sarjana Undang-Undang Perbandingan, Universiti Islam Antarabangsa Malaysia (UIAM) • Ijazah Sarjana Muda Undang-Undang Shariah Dengan Kepujian, Universiti Islam Antarabangsa Malaysia (UIAM) • Ijazah Sarjana Muda Undang-Undang Dengan Kepujian, Universiti Islam Antarabangsa Malaysia (UIAM) • Peguambela & Peguam Cara Malaya (Tidak Aktif), Wilayah Persekutuan Kuala Lumpur • Peguam Syarie, Wilayah Persekutuan Kuala Lumpur	• PhD in Islamic Finance, INCEIF • Charted Professional in Islamic Finance (CIFP), INCEIF • Islamic Financial Planner (IFP), IBFIM • Master's Degree in Comparative Law, International Islamic University Malaysia (IIUM) • Bachelor's Degree in Shariah Law with Honors, International Islamic University Malaysia (IIUM) • Bachelor's Degree in Law with Honors, International Islamic University Malaysia (IIUM) • Malaya Advocates & Solicitors (Dormant), Federal Territory of Kuala Lumpur • Syarie Lawyer, Federal Territory of Kuala Lumpur
Perlantikan Sebagai Jawatankuasa **Appointment as Committee Member**	• Pelantikan Pertama sebagai Anggota Jawatankuasa Syariah: 1 Februari 2019 - 31 Januari 2022	• Initial Appointment as Shariah Committee Member: 1 February 2019 - 31 January 2022
Jawatan Lain Yang Disandang Dalam CBP **Other Positions in CBP**	• Tiada	• None
Jawatan Lain Disandang **Other Positions**	• Pengerusi Jawatankuasa Syariah, Mizuho Bank Bhd Malaysia • Pensyarah Kanan, Pusat Pengajian Undang-Undang, Universiti Utara Malaysia (UUM) • Felo Penyelidik, Pusat Kajian Perundangan dan Keadilan, Pusat Pengajian Undang-Undang, Universiti Utara Malaysia (UUM) • Ahli, Persatuan Penasihat Syariah Kewangan Islam (ASAS)	• Chairman of Shariah Committee, Mizuho Bank Bhd Malaysia • Senior Lecturer, Centre of Law Studies, Universiti Utara Malaysia (UUM) • Fellow Researcher, Centre of Law and Justice Studies, Centre of Law Studies, Universiti Utara Malaysia (UUM) • Member, Association of Shariah Advisors in Islamic Finance (ASAS)
Pengalaman Terdahulu **Previous Experience**	• Ahli Jawatankuasa Syariah, Agrobank • Jurulatih Kewangan Islam, Agrobank • Koordinator Ijazah Sarjana Muda Falsafah, Undang-Undang dan Perniagaan, Universiti Utara Malaysia • Ketua Program Eksekutif Undang-Undang Perbankan Dan Kewangan Islam, Pusat Pengajian Undang-Undang, Universiti Utara Malaysia • Ahli Jawatankuasa Task Force Pusat Pengajian Undang-Undang (LL.M Islamic Banking) • Felo Penyelidik Syariah Dan Undang-Undang Perniagaan Islam, Pusat Pengajian Undang-Undang, Universiti Utara Malaysia • Perunding Pusat Bantuan Guaman, Universiti Utara Malaysia	• Shariah Committee Member, Agrobank • Islamic Financial Coach, Agrobank • Coordinator, Bachelor's Degree, Philosophy, Law and Business, Universiti Utara Malaysia • Head of Executive Program, Islamic Banking and Financial Law, Centre of Law Studies, Universiti Utara Malaysia • Committee Member, Centre of Law Studies Task Force (LL.M Islamic Banking) • Fellow Researcher, Shariah and Islamic Business Law, Centre of Law Studies, Universiti Utara Malaysia • Consultant, Centre of Legal Aid, Universiti Utara Malaysia

DR MUHAMMAD SYAHMI MOHD KARIM

Ahli Jawatankuasa/Committee Member

Warganegara/Nationality:
Malaysia/Malaysian

Umur/Age:
44

Jantina/Gender:
Lelaki/Male

Anugerah/ Kelayakan Award/ Qualification(s)	• Ijazah Doktor Falsafah, Kewangan dan Perbankan Islam, Durham University, United Kingdom • Ijazah Sarjana Kewangan (Kewangan Islam), Universiti Islam Antarabangsa Malaysia (UIAM) • Ijazah Sarjana Muda Perakaunan, Universiti Islam Antarabangsa Malaysia (UIAM) • Pensijilan Undang-Undang Islam, Universiti Islam Antarabangsa Malaysia (UIAM)	• PhD, Islamic Finance and Banking, Durham University, United Kingdom • Master's Degree in Finance (Islamic Finance) International Islamic University Malaysia (IIUM) • Bachelor's Degree in Accounting, International Islamic University Malaysia (IIUM) • Certificate in Islamic Law, International Islamic University Malaysia (IIUM)
Perlantikan Sebagai Jawatankuasa Appointment as Committee Member	• Pelantikan Pertama sebagai Anggota Jawatankuasa Syariah: 1 Februari 2019 - 31 Januari 2022	• Initial Appointment as Shariah Committee Member: 1 February 2019 - 31 January 2022
Jawatan Lain Yang Disandang Dalam CBP Other Positions in CBP	• Tiada	• None
Jawatan Lain Disandang Other Positions	• Timbalan Ketua Pegawai Eksekutif/Konsultant Kanan, Isra International Consulting Sdn Bhd, International Shariah Research Academy (ISRA), Kuala Lumpur • Pakar Kewangan Islam, International Monetary Fund Washington DC • Ahli Jawatankuasa Risiko dan Kelestarian, Yayasan Pembangunan Ekonomi Islam Malaysia (YAPIEM) • Ahli Lembaga Pengarah, YAPIEM Smart Ventures Sdn Bhd • Ahli Jawatankuasa Syariah, HSBC Amanah (Malaysia) Berhad	• Deputy Chief Executive Officer/Senior Consultant, Isra International Consulting Sdn Bhd, International Shariah Research Academy (ISRA), Kuala Lumpur • Islamic Finance Expert, International Monetary Fund Washington DC • Committee Member of Risk and Sustainability, Yayasan Pembangunan Ekonomi Islam Malaysia (YAPIEM) • Member of Board of Director, YAPIEM Smart Ventures Sdn Bhd • Shariah Committee Member, HSBC Amanah (Malaysia) Berhad
Pengalaman Terdahulu Previous Experience	• Ahli Jawatankuasa Pelaburan, Yayasan Dakwah Islamiah Malaysia (YADIM) • Pakar Kewangan Islam, Islamic Development Bank, Jeddah, Arab Saudi • Ketua, Unit Kewangan Islam Dan Risiko Syariah, Bank Negara Malaysia • Pegawai Kanan, Jabatan Pengawasan Perbankan, Bank Negara Malaysia • Eksekutif, Jabatan Perbankan Islam, RHB Bank	• Investment Committee Member, Yayasan Dakwah Islamiah Malaysia (YADIM) • Islamic Finance Expert, Islamic Development Bank, Jeddah, Arab Saudi • Head, Islamic Finance and Shariah Risk Unit, Bank Negara Malaysia • Senior Officer, Banking Supervisory Department, Bank Negara Malaysia • Executive, Islamic Banking Department, RHB Bank

PENGURUSAN KANAN
MANAGEMENT TEAM

Mohamad Akmal Md Husin
Ketua Pegawai Operasi/
Chief Operation Officer

Ahmad Nizar Rashikin
Ketua Pegawai Kewangan/
Chief Financial Officer

Mohd Nor Abd Razak
Presiden/Ketua Pegawai Eksekutif/
President/Chief Executive Officer

Afidah Mohd Ghazali
Ketua Pegawai Risiko/
Chief Risk Officer

Mohd Faris Kamarudin
Ketua Pegawai Pelaburan/
Chief Investment Officer

MAKLUMAT PENGURUSAN & PENGURUS CAWANGAN

MANAGEMENT INFORMATION & BRANCH MANAGER

Setiausaha Eksekutif/ Executive Secretary

1. **Nurjuliana binti Hasaluddin**
   Setiausaha Eksekutif/
   Executive Secretary

Ketua Jabatan/ Head of Department

1. **Nasaruddin bin Nasir**
   Ketua Sumber Manusia/
   Head, Human Resource
2. **Rodiyah binti Saad**
   Ketua Audit Dalaman/
   Head, Internal Audit
3. **Abdullah bin Mohamad**
   Ketua Keanggotaan & Komunikasi Korporat/
   Head, Membership & Corporate Communication
4. **Aminudin bin Ismail**
   Ketua Pengurusan Strategik/
   Head, Strategic Management
5. **Mohd Fazli bin Masri**
   Ketua Syariah/
   Head, Shariah
6. **Akbaruddin bin Ismail**
   Pengurus Undang-Undang/
   Manager, Legal
7. **Nasir bin Marob**
   Ketua Perniagaan Runcit/
   Head, Retail Business
8. **Haron bin Mohamed**
   Ketua Pembiayaan Koperasi & Korporat/
   Head, Cooperative and Corporate Financing
9. **Roslan bin Omar**
   Ketua Teknologi Maklumat/
   Head, Information Technology
10. **Nor Aznizam bin Nor Azmi**
    Ketua Kewangan/
    Head, Finance
11. **Md. Nasir bin Din**
    Ketua Kawalan & Pemulihan/
    Head, Control & Recovery
12. **Mohd Fariz bin Azizi**
    Ketua Pentadbiran Kredit/
    Head, Credit Administration
13. **Zulkifli bin A. Aziz**
    Pengurus Harta & Pentadbiran/
    Manager, Property & Admin
14. **Raihan bin Mohd Jamil**
    Pengurus Sistem & Kaedah/
    Manager, System & Method

Ketua Wilayah/ Regional Head

1. **Nor Azman bin Ismail**
   Ketua Wilayah 1/Head Regional 1
2. **Mohd Rafis bin Mukhtar**
   Ketua Wilayah 2/Head Regional 2
3. **Mohd Hasri bin Saidin**
   Ketua Wilayah 3/Head Regional 3

Pengurus-pengurus Cawangan/ Branch Managers

1. **Mohamad Farid bin Muhamad Mustafa**
   Butterworth
2. **Muzanita binti Mansur**
   Kepala Batas
3. **Mohd Razif bin Shadan**
   Nibong Tebal
4. **Muhammad Afif bin Hanafi @ Zulkifli**
   Bayan Baru
5. **Munib Hanis bin Mohammad**
   Sungai Petani
6. **Noor Hashimah binti Hashim**
   Taiping
7. **Hasnelly Sarah binti Hamdan**
   Alor Setar
8. **Mior Najib bin Meor Zaimi**
   Ipoh
9. **Mohd Hasani bin Ismail**
   Kangar
10. **Muhammad Syafiq bin Mat Husin**
    Shah Alam
11. **Azlishan bin Hamid**
    Kota Bharu
12. **Faizal bin Abd Rahim**
    Kuantan
13. **Mohd Azrie bin Azmi**
    Kuala Lumpur
14. **Saharudin bin Md. Khalid**
    Melaka
15. **Mohd Shariman bin Mazlan**
    Johor Bharu
16. **Zahrin bin Ibrahim**
    Putrajaya
17. **Siti Aisah binti Arbi**
    Kuching
18. **Ahmad Zulkhairil bin Mat Azah**
    Kuala Terengganu
19. **Faridah Bi binti Abdul Madza**
    Seremban
20. **Eddie Hisham bin Nordin**
    Kota Kinabalu
21. **Ahmad Daud bin Manap**
    Kuala Selangor
22. **Azrul Sany bin Ismail**
    Batu Pahat
23. **Rosnani binti Abdullah**
    Temerloh
24. **Amirul Ridzuan bin Abd Razak**
    Tanah Merah
25. **Mohd Azahar bin A Wahab**
    Port Dickson
26. **Shahrir bin Kadir**
    Dungun

PERUTUSAN PENGERUSI
CHAIRMAN'S MESSAGE

بِسْمِ ٱللَّهِ ٱلرَّحْمَٰنِ ٱلرَّحِيمِ

السَّلاَمُ عَلَيْكُمْ وَرَحْمَةُ اللهِ وَبَرَكَاتُهُ

ALHAMDULILLAH, SEGALA PUJI BAGI ALLAH SWT, TUHAN SEKALIAN ALAM. SELAWAT DAN SALAM KE ATAS JUNJUNGAN BESAR KITA NABI MUHAMMAD SAW. DENGAN PENUH RASA KESYUKURAN KE HADRAT ALLAH SWT, SAYA SELAKU PENGERUSI CO-OPBANK PERTAMA (CBP) DENGAN RENDAH DIRI MEMOHON KEIZINAN UNTUK BERKONGSI MAKLUMAT MENGENAI PERKEMBANGAN DAN PRESTASI YANG TELAH DICAPAI PADA TAHUN 2019.

ALHAMDULILLAH, PRAISES TO ALLAH SWT, THE CREATOR OF THE UNIVERSE. PEACE BE UPON OUR PROPHET MUHAMMAD SAW. WITH THE UTMOST GRATITUDE TO ALLAH SWT, I, BEING THE CHAIRMAN OF CO-OPBANK PERTAMA (CBP) WITH THE UTMOST HUMILITY HEREBY PRESENT CBP'S ACHIEVEMENTS FOR 2019.

Haji Kamari Zaman Juhari
Pengerusi/Chairman

Tahun 2019 telah sekali lagi membuktikan kemampuan CBP mengekalkan prestasi perniagaan yang mampan dan meningkat setiap tahun melalui proses transformasi perniagaan dan pengukuhan proses dalaman. CBP telah berjaya merancang dan melaksanakan strategi perniagaan secara sistematik di dalam meningkatkan kecekapan modal, mencari peluang pertumbuhan baharu serta menerapkan perubahan budaya kerja bagi mengimbangi kepentingan anggota seramai 91,510 anggota dan para pelanggan.

Saya mewakili seluruh Anggota Lembaga dan warga kerja CBP, ingin mengambil kesempatan ini, dengan penuh rasa syukur dan amat berbesar hati, melaporkan bahawa CBP telah merekodkan prestasi perniagaan yang cemerlang pada tahun 2019 dan ia merupakan prestasi yang tertinggi yang pernah dicapai sejak penubuhannya pada tahun 1950.

The year 2019 has once again proved CBP's capability in maintaining its sustainable and improved business performance each year via its business transformation process and internal process reinforcement. CBP had successfully planned and executed its business strategy in a systematic manner in the effort to increase its capital efficiency, search for new growth opportunities and instill work culture transformation to balance out the interests of its 91,510 members and customers.

On behalf of the Board Members and workforce of CBP, I would like to take this opportunity, with the utmost gratitude and honor, to report that CBP had recorded an outstanding business performance in 2019 which is its best performance to date since its establishment in 1950.

JUMLAH ASET 2019/ TOTAL ASSETS 2019

RM4.29

(BILION/BILLION)

JUMLAH SYER KEANGGOTAAN/ TOTAL MEMBERSHIP SHARES

RM906.59

(JUTA/MILLION)

PRESTASI CBP 2019

Tahun 2019 merupakan kesinambungan tahun kecemerlangan CBP dengan rekod pencapaian keuntungan perniagaan yang tertinggi dalam sejarah, dengan peningkatan sebanyak 40.3% berjumlah RM73.95 juta berbanding RM52.7 juta bagi tahun 2018. Jumlah aset juga meningkat dengan ketara sebanyak 18.8%, dari RM3.61 billion kepada RM4.29 billion pada akhir 2019, khususnya dalam bentuk pembiayaan (RM2.98 billion) kepada pelanggan.

Tahun 2019 juga telah menyaksikan pertumbuhan jumlah deposit dengan peningkatan sebanyak 17.3% yang berjumlah RM3.18 billion pada akhir 2019. Tahap keyakinan yang tinggi dari kalangan pelabur terhadap syer keanggotaan juga amat memberangsangkan, dengan rekod tertinggi sebanyak RM906.59 juta. Jumlah keanggotaan CBP telah menokok sebanyak 7.6% kepada 91,510 anggota berbanding 85,046 anggota pada tahun sebelumnya. Memandangkan jumlah syer keanggotaan telah mencapai sasaran yang ditetapkan, CBP telah mengambil keputusan untuk memberhentikan sementara pelaburan baharu bagi syer keanggotaan.

CBP PERFORMANCE IN 2019

2019 was another year of excellence for CBP, recording its highest business profit with an increase of 40.3% to RM73.95 million from RM52.7 million recorded in 2018. Total assets also demonstrated a significant increase of 18.8%, from RM3.61 billion to RM4.29 billion by end of 2019, specifically in the form of funding (RM2.98 billion) for customers.

2019 has also witnessed a growth in total deposits with an increase of 17.3% to RM3.18 billion by end of 2019. The high confidence level demonstrated by investors towards the membership shares was also encouraging, with the highest record of RM906.59 million. Total CBP membership also increased by 7.6% to 91,510 members from 85,046 members recorded the year before. Considering that the total membership shares had achieved its target, CBP had decided to temporarily suspend all new investments for membership shares.

PERUTUSAN PENGERUSI
CHAIRMAN'S MESSAGE

Kadar pinjaman tidak berbayar kasar (NPL) merekodkan peningkatan iaitu 4.2% berbanding 3% pada 2018, sebahagian besarnya telah disumbangkan dari pembiayaan sektor korporat dan koperasi.

Tahap profesionalisme warga kerja CBP dalam memenuhi aspirasi dan mandat yang diamanahkan oleh para anggota telah berjaya dipertingkatkan melalui pengukuhan proses dalaman dan pengurusan infrastruktur yang lebih efektif dan efisien.

Saya serta Anggota Lembaga akan terus memberi sokongan padu kepada pihak pengurusan serta warga kerja CBP dalam memastikan kelestarian perniagaan diutamakan bagi menghasilkan prestasi yang lebih memberangsangkan lebih-lebih lagi di dalam persekitaran pasaran yang sangat mencabar dan dinamik.

NISBAH KEHEMATAN CBP

Bagi tahun 2019, CBP telah berjaya mematuhi kesemua nisbah kehematan (*prudential ratios*) yang telah ditetapkan oleh pengawalselia. Untuk makluman, CBP dengan sokongan dari Suruhanjaya Koperasi Malaysia (SKM) juga telah berjaya mendapat persetujuan dari Bank Negara Malaysia (BNM) untuk menerimapakai nisbah kehematan Nisbah Modal Wajaran Risiko (*RWCR – Risk-Weighted Capital Ratio*) bagi menggantikan Nisbah Leveraj (*Leverage Ratio*) yang telah digunapakai sejak 2014. Dengan penerapan nisbah kehematan RWCR, ia telah membuka ruang yang lebih besar kepada CBP dalam usaha meningkatkan saiz pengeluaran pembiayaan kepada para pelanggan.

Non-performing loan (NPL) recorded an increase of 4.2% against 3% in 2018, of which a majority was contributed from the corporate and cooperative loans.

The level of professionalism displayed by CBP's employees in fulfilling the aspirations and mandates given by the members were successfully improved via the internal process reinforcement and a more effective and efficient management of infrastructures.

The Board Members and myself will continue to extend our full support to the management team and workforce of CBP in ensuring that business sustainability is prioritised towards producing an even more encouraging performance especially in the challenging and dynamic market environment today.

THE PRUDENTIAL RATIOS

For 2019, CBP had successfully complied with all the prudential ratios set by the regulators. Additionally, with the support from Suruhanjaya Koperasi Malaysia (SKM), CBP had also attained the approval from Bank Negara Malaysia (BNM) to adopt the Risk-Weighted Capital Ratio (RWCR) to replace the Leverage Ratio that has been in use since 2014. With the adoption of the RWCR, CBP now has a wider opportunity to increase the size of its funding to customers.

CBP telah memperuntukkan RM700,000 khusus bagi pembangunan modal insan yang melibatkan kursus teknikal, pensijilan profesional serta program-program strategik bagi kakitangan CBP.

CBP has allocated RM700,000 for human capital development entailing technical courses, professional certifications and strategic programmes especially for CBP employees.

PENGUKUHAN TADBIR URUS & PENINGKATAN KECEKAPAN MODAL INSAN CBP

Anggota Lembaga CBP telah meluluskan penstrukturan semula carta organisasi CBP untuk menangani cabaran-cabaran baharu serta menyokong pertumbuhan perniagaan di samping memenuhi keperluan operasi CBP. Beberapa unit perniagaan telah dinaiktaraf sebagai sebuah jabatan. Sebuah jabatan khusus bagi pembangunan produk dan kajian pasaran juga telah diwujudkan sebahagian dari strategi untuk meningkatkan keupayaan CBP bagi mengenalpasti keperluan penawaran produk-produk baharu untuk dipasarkan seiring dengan keperluan pasaran masa kini.

Seramai 31 kakitangan CBP telah dihantar bagi menghadiri kursus-kursus pensijilan peringkat profesional dan 7 daripadanya telah berjaya mendapatkan sijil profesional masing-masing. Baki seramai 24 kakitangan akan menamatkan kursus masing-masing menjelang akhir tahun 2020. CBP telah memperuntukkan RM700,000 khusus bagi pembangunan modal insan yang melibatkan kursus teknikal, pensijilan profesional serta program-program strategik bagi kakitangan CBP. Komitmen yang berterusan dari Anggota Lembaga dan Pengurusan adalah kritikal bagi memastikan keupayaan dalaman modal insan CBP terus mampu menjana prestasi CBP yang serba mampan bagi tahun-tahun yang mendatang.

SOLIDIFYING GOVERNANCE & IMPROVING HUMAN CAPITAL EFFICIENCY IN CBP

CBP's Board Members had approved the restructuring of CBP's organisational structure in the effort to cater new business challenges, to support its business growth and to fulfill its operational needs. Several business units were upgraded into departments. A dedicated department for product development and market research was established as part of the strategy to enhance CBP's capability in identifying the requirements for new product offerings to be marketed in accordance to the current market needs.

A total of 31 CBP staffs had attended professional certification courses and 7 had successfully attained their professional certifications. The remaining 24 employees will complete their courses by end of 2020. CBP had allocated RM700,000 for human capital development entailing technical courses, professional certifications and strategic programmes especially for CBP employees. The continuous commitment given by Board Members and the Management is critical in ensuring the internal capability of CBP's human capital in generating sustainable performance for the years to come.

SASARAN PERNIAGAAN 2020

Bagi tahun 2020, CBP akan memperkenalkan beberapa inisiatif baharu bagi meningkatkan deposit runcit yang bertujuan bagi mengimbangi sumber dana CBP menerusi Akaun Simpanan-i Salam yang menawarkan kadar keuntungan berasaskan *'multi-tier'*. Matlamat utama Akaun Simpanan-i Salam adalah untuk memberi galakan serta menarik lebih ramai pelanggan dari pelbagai lapisan masyarakat untuk menabung bagi memenuhi keperluan kewangan masing-masing.

Sebagai sebuah bank koperasi, adalah menjadi hasrat CBP untuk menyediakan produk-produk pembiayaan yang dapat dimanfaatkan oleh gerakan koperasi di dalam usaha untuk memberi peluang kepada koperasi-koperasi membangunkan perniagaan masing-masing. Sehubungan dengan itu, Skim Pembiayaan Sektor Koperasi (Skim PSK) yang telah dilancarkan pada 10 April 2019 oleh YBhg Datuk Nordin Salleh, Pengerusi Eksekutif SKM khusus bagi menyediakan kemudahan pembiayaan bagi sektor koperasi, akan diteruskan pada tahun 2020. Ia seiring dengan matlamat CBP ialah untuk meningkatkan portfolio pembiayaan sektor koperasi kepada 30% di penghujung tahun 2020 dengan pembiayaan sebanyak RM6.2 juta telah diluluskan pada tahun 2019.

Walau bagaimanapun, strategi perniagaan CBP bagi tahun 2020 ini dijangka akan disemak semula dan disesuaikan dengan keadaan semasa berikutan penularan wabak Covid-19 yang melanda di seluruh dunia. Kesiapsiagaan pelan kontigensi perniagaan CBP dapat memastikan prestasi perniagaan CBP kekal utuh bagi tahun 2020.

TANGGUNGJAWAB SOSIAL KORPORAT (CSR)

Seramai 800 pelajar asnaf dari 16 buah sekolah angkat CBP di Pulau Pinang dan Lembah Klang telah menerima bantuan kelengkapan persekolahan dalam program *'Back to School'* yang telah diadakan di dua lokasi iaitu di Mydin Mall Subang Jaya dan Mydin Mall Bukit Mertajam dalam bulan Disember 2019.

CBP juga telah mengadakan beberapa siri seminar motivasi pelajar di seluruh negara yang telah memberi manfaat kepada lebih 5,000 orang pelajar. Seminar yang telah dijalankan ini mensasarkan pelajar yang menduduki peperiksan PT3 dan SPM, di dalam mempersiapkan pelajar bagi menduduki peperiksaan masing-masing.

BUSINESS TARGET IN 2020

For 2020, CBP will roll-out several new initiatives to increase its retail deposit to balance out CBP's funds resources via the i-Salam Savings Account which offers a multi-tier profit rate. The main objective of the i-Salam Savings Account is to encourage and attract more customers from all aspects of communities to make savings a habit in the effort to fulfill their respective financial needs.

As a Co-opbank, CBP aims to provide funding products that are beneficial for co-operatives in their effort to develop their respective businesses. The 'Skim Pembiayaan Sektor Koperasi' (PSK) which was launched on 10 April 2019 by YBhg Datuk Nordin Salleh, Executive Chairman of SKM which specifically for providing funding facilities to the co-operative sector will be extended to 2020. This is in line with CBP's objective to increase the co-operative sector's funding portfolio to 30% by end of 2020 with a total funding of RM6.2 million which was approved in 2019.

However, CBP's business strategy for 2020 is expected to be reviewed and re-aligned with the current situation following the nationwide spread of Covid-19. The preparation of contingency business plans will ensure that CBP's business performance will remain solid in 2020.

CORPORATE SOCIAL RESPONSIBILITY (CSR)

A total of 800 students from 16 of CBP's adopted schools in Penang and the Klang Valley had received aids in the form of school supplies in the 'Back to School' programme held at two locations namely Mydin Mall Subang Jaya and Mydin Mall Bukit Mertajam in December 2019.

CBP had also conducted several series of motivational programmes for students nationwide which had benefited more than 5,000 students. The seminars were conducted specifically to prepare candidates who were about to sit for the PT3 and SPM examinations.

Aktiviti-aktiviti CSR CBP tidak terhad kepada bantuan persekolahan sahaja, malah CBP juga telah menyalurkan lebih RM250,000 sumbangan kepada Pertubuhan Bukan Kerajaan (NGO), masjid serta surau melalui cawangan-cawangan CBP di seluruh negara.

PENGHARGAAN

Akhir kalam, saya bagi pihak CBP ingin merakam ucapan jutaan terima kasih kepada Suruhanjaya Koperasi Malaysia di atas sokongan yang telah diberikan kepada CBP.

Ucapan terima kasih juga kepada Kementerian Pembangunan Usahawan dan Koperasi, Bank Negara Malaysia, Institut Koperasi Malaysia, Angkasa serta agensi-agensi kerajaan yang telah secara langsung membantu CBP sepanjang tahun 2019.

Saya juga ingin menzahirkan ucapan penghargaan saya kepada semua Anggota Lembaga, Jawatankuasa Audit Dalaman, Jawatankuasa Syariah, Kumpulan Pengurusan serta warga kerja CBP yang telah banyak menyumbang kepada pencapaian prestasi cemerlang CBP selama ini.

Sekali lagi saya ucapkan terima kasih kepada semua pihak di atas sokongan dan kepercayaan yang telah diberikan ke atas CBP. Sokongan dan dorongan ini amat dihargai untuk menjayakan matlamat CBP sebagai sebuah co-opbank syariah terunggul di Malaysia.

Sekian. Wasalam.

Bersama Kita Maju

CBP's CSR activities for the year were not only limited to school aids, but CBP had also donated more than RM250,000 to Non-Governmental Organisations (NGOs), mosques and *suraus* via CBP branches nationwide.

ACKNOWLEDGEMENT

To conclude, on behalf of CBP, I would like to convey our sincerest gratitude to Suruhanjaya Koperasi Malaysia (SKM) for the support extended to CBP.

Our gratitude also goes out to the Ministry of Entrepreneur and Cooperative Development, Bank Negara Malaysia, Institut Koperasi Malaysia, Angkasa and government agencies that have directly supported and assisted CBP throughout 2019.

I would also like to extend my appreciation to the Board of Directors, Internal Audit Committee, Shariah Committee, Management Team and the work force of CBP, all of whom have contributed immensely to CBP's outstanding performance throughout the years.

Once more, I would like to say thank you to everyone for their support and confidence in CBP. Your support and encouragement are highly appreciated in our effort to achieve CBP's objective of becoming the premier Shariah co-opbank in Malaysia.

Thank you. Wasalam.

Together We Grow

LAPORAN KEMAMPANAN DAN ANALISA PENGURUSAN
MANAGEMENT ANALYSIS AND SUSTAINABILITY REPORT

KEWANGAN ISLAM DI MALAYSIA TERUS BERKEMBANG DENGAN PESAT DAN BUKAN HANYA MENJADI PLATFORM BAGI SIMPANAN ATAU DEPOSIT MALAH MENGHASILKAN EKSTERNALITI POSITIF KEPADA UMAT ISLAM KHUSUSNYA.

ISLAMIC FINANCE IN MALAYSIA CONTINUES TO EXPERIENCE RAPID GROWTH IN MORE THAN JUST SAVINGS AND DEPOSIT PLATFORMS BUT ALSO IN GENERATING POSITIVE EXTERNALITIES FOR THE UMMAH.

PERSEKITARAN INDUSTRI PERBANKAN ISLAM

Perbankan Islam merujuk kepada sistem perbankan yang mematuhi undang-undang Islam atau lebih dikenali sebagai undang-undang Syariah. Prinsip asas perbankan Islam adalah perkongsian untung dan risiko antara pihak yang berurus niaga, jaminan keadilan untuk semua dan urus niaga berdasarkan aktiviti perniagaan atau berasaskan aset.

Kewangan Islam telah berkembang pesat sejak mula diperkenalkan pada tahun 1970-an dan telah berusia lebih daripada 40 tahun. Hari ini, kewangan Islam di Malaysia terus berkembang dengan pesat dan bukan hanya menjadi platform bagi simpanan atau deposit malah menghasilkan eksternaliti positif kepada umat Islam khususnya.

CBP juga tidak ketinggalan dalam melaksanakan perniagaan dan memberikan perkhidmatan berlandaskan syariah.

ISLAMIC BANKING INDUSTRY ENVIRONMENT

Islamic banking refers to a banking system that adheres to the Islamic law or better known as the Shariah law. The basic principle of Islamic banking entails profit and risk sharing among the transacting parties, guaranteeing fairness for all with business asset-based activities.

Islamic finance has experience rapid growth since it was first introduced more than 40 years ago in the 1970s. Today, Islamic finance in Malaysia continues to expand exponentially more than just savings or deposit platform but also in generating positive externalities for the ummah.

CBP is on the right track in providing Shariah compliant services.

PENTADBIRAN & PENGURUSAN SYARIAH

Dalam era Islamisasi pada masa kini, terdapat lebih daripada 50 produk dan perkhidmatan perbankan islam yang inovatif dan canggih dan CBP menawarkan pelbagai jenis produk kewangan patuh syariah kepada pelanggan.

1. **Aktiviti Perbankan berasaskan kewangan Islam sosial.**

   CBP telah menyumbang zakat perniagaan bagi mengurangkan jurang antara kelompok yang kaya dan miskin. Jumlah zakat perniagaan CBP setiap tahun telah disahkan oleh Jawatankuasa Syariah CBP dan Pusat Pungutan Zakat Majlis Agama Islam Wilayah Persekutuan. CBP telah membuat agihan kepada asnaf yang layak mengikut garis panduan agihan yang ditetapkan oleh Majlis Agama Islam negeri.

2. **Aktiviti pendidikan dan ilmiah sebagai da'i kewangan Islam.**

   CBP telah menerapkan ilmu pengetahuan dan perkongsian maklumat kepada anggota dan bukan anggota melalui penganjuran pelbagai program bagi tujuan pendidikan dan ilmiah. Aktiviti dakwah CBP dalam penyebaran ilmu telah dilakukan di institusi masjid, pendidikan dan program khusus seperti bicara ilmu.

   Melalui program kesedaran kepada usahawan dan koperator, perbankan islam yang ditawarkan oleh CBP terbuka kepada masyarakat islam dan bukan islam untuk membantu untuk membenteras kenaifan sebahagian usahawan PKS.

3. **Inovasi dalam Fiqh Muamalat dan Evolusi Fatwa.**

   Pada tahun 2019, CBP telah memperkenalkan polisi Akad Syariah sebagai panduan yang menyeluruh kepada warga CBP termasuklah memperkenalkan model akad berasaskan dwi-wakalah sebagai memenuhi flesibiliti urusniaga dengan pelanggan.

DALAM ERA ISLAMISASI PADA MASA KINI, TERDAPAT LEBIH DARIPADA 50 PRODUK DAN PERKHIDMATAN PERBANKAN ISLAM YANG INOVATIF DAN CANGGIH DAN CBP MENAWARKAN PELBAGAI JENIS PRODUK KEWANGAN PATUH SYARIAH KEPADA PELANGGAN.

IN TODAY'S ERA OF ISLAMISATION, THERE ARE MORE THAN 50 INNOVATIVE AND SOPHISTICATED ISLAMIC BANKING PRODUCTS AND SERVICES AVAILABLE AND CBP OFFERS A VARIETY OF SHARIAH-COMPLIANT FINANCIAL PRODUCTS TO ITS CUSTOMERS.

SHARIAH ADMINISTRATION & MANAGEMENT

In today's era of Islamisation, there are more than 50 innovative and sophisticated Islamic banking products and services available and CBP offers a variety of Shariah-compliant financial products to its customers.

1. **Banking Activities based on social Islamic finance.**

   CBP contributes business zakat to bridge the gap between the rich and the poor. Total CBP's annual business zakat was approved by the Shariah Committee of CBP and Pusat Pungutan Zakat Majlis Agama Islam Wilayah Persekutuan. CBP performed the distribution to the qualified beneficiaries (asnaf) according to the distribution guidelines prescribed by the State Islamic Religious Council.

2. **Educational activities as the manifestation of Islamic finance.**

   CBP conducts knowledge and information sharing activities to its members and non-members via various educational programs. CBP's da'wah activities in dissemination of knowledge are conducted in mosques, education institutions and through special programs such as knowledge talks.

   Through awareness programmes for entrepreneurs and operators, CBP's Islamic banking offerings are open to both the Muslim and non-Muslim communities in the effort to abolish entrepreneurial illiteracy among some SME operators.

3. **Innovation in Fiqh Muamalat and Fatwa Evolution.**

   In 2019, CBP introduced the Aqad Shariah policy as a comprehensive guideline for CBP including the introduction of the dual-wakalah-based aqad model to fulfill the aspect of transactional flexibility with customers.

Dalam prinsip keanjalan fiqh, Akaun Simpanan-i Al-Wadiah secara automatik telah ditukar kepada Akaun Simpanan-i Qard dengan notis bagi mengelakkan isu riba kepada pemegang akaun.

Manakala Produk Akaun Simpanan-i Salam berlandaskan Bai' Salam juga telah diperkenalkan dengan pelbagai kod produk berbeza sebagai inisiatif pemasaran kepada pelbagai segmen deposit. Selain itu, produk Ar-Rahnu juga telah diperbaharui berlandaskan konsep Kontrak Murabahah dan Kontrak Rahn seiring dengan transisi dan arus perubahan industri.

Pada September 2019, Konsep Waqaf Muaqqat telah disahkan oleh Jawatankuasa Syariah sebagai alternatif kontemporari yang hampir dengan unsur komersial dan merupakan alat bagi menarik pelabur-pelabur menyunting dana dalam tempoh waktu yang berjangka.

4. Pengukuhan Inisiatif Penyampaian Informasi Syariah

Jabatan Syariah dan Jawatankuasa Syariah merupakan tulang belakang kepada CBP untuk memastikan CBP menjalankan aktiviti perniagaan patuh syariah. Oleh itu, sebanyak 63 resolusi telah dikeluarkan oleh Jawatankuasa Syariah dan telah diedarkan kepada semua jabatan CBP.

5. Khidmat Watan Bagi Tujuan Solidariti Ta'awun Institusi Koperasi

CBP telah dilantik oleh Suruhanjaya Koperasi Malaysia (SKM) sebagai pengurus dana Akaun Deposit Koperasi yang mengandungi Kumpulan Wang Rizab Statutori. Dalam pada itu, CBP juga berperanan sebagai penasihat Syariah dalam menstrukturkan Produk Deposit-i Akaun Deposit Koperasi – Kumpulan Wang Rizab Statutori (ADK-KWRS) yang telah disahkan oleh Jawatankuasa Syariah berlandaskan kombinasi konsep Tawarruq (Komoditi Murabahah), Wakalah dan insidental Qard.

According to the flexibility application principle in fiqh, the Al-Wadiah i-Savings Account was automatically converted to the Qard i-Savings Account with due notice to prevent the issue of riba' to the account holder.

Meanwhile, the Salam i-Savings Account based on Bai' Salam was also introduced with various product codes as a marketing initiative targeted at numerous deposit segments. On top of that, the Ar-Rahnu product was also enhanced based on the contractual concepts of Murabahah and Rahn in line with the industrial transition and changes.

In September 2019, the Waqaf Muaqqat Concept was approved by the Shariah Committee as a contemporary alternative that approximates commercial elements and as a tool for attracting investors to inject funds for a specific term.

4. Strengthening the dissemination of Shariah Information

The Shariah Department and Shariah Committee are the CBP's backbone to ensure that CBP is conducting Shariah-compliant activities. Therefore, 63 resolutions were issued by the Shariah Committee and distributed to all CBP departments.

5. National Services in The Spirit of Ta'awun Between Co-Operative Institution

CBP was appointed by the Co-operative Commissions of Malaysia (SKM) as the fund manager of the Co-operative Deposit Account which entails the Statutory Reserve Fund. During that time, CBP also played a role as the Shariah advisor for the structuring of the Co-operative Deposit Account i-Deposit Product – Statutory Reserve Fund (ADK-KWRS) verified by the Shariah Committee based on the combined concept of Tawarruq (Murabahah Commodity), Wakalah and incidental Qard.

PENURUNAN KADAR OPR SEBANYAK
DECREASED OPR RATE OF **25**
MATA ASAS DARI/BASIS POINTS FROM **3.25%**
KEPADA/TO **3.00%**

PERBENDAHARAAN

CBP bertanggungjawab untuk memastikan pengurusan dana dan aktiviti pelaburan yang memberikan pulangan yang optimum, pengurusan likuiditi yang efisen serta peruntukan dana yang menepati keperluan perniagaan untuk membantu pertumbuhan aset pembiayaan sama ada untuk sektor runcit mahupun segmen Koperasi dan Korporat.

Lebihan dana ditempatkan di institusi kewangan Islam untuk mengawal dan mengurus aliran tunai dan juga dilaburkan dalam Sukuk yang diterbitkan oleh Kerajaan Malaysia (MGII) mahupun dalam Sukuk yang dijamin oleh Kerajaan (GG), menepati mandat untuk melabur dalam instrumen yang dikategorikan sebagai Aset Cair Berkualiti Tinggi (HQLA).

Penempatan dana dan pelaburan Sukuk juga menyokong pematuhan terhadap nisbah kehematan seperti LAR (Nisbah Aset Cair) dan RWCR (Nisbah Modal Berwajaran Risiko) yang menjadi teras dan tanda aras terhadap keupayaan dan kebolehan CBP untuk berfungsi sebagai sebuah Co-opbank (Bank Koperasi) yang mampan dan mapan.

Seiring dengan pengurangan kadar OPR sebanyak 25 mata asas dari 3.25% kepada 3.00% melalui keputusan Monetary Policy Committee BNM pada bulan Mei 2019, CBP telah berhasil menurunkan kos dana sebanyak 22 mata asas yang diterjemahkan dengan penjimatan kos operasi perbankan dan penawaran kadar pembiayaan yang berdaya saing.

Penurunan kos dana juga dapat dicapai melalui proses pemusatan deposit berjangka di CBP, penambahan dan pengaktifan semula pendeposit serta pengurusan deposit yang lebih cekap dan berkesan. Pemantauan kos dana yang proaktif juga telah meningkatkan margin bagi CBP yang secara langsung menyumbang pada keuntungan operasi yang tinggi.

TREASURY

CBP is responsible for ensuring the optimum returns of the fund management and investment activities, efficient liquidity management and funding allocation that fulfills business needs towards facilitating financing asset growth whether for the retail sector or the Co-operative and Corporate segments.

Excess funds are placed in Islamic financial institutions to control and manage cash flow, and invested in Sukuk issued by the Malaysian Government (MGII) or Sukuk guaranteed by the Government (GG), fulfilling the mandate of investing in instruments categorised as High Quality Liquid Assets (HQLA).

Fund placement and Sukuk investment also supports compliance towards prudential ratios such as LAR (Liquid Assets Ratio) and RWCR (Risk Weighted Capital Ratio) which are the core and benchmark of CBP's capacity and capability in functioning as a viable and sustainable Co-opbank (Co-operative Bank).

Consistent with the cut in OPR rate of 25 basis points from 3.25% to 3.00% via the resolution of BNM's Monetary Policy Committee in May 2019, CBP successfully reduced cost of funding by 22 basis points translated by saving on cost of banking operation and offering a competitive financing rate.

The decrease in cost of funding was also achieved via the term deposit centralisation process in CBP, the addition and re-activation of depositors and a more efficient and effective deposit management. Proactive cost monitoring had also increased CBP's margins which directly contributed to the high operational profit.

CBP juga sentiasa menambah rakan niaga dari kalangan institusi kewangan Islam sebagai langkah untuk menjadi lebih aktif di pasaran wang dan pasaran modal agar dapat meningkatkan aktiviti penempatan dana dan pelaburan dalam Sukuk di pasaran primer dan sekunder, yang merupakan penyumbang pendapatan utama bagi operasi perbendaharaan untuk transaksi berasaskan dana.

CBP berjaya merebut peluang merealisasikan keuntungan modal di atas pelaburan di dalam Sukuk dan merekodkan pendapatan yang baik pada tahun 2019 melalui pelupusan pegangan selain mengumpul pendapatan melalui penerimaan kupon ke atas pelaburan di dalam Sukuk demi menyumbang terhadap keuntungan bersih bagi CBP.

Di dalam situasi ekonomi dan pasaran yang agak mencabar di tahun 2019, CBP mengamalkan sikap yang berhemah di dalam melaksanakan aktiviti penempatan dan pelaburan bagi memastikan pulangan yang optimum dan yang menjamin perlindungan modal. CBP juga sentiasa memantau dan menganalisa pergerakan semasa dalam pasaran global dan domestik untuk memastikan strategi perbendaharaan dan pelaburan yang diamalkan adalah bertepatan dengan amalan industri dan perkembangan ekonomi.

PENGURUSAN RISIKO KEWANGAN

CBP mempunyai garis panduan risiko yang menerapkan elemen penting iaitu mengenalpasti, mengukur, memantau, mengendali dan melaporkan jenis risiko yang dihadapi yang boleh menjejaskan objektif dan strategi utama perniagaan CBP. Garis Panduan Pengurusan Risiko tersebut bertujuan untuk memastikan CBP dapat mengenalpasti, mengukur, memantau, mengawal dan melaporkan risiko yang mungkin terjadi di CBP.

Ciri-ciri utama dalam garis panduan tersebut adalah:

i. Pentadbiran dan Organisasi

Struktur tadbir urus yang kukuh adalah penting untuk memastikan pelaksanaan gerak kerja pengurusan risiko berkesan dan konsisten. Anggota Lembaga CBP (ALK) bertanggungjawab untuk aktiviti pengurusan risiko CBP dan menentukan hala tuju yang strategik, selera risiko *(risk appetite)* dan rangka kerja yang relevan. ALK dibantu oleh pelbagai jawatankuasa Lembaga dan fungsi kawalan dalam memastikan rangka pengurusan risiko dijaga dengan berkesan.

Additionally, CBP continues to add more counterparties from Islamic financial institutions as a measure to become more active in the money markets and capital markets so as to increase fund placement and Sukuk investment activities in the primary and secondary markets, which are the main income contributors for Treasury operations for funds-based transactions.

CBP managed to leverage on the opportunity to realise capital gain from Sukuk investment and recorded higher revenue in 2019 via the disposal of holdings apart from amassing income from the receipt of coupons from Sukuk investment towards contributing to CBP's net profit.

In the challenging economic and market environment in 2019, CBP was prudent in conducting its placement and investment activities to ensure optimum returns that guarantee capital protection. Additionally, CBP continues to monitor and analyse current movements in the global and domestic markets to ensure that its treasury and investment strategies are consistent with industry practice and economic developments.

FINANCIAL RISK MANAGEMENT

CBP has in place a risk management framework for identifying, measuring, monitoring, controlling and reporting the significant risks faced in the achievement of its business objectives and strategies. The risk management framework ensures that there is an effective and ongoing process to manage the various types of risks across CBP.

The key features of the risk management framework include:

i. Governance & Organisation

A strong governance structure is important to ensure an effective and consistent implementation of the risk management framework. CBP's Board (ALK) is ultimately responsible for CBP risk management activities and sets the strategic direction, risk appetite and relevant frameworks. The Board is assisted by various Board committees and control functions in ensuring that the risk management framework is effectively maintained.

ii. Polisi Pengurusan Modal

Polisi Pengurusan Modal memastikan bahawa setiap risiko material dikenal pasti, diukur dan dilaporkan; Tahap modal yang mencukupi sesuai dengan profil risiko, termasuk rizab modal yang mencukupi untuk menyokong permintaan semasa dan anggaran keperluan modal dalam keadaan semasa dan tekanan.

iii. Selera Risiko *(Risk Appetite)*

Selera Risiko didefinisikan sebagai nilai dan jenis risiko yang mampu dan diterima oleh Bank dalam mencapai objektif strategik dan perniagaannya. Pengembangan selera risiko *(risk appetite)* adalah selari dengan proses perancangan strategik tahunan, dan bersesuaian dengan perubahan keadaan perniagaan dan pasaran. Oleh disebabkan selera risiko *(risk appetite)* ini bersifat dinamik, ianya ditetapkan berdasarkan sasaran perniagaan dan kewangan dengan menggabungkan pandangan dari sudut makroekonomi dan global. ALK mempertimbangkan profil risiko sebenar dan sasaran oleh pengurusan kanan dalam menetapkan selera risiko. Selera risiko *(risk appetite)* juga disemak semula secara tahunan dan mengikut keperluan.

iv. Proses Pengurusan Risiko

- Pengenalan Risiko: Risiko dikenalpasti secara sistematik melalui penerapan Rangka Kerja, polisi dan prosedur Pengurusan Risiko yang kukuh.
- Mengukur dan Menilai: Risiko diukur dan dikumpulkan menggunakan metadologi risiko bagi setiap jenis risiko, termasuk *stress test*.
- Pengurusan dan Kawalan: Kawalan dan had digunakan untuk menguruskan pendedahan risiko mengikut selera risiko. Kawalan dan had dipantau, dikaji secara berkala dan megikut garis panduan dalam menghadapi keperluan perniagaan dan pasaran.
- Pemantauan dan Pelaporan: Risiko terhadap individu dan portfolio dipantau secara berkala dan dilaporkan untuk memastikan risiko berada dalam selera risiko CBP.

ii. Capital Management Policy

The Capital Management Policy framework ensures that all material risks are identified, measured and reported; and that adequate capital levels consistent with the risk profiles, including capital buffers, are maintained to support the current and projected demand for capital, under existing and stressed conditions.

iii. Risk Appetite Statement

Risk Appetite is defined as the amount and types of risk that CBP is able and willing to accept in pursuit of its strategic and business objectives. The development of the risk appetite statement is integrated into the annual strategic planning process, is dynamic and adaptable to changing business and market conditions. The risk appetite defines business and financial targets, incorporating macroeconomic and global outlook. ALK consider the actual and targeted risk profile proposed by senior management and business units when setting the risk appetite. The risk appetite is reviewed at least annually or as and when required.

iv. Risk Management Process

- Risk Identification: Risks are systematically identified through the robust application of the Risk Management Framework, policies and procedures.
- Measuring and Assessing: Risks are measured and aggregated using risk methodologies across each of the risk types, including stress testing.
- Managing and Controlling: Controls and limits are used to manage risk exposures within the risk appetite. Controls and limits are regularly monitored and reviewed in the face of evolving business needs, market conditions and regulatory changes.
- Monitoring and Reporting: Risks on an individual as well as a portfolio basis are regularly monitored and reported to ensure they remain within CBP's risk appetite.

v. Struktur Pengurusan Risiko

- Polisi Prosedur Risiko dan Metodologi Risiko: Polisi Pengurusan Risiko yang tepat mengikut jenis risiko yang bersesuaian dengan menjadikan CBP sebagai pengurus risikonya. Prosedur tersebut memberi panduan bagi aktiviti pengambilan risiko harian. Metodologi tersebut mengariskan syarat, peraturan atau kriteria khusus yang mesti dipatuhi untuk mematuhi polisi.
- Warga kerja: Penggunaan bakat dan kemahiran yang betul adalah kunci untuk memastikan rangka kerja pengurusan risiko berfungsi dengan baik. CBP terus berkembang dan bertindak balas secara proaktif terhadap peningkatan dan perubahan ekonomi serta kawalselia mengikut keperluan.
- Teknologi dan Data: Teknologi dan pengurusan data yang tepat membantu untuk menyokong aktiviti pengurusan risiko.

vi. Budaya Risiko

Falsafah pengurusan risiko CBP adalah termaktub didalam pendekatan "3 lapisan pertahanan" utama. Dimana risiko adalah diluluskan di peringkat awal oleh barisan hadapan perniagaan semasa aktiviti atau proses perniagaan. Terdapat akauntabiliti yang jelas mengenai pemilikan risiko di CBP.

STRUKTUR PENGURUSAN RISIKO

CBP telah menetapkan prinsip-prinsip panduan yang menjadi asas dan landasan jelas untuk pengurusan risiko yang efektif seperti berikut:

Jawatankuasa Pengurusan Risiko

ALK telah menetapkan Jawatankuasa Pengurusan Risiko CBP ("RMC") sebagai pemacu untuk mengenalpasti risiko yang signifikan dan memastikan pengawasan yang betul terhadap pengurusan risiko berkaitan dengan proses dan aktiviti di CBP. ALK mempunyai kuasa dan tanggungjawab untuk memantau risiko secara menyeluruh dalam CBP melalui RMC.

Jawatankuasa Risiko bertanggungjawab untuk pengawasan risiko keseluruhan yang merangkumi semakan semula dasar-dasar pengurusan risiko, pendedahan dan had risiko serta memastikan bahawa semua risiko diurus dengan baik dalam selera risiko, dengan menyediakan infrastruktur dan sumber yang mencukupi untuk menyokong aktiviti pengurusan risiko.

v. Risk Management Infrastructure

- Risk Policies, Procedures and Methodologies: Well-defined risk policies by risk type provide the principles by which CBP manages its risks. Procedures provide guidance for day-to-day risk-taking activities. Methodologies provide specific requirements, rules or criteria that must be met to comply with the policies.
- Staff: Attracting the right talent and skills are key to ensuring a well-functioning risk management framework. CBP continuously evolves and proactively responds to the increasing complexity of CBP's business and products as well as the economic and regulatory environment.
- Technology and Data: Appropriate technology and sound data management are enablers to support risk management activities.

vi. Risk Culture

CBP embraces risk management as an integral part of its culture and decision-making processes. The CBP's risk management philosophy is embodied in the Three Lines of Defense approach, whereby risks are managed at the point of a risk-taking activity. There is clear accountability of risk ownership across CBP.

RISK GOVERNANCE STRUCTURE

CBP has established guiding principles which form the basis and foundation for clear accountability and responsibility for effective risk management governance as follows:

Risk Management Committee

Risk Management Committee ("RMC") is the driver for identifying significant risks and ensuring proper oversight of the management of risks which relate to CBP's processes and activities. ALK are ultimately responsible for risk oversight within CBP through RMC.

RMC undertakes the overall responsibility for risk oversight within CBP which includes reviewing the risk management policies, risk exposures and limits as well as ensuring that all risks are well managed within CBP's risk appetite. This is achieved through provision of adequate infrastructure and resources to support the risk management activities.

Objektif utama Jawatankuasa Risiko adalah untuk membantu ALK dalam memenuhi tanggungjawab mereka terutama dalam pengurusan serta medium untuk komunikasi antara Pengurus Risiko, Pengurusan Kanan dan ALK mengenai hal-hal yang berkaitan dengan pemakluman laporan pengurusan risiko. Jawatankuasa Risiko juga akan melaksanakan tugas tambahan yang sesuai dan diperlukan untuk membantu ALK.

Jabatan Pengurusan Risiko

Jabatan Pengurusan Risiko (JPR) diterajui oleh Ketua Pegawai Risiko yang bertanggungjawab untuk menyampaikan risiko kritikal yang dihadapi oleh CBP, kawalan yang ada dan rancangan masa depan untuk menguruskan risiko kepada Pihak Pengurusan, Jawatankuasa Risiko dan Anggota Lembaga Pengarah.

JPR terus memberikan nasihat dan panduan mengenai risiko kredit, operasi, pasaran dan kecairan kepada CBP. Skop nasihat ini berfungsi untuk mengurus dan mengawal pendedahan risiko yang besar yang boleh menyebabkan CBP terdedah kepada operasi perniagaan serta meliputi pengenalpastian risiko yang signifikan. JPR terlibat dalam semua aspek aktiviti CBP, termasuk kelulusan produk baru, kelulusan kredit, pemantauan kredit dan had, serta semakan aliran kerja proses dan polisi.

PEMATUHAN

Pematuhan tetap menjadi keutamaan utama CBP dan menjadi tanggungjawab semua kakitangan. Semua bidang perniagaan dan fungsi dalam CBP mesti melaksanakan tanggungjawab mereka untuk memastikan pengurusan risiko pematuhan yang berkesan. Pegawai Perhubungan Operasi Risiko & Pematuhan yang berdedikasi dilantik untuk membantu unit perniagaan/sokongan untuk mewujudkan dan melaksanakan strategi dan proses mitigasi risiko pematuhan untuk memastikan bahawa kawalan dalaman dilaksanakan dengan berkesan.

Fungsi pematuhan bertanggungjawab untuk memastikan bahawa kawalan untuk menguruskan risiko pematuhan adalah mencukupi dan beroperasi seperti yang dimaksudkan. Ia juga bertanggungjawab untuk menilai dan memantau risiko kepatuhan yang dihadapi oleh CBP untuk meminimumkan risiko kewangan, reputasi dan operasi yang timbul dari ketidakpatuhan undang-undang dan peraturan serta ketidakpatuhan Syariah. CBP telah memperkuat tadbir urus keseluruhannya, dengan tinjauan berterusan terhadap dasar dan prosedur, untuk membangun dan meningkatkan kemampuan dan kesedaran pematuhan. Usaha untuk memperkukuhkan budaya pematuhan dalam CBP selaras dengan amalan terbaik industri selari dengan hasrat pihak Pengurusan dan Lembaga CBP.

The primary objectives of RMC are to assist ALK in fulfilling their responsibilities vis-a-vis risk management including also to provide a focal point for communication between Risk Managers, Senior Management and ALK on matters in connection with risk reporting. RMC shall also undertake additional duties as may be deemed appropriate and necessary to further assist ALK.

Risk Management Department

The Risk Management Department (RMD) is headed by the Chief Risk Officer and is responsible for identifying the critical risks CBP faces, ensuring that appropriate controls are in place, designing future plans to manage these risks and communicating/reporting to the Management, RMC and the Board on a regular and timely basis.

RMD continues to provide advice and guidance on credit, operational, market and liquidity risks of CBP. The scope includes risk awareness training across all levels at CBP, to ensure knowledge transfers take place and significant risk exposures inherent to CBP's business operations are well mitigated. RMD is involved in all aspects of CBP's activities, including new product approval, credit approval, credit and limit monitoring and review of process workflows and policies.

COMPLIANCE

Compliance remains a key priority for CBP and is the responsibility of all staff. All business lines and functions within CBP must carry out their responsibilities within an environment that promotes the effective management of compliance risk. Operational Risk & Compliance Liaison Officers are appointed to support the business/support units as well as branches to establish and execute their compliance risk mitigation strategies and processes with the objective of ensuring that internal controls are implemented effectively.

The Compliance function is responsible for ensuring that controls to manage compliance risk are adequate and operating as intended. It is also responsible for assessing and monitoring of compliance risk faced by CBP to minimize financial, reputational and operational risks arising from legal and regulatory as well as Shariah non-compliance. CBP have strengthened its overall governance, with ongoing review of policies and procedures, in order to build and enhance compliance capabilities and awareness. Efforts to strengthen the compliance culture within CBP in line with industry best practices are continuing with the tone from the top.

SELARAS DENGAN VISI CBP UNTUK MENJADI SEBUAH CO-OPBANK SYARIAH TERUNGGUL DI MALAYSIA, KOMITMEN SECARA BERTERUSAN DALAM MEMPERKASAKAN INFRASTRUKTUR ICT ADALAH PENTING BAGI MEMASTIKAN PLATFORM TEKNOLOGI YANG DIGUNAKAN DI CBP SETARA DENGAN BANK-BANK LAIN DI MALAYSIA.

IN LINE WITH CBP'S VISION OF BECOMING THE PREMIER SHARIAH COMPLIANT CO-OPBANK IN MALAYSIA, ITS CONTINUOUS COMMITMENT IN SOLIDIFYING ITS ICT INFRASTRUCTURE IS IMPORTANT TO ENSURE THAT THE TECHNOLOGICAL PLATFORM UTILISED IN CBP IS AT PAR WITH THAT OF OTHER BANKS IN MALAYSIA.

PENGUKUHAN INFRASTRUKTUR TEKNOLOGI MAKLUMAT (ICT)

Berdasarkan Pelan Strategik Teknologi Maklumat (PSTM) yang merupakan *'blueprint'* pelaksanaan projek-projek IT yang terancang berdasarkan keutamaan keperluan operasi perbankan dan perniagaan CBP. Selaras dengan visi CBP untuk menjadi sebuah Co-opbank Syariah Terunggul di Malaysia, komitmen secara berterusan dalam memperkasakan infrastruktur ICT adalah penting bagi memastikan platform teknologi yang digunakan di CBP setara dengan bank-bank lain di Malaysia.

Infrastruktur ICT yang menjadi tulang belakang untuk menyokong perniagaan CBP adalah merangkumi perkara seperti berikut:

i. Penempatan semula Pusat Data dan Pusat Pemulihan Data di Kuala Lumpur yang berspesifikasi Tier 3 bagi memenuhi *'standard'* untuk sesebuah institusi perbankan.

ii. Pelaksanaan Sistem Ejen Perbankan di dalam memberi perkhidmatan kepada pelanggan di luar premis CBP.

iii. Penyediaan aplikasi telefon pintar untuk semakan baki akaun pelanggan.

iv. Penukaran Sistem Perbankan Teras yang sedia ada kepada sistem yang lebih mampan untuk menyokong produk perbankan CBP.

v. Pelaksanaan Sistem RENTAS di CBP untuk menjana peluang-peluang perniagaan baharu di samping mengurangkan kos-kos operasi perbankan.

vi. Pelaksanaan Sistem Pengurusan Kutipan Hutang bagi meningkatkan keupayaan kutipan dan pemulihan pembiayaan.

vii. Meningkatkan infrastruktur rangkaian dan memperkasakan infrastruktur keselamatan bagi melindungi data-data pelanggan CBP.

SOLIDIFICATION OF INFORMATION TECHNOLOGY (ICT) INFRASTRUCTURE

The Information Technology Strategic Plan (ITSP) is the blueprint for the implementation of planned IT projects based on the main requirements of CBP's business and banking operations. In line with CBP's vision of becoming the Premier Shariah Compliant Co-opbank in Malaysia, its continuous commitment in solidifying its ICT infrastructure is important to ensure that the technological platform utilised in CBP is at par with that of other banks in Malaysia.

The ICT infrastructure which serves as the mainstay of CBP's business entails the following:

i. Re-location of the Data Center and Data Recovery Centre in Kuala Lumpur with Tier 3 specification to fulfill the standard for a banking institution.

ii. Implementation of the Banking Agent System in delivering services to customers outside of CBP's premises.

iii. Provision of a smart phone application for account balance checking.

iv. Changing of the existing Core Banking System to a more sustainable system in order to support CBP's banking products.

v. Implementation of the RENTAS System in CBP for generating new business opportunities apart from lessening banking operation costs.

vi. Implementation of the Debt Collection Management System to improve the capability of debt collection and financing recovery.

vii. Improvement of the networking infrastructure and solidification of the safety infrastructure to safeguard CBP's customer data.

PENINGKATAN MODAL SYER
INCREASE IN SHARE CAPITAL
RM247.0
JUTA/MILLION
(37.4%)

PENINGKATAN BILANGAN ANGGOTA
INCREASE IN NUMBER OF MEMBERS
6,356
(7.5%)

PENINGKATAN PENGELUARAN PRODUK PEMBIAYAAN PERSENDIRIAN
INCREASE IN PRODUCTION OF PERSONAL FINANCING PRODUCTS
RM1.25
JUTA/MILLION

PENGUKUHAN MODAL

Bagi tahun 2019, CBP terus mengekalkan momentum peningkatan di dalam pertumbuhan modal di mana modal syer telah meningkat sebanyak RM247.0 juta (37.4%) daripada RM659.6 juta pada 31 Disember 2018 kepada RM906.6 juta pada 31 Disember 2019. Bilangan anggota pula telah meningkat sebanyak 6,356 (7.5%) anggota daripada 85,041 anggota pada 31 Disember 2018 kepada 91,420 anggota pada 31 Disember 2019. Peningkatan pertumbuhan modal syer ini adalah didorong oleh kepercayaan dan komitmen anggota baharu dan anggota sedia ada CBP terhadap perancangan dan strategi pelan perniagaan CBP yang dilaksanakan pada masa ini dan akan datang.

PRESTASI PEMBIAYAAN 2019

Tahun 2019 merupakan tahun yang mencabar bagi industri perbankan terutamanya bagi segmen pembiayaan peruncitan yang turut memberi kesan kepada pembiayaan persendirian di CBP.

1. **Pembiayaan Persendirian-i**

   Bagi memastikan semuanya dalam keadaan terkawal, CBP telah mengambil langkah yang proaktif dalam memastikan produk pembiayaan persendirian terus berkembang dan relevan dengan keadaan persekitaran industri semasa.

   Kempen Pendidikan dan kesihatan serta Kempen #M4M telah menjadi pemangkin kepada pertumbuhan produk pembiayaan persendirian bagi tahun 2019. Jumlah pengeluaran produk pembiayaan persendirian adalah sebanyak RM1.25 billion pada tahun 2019 dan merupakan pencapaian tertinggi sejak penubuhan CBP dengan peningkatan sebanyak 57.06% berbanding pengeluaran pada tahun 2018 iaitu RM793.07 juta.

CAPITAL REINFORCEMENT

For 2019, CBP continues its momentum in capital growth with an increase in share capital of RM247.0 million (37.4%) from RM659.6 million in 31 December 2018 to RM906.6 million in 31 December 2019. Number of membership grew by 6,356 (7.5%) from 85,041 members in 31 December 2018 to 91,420 members in 31 December 2019. The increase in share capital was driven by the confidence and commitment of the new and existing members towards CBP's business planning and strategies implemented at present and for the future.

FINANCING PERFORMANCE IN 2019

2019 was a challenging year for the banking industry particularly for the retail financing segment which also affected personal financing in CBP.

1. **Personal Financing-i**

   To ensure that everything is under control, CBP took proactive measures to make certain that its personal financing product continues to grow and remains relevant to current industrial developments.

   Educational and health campaigns as well as the #M4M campaign became the catalysts for the growth of personal financing products in 2019. Total of personal financing recorded an all-time high in the history of CBP with RM1.25 billion in 2019 with an increase of 57.06% against RM793.07 million recorded in 2018.

2. Perkhidmatan Ar-Rahnu

Selain itu, pengeluaran pembiayaan Ar-Rahnu turut meningkat sebanyak 175.43% bagi tahun 2019 dengan jumlah pengeluaran sebanyak RM121.22 juta berbanding pengeluaran tahun 2018 iaitu sebanyak RM44.01 juta. Peningkatan ini adalah hasil daripada pembukaan sepenuhnya perkhidmatan Ar-Rahnu di seluruh cawangan CBP.

3. Penulisan Wasiat

Bagi perkhidmatan berasaskan fi seperti Penulisan Wasiat, momentum pada tahun 2019 menunjukkan pencapaian yang memberangsangkan sebanyak 112.66% dengan catatan bilangan kes wasiat adalah sebanyak 10,646 yang telah menjana pendapatan sebanyak RM2.25 juta.

4. Cawangan Baharu CBP

2019 mencatat sejarah CBP lagi dengan pembukaan empat (4) cawangan baharu iaitu Cawangan Temerloh, cawangan Port Dickson, cawangan Tanah Merah dan cawangan Dungun menjadikan jumlah keseluruhan cawangan CBP adalah sebanyak 26 cawangan. Selain itu, perpindahan lokasi cawangan Kota Bharu ke Kubang Kerian telah menambahkan keselesaan dan meningkatkan mutu perkhidmatan serta kemudahan kepada pelanggan sedia ada dan baharu CBP.

2. Ar-Rahnu Services

Ar-Rahnu financing also recorded an increase of 175.43% in 2019 with a financing amount of RM121.22 million against RM44.01 million in 2018. The increase is due to the full-fledged opening of Ar-Rahnu services at all CBP branches.

3. Will Writing

For fee-based services such as Will Writing, the momentum in 2019 showed an encouraging achievement of 112.66% with 10,646 cases of will writing which generated an income of RM2.25 million.

4. New CBP Branches

2019 witnessed the opening of four (4) new CBP branches namely Temerloh, Port Dickson, Tanah Merah and Dungun taking the overall total of CBP branches to 26. Apart from that, the re-location of the Kota Bharu branch to Kubang Kerian had improved the comfort and service quality for new and existing CBP customers.

57.06%
Peningkatan Pembiayaan Persendirian-i
Increase of Personal Financing-i

175.43%
Peningkatan Perkhidmatan Ar-Rahnu
Increase of Ar-Rahnu Services

112.66%
Pencapaian Penulisan Wasiat
Achievement of Will Writing

26
Cawangan Baharu CBP
New CBP Branches

PEMBIAYAAN KOPERASI
CO-OPERATIVE FINANCING
49.53%

PEMBIAYAAN KORPORAT
CORPORATE FINANCING
50.47%

JUMLAH PENGELUARAN PEMBIAYAAN TAHUN 2019
TOTAL OF FINANCING DISBURSEMENT FOR 2019
RM35.69
JUTA/MILLION

PERMOHONAN PEMBIAYAAN KOPERASI DILULUSKAN
APPROVED CO-OPERATIVE FINANCING APPLICATION
RM27.50
JUTA/MILLION

PERATUSAN MAKLUM BALAS PEMBIAYAAN KOPERASI
PERCENTAGE OF CO-OPERATIVE FINANCING RESPONSE
44.6%

PEMBIAYAAN KOPERASI & KORPORAT

Sehingga 31 Disember 2019, kedudukan peratusan baki kasar pembiayaan koperasi direkodkan pada 49.53% manakala pembiayaan korporat pada 50.47%. Terdapat peningkatan pada baki kasar pembiayaan koperasi pada setiap bulan. Jumlah keseluruhan baki kasar pembiayaan koperasi dan korporat adalah RM379.23 juta. Pecahan dari dua sektor iaitu RM187.85 juta untuk pembiayaan koperasi dan RM191.38 juta untuk pembiayaan korporat.

Manakala jumlah pengeluaran pembiayaan sehingga 31 Disember 2019 adalah sebanyak RM35.69 juta dengan masing-masing dari koperasi sebanyak RM32.04 juta dan korporat RM3.65 juta.

Bagi tahun 2019, sebanyak sembilan (9) buah koperasi telah diluluskan permohonan pembiayaan dengan jumlah kelulusan sebanyak RM27.50 juta.

Jabatan Pembiayaan Koperasi & Korporat turut mengadakan program Skim Pembiayaan Sektor Koperasi (PSK) di sepuluh (10) lokasi yang terpilih.

Antara objektif program PSK adalah:

1. Menjana pertumbuhan aset dan pengukuhan portfolio pembiayaan yang berkualiti
2. Membantu menangani kekurangan modal kerja dengan membiayai aktiviti perniagaan koperasi
3. Menawarkan kemudahan pembiayaan CBP untuk membantu mengembangkan & meluaskan perniagaan koperasi di seluruh Malaysia
4. Sebagai platform perkongsian ilmu untuk menjadikan Koperasi sebagai satu entiti yang berdaya saing dan efektif dalam bidang perniagaan yang diceburi

Maklum balas yang memberangsangkan telah diterima dengan mendapat peratusan maklum balas sebanyak 44.6% atau 124 koperasi yang menunjukkan minat terhadap pembiayaan koperasi yang ditawarkan.

CO-OPERATIVE & CORPORATE FINANCING

As at 31 December 2019, the gross balance for co-operative financing stood at 49.53% and corporate financing at 50.47%. The gross balance for co-operative financing has been increased monthly. The total gross balance for co-operative and corporate financing is RM379.23 million comprise of RM187.85 million for co-operative financing and RM191.38 million for corporate financing.

The total financing disbursement as at 31 December 2019 is RM35.69 million of which RM32.04 million and RM3.65 million are from co-operative and corporate portfolios respectively.

In 2019, Co-opbank Pertama (CBP) has approved new financing facility totaling RM27.5 million to nine (9) co-operatives.

The Co-operative and Corporate Financing Department has organised the Co-operative sector Financing Scheme (PSK) programme at ten (10) selected locations.

Among the objectives of the PSK programme are:

1. To generate the asset growth and to strengthen the quality of financing portfolio
2. To assist cooperatives by providing financing to meet working capital requirements for the business activities
3. To offer CBP's financing facilities packages in order to expand cooperative business throughout Malaysia
4. A platform of knowledge sharing to develop cooperatives effectiveness and competitiveness in the field of business venture

The feedback received is encouraging as 124 co-operatives or 44.6% of response rate have shown interest to the financing scheme.

PELAN STRATEGI PENTADBIRAN KREDIT

Dalam memastikan semua operasi kredit dilaksanakan secara teratur, mengikut polisi dan prosedur yang ditetapkan serta mematuhi keperluan undang-undang, pentadbiran kredit dalaman bank dipandu berdasarkan pelan strategik:

1. Aplikasi Sistem JURIS-FOS bagi pembiayaan Perumahan Al Amali & Bercagaran Hartanah Ar Rahah;
2. Pindaan Tempoh Rehat Bayaran Akaun Pembiayaan Peribadi dari tiga (3) bulan kepada satu (1) bulan;
3. Penyediaan GPO Pra Pengeluaran;
4. Kursus Pensijilan Profesional;
5. Penambahan Kakitangan & Penstrukturan Semula Carta Organisasi Jabatan Pentadbiran Kredit.

TINJAUAN PENCAPAIAN HALA TUJU STRATEGIK

Tahun 2019 merupakan tahun kedua terakhir Hala Tuju Strategik 2015-2020 yang memberi fokus dalam mengekalkan pencapaian sasaran dan objektif yang telah ditetapkan dengan prestasi yang memberangsangkan untuk mengukuhkan lagi kedudukan CBP sebagai salah satu institusi perbankan islam dan koperasi berlandaskan syariah yang utama di Malaysia.

Segmen perbankan runcit yang menjadi sumber dan penyumbang utama kepada perolehan telah mencatatkan pertumbuhan pembiayaan secara relatifnya mengatasi purata industri. Selain itu, usaha CBP menerokai peluang baharu dalam meningkatkan pertumbuhan adalah mengadakan kempen secara agresif termasuk segmen pembiayaan koperasi dan korporat.

Bagi meminimumkan dan mengekang peruntukan rosot nilai, dua (2) jawatankuasa khas telah ditubuhkan iaitu:

i. Jawatankuasa Pengawasan Pembiayaan
ii. Jawatankuasa Kawalan dan Pemulihan

CREDIT ADMINISTRATION STRATEGY PLAN

In ensuring the proper implementation of all credit operations implemented on a regular basis according to the prescribed policies and procedures as well as legal requirements, the bank's internal credit administration is driven by these strategic plans:

1. Application of the JURIS-FOS System for the Al Amali Home financing & Ar Rahah Secured Property;
2. Amendment to the Grace Period for the Personal Financing Account Repayment from three (3) months to one (1) month;
3. Preparation of the Pre-Disbursement GPO;
4. Professional Certification Course;
5. Addition of Employees & Re-Structuring of the Credit Administration Department's Organisation Chart.

STRATEGIC DIRECTION ACHIEVEMENT OVERVIEW

2019 is the second final year for the 2015-2020 Strategic Direction which focuses on maintaining the achievement of the set targets and objectives with excellent performance so as to solidify the position of CBP as the premier Islamic banking institution and Shariah-based co-operative in Malaysia.

The retail banking segment which is the main source and contributor to revenue recorded a relatively higher financing growth than the industry average. On top of that, CBP explored new opportunities in the effort to increase growth by carrying out aggressive campaigns including for the co-operative and corporate financing segments.

To minimise and mitigate value impairment, two (2) special committees were established namely:

i. Credit Monitoring Committee
ii. Credit Control and Recovery Committee

SEGMEN PERBANKAN RUNCIT YANG MENJADI SUMBER DAN PENYUMBANG UTAMA KEPADA PEROLEHAN TELAH MENCATATKAN PERTUMBUHAN PEMBIAYAAN SECARA RELATIFNYA MENGATASI PURATA INDUSTRI.

THE RETAIL BANKING SEGMENT WHICH IS THE MAIN SOURCE AND CONTRIBUTOR TO REVENUE RECORDED A RELATIVELY HIGHER FINANCING GROWTH THAN THE INDUSTRY AVERAGE.

PENGUKUHAN JENAMA

Penubuhan selama 70 tahun telah membina jenama CBP dengan cara tersendiri dan merupakan satu-satunya Co-opbank dan salah satu koperasi patuh syariah dengan jumlah aset sebanyak RM4.3 billion.

Dengan perasmian logo yang lebih kontemporari yang bertemakan ***TOGETHER WE GROW*** dan pelancaran dua (2) unit Bank Bergerak oleh Yang Berhormat Menteri Pembangunan Usahawan dan Koperasi, CBP menyokong gagasan Kemakmuran Bersama yang dipacu oleh pihak kerajaan. Selain itu, penganugerahan Corporate Excellence Award oleh Asia Pacific Enterpreneurship Awards 2019 telah mengiktiraf prestasi pertumbuhan dan sumbangan CBP dalam industri perbankan di Malaysia.

PROSPEK MASA HADAPAN

CBP telah berjaya mencapai semua sasaran yang ditetapkan dalam pelaksanaan strategi dan pelan tindakan dua (2) tahun terakhir dengan mengekalkan pertumbuhan bagi semua aspek perniagaan serta memenuhi tahap pematuhan yang ditetapkan oleh badan pengawal selia walaupun pelbagai cabaran operasi dan perniagaan bagi tahun kewangan 2019.

CBP juga telah berjaya mencatatkan pertumbuhan kukuh dalam pembiayaan peribadi, peningkatan deposit, pemantapan produk Ar-Rahnu dan peluasan capaian perniagaan dengan pembukaan empat (4) buah cawangan baharu iaitu cawangan Temerloh, Port Dickson, Tanah Merah dan Dungun. Pembukaan cawangan baharu ini pastinya bakal memberikan perkhidmatan perbankan alternatif yang terbaik kepada masyarakat dan merupakan sebahagian daripada elemen pemantapan CBP dalam tahun yang dinilai.

Persekitaran ekonomi pada penghujung 2019 amat mencabar dengan penularan wabak COVID-19. CBP telah mengenal pasti teras bagi memeta Hala Tuju Strategik 2021-2025 dengan memberi keutamaan dalam memastikan jaluran perniagaan utama CBP kekal berdaya saing untuk mencapai sasaran dan memacu lonjakan hasil dari pelbagai segmen. 4 teras tersebut adalah:

i. Penghasilan kekayaan
ii. Produk & perkhidmatan berdaya saing
iii. Ekosistem yang mampan
iv. Pengurusan Sumber Manusia & Pembangunan Bakat

Fokus utama yang akan diberi perhatian adalah kemampanan, kecairan, keberuntungan dan tadbir urus korporat yang kukuh. Pelan perniagaan ini akan disokong oleh kompetensi modal insan, kemajuan dalam teknologi maklumat dan pelaburan berterusan dalam pembangunan infrastruktur.

BRAND REINFORCEMENT

After 70 years, CBP had established its own unique brand as the sole Co-opbank and one of the existing shariah-compliant co-operatives with total assets worth RM4.3 billion.

With a more contemporary logo under the theme **TOGETHER WE GROW** and the launch of two (2) Mobile Banking units by the Minister of Entrepreneur Development and Co-operatives, CBP supports the Together We Prosper *(Kemakmuran Bersama)* driven by the government. On top of that, the Corporate Excellence Award accorded by the Asia Pacific Entrepreneurship Awards 2019 is testament of CBP's performance growth and contribution to the banking industry in Malaysia.

FUTURE PROSPECTS

CBP had successfully achieved all the set targets in the implementation of the last two (2) years action plan and strategy by maintaining growth in all business aspects and fulfilling the compliance levels prescribed by the regulators despite various operational and business challenges in 2019.

CBP also managed to achieve solid growth in personal financing, increase in deposit, stabilisation in Ar-Rahnu and expansion in business reach with the opening of four (4) new branches in Temerloh, Port Dickson, Tanah Merah and Dungun. The opening of new branches will certainly provide the best alternative banking services to the community and become part of the stabilisation elements for CBP for the year under review.

By the end of 2019, the economic environment became extremely challenging due to the COVID-19 pandemic. CBP had identified the core for mapping the 2021-2025 Strategic Direction by giving priority on ensuring that CBP's main business streams remain competitive towards achieving the set targets and driving the shifts from various segments. The four (4) core are:

i. Wealth creation
ii. Competitive products & services
iii. Sustainable ecosystem
iv. Human Resource Management & Talent Development

The main focus is directed towards sustainability, liquidity, profitability, and solid corporate governance. The business plan will be supported by human capital competencies, information technology advancements and continuous investments in infrastructure development.

AKTIVITI 2019
ACTIVITIES 2019

10 April 2019

Majlis Pelancaran Skim Pembiayaan Koperasi (PKS)
The Launching of ''Skim Pembiayaan Koperasi (PKS)''

30 April 2019

Majlis Pelancaran Logo Baharu CBP
CBP New Logo Launching Ceremony

11 Mei/May 2019

Majlis Penyampaian Hadiah Bonanza
Bonanza Prize Giving Ceremony

23 Mei/May 2019

Majlis Iftar dan Penyampaian Sumbangan bersama Anak Yatim
Iftar and Donation Ceremony with Orphans

13 Jun/June 2019

Majlis Zakat Korporat 2019 Wilayah Persekutuan
Wilayah Persekutuan Corporate Zakat 2019

22 Jun/June 2019

Mesyuarat Agung Tahunan 2019
2019 Annual General Meeting

24 Jun/June 2019

Rumah Terbuka CBP
CBP Open House

28 Jun/June 2019

Majlis Pembukaan Cawangan Temerloh
Opening Ceremony of Temerloh Branch

20 Ogos/August 2019

Program Motivasi Pelajar
Student Motivation Programme

21 September 2019

Program Countdown 100 Tahun Koperasi di Malaysia
100 years Co-operatives in Malaysia Countdown Programme

30 November 2019

Majlis Pelancaran Profil 100 Koperasi Terbaik Malaysia 2019
Profile Launching Ceremony of Best 100 Co-operatives in Malaysia 2019

15 Disember/December 2019

Program Kembali ke Sekolah
Back To School Programme

PENYATA TADBIR URUS KORPORAT
CORPORATE GOVERNANCE STATEMENT

Anggota Lembaga Co-opbank Pertama (CBP) berhasrat untuk meneruskan usaha dalam meningkatkan tadbir urus yang lebih baik dengan membina pengurusan yang lebih berkesan dan bijak yang mampu meraih kejayaan tempoh jangka panjang kepada CBP di samping mencapai kredibiliti dan integriti tertinggi terutamanya dalam prinsip perniagaan, profesionalisme yang diharapkan oleh para anggota, pelanggan dan pengawas selia.

ANGGOTA LEMBAGA

Komposisi

Komposisi Anggota Lembaga CBP adalah terdiri daripada Sembilan (9) orang yang dilantik pada Mesyuarat Agung Perwakilan Tahunan menurut Fasal 36 Undang-Undang Kecil CBP sebagaimana berikut:

(a) Enam (6) orang perwakilan dipilih dalam mesyuarat agung perwakilan tahunan; dan

(b) Tiga (3) orang anggota atau perwakilan yang dinamakan oleh Suruhanjaya Koperasi Malaysia (SKM).

Walau bagaimanapun SKM berhak melantik mana-mana individu sebagai anggota Lembaga CBP sepertimana yang dibenarkan di dalam Seksyen 69 (1)(iv)(B). Kesemua Anggota Lembaga bebas untuk membuat pertimbangan dalam menentukan hala tuju, strategi, menetapkan indeks penunjuk prestasi utama, pemilihan sumber-sumber dan penetapan dasar-dasar.

Struktur tadbir urus korporat CBP sepertimana kehendak GP 11 SKM adalah merangkumi perkara-perkara berikut:

(i) Lembaga hendaklah memenuhi kriteria layak dan sesuai menurut GP3: Garis Panduan Pelantikan atau Pelantikan Semula Anggota Lembaga

(ii) Pengurusan berasingan daripada Anggota Lembaga CBP

(iii) Jawatankuasa Audit Dalaman yang bebas

(iv) Jawatankuasa lain yang dibentuk seperti Jawatankuasa Penggajian dan Jawatankuasa Pengurusan Risiko

Anggota Lembaga mempunyai latar belakang yang berbeza serta mempunyai kepakaran dan kemahiran dalam bidang perbankan, kewangan, pengauditan, perakaunan, perundangan dan perniagaan. Para pengarah juga mempunyai pengalaman dalam menangani risiko dan isu-isu utama yang berkaitan dengan perniagaan CBP terutamanya dalam dasar-dasar, strategi dan pelan tindakan bagi merangka strategi untuk mengatasi sebarang cabaran dan halangan yang bakal dihadapi dengan berkesan dalam persekitaran perbankan masa kini.

The Board of Directors of Co-opbank Pertama (CBP) intends to continue with improvement efforts on governance by developing a more effective and prudent management which is capable of achieving long term success for CBP apart from attaining the highest level of credibility and integrity particularly in the aspects of business principles and level of professionalism as anticipated by the members, customers and governing bodies.

BOARD OF DIRECTORS

Composition

The Board of Directors of CBP consist of nine (9) individuals appointed at the Annual Representatives General Meeting according to Clause 36 of the CBP By-Law as below:

(a) Six (6) representatives selected in the annual general meeting; and

(b) Three (3) members or representatives named by the Co-operative Commissions of Malaysia (CCM).

However, CCM may appoint any individual as a Board of Directors of CBP as stated under Section 69 (1)(iv)(B). All Board of Directors are allowed to deliberate in determining the business direction, strategies, key performance index, selection of resources and setting of policies.

The corporate governance structure of CBP as set out by the GP11 CCM requirements includes the following:

(i) The Board must fulfill the fit and proper criteria as set out by GP3: Guidelines for the Appointment or Re-appointment of Board of Directors

(ii) Separate management from the Board of Directors of CBP

(iii) An independent Internal Audit Committee

(iv) Formation of other Committees such as the Remuneration Committee and Risk Management Committee

The Board of Directors come from a diversified background with expertise and skills in the areas of banking, finance, auditing, accounting, legislation and business. The directors are also highly experienced in managing key issues and risks related to the business of CBP particularly in relation to policies, strategies and action plans to overcome incoming challenges and barriers effectively in the current banking environment.

Tempoh Memegang Jawatan

Berdasarkan Perkara 36 Undang-undang Kecil CBP;

(1) Satu per tiga daripada Anggota Lembaga menurut perenggan *(a)* hendaklah mengosongkan jawatan secara bergilir-gilir pada tiap-tiap mesyuarat agung perwakilan tahunan.

(2) Kesemua Anggota Lembaga menurut perenggan *(b)* hendaklah mengosongkan jawatan pada tiap-tiap mesyuarat agung perwakilan tahunan dan boleh dilantik semula.

Manakala Anggota Lembaga yang dilantik SKM di bawah Seksyen 69(1)(iv)(B) Akta Koperasi 1993 adalah tertakluk sepenuhnya di bawah kuasa SKM bagi menentukan tempoh perkhidmatan beliau.

Tugas dan Tanggungjawab

Dalam menjalankan tugas dan tanggungjawab mereka, Anggota Lembaga komited dan mematuhi sepenuhnya piawaian tertinggi tadbir urus korporat. Ini adalah perlu bagi memastikan CBP akan terus mencatat prestasi kewangan yang kukuh dalam memberi nilai jangka panjang dan mampan kepada pihak berkepentingan.

Tugas dan tanggungjawab Anggota Lembaga yang menjalankan aktiviti perbankan sepertimanana kehendak GP11 SKM adalah seperti berikut:

(a) Memastikan supaya hala tuju koperasi adalah jelas dan selaras dengan peranan yang telah dimandatkan oleh anggota. Lembaga dipertanggungjawabkan untuk menerajui CBP supaya perkhidmatan kewangan dan kemudahan yang bersesuaian dapat disediakan dengan baik. Lembaga juga boleh memberi khidmat nasihat dan sokongan teknikal kepada sector-sektor yang disasarkan dalam ekonomi negara;

(b) Memilih dan melantik pegawai-pegawai kanan yang layak dan kompeten untuk mengurus CBP dengan berkesan dan baik. Lembaga bertanggungjawab memastikan kakitangan CBP adalah kompeten dan efektif dalam melaksanakan tugasnya. Di samping itu, Lembaga hendaklah memastikan supaya kakitangan CBP memahami misi korporat, strategi, program dan berbagai skim dan dana yang diwujudkan oleh Kerajaan dan SKM;

(c) Menyelia dan mengambil maklum hal-ehwal CBP dan dasar pengurusannya dalam memastikan bahawa CBP diurus dengan baik. Lembaga dipertanggungjawabkan untuk mengawasi dan menyelia CBP supaya beroperasi dalam keadaan selamat dan utuh. Justeru, komitmen pengawasan dan penyeliaan yang diamanahkan memerlukan tahap kearifan, kehematan, keputusan perniagaan yang baik dan kompetensi yang tinggi;

Tenureship

According to Clause 36 of the CBP By-Law:

(1) One thirds of the Board of Directors accroding to paragraph *(a)* must vacate their positions by rotation at every annual representative general meeting.

(2) All Board of Directors according to paragraph *(b)* must vacate their positions at every annual representative general meeting and are eligible for re-appointment.

Meanwhile, Board of Directors appointed by the CCM under Section 69(1)(iv)(B) of the Co-operative Act 1993 are fully subjected under the purview of CCM in terms of their tenureship.

Duties and Responsibilities

In carrying out their duties and responsibilities, the Board of Directors are committed and in full compliance to the highest standards of corporate governance. This is pertinent to ensure that CBP will continue to deliver sound financial performance in its effort to provide long-term and sustainable values to its stakeholders.

The duties and responsibilities of the Board of Directors in carrying out banking activities as stipulated in the GP11 CCM requirements are as follows:

(a) Ensuring that the direction of the co-operative is clear and in line with the role mandated by the members. The Board is entrusted with the responsibility to lead CBP so that proper financial services and facilities can be provided. The Board may also provide advice and technical support to targeted sectors in the national economy;

(b) Selecting and appointing qualified and competent senior officers to effectively and properly manage CBP. The Board is responsible to ensure that CBP employees are competent and effective in carrying out their duties. The Board must also ensure that CBP employees have a deep understanding of the corporate mission, strategies, programs and various schemes and funds established by the Government and the CCM;

(c) Overseeing and being well informed of the affairs of CBP and its management policies to ensure that CBP is properly managed. The Board is entrusted with the responsibility to oversee and supervise CBP to ensure that it is operating in a secure and sound manner. Thus, the oversight and supervisory commitment requires a high level of judgement, prudence, good business decision-making and competence;

(d) Menerima pakai dan mematuhi dasar dan objektif CBP yang telah disediakan dengan baik dan telah dibincangkan dengan terperinci. Lembaga hendaklah menetapkan dasar dan objektif yang jelas bagi membolehkan pengurusan dan kakitangan melaksanakan tugas operasi. Aspek operasi yang perlu dipantau dan digubal dasarnya adalah perancangan strategic, pentadbiran dan pengawalan kredit, pengurusan aset dan liabiliti (merangkumi pengurusan risiko likuiditi dan risiko kadar keuntungan dan pasaran), pentadbiran dan pengawalan system perakaunan, mutu perkhidmatan, sistem maklumat dan perancangan automasi, pencegahan penggubahan wang haram dan pembanterasan pembiayaan keganasan, perancangan keuntungan dan bajet serta kecukupan pembangunan modal wang dan modal insan;

(e) Mewujudkan dan memastikan keberkesanan fungsi Jawatankuasa Audit Dalaman, Jawatankuasa Imbuhan, Jawatankuasa Pencalonan dan Jawatankuasa Pengurusan Risiko;

(f) Menubuhkan jabatan audit dalam yang efektif dan diuruskan oleh kakitangan yang berkelayakan untuk melaksanakan fungsi audit dalaman yang merangkumi audit kewangan audit kewangan serta audit pengurusan;

(g) Mengelak amalan mementingkan diri sendiri dan percanggahan kepentingan. Lembaga hendaklah melaksanakan peranan fidusiari yang mencerminkan kepercayaan tertinggi kepada CBP dalam urusan mereka dengan CBP ataupun dengan pihak-pihak lain. Anggota Lembaga dikehendaki membuat pendedahan kepentingan perniagaan mereka kepada Lembaga. CBP dilarang memberikan pembiayaan kepada Anggota Lembaga atau mana-mana individu/syarikat yang mempunyai kepentingan tersebut;

h) Mematuhi kehendak perundangan, perintah dan peraturan yang berkaitan. Lembaga hendaklah berpengetahuan di dalam hal-hal perundangan, peraturan, tafsiran perintah dan notis untuk memastikan kesemua kehendak berkenaan dipatuhi. Lembaga akan dipertanggungjawabkan sekiranya CBP menanggung kerugian akibat tindakan menyalahi undang-undang.

Latihan Dan Pembangunan Kompetensi

Anggota Lembaga mengikuti perkembangan terkini di dalam industri perbankan dengan menghadiri persidangan dan seminar yang dianjurkan oleh Bank Negara Malaysia (BNM), Suruhanjaya Koperasi Malaysia (SKM), Institut Koperasi Malaysia (IKM), ANGKASA, IBFIM, IBBM dan lain-lain.

Di samping itu, Anggota Lembaga juga sentiasa dimaklumkan mengenai Akta Koperasi 1993, Peraturan-Peraturan Koperasi 2010 dan garis panduan SKM serta BNM yang baharu berkaitan industri perbankan dan sektor koperasi di negara ini.

(d) Adopting and adhering to the well-prepared and thoroughly deliberated policies and objectives of CBP. The Board must set clear policies and objectives that would enable the management and employees to carry out their operational duties. Operational aspects that must be monitored and of which policies need to be formulated are strategic planning, credit control and administration, asset and liability management (covering liquidity risk management as well as market and profit rate risks), the administration and control of the accounting system, quality of service, information system and automation planning, anti-money laundering and funding of terrorism, budgetary and profit planning as well as cash capital and human capital development adequacy;

(e) Establishing and ensuring the effectiveness of the Internal Audit Committee, Remuneration Committee, Nomination Committee and Risk Management Committee;

(f) Establishing an effective internal audit department which is managed by employees that are qualified to run internal audit functions covering financial audit and management audit;

(g) Preventing self-serving practices and conflicts of interest. The Board must carry out its fiduciary duties which reflect the high level of trustworthiness towards CBP in its dealings with CBP and other parties. The Board Members are required to declare their business interests to the Board. CBP is prohibited from providing any form of fundings to the Board of Directors or any individuals/companies that hold the same interest;

(h) Adhering to legislative requirements, directives and relevant rules. The Board must be knowledgable in matters concerning legislation, rules, command interpretation and notices to ensure compliance to all the requirements. The Board will be held accountable for any losses incurred by CBP as a result of non-compliance.

Training and Competency Development

The Board of Directors keep themselves updated with the recent developments in the banking industry by attending conferences and seminars organised by Bank Negara Malaysia (BNM), the Co-operative Commissions of Malaysia (CCM), Maktab Koperasi Malaysia (MKM), ANGKASA, IBFIM, IBBM and others.

The Board Members are also kept up-to-date with developments in the Co-operative Act 1993, Co-operative Rules and Regulations 2010 and the latest guidelines by the CCM and BNM in relation to the banking industry and co-operative sector in this country.

Anggota Lembaga juga digalakkan menghadiri ceramah dan latihan untuk mengetahui perkembangan terbaharu yang berkaitan dengan persekitaran perniagaan perbankan. Dengan ini, Anggota Lembaga akan mendapat maklumat dan mengikuti perkembangan terkini industri perbankan dan sektor koperasi di negara ini dalam melaksanakan tanggungjawab mereka secara berkesan.

MESYUARAT ANGGOTA LEMBAGA

Anggota Lembaga akan bermesyuarat sekurang-kurangnya sebulan sekali atau dua belas (12) kali setahun, manakala mesyuarat tambahan atau khas akan diadakan sekiranya perlu bagi membantu proses membuat keputusan penting yang memerlukan perbincangan dan pertimbangan sewajarnya. Bagi sesi 2019/2020, Anggota Lembaga telah bermesyuarat sebanyak 20 kali termasuk lapan (8) kali Mesyuarat Khas Anggota Lembaga untuk membincangkan pelbagai perkara termasuk prestasi perniagaan, profil risiko, rancangan perniagaan dan isu strategik lain yang mempengaruhi perniagaan.

Agenda untuk setiap Mesyuarat Anggota Lembaga, berserta laporan lengkap, kertas cadangan dan dokumen sokongan daripada Pengurusan perlu diedarkan kepada Anggota Lembaga sekurang-kurangnya tiga (3) hari sebelum tarikh mesyuarat. Ini bertujuan memastikan Anggota Lembaga mempunyai masa yang mencukupi untuk mengkaji hal-hal yang akan dibincangkan dalam Mesyuarat Anggota Lembaga dan seterusnya membantu Pengurusan dalam membuat keputusan.

Semua Anggota Lembaga diwajibkan untuk mengisytiharkan dengan serta merta kepada Mesyuarat Anggota Lembaga jika mereka mempunyai sebarang percanggahan kepentingan peribadi dalam sebarang urusniaga yang dimeterai secara langsung atau tidak langsung dengan CBP. Mana-mana Anggota Lembaga yang berkepentingan tersebut dikehendaki mengecualikan diri daripada perbincangan dan proses membuat keputusan berhubung urusniaga tersebut bagi menjamin supaya beliau tidak mempengaruhi Anggota Lembaga lain berkaitan urusniaga terbabit.

The Board of Directors are also encouraged to attend talks and trainings so as to be informed of the latest developments in the banking business environment. By doing so, the Board of Directors will acquire recent information and be updated of the recent developments in the banking industry and co-operative sector in this country to enable them to carry out their duties effectively.

BOARD OF DIRECTORS MEETING

The Board of Directors will hold a meeting at least once every month or twelve (12) times a year, whilst additional or special meetings will be held when deemed necessary to facilitate the process of important decision making which requires proper discussions and deliberations. For the 2019/2020 session, the Board of Directors met twenty (20) times including eight (8) Special Board of Directors Meeting to deliberate on various matters including business performance, risk profile, business plan and other strategic issues that impact the business.

Every Board of Directors Meeting Agenda, together with its complete report, proposal papers and supporting documents from the Management must be circulated to the Board of Directors at least three (3) days before the commencement of the meeting. This is to ensure that the Board of Directors have adequate time to study the matters that will be deliberated in the Board of Directors Meeting and thus facilitate the Management in the decision making.

All Board of Directors are required to promptly declare to the Board of Directors Meeting of any conflict of interest in any transactions entered into whether directly or indirectly with CBP. Any Board of Directors with such conflict of interest must abstain from participating in the discussions and decision making process of the said transaction to ensure that he/she does not influence the decision of the other Board of Directors.

PENYATA TADBIR URUS KORPORAT
CORPORATE GOVERNANCE STATEMENT

Berikut adalah senarai Anggota Lembaga dan rekod kehadiran Mesyuarat Anggota Lembaga sesi 2019/2020:

Anggota Lembaga		
Bil	**Nama**	**Kehadiran Mesyuarat**
1.	Tuan Haji Kamari Zaman bin Juhari ***- Pengerusi***	20/20
2.	Puan Hajah Nor Hidayah binti Omar ***- Timbalan Pengerusi***	18/20
3.	Tuan Haji Omar bin Haji Mat Som	20/20
4.	Encik Yunus bin Kasim	19/20
5.	Encik Ahmad bin Haji Atan	20/20
6.	Encik Mohd. Shapie bin Idris	18/20
7.	Prof. Madya Dr. Zainal Amin bin Ayub	20/20
8.	Datin Seri Paduka Dr. Hajah Jamilah Binti bin	20/20
9.	Dato' Haji Yusof bin Abdul Rahman*	14/14

Nota: Tempoh kehadiran mesyuarat Anggota Lembaga dari 1 April 2019 hingga 29 Februari 2020

* *Dato' Haji Yusof bin Abdul Rahman telah dilantik sebagai Anggota Lembaga CBP pada 22 Jun 2019*

Kuorum Mesyuarat

Kuorum mesyuarat adalah tidak kurang dua per tiga (2/3) dari ahli mesyuarat.

Kekerapan Mesyuarat

Mesyuarat hendaklah diadakan sekurang-kurangnya sekali dalam satu bulan atau sekurang-kurangnya dua belas (12) kali setahun.

Fungsi dan Terma Rujukan Anggota Lembaga

Fungsi Anggota Lembaga adalah selaras dengan peranan yang telah dimandatkan ke atas koperasi sepertimana peruntukan GP11 SKM iaitu:

(i) Menetapkan hala tuju, visi, misi, objektif dan strategi CBP;

(ii) Melantik Pengurusan Kanan iaitu Presiden/Ketua Pegawai Eksekutif (CEO), Ketua Pegawai Kewangan (CFO), Ketua Pegawai Operasi (COO), Ketua Pengurusan Risiko (CRO), Ketua Pegawai Pelaburan (CIO), Ketua Audit Dalaman (CIA) dan Setiausaha Eksekutif CBP. Lembaga hendaklah memilih dan melantik Pengurusan Kanan dari kalangan individu yang layak dan kompeten untuk mengurus CBP dengan berkesan dan baik;

The following is the list of Board of Directors and their attendance in the Board of Directors Meetings for the 2019/2020 session:

Board of Directors		
No	**Name**	**Meeting Attendance**
1.	Tuan Haji Kamari Zaman bin Juhari ***- Chairman***	20/20
2.	Puan Hajah Nor Hidayah binti Omar ***- Deputy Chairman***	18/20
3.	Tuan Haji Omar bin Haji Mat Som	20/20
4.	Encik Yunus bin Kasim	19/20
5.	Encik Ahmad bin Haji Atan	20/20
6.	Encik Mohd. Shapie bin Idris	18/20
7.	Prof. Madya Dr. Zainal Amin bin Ayub	20/20
8.	Datin Seri Paduka Dr. Hajah Jamilah binti Din	20/20
9.	Dato' Haji Yusof bin Abdul Rahman*	14/14

Note: Board of Directors Meeting attendance from 1 April 2019 to 29 February 2020

* *Dato' Haji Yusof bin Abdul Rahman was appointed as a Board of Directors of CBP on 22 June 2019*

Meeting Quorum

The quorum shall not be less than two thirds (2/3) of the Board of Directors.

Meeting Frequency

The meetings must be held at least once every one month or at least twelve (12) times a year.

Functions and Terms of Reference for the Board of Directors

The function of the Board of Directors is in accordance with the role mandated to the co-operative as stated in the provisions under the GP11 CCM namely:

(i) Setting the direction, vision, mission, objectives and strategies of CBP;

(ii) Appointing the Senior Management team namely the President/Chief Executive Officer (CEO), the Chief Financial Officer (CFO), the Chief Operations Officer (COO), Chief Risk Management Officer (CRO), Chief Investment Officer (CIO), Chief of Internal Audit (CIA) and Executive Secretary of CBP. The Board must select and appoint the Senior Management Team out of a pool of qualified and competent individuals to properly and effectively manage CBP;

(iii) Meneliti, membincang dan memutuskan perancangan strategik perniagaan CBP;
(iv) Membentuk dan memastikan fungsi jawatankuasa-jawatankuasa kecil peringkat lembaga dilaksanakan dengan penuh hemah dan berlandaskan tadbir urus terbaik;
(v) Menetap dan meluluskan dasar, polisi dan peraturan aktiviti CBP;
(vi) Melantik Juruaudit Luar yang bertauliah untuk melaksanakan pengauditan perakauanan dan lain-lain perkara selaras dengan keperluan statutori;
(vii) Menubuhkan jabatan-jabatan yang bertindak dan melapor secara berkecuali seperti Jabatan Audit Dalaman, Jabatan Pematuhan dan Jabatan Pengurusan Risiko;
(viii) Bertanggungjawab ke atas pematuhan perundangan yang diperuntukan oleh pihak berwajib (seperti SKM dan BNM);
(ix) Sentiasa memahami profil semasa risiko-risiko CBP dan berusaha untuk meminimakan risiko berkenaan;
(x) Menimbang, menyemak penyata kewangan CBP serta perkembangan aktiviti subsidiari CBP (jika ada);
(xi) Melaksanakan fungsi dan tanggungjawab sebagaimana peruntukan Perkara 48 UUK Koperasi CBP.

JAWATANKUASA-JAWATANKUASA ANGGOTA LEMBAGA

Dalam melaksanakan tugas, Anggota Lembaga dibantu oleh beberapa Jawatankuasa yang ditubuhkan dan beroperasi mengikut bidang rujukan yang telah ditetapkan. Jawatankuasa ini terdiri daripada Jawatankuasa Pengurusan Risiko, Jawatankuasa Keanggotaan dan Hal Ehwal Korporat, Jawatankuasa Pencalonan, Jawatankuasa Imbuhan, Jawatankuasa Pelaburan dan Operasi Cawangan, Jawatankuasa Pembangunan Produk, Jawatankuasa Kredit, Jawatankuasa Audit Dalaman dan Jawatankuasa Majlis Syariah.

Jawatankuasa-jawatankuasa tersebut berfungsi selaras dengan terma rujukan masing-masing yang telah diluluskan oleh Anggota Lembaga. Semua jawatankuasa ini dipengerusikan oleh seorang Anggota Lembaga dan beliau bertanggungjawab memastikan setiap jawatankuasa berfungsi selaras dengan terma rujukan jawatankuasa masing-masing.

Terma rujukan setiap jawatankuasa juga sentiasa disemak dan dikemaskini dari semasa ke semasa bagi memastikan semua jawatankuasa memenuhi matlamat dan objektif utama CBP. Setiap jawatankuasa juga melaporkan kepada Mesyuarat Anggota Lembaga penuh mengenai keputusan yang dibuat bagi memastikan semua Anggota Lembaga mengetahui setiap aspek perjalanan operasi CBP.

(iii) Scrutinising, deliberating and deciding on strategic business plans for CBP;
(iv) Forming and ensuring that the functions of sub-committees at board level are implemented with prudence and according to best governance;
(v) Setting and approving policies and regulations for the activities of CBP;
(vi) Appointing certified External Auditors to carry out accounting audits and other matters as underlined by the statutory requirements;
(vii) Establishing departments that act and report independently such as the Internal Audit Department, Compliance Department and Risk Management Department;
(viii) Being accountable for all legislative compliance as provisioned by authoritative bodies (such as the CCM and BNM);
(ix) Continuously understanding the current risk profiles of CBP and striving to minimise the said risks;
(x) Deliberating and reviewing the financial statement of CBP and developments in the subsidiaries' activities (if any);
(xi) Carrying out the functions and obligations as provisioned under Clause 48 of the CBP Co-operative By-Laws.

BOARD COMMITTEES

In carrying out their duties, the Board of Directors are facilitated by several Committees that are established and run according to the set terms of reference. The Committees are the Risk Management Committee, the Membership and Corporate Affairs Committee, the Nomination Committee, the Remuneration Committee, the Investment and Branch Operations Committee, the Product Development Committee, the Credit Committee, the Internal Audit Committee and the Shariah Council Committee.

These Committees function according to their respective terms of reference as approved by the Board. All these Committees are chaired by a Board of Directors who is responsible in ensuring that each Committee carries out its duties according to their respective terms of reference.

The terms of reference for each Committee are regularly reviewed and updated from time to time to ensure that all the Committees fulfill the purpose and main objectives of CBP. Each Committee also reports to the full Board Member Meeting for all decisions made to ensure that all the Board Members are aware of every operational aspect of CBP.

PENYATA TADBIR URUS KORPORAT
CORPORATE GOVERNANCE STATEMENT

1. JAWATANKUASA PENGURUSAN RISIKO

Keanggotaan dan Komposisi Jawatankuasa

Jawatankuasa Pengurusan Risiko yang dilantik oleh Anggota Lembaga adalah terdiri daripada kalangan Anggota Lembaga bukan eksekutif dan hendaklah mengandungi minimum tiga (3) orang anggota. Berikut ialah senarai ahli Jawatankuasa Pengurusan Risiko:

Jawatankuasa Pengurusan Risiko

Bil	Nama	Kehadiran Mesyuarat
1.	Dato' Haji Yusof bin Abdul Rahman ***- Pengerusi****	7/7
2.	Tuan Haji Kamari Zaman bin Juhari	9/9
3.	Tuan Haji Omar bin Haji Mat Som	9/9
4.	Prof. Madya Dr. Zainal Amin bin Ayub	9/9
5.	Datin Seri Paduka Dr. Hajah Jamilah binti Din	9/9

Nota: Tempoh kehadiran mesyuarat dari 1 April 2019 hingga 29 Februari 2020

* *Dato' Haji Yusof bin Abdul Rahman telah dilantik sebagai Pengerusi Jawatankuasa Pengurusan Risiko berkuatkuasa 19 Julai 2019*

Kuorum Mesyuarat

Kuorum mesyuarat adalah tidak kurang dua per tiga (2/3) dari ahli jawatankuasa.

Kekerapan Mesyuarat

Mesyuarat hendaklah diadakan sekurang-kurangnya sekali (1) dalam tempoh dua (2) bulan atau sekurang-kurangnya enam (6) kali setahun.

1. RISK MANAGEMENT COMMITTEE

Membership and Composition

The Risk Management Committee appointed by the Board of Directors consists of non-executive Board of Directors with a minimum of three (3) members. The following is the list of the Risk Management Committee members:

Risk Management Committee

No	Name	Meeting Attendance
1.	Dato' Haji Yusof bin Abdul Rahman ***- Chairman****	7/7
2.	Tuan Haji Kamari Zaman bin Juhari	9/9
3.	Tuan Haji Omar bin Haji Mat Som	9/9
4.	Prof. Madya Dr. Zainal Amin bin Ayub	9/9
5.	Datin Seri Paduka Dr. Hajah Jamilah binti Din	9/9

Note: Meeting attendance from 1 April 2019 to 29 February 2020

* *Dato' Haji Yusof bin Abdul Rahman was appointed as the Chairman of the Risk Management Committee on 19 July 2019*

Meeting Quorum

The quorum shall not be less than two thirds (2/3) of the Committee members.

Meeting Frequency

Meetings shall be held at least once (1) every two (2) months or at least six (6) times a year.

Fungsi dan Terma Rujukan Jawatankuasa

(i) Membantu Anggota Lembaga dalam melaksanakan fungsi mereka dan mengawasi Pengurusan Kanan dengan mengadakan mesyuarat yang lebih fokus terhadap isu-isu risiko;

(ii) Meneliti, menilai dan seterusnya menyokong Rangka kerja Pengurusan Risiko yang merangkumi risiko operasi, kredit, pasaran dan likuiditi/ kecairan untuk kelulusan Mesyuarat Anggota Lembaga;

(iii) Menilai dan mencadangkan strategi pengurusan risiko CBP dan menetapkan tahap toleransi keseluruhan risiko CBP dan seterusnya mendapatkan kelulusan Mesyuarat Anggota Lembaga;

(iv) Memastikan aktiviti mengenalpasti, mengukur, memantau dan mengurus pelbagai jenis risiko yang dihadapi CBP merangkumi risiko operasi, risiko kredit, risiko pasaran termasuk risiko kecairan dan reputasi dilaksanakan dengan berkesan;

(v) Memastikan proses dan budaya pengurusan risiko diamalkan disemua peringkat proses kerja oleh setiap kakitangan;

(vi) Memastikan risiko di semua jabatan diuruskan secara efektif dan tahap toleransi risiko Anggota Lembaga dikuatkuasakan secara berkesan;

(vii) Memberi khidmat nasihat berkaitan pendedahan risiko atas aktiviti dibincang dalam mesyuarat Jawatankuasa Pengurusan Kredit (CRECO) dan Jawatankuasa Pengurusan Aset dan Liabiliti (ALCO);

(viii) Membentangkan kedudukan dedahan risiko operasi, kredit, pasaran dan kecairan semasa CBP kepada Anggota Lembaga;

(ix) Bertindak secara telus dalam memberi pandangan risiko dan meletakkan keutamaan pada kepentingan CBP.

Functions and Terms of Reference

(i) Facilitate the Board of Directors in carrying out their functions and oversee the Management by holding meetings focused on risk-related issues;

(ii) Scrutinise, evaluate and endorse the Risk Management Framework covering operational risks, credit risks, market risks and liquidity risks for the approval of the Board of Directors Meeting;

(iii) Assess and recommend the risk management strategy of CBP, determine the overall level of risk tolerance for CBP and seek the approval of the Board of Directors Meeting;

(iv) Ensure that the identification, measurement, monitoring and management processes for operational risks, credit risks, market risks as well as liquidity and reputational risks are carried out effectively;

(v) Ensure that risk management processes and culture are observed at all work process levels by every employee;

(vi) Ensure that risks in all departments are managed effectively and that the level of risk tolerance of the Board of Directors is successfully enforced;

(vii) Provide advice related to risk disclosure for activities deliberated by the Credit Management Committee (CRECO) and the Asset and Liability Management Committee (ALCO);

(viii) Present the current position of disclosures for the operational risks, credit risks, market risks and liquidity risks of CBP to the Board of Directors;

(ix) Act transparently in giving out opinions on risks and prioritising the interest of CBP.

2. JAWATANKUASA KEANGGOTAAN DAN HAL EHWAL KORPORAT

Keanggotaan dan Komposisi Jawatankuasa

Jawatankuasa Keanggotaan dan Hal Ehwal Korporat yang dilantik oleh Anggota Lembaga adalah terdiri daripada kalangan Anggota Lembaga bukan eksekutif dan hendaklah mengandungi minimum tiga (3) orang anggota. Berikut ialah senarai ahli Jawatankuasa Keanggotaan dan Hal Ehwal Korporat:

Jawatankuasa Keanggotaan dan Hal Ehwal Korporat

Bil	Nama	Kehadiran Mesyuarat
1.	Encik Yunus bin Kasim ***- Pengerusi***	10/10
2.	Puan Hajah Nor Hidayah binti Omar	9/10
3.	Tuan Haji Omar bin Haji Mat Som	10/10
4.	Encik Ahmad bin Haji Atan	10/10
5.	Encik Mohd. Shapie bin Idris	10/10

Nota: Tempoh kehadiran mesyuarat dari 1 April 2019 hingga 29 Februari 2020

Kuorum Mesyuarat

Kuorum mesyuarat adalah tidak kurang dua per tiga (2/3) dari ahli jawatankuasa.

Kekerapan Mesyuarat

Mesyuarat hendaklah diadakan sekurang-kurangnya sekali (1) dalam tempoh dua (2) bulan atau sekurang-kurangnya enam (6) kali setahun.

Fungsi dan Terma Rujukan Jawatankuasa

(i) Mengesah dan meluluskan permohonan dan bayaran-bayaran berkaitan kebajikan anggota CBP;

(ii) Menyemak, membincangkan, menetapkan syarat-syarat serta mencadangkan pindaan kepada aturan aktiviti seperti Kumpulan Wang Kebajikan Anggota dan lain-lain kumpulan wang yang melibatkan bidangkuasa jawatankuasa ini yang dicadangkan dari semasa ke semasa;

(iii) Menganjur dan mengatur program, aktiviti atau majlis bermanfaat untuk Anggota Lembaga, anggota Jawatankuasa Audit Dalaman dan anggota CBP dari semasa ke semasa;

2. MEMBERSHIP AND CORPORATE AFFAIRS COMMITTEE

Membership and Composition

The Membership and Corporate Affairs Committee appointed by the Board consists of non-executive Board of Directors and must consist of a minimum of three (3) members. The following is the list of the Membership and Corporate Affairs Committee Members:

Membership and Corporate Affairs Committee

No	Name	Meeting Attendance
1.	Encik Yunus bin Kasim ***- Chairman***	10/10
2.	Puan Hajah Nor Hidayah binti Omar	9/10
3.	Tuan Haji Omar bin Haji Mat Som	10/10
4.	Encik Ahmad bin Haji Atan	10/10
5.	Encik Mohd. Shapie bin Idris	10/10

Note: Meeting attendance from1 April 2019 to 29 February 2020

Meeting Quorum

The quorum shall not be less than two thirds (2/3) of the Committee Members.

Meeting Frequency

The meetings must be held at least once (1) every two (2) months or at least six (6) times a year.

Functions and Terms of Reference

(i) Validate and approve applications and payments related to the welfare of CBP members;

(ii) Review, deliberate, determine the terms and recommend amendments to the proceedings of activities such as the Group Member Welfare Fund and other funds under the purview of this committee as recommended from time to time;

(iii) Organise and plan beneficial programs, activities and events for the Board Members, Internal Audit Committee members and CBP members from time to time;

(iv) Mengadakan majlis sambutan untuk penyampaian dermasiswa dan lain-lain majlis yang berkaitan dengan anggota CBP;

(v) Lain-lain kewajipan yang diserahkan oleh Anggota Lembaga kepada Jawatankuasa ini.

3. JAWATANKUASA PENCALONAN

Keanggotaan dan Komposisi Jawatankuasa

Jawatankuasa Pencalonan yang dilantik oleh Anggota Lembaga adalah terdiri daripada kalangan Anggota Lembaga bukan eksekutif dan hendaklah mengandungi minimum tiga (3) orang anggota. Untuk mengelak berlakunya percanggahan kepentingan, anggota jawatankuasa tersebut hendaklah tidak mengambil bahagian dalam perbincangan dan membuat keputusan yang melibatkan dirinya. Berikut ialah senarai ahli Jawatankuasa Pencalonan:

Jawatankuasa Pencalonan		
Bil	**Nama**	**Kehadiran Mesyuarat**
1.	Prof. Madya Dr. Zainal Amin bin Ayub ***- Pengerusi***	7/7
2.	Tuan Haji Kamari Zaman bin Juhari	7/7
3.	Encik Yunus bin Kasim*	3/3
4.	Encik Ahmad bin Haji Atan	6/7
5.	Dato' Haji Yusof bin Abdul Rahman**	4/7

Nota: Tempoh kehadiran mesyuarat dari 1 April 2019 hingga 29 Februari 2020

* *Encik Yunus bin Kasim telah dikeluarkan dari senarai Jawatankuasa Pencalonan dan dilantik menganggotai jawatankuasa lain*

** *Dato' Haji Yusof bin Abdul Rahman telah dilantik sebagai Anggota Jawatankuasa Pencalonan berkuatkuasa 19 Julai 2019*

Kuorum Mesyuarat

Kuorum mesyuarat adalah tidak kurang dua per tiga (2/3) dari ahli jawatankuasa.

Kekerapan Mesyuarat

Mesyuarat hendaklah diadakan sekurang-kurangnya sekali (1) dalam tempoh enam (6) bulan atau sekurang-kurangnya dua (2) kali setahun.

(iv) Organise events for giving out contributions and other events related to CBP members;

(v) Other obligations given by the Board to this Committee.

3. NOMINATION COMMITTEE

Membership and Composition

The Nomination Committee appointed by the Board of Directors consists of non-executive Board of Directors and must consist of a minimum of three (3) members. To avoid any conflict of interest, the committee members shall abstain from participating in discussions and decision making that involves their respective selves. The following is the list of the Nomination Committee members:

Nomination Committee		
No	**Name**	**Meeting Attendance**
1.	Prof. Madya Dr. Zainal Amin bin Ayub ***- Chairman***	7/7
2.	Tuan Haji Kamari Zaman bin Juhari	7/7
3.	Encik Yunus bin Kasim*	3/3
4.	Encik Ahmad bin Haji Atan	6/7
5.	Dato' Haji Yusof bin Abdul Rahman**	4/7

Note: Meeting attendance from 1 April 2019 to 29 February 2020

* *Encik Yunus bin Kasim was omitted from the list of Nomination Committee and appointed as a member in another committee*

** *Dato' Haji Yusof bin Abdul Rahman was appointed as a Member of the Nomination Committee effective 19 July 2019*

Meeting Quorum

The quorum shall not be less than two thirds (2/3) of the Committee Members.

Meeting Frequency

The meetings must be held at least once (1) every six (6) months or at least twice (2) a year.

Fungsi dan Terma Rujukan Jawatankuasa

(i) Mewujudkan keperluan minimum bagi Anggota Lembaga dan Presiden/Ketua Pegawai Eksekutif untuk melaksanakan tugas secara berkesan. Keperluan minima ini hendaklah dikemukakan kepada Mesyuarat Anggota Lembaga untuk kelulusan;

(ii) Menilai dan mencadang calon-calon untuk mengisi jawatankuasa-jawatankuasa yang ditubuhkan oleh Anggota Lembaga termasuklah Jawatankuasa Audit Dalaman dan Jawatankuasa Majlis Syariah;

(iii) Mencadangkan saiz jawatankuasa-jawatankuasa Anggota Lembaga yang bersesuaian;

(iv) Mewujudkan mekanisme penilaian formal untuk:

- (a) Menilai keberkesanan Anggota Lembaga dan jawatankuasa-jawatankuasa dalam CBP serta sumbangan setiap Anggota Lembaga dan jawatankuasa-jawatankuasa tersebut;
- (b) Menilai dan melantik Pengurusan Kanan iaitu jawatan CEO, CFO, COO, CRO, CIO dan Setiausaha Eksekutif kecuali CIA (kerana tanggungjawab ini adalah di bawah Jawatankuasa Audit Dalaman);
- (c) Menilai prestasi Pengurusan Kanan yang terdiri dari jawatan CEO, CFO, COO, CRO, CIO dan Setiausaha Eksekutif kecuali CIA (kerana tanggungjawab ini adalah di bawah Jawatankuasa Audit Dalaman);

(v) Mewujudkan satu mekanisma tindakan disiplin kepada Pengurusan Kanan iaitu CEO, CFO, COO, CRO, CIO, CIA dan Setiausaha Eksekutif sekiranya didapati tidak efektif, cuai dan salah laku dalam melaksanakan tanggungjawab mereka;

(vi) Mencadangkan kepada Mesyuarat Anggota Lembaga perihal penyingkiran dan pencalonan semula atau pencalonan baru Anggota Lembaga;

(vii) Memastikan semua Anggota Lembaga menerima program latihan bersesuaian dan berterusan sebagaimana peruntukan GP27; dan

(viii) Mengawasi pelantikan, pelan penggantian Pengurusan Kanan iaitu CEO, CFO, COO, CRO, CIO, CIA dan Setiausaha Eksekutif sepertimana GP27.

Functions and Terms of Reference

(i) Establish a minimum requirement for the Board of Directors and the President/Chief Executive Officer in carrying out their duties effectively. This minimum requirement shall be presented to the Board of Directors Meeting for approval;

(ii) Evaluate and recommend nominees to fill in positions in committees established by the Board of Directors including the Internal Audit Committee and the Shariah Council Committee;

(iii) Recommend the suitable size for Board of Directors Committees;

(iv) Establish formal evaluation mechanisms to:

- (a) Evaluate the effectiveness of the Board and committees in CBP as well as the contribution of each Board of Directors and committee;
- (b) Evaluate and appoint the Senior Management team namely the CEO, CFO, COO, CRO, CIO and Executive Secretary except for the CIA (who is under the purview of the Internal Audit Committee);
- (c) Evaluate the performance of the Senior Management team namely the CEO, CFO, COO, CRO, CIO and Executive Secretary except for the CIA (who is under the purview of the Internal Audit Committee);

(v) Establish a disciplinary mechanism for the Senior Management team namely the CEO, CFO, COO, CRO, CIO, CIA and Executive Secretary if they were found to be ineffective, negligent and involved in misconduct in carrying out their duties;

(vi) Recommend to the Board of Directors Meeting matters related to the removal, appointment and re-appointment or nomination of Board of Directors;

(vii) Ensure that all Board of Directors are provided with suitable and continuous training programs according to the provision under GP27; and

(viii) Monitor the appointment, succession plan for the Senior Management namely the CEO, CFO, COO, CRO, CIO, CIA and Executive Secretary according to the provision under GP27.

4. JAWATANKUASA IMBUHAN

Keanggotaan dan Komposisi Jawatankuasa

Jawatankuasa Imbuhan yang dilantik oleh Anggota Lembaga adalah terdiri daripada kalangan Anggota Lembaga bukan eksekutif dan hendaklah mengandungi minimum tiga (3) orang anggota. Untuk mengelak berlakunya percanggahan kepentingan, anggota jawatankuasa tersebut hendaklah tidak mengambil bahagian dalam perbincangan dan membuat keputusan yang melibatkan dirinya. Berikut ialah senarai ahli Jawatankuasa Imbuhan:

Jawatankuasa Imbuhan		
Bil	**Nama**	**Kehadiran Mesyuarat**
1.	Puan Hajah Nor Hidayah binti Omar ***- Pengerusi***	8/8
2.	Tuan Haji Omar bin Haji Mat Som*	6/6
3.	Ahmad bin Haji Atan	8/8
4.	Encik Mohd. Shapie bin Idris	8/8
5.	Datin Seri Paduka Dr. Hajah Jamilah binti Din	8/8
6.	Dato' Haji Yusof bin Abdul Rahman*	6/6

Nota: Tempoh kehadiran mesyuarat dari 1 April 2019 hingga 29 Februari 2020

* *Tuan Haji Omar bin Mat Som dan Dato' Haji Yusof bin Abdul Rahman telah dilantik sebagai Anggota Jawatankuasa Imbuhan berkuatkuasa 19 Julai 2019*

Kuorum Mesyuarat

Kuorum mesyuarat adalah tidak kurang dua per tiga (2/3) dari ahli jawatankuasa.

Kekerapan Mesyuarat

Mesyuarat hendaklah diadakan sekurang-kurangnya sekali (1) dalam tempoh enam (6) bulan atau sekurang-kurangnya dua (2) kali setahun.

4. REMUNERATION COMMITTEE

Membership and Composition

The Remuneration Committee appointed by the Board of Directors consists of non-executive Board of Directors and must consist of a minimum of three (3) members. To avoid any conflict of interest, the committee members shall abstain from participating in discussions and decision making that involves their respective selves. The following is the list of the Remuneration Committee members:

Remuneration Committee		
No	**Name**	**Meeting Attendance**
1.	Puan Hajah Nor Hidayah binti Omar ***- Chairman***	8/8
2.	Tuan Haji Omar bin Haji Mat Som*	6/6
3.	Ahmad bin Haji Atan	8/8
4.	Encik Mohd. Shapie Bin Idris	8/8
5.	Datin Seri Paduka Dr. Hajah Jamilah binti Din	8/8
6.	Dato' Haji Yusof bin Abdul Rahman*	6/6

Note: Meeting attendance from 1 April 2019 to 29 February 2020

* *Tuan Haji Omar bin Haji Mat Som and Dato' Haji Yusof bin Abdul Rahman were appointed as Members of the Remuneration Committee effective 19 July 2019*

Meeting Quorum

The quorum shall not be less than two thirds (2/3) of the Committee Members.

Meeting Frequency

The meetings must be held at least once (1) every six (6) months or at least twice (2) a year.

Fungsi dan Terma Rujukan Jawatankuasa

(i) Mencadangkan satu rangka kerja bagi imbuhan Anggota Lembaga, dan Pengurusan Kanan iaitu CEO, CFO, COO, CRO, CIO, CIA serta Setiausaha Eksekutif;

(ii) Mencadangkan pakej-pakej imbuhan untuk Anggota Lembaga, dan Pengurusan Kanan iaitu CEO, CFO, COO, CRO, CIO, CIA serta Setiausaha Eksekutif;

(iii) Memastikan pakej-pakej imbuhan untuk CEO, CFO dan COO termasuk ganjaran dihubungkaitkan dengan prestasi korporat dan individu bagi menggalakkan piawaian prestasi kewangan yang tinggi; dan

(iv) Memastikan pakej-pakej imbuhan untuk anggota pengurusan lain iaitu CRO, CIO, CIA, dan Setiausaha Eksekutif berhubung kait dengan tahap tanggungjawab dan sumbangan mereka terhadap keberkesanan fungsi bahagian dan jabatan yang dipertanggungjawabkan.

Functions and Terms of Reference

(i) Recommend a framework for the remuneration of the Board of Directors, Senior Management namely the CEO, CFO, COO, CRO, CIO, CIA and the Executive Secretary;

(ii) Recommend remuneration packages for the Board of Directors, Senior Management namely the CEO, CFO, COO, CRO, CIO, CIA and the Executive Secretary;

(iii) Ensure that the remuneration packages for the CEO, CFO and COO including its benefits commensurate with the corporate and individual performance to drive a high standard of financial performance; and

(iv) Ensure that the remuneration packages for other members of the management namely the CRO, CIO, CIA, and Executive Secretary commensurate with the level of their responsibility and contributions to the effectiveness of the divisional and departmental functions.

5. JAWATANKUASA PELABURAN & OPERASI CAWANGAN

Keanggotaan dan Komposisi Jawatankuasa

Jawatankuasa Pelaburan yang dilantik oleh Anggota Lembaga adalah terdiri daripada kalangan Anggota Lembaga bukan eksekutif dan hendaklah mengandungi minimum empat (4) orang anggota. Berikut ialah senarai ahli Jawatankuasa Pelaburan dan Operasi Cawangan:

Jawatankuasa Pelaburan dan Operasi Cawangan		
Bil	**Nama**	**Kehadiran Mesyuarat**
1.	Tuan Haji Kamari Zaman bin Juhari ***- Pengerusi***	9/9
2.	Puan Hajah Nor Hidayah binti Omar	8/9
3.	Encik Yunus bin Kasim*	6/7
4.	Encik Mohd. Shapie bin Idris*	7/7
5.	Prof. Madya Dr. Zainal Amin bin Ayub	8/9
6.	Datin Seri Paduka Dr. Hajah Jamilah binti Din	9/9

Nota: Tempoh kehadiran mesyuarat dari 1 April 2019 hingga 29 Februari 2020

* *Encik Yunus bin Kasim dan Encik Mohd. Shapie bin Idris telah dilantik sebagai Anggota Jawatankuasa Pelaburan dan Operasi Cawangan berkuatkuasa 19 Julai 2019*

5. INVESTMENT & BRANCH OPERATIONS COMMITTEE

Membership and Composition

The Investment Committee appointed by the Board of Directors consists of non-executive Board of Directors and shall consist of a minimum of four (4) members. The following is the list of the Investment and Branch Operations Committee members:

Investment And Branch Operations Committee		
No	**Name**	**Meeting Attendance**
1.	Tuan Haji Kamari Zaman bin Juhari ***- Chairman***	9/9
2.	Puan Hajah Nor Hidayah binti Omar	8/9
3.	Encik Yunus bin Kasim*	6/7
4.	Encik Mohd. Shapie bin Idris*	7/7
5.	Prof. Madya Dr. Zainal Amin bin Ayub	8/9
6.	Datin Seri Paduka Dr. Hajah Jamilah binti Din	9/9

Note: Meeting attendance from 1 April 2019 to 29 February 2020

* *Encik Yunus bin Kassim and Encik Mohd. Shapie bin Idris were appointed as Members of the Investment and Branch Operations Committee effective 19 July 2019*

Kuorum Mesyuarat

Kuorum mesyuarat adalah tidak kurang dua per tiga (2/3) dari ahli jawatankuasa.

Kekerapan Mesyuarat

Mesyuarat hendaklah diadakan sekurang-kurangnya sekali (1) dalam tempoh enam (6) bulan atau sekurang-kurangnya dua (2) kali setahun.

Fungsi dan Terma Rujukan Jawatankuasa

(i) Memberi khidmat nasihat kepada Anggota Lembaga CBP dalam sebarang aktiviti pelaburan dan kewangan CBP;

(ii) Melaksanakan tanggungjawab meneliti, merancang dan menilai kedudukan kewangan CBP yang bersesuaian dengan pulangan yang akan diperolehi daripada aktiviti pelaburan bakal dibuat;

(iii) Memberi pandangan mengenai langkah-langkah penjanaan dan pengurusan dana serta pelaburan kewangan;

(iv) Menetapkan dasar-dasar pelaburan berhemah CBP; dan

(v) Memastikan aktiviti-aktiviti pelaburan CBP sentiasa mematuhi GP16; Garis Panduan Pelaburan Wang Koperasi di bawah Seksyen 54, Akta Koperasi 1993 dan GP24; Garis Panduan Pelaburan Harta Tak Alih di bawah subseksyen 54A(1) Akta Koperasi 1993.

Meeting Quorum

The quorum shall not be less than two thirds (2/3) of the Committee Members.

Meeting Frequency

The meetings must be held at least once (1) every six (6) months or at least twice (2) a year.

Functions and Terms of Reference

(i) Advice the Board of Directors of CBP on all its investment and financial activities;

(ii) Perform the function of scrutinising, planning and evaluating the financial position of CBP in line with the projected returns from the planned investment activity;

(iii) Provide its opinions regarding the measures for fund management and generation as well as financial investments;

(iv) Determine prudent investment policies for CBP; and

(v) Ensure all investment activities of CBP are in adherence to the GP16: Guidelines for Co-operative Fund Investment under Section 54, Co-operative Act 1993 and GP24: Guidelines for Immovable Property Investment under Sub-section 54A(1) of the Co-operative Act 1993.

6. JAWATANKUASA PEMBANGUNAN PRODUK

Keanggotaan dan Komposisi Jawatankuasa

Jawatankuasa Pembangunan Produk yang dilantik oleh Anggota Lembaga adalah terdiri daripada kalangan Anggota Lembaga bukan eksekutif dan hendaklah mengandungi minimum empat (4) orang anggota. Berikut ialah senarai ahli Jawatankuasa Pembangunan Produk:

Jawatankuasa Pembangunan Produk		
Bil	**Nama**	**Kehadiran Mesyuarat**
1.	Tuan Haji Kamari Zaman bin Juhari ***- Pengerusi****	9/9
2.	Puan Hajah Nor Hidayah binti Omar	8/9
3.	Encik Ahmad bin Haji Atan	9/9
4.	Encik Mohd. Shapie bin Idris	9/9
5.	Datin Seri Paduka Dr. Hajah Jamilah binti Din	9/9
6.	Dato' Haji Yusof bin Abdul Rahman**	7/7

Nota: Tempoh kehadiran mesyuarat dari 1 April 2019 hingga 29 Februari 2020

* *Tuan Haji Omar bin Haji Mat Som telah dikeluarkan dari senarai Jawatankuasa Pembangunan Produk dan dilantik menganggotai jawatankuasa lain*

** *Dato' Haji Yusof bin Abdul Rahman telah dilantik sebagai Pengerusi Jawatankuasa Pembangunan Produk berkuatkuasa 19 Julai 2019*

Kuorum Mesyuarat

Kuorum mesyuarat adalah tidak kurang dua per tiga (2/3) dari ahli jawatankuasa.

Kekerapan Mesyuarat

Mesyuarat hendaklah diadakan sekurang-kurangnya setiap tiga (3) bulan sekali atau empat (4) kali setahun atau pada bila-bila masa tertakluk kepada keperluan semasa.

6. PRODUCT DEVELOPMENT COMMITTEE

Membership and Composition

The Product Development Committee appointed by the Board of Directors consists of non-executive Board of Directors and shall consist of a minimum of four (4) members. The following is the list of the Product Development Committee members:

Product Development Committee		
No	**Name**	**Meeting Attendance**
1.	Tuan Haji Kamari Zaman bin Juhari ***- Chairman****	9/9
2.	Puan Hajah Nor Hidayah binti Omar	8/9
3.	Encik Ahmad bin Haji Atan	9/9
4.	Encik Mohd. Shapie bin Idris	9/9
5.	Datin Seri Paduka Dr. Hajah Jamilah binti Din	9/9
6.	Dato' Haji Yusof bin Abdul Rahman**	7/7

Nota: Meeting attendance from 1 April 2019 to 29 February 2020

* *Tuan Haji Omar bin Haji Mat Som was omitted from the list of Product Development Committee and was appointed as a member of another committee*

** *Dato' Haji Yusof bin Abdul Rahman was appointed as the Chairman of the Product Development Committee effective 19 July 2019*

Meeting Quorum

The quorum shall not be less than two thirds (2/3) of the Committee Members.

Meeting Frequency

Meetings must be held at least once every three (3) months or four (4) times a year or whenever deemed necessary.

Fungsi dan Terma Rujukan Jawatankuasa

(i) Menimbang dan mencadangkan kepada Mesyuarat Anggota Lembaga apa-apa cadangan oleh Jawatankuasa Pengurusan CBP berkaitan produk atau perkhidmatan baharu yang akan dilaksanakan dan dipasarkan;

(ii) Penilaian sesuatu cadangan pelaksanaan produk atau perkhidmatan baharu mestilah berdasarkan keperluan dan kehendak pasaran, ciri-ciri produk, daya saing dan jangkaan pasaran, penilaian risiko dan mitigasi mencakupi risiko pasaran, operasi, kredit, syariah dan lain-lain, sistem dan infrastruktur sedia ada dan yang diperlukan dan kaedah pelaksanaan dan pemasaran produk atau perkhidmatan yang bakal diperkenalkan;

(iii) Memastikan pelaksanaan dan pembangunan produk atau perkhidmatan baharu adalah mengikut tahap piawaian perbankan yang ditetapkan oleh Suruhanjaya Koperasi Malaysia dan Bank Negara Malaysia;

(iv) Menggariskan jangkaan bagi sesuatu produk atau perkhidmatan baharu bagi memastikan ianya mencapai sasaran yang telah ditetapkan oleh Anggota Lembaga CBP;

(v) Memantau dan menilai prestasi sesuatu produk atau perkhidmatan yang dilancar untuk tempoh enam (6) bulan dan menilai cadangan penambah baikan (jika perlu);

(vi) Menilai dan mencadangkan strategi-strategi alternatif bagi pemasaran sesuatu produk atau perkhidmatan baharu yang telah dilancarkan;

(vii) Membincang dan mengesyorkan cadangan produk atau perkhidmatan baharu kepada Mesyuarat Anggota Lembaga;

(viii) Mencadangkan kajian menyeluruh apa-apa produk atau perkhidmatan baharu dalam pasaran untuk dinilai dan diperincikan oleh Jawatankuasa Pengurusan CBP.

Function and Terms of Reference

(i) Deliberate and recommend to the Board of Directors Meeting any proposals by the CBP Management Committee related to new products or services which will be implemented and marketed;

(ii) The evaluation of the proposal of new product or service implementation must be based on the need and requirement of the market, product features, competitive edge and market expectations, risk evaluation and mitigation covering market, operational, credit, Shariah and other risks, existing and required systems and infrastructure, as well as implementation method and marketing of product or service that will be introduced;

(iii) Ensure that the implementation and development of the new product or service is in accordance to the banking standards set by the Co-operative Commissions of Malaysia and Bank Negara Malaysia;

(iv) Determining the projections for the new product or service to ensure that it achieves the targets set by the Board of Directors of CBP;

(v) Monitor and evaluate the performance of the newly launched product or service for six (6) months and consider enhancement recommendations (if necessary);

(vi) Evaluate and recommend alternative strategies for the marketing of the newly launched product or service;

(vii) Deliberate and recommend proposals of new products or services to the Board of Directors Meeting;

(viii) Recommend comprehensive studies on any new product or service in the market to be evaluated and scrutinised by the CBP Management Committee.

7. JAWATANKUASA KREDIT

Keanggotaan dan Komposisi Jawatankuasa

Jawatankuasa Kredit yang dilantik oleh Anggota Lembaga adalah terdiri daripada kalangan Anggota Lembaga bukan eksekutif dan hendaklah mengandungi minimum empat (4) orang anggota. Berikut ialah senarai ahli Jawatankuasa Kredit:

Jawatankuasa Kredit		
Bil	**Nama**	**Kehadiran Mesyuarat**
1.	Tuan Haji Omar bin Haji Mat Som ***- Pengerusi***	9/9
2.	Tuan Haji Kamari Zaman bin Juhari	8/9
3.	Puan Hajah Nor Hidayah binti Omar	8/9
4.	Encik Yunus bin Kasim	8/9
5.	Prof. Madya Dr. Zainal Amin bin Ayub	8/9

Nota: Tempoh kehadiran mesyuarat dari 1 April 2019 hingga 29 Februari 2020

Kuorum Mesyuarat

Kuorum mesyuarat adalah tidak kurang dua per tiga (2/3) dari ahli jawatankuasa.

Kekerapan Mesyuarat

Mesyuarat hendaklah diadakan sekurang-kurangnya sekali dalam tempoh sebulan atau bila perlu mengikut keperluan semasa.

Fungsi dan Terma Rujukan Jawatankuasa

(i) Menimbang dan mencadangkan kepada Mesyuarat Anggota Lembaga apa-apa cadangan oleh Jawatankuasa Pengurusan CBP berkaitan produk atau perkhidmatan baharu yang akan dilaksana dan dipasarkan;

(ii) Mempunyai kuasa untuk mencabar, menolak pembiayaan dan meminda terma kemudahan pembiayaan, berdasarkan had kuasa melulus Jawatankuasa ini yang telah ditetapkan oleh CBP;

(iii) Mengkaji semula, menimbang serta mengesyorkan cadangan pindaan ke atas sesuatu polisi atau aturan pembiayaan sedia ada bagi menambah baik produk pembiayaan tersebut, yang antara lain adalah mengenai kadar keuntungan dan had maksimum pembiayaan;

7. CREDIT COMMITTEE

Membership and Composition

The Credit Committee appointed by the Board of Directors consists of non-executive Board of Directors with a minimum of four (4) members. The following is the list of the Credit Committee members:

Credit Committee		
No	**Name**	**Meeting Attendance**
1.	Tuan Haji Omar bin Haji Mat Som ***- Chairman***	9/9
2.	Tuan Haji Kamari Zaman bin Juhari	8/9
3.	Puan Hajah Nor Hidayah binti Omar	8/9
4.	Encik Yunus bin Kasim	8/9
5.	Prof. Madya Dr. Zainal Amin bin Ayub	8/9

Note: Meeting attendance from 1 April 2019 to 29 February 2020

Meeting Quorum

The quorum shall not be less than two thirds (2/3) of the Committee Members.

Meeting Frequency

The meetings shall be held at least once every month or whenever necessary.

Functions and Terms of Reference

(i) Deliberate and recommend to the Board of Directors Meeting any proposals made by the CBP Management Committee in relation to new products or services that will be implemented and marketed;

(ii) Holds the authority to challenge, reject financing and amend the terms of the financing facility based on the approval authority limit for this Committee as set by CBP;

(iii) Review, deliberate and recommend proposals of amendments for policies or existing terms of financing to enhance the financing product, which amongst else revolves around the profit rate and maximum limit of financing;

(iv) Menimbang, menyokong atau meluluskan permohonan pembiayaan bagi produk pembiayaan tertentu berdasarkan had maksimum dan syarat-syarat pembiayaan yang ditetapkan;

(v) Menimbang, menyokong atau meluluskan permohonan penjadualan semula pembiayaan dan penstrukturan semula pembiayaan berdasarkan syarat-syarat yang ditetapkan;

(vi) Memantau kedudukan pembiayaan melalui laporan yang disediakan;

(vii) Memantau kualiti pembiayaan melalui laporan status tunggakan pembiayaan, laporan pengumuran dan laporan akaun pembiayaan tidak berbayar serta lain-lain laporan berkaitan;

(viii) Menerima dan mengambil maklum laporan status tunggakan pembiayaan, laporan pengumuran dan laporan akaun pembiayaan tidak berbayar serta lain-lain laporan berkaitan;

(ix) Mempunyai kuasa untuk mengenakan syarat-syarat tambahan mengikut keperluan bagi sesuatu permohonan pembiayaan;

(x) Memastikan kelulusan permohonan pembiayaan adalah tidak berkepentingan dan tanpa pengaruh dari pihak-pihak tertentu *('viable')* di mana kelulusan adalah berdasarkan kecukupan maklumat.

JAWATANKUASA-JAWATANKUASA LAIN

1. JAWATANKUASA AUDIT DALAMAN

Jawatankuasa Audit Dalaman terdiri daripada ahli-ahli bukan Anggota Lembaga sebagaimana yang diperuntukkan di bawah Seksyen 42A (1), Akta Koperasi 1993, dan Perkara 55 Undang-Undang Kecil CBP.

Keanggotaan dan Komposisi Jawatankuasa

Jawatankuasa Audit Dalaman (JAD) CBP hendaklah mengandungi tiga (3) orang yang terdiri daripada anggota CBP yang dilantik oleh Anggota Lembaga. Berikut ialah senarai ahli Jawatankuasa Audit Dalaman:

Jawatankuasa Audit Dalaman

Bil	Nama	Kehadiran Mesyuarat
1.	Dato' Mustafa bin Haji Saman	11/11
2.	Dr. Suhaimi bin Ishak	11/11
3.	Dr. Azharuddin bin Ali	11/11

Nota: Tempoh kehadiran mesyuarat dari 1 April 2019 hingga 29 Februari 2020

(iv) Deliberate, endorse or approve financing proposals for certain financing prodcuts based on the set maximum limit and financing terms;

(v) Deliberate, endorse or approve financing rescheduling and restructuring proposals based on the set terms;

(vi) Monitor the position of financings through prepared reports;

(vii) Monitor the quality of financings through financing status report, aging report and report on defaulted accounts as well as other relevant reports;

(viii) Accept and be notified of the financing status report, aging report and report on defaulted accounts as well as other relevant reports;

(ix) Has the authority to impose additional terms when deemed necessary for any financing proposal;

(x) Ensure that the approval for financing application is independent of any vested interests and influence from viable parties whereby the approval is based on adequacy of information.

OTHER COMMITTEES

1. INTERNAL AUDIT COMMITTEE

The Internal Audit Committee consists of non-Board of Directors as stipulated under Section 42A (1), Co-operative Act 1993, and Clause 55 of the CBP By-Laws.

Membership and Composition

The Internal Audit Committee (IAC) of CBP must consist of three (3) CBP members appointed by the Board of Directors. The following is the list of the Internal Audit Committee members:

Internal Audit Committee

No	Name	Meeting Attendance
1.	Dato' Mustafa bin Haji Saman	11/11
2.	Dr. Suhaimi bin Ishak	11/11
3.	Dr. Azharuddin bin Ali	11/11

Note: Meeting attendance from 1 April 2019 to 29 February 2020

Kuorum Mesyuarat

Kuorum mesyuarat adalah tidak kurang dua per tiga (2/3) dari ahli jawatankuasa.

Kekerapan Mesyuarat

Mesyuarat hendaklah diadakan sekurang-kurangnya sekali dalam tempoh empat (4) bulan atau sekurang-kurangnya tiga (3) kali setahun.

Fungsi dan Terma Rujukan Jawatankuasa

Melalui subseksyen 59(1) UUK, Anggota JAD mempunyai kuasa:

(i) Memeriksa segala rekod perakaunan dan rekod lain yang berhubung secara langsung atau tidak langsung dengan CBP dan subsidiari-subsidiari;

(ii) Memanggil mana-mana orang mengikut keperluan supaya mengemukakan atau menyerah apa jua maklumat, buku akaun serta dokumen yang berkaitan bagi memastikan hal ehwal CBP dijalankan mengikut matlamat penubuhan, Akta, UUK, Pekeliling SKM serta GPO, GPP dan keputusan Mesyuarat Agung Perwakilan Tahunan dan Mesyuarat Anggota Lembaga.

Merujuk subseksyen 59(2) UUK, Anggota JAD juga hendaklah;

(i) Memastikan adanya kuasa dan kesahan segala perbelanjaan;

(ii) Memeriksa akaun CBP dan Subsidiari mengikut tempoh masa yang ditetapkan sekurang-kurangnya sekali dalam tempoh tiga (3) bulan;

(iii) Melaporkan kepada Anggota Lembaga ke atas apa-apa ketidakselarasan yang berlaku dalam pengurusan CBP dengan serta merta;

(iv) Mengemukakan kepada Anggota Lembaga mengenai pengurusan dan hal ehwal CBP termasuk pelanggaran Akta, Peraturan atau UUK.

Meeting Quorum

The quorum shall not be less than two thirds (2/3) of the Committee members.

Meeting Frequency

Meetings must be held at least once in every four (4) months or at least three (3) time a year.

Functions and Terms of Reference

Under Sub-section 59(1) of the By-Law, the IAC members have the authority to:

(i) Examine all accounting records and all other records directly or indirectly related to CBP and its subsidiaries;

(ii) Call upon anyone deemed necessary to disclose or submit any relevant information, account books and documents to ensure that all matters pertaining to CBP are carried out according to the objectives of association, Acts, By-Law, the CCM and GPO Circulars, GPP and decisions of the Annual Representatives General Meeting and Board of Directors Meeting.

Under Sub-section 59(2) of the By-Law, the IAC members shall also:

(i) Ensure authority and validation of all expenditures;

(ii) Examine the accounts of CBP and its Subsidiaries within the stipulated timeline of at least once every three (3) months;

(iii) Report to the Board of Directors on any inconsistencies in the management of CBP as soon as it is discovered;

(iv) Present to the Board of Directors on the management and affairs of CBP including any breach to the Act, Regulations or By-Law.

2. JAWATANKUASA SYARIAH

Keanggotaan dan Komposisi Jawatankuasa

Jawatankuasa Syariah yang dilantik oleh Anggota Lembaga adalah terdiri daripada empat (4) orang. Jawatankuasa ini juga hendaklah dianggotai oleh ahli bebas yang berpengetahuan luas dalam bidang Fiqh Muamalat dan Perbankan Islam. Berikut ialah senarai ahli Jawatankuasa Syariah:

Jawatankuasa Syariah

Bil	Nama	Kehadiran Mesyuarat
1.	Prof. Dr. Muhamad Rahimi bin Osman* ***- Pengerusi***	6/8
2.	Dato' Haji Yusof bin Musa	7/7
3.	Dr. Mohd Zakhiri bin Md. Noor	8/8
4.	Dr. Muhammad Syahmi bin Mohd Karim	7/8
5.	Encik Yunus bin Kasim**	3/3
6.	Dato' Seri Dr. Haji Md. Yusop bin Che Teh***	4/4

Nota: Tempoh kehadiran mesyuarat dari tahun kewangan berakhir 31 Disember 2019

* *Prof. Dr. Muhamad Rahimi bin Osman telah dilantik sebagai Pengerusi Jawatankuasa Syariah berkuatkuasa Oktober 2019 sehingga kini*

** *Encik Yunus bin Kasim telah dilantik sebagai wakil ALK dalam Jawatankuasa Syariah pada September 2019*

*** *Dato' Seri Dr. Haji Md. Yusop bin Che Teh telah menamatkan perkhidmatan sebagai Jawatankuasa Syariah pada Mei 2019*

Kuorum Mesyuarat

Kuorum minimum mesyuarat hendaklah dua per tiga (2/3) dengan majoriti ahli yang hadir mestilah ahli berlatar belakang Syariah.

2. SHARIAH COMMITTEE

Membership and Composition

The Shariah Committee appointed by the Board Members consist of four (4). The Committee consists of independent members that are highly knowledgable in Fiqh Muamalat and Islamic Banking. The following is the list of the Shariah Committee members:

Shariah Committee

No	Name	Meeting Attendance
1.	Prof. Dr. Muhamad Rahimi bin Osman* ***- Chairman***	6/8
2.	Dato' Haji Yusof bin Musa	7/7
3.	Dr. Mohd Zakhiri bin Md. Noor	8/8
4.	Dr. Muhammad Syahmi bin Mohd Karim	7/8
5.	Encik Yunus bin Kasim**	3/3
6.	Dato' Seri Dr. Haji Md. Yusop bin Che Teh***	4/4

Note: Meeting attendance for financial year ending 31 December 2019

* *Prof. Dr. Muhamad Rahimi bin Osman was appointed as the Chairman of the Shariah Committee effective October 2019 until present*

** *Encik Yunus bin Kasim was appointed as the ALK representative in the Shariah Committee in September 2019*

*** *Dato' Seri Dr. Haji Md. Yusop bin Che Teh has resigned as Shariah Committee in May 2019*

Meeting Quorum

The minimum quorum must be two thirds (2/3) with majority of the members present in the meeting being of Shariah background.

Keputusan Mesyuarat

Keputusan hendaklah dibuat berdasarkan dua per tiga (2/3) undi daripada ahli yang hadir, dengan majoriti undi dua per tiga (2/3) hendaklah oleh ahli berlatar belakang Syariah.

Kekerapan Mesyuarat

Mesyuarat hendaklah diadakan sekurang-kurangnya sekali dalam setiap empat (4) bulan.

Fungsi dan Terma Rujukan Jawatankuasa

(i) Tanggungjawab dan Akauntabiliti

Jawatankuasa Syariah dalam melaksanakan tugasnya hendaklah bertanggungjawab terhadap semua keputusan dan pandangan Syariah yang disediakan oleh mereka.

(ii) Menasihati Lembaga dan Koperasi

Jawatankuasa Syariah hendaklah menasihati Lembaga CBP dan memberi input kepada CBP mengenai perkara Syariah supaya CBP mematuhi prinsip Syariah pada setiap masa.

(iii) Memperakukan Dasar dan Prosedur Syariah

Jawatankuasa Syariah hendaklah memperakukan dasar dan prosedur Syariah yang disediakan oleh CBP dan memastikan kandungannya tidak mempunyai sebarang unsur yang tidak selaras dengan Syariah.

(iv) Memperaku dan Mengesahkan Dokumen Berkaitan

Untuk memastikan produk CBP mematuhi prinsip Syariah, jawatankuasa Syariah hendaklah memperaku dan mengesahkan: *(a)* terma dan syarat terkandung dalam borang, kontrak, perjanjian atau dokumentasi perundangan lain yang digunakan dalam pelaksanaan urusniaga; dan *(b)* manual produk, iklan pemasaran, ilustrasi jualan dan risalah yang digunakan untuk menerangkan produk.

(v) Membantu Pihak Berkaitan Mengenai Hal Ehwal Syariah

Pihak yang berkaitan dengan koperasi seperti peguam, juruaudit atau perunding boleh mendapatkan khidmat nasihat mengenai perkara berkaitan Syariah daripada jawatankuasa Syariah.

Meeting Decisions

Decisions must be made based on two thirds (2/3) of the members present in the meeting, with the majority of votes being made by members of Shariah background.

Meeting Frequency

Meeting must be held at least once every four (4) months.

Functions and Terms of Reference

(i) Responsibility and Accountability

In carrying out its duties, the Shariah Committee must be accountable for all decisions and Shariah opinions as prepared by them.

(ii) Advising the Board and the Co-operative

The Shariah Committee must advise the CBP Board and give input to CBP on Shariah matters to ensure adherence to Shariah principles at all times.

(iii) Validate Shariah Policies and Procedures

The Shariah Committee must validate the Shariah policies and procedures prepared by CBP and ensure that there are no Shariah inconsistencies in its contents.

(iv) Validate and Confirm Relevant Documents

To ensure that CBP products adhere to Shariah principles, the Shariah Committee must validate and confirm: *(a)* the terms and conditions enclosed in all forms, contracts, agreements or other legal documentations used in the course of transactions; and *(b)* product manuals, marketing advertisements, sales illustrations and pamphlets used to describe the products.

(v) Facilitate Relevant Parties on Shariah Matters

Relevant parties to the co-operative such as lawyers, auditors or consultants may seek advice on Shariah matters from the Committee.

(vi) Nasihat Mengenai Perkara untuk Dirujuk kepada Suruhanjaya

Jawatankuasa Syariah boleh menasihati CBP untuk berunding dengan Suruhanjaya mengenai perkara Syariah yang tidak dapat diselesaikan. Suruhanjaya akan membawa perkara tersebut kepada mana-mana badan berkuasa tertinggi berkaitan untuk mendapatkan penjelasan dan keputusan yang muktamad, sekiranya perlu.

(vii) Menyediakan Pendapat Syariah Bertulis

Jawatankuasa Syariah hendaklah menyediakan pendapat Syariah secara bertulis dalam keadaan di mana CBP merujuk kepada Suruhanjaya untuk perbincangan selanjutnya bersama mana-mana badan berkuasa tertinggi, atau di mana terdapat persoalan berkenaan produk CBP oleh Suruhanjaya.

ANGGOTA INDIVIDU DAN KOPERASI

Mesyuarat Agung Perwakilan Tahunan (MAPT) menjadi forum dialog utama untuk anggota-anggota CBP. Notis mesyuarat dan laporan tahunan dihantar kepada semua perwakilan individu yang terpilih di dalam mesyuarat agung kawasan dan perwakilan anggota koperasi sekurang-kurangnya lima belas (15) hari sebelum tarikh MAPT. Ini memberi peluang kepada mereka untuk meneliti dan mengemukakan soalan, jika ada, di MAPT. Anggota Lembaga dan Pengurusan perlu bersedia memberi maklum balas kepada soalan yang akan dikemukakan oleh para perwakilan di mesyuarat tersebut. CBP juga telah mewujudkan laman sesawang www.cbp.com.my bagi membolehkan semua anggota mendapatkan maklumat terkini dan menyeluruh mengenai CBP.

AKAUNTABILITI DAN AUDIT

Laporan Kewangan

Anggota Lembaga sangat komited untuk menyediakan penilaian yang seimbang, jelas dan mudah difahami mengenai status kewangan dan unjuran masa hadapan CBP dalam setiap pendedahan yang dibuat kepada semua anggota dan pihak berkuasa.

CBP telah menggunakan dasar perakaunan yang wajar, diterima pakai secara konsisten dan disokong oleh pertimbangan dan anggaran yang munasabah. Semua piawai perakaunan yang dianggap perlu diterima pakai telah dipatuhi bagi memastikan integriti CBP sentiasa terjamin terutama di dalam pelaporan Penyata Kewangan Tahunan.

(vi) Advice on Matters to be Referred to the Commissions

The Shariah Committee may advise CBP to conduct deliberations with the Commissions on pertinent pending Shariah issues. The Commissions will forward the matter to any relevant higher authorities to seek clarifications and final decisions, if necessary.

(vii) Prepare Written Shariah Opinion

The Shariah Committee must prepare a written Shariah opinion and any enquiries, referring to the Commissions or any higher authoritise for further deliberations with any or where there are enquiries regarding the products of CBP by the Commissions.

INDIVIDUAL AND CO-OPERATIVE MEMBERS

The Annual Representatives General Meeting (ARGM) is the main dialogue forum for all CBP members. The notice of meeting and annual report are circulated to all selected individual representative in the area general meeting and representative of co-operative member at least fifteen (15) days before the commencement of the ARGM. This gives the members an opportunity to scrutinise the meeting papers and ask questions, if any, at the ARGM. The Board of Directors and Management must be prepared to answer the questions by the representatives at the meeting. CBP has also established a website www.cbp.com.my to enable members to access up-to-date and comprehensive information about CBP.

ACCOUNTABILITY AND AUDIT

Financial Report

The Board of Directors are committed in preparing a fair, clear and reasonable evaluation of the financial standing and future projections of CBP in every disclosure made to the members and regulatory bodies.

CBP had adopted an accounting policy that is reasonable, widely accepted and supported by sound considerations and estimations. All accounting standards considered pertinent for adoption had been obeserved to ensure the integrity of CBP particularly in the reporting of the Annual Financial Statement.

PENYATA TADBIR URUS KORPORAT
CORPORATE GOVERNANCE STATEMENT

Kawalan Dalaman

Anggota Lembaga bertanggungjawab untuk memastikan secara keseluruhan semua Sistem Kawalan sedia ada dijamin beroperasi secara berkesan dan cekap serta mematuhi undang-undang, peraturan, dasar dan prosedur dalaman.

Saiz dan kepelbagaian operasi CBP memerlukan pengurusan pencegahan terhadap pelbagai risiko. Jawatankuasa Pengurusan Risiko akan memastikan akauntabiliti pengurusan risiko yang telah dikenal pasti dipertanggungjawabkan kepada pihak berkaitan serta dibincangkan secara berterusan di dalam mesyuarat yang diadakan secara berkala.

Jabatan Audit Dalaman yang bertanggungjawab kepada Jawatankuasa Audit Dalaman akan menyediakan penilaian bebas mengenai sistem kawalan dalaman CBP bagi memastikan sistem kawalan dalaman tersebut dilaksanakan secara bersepadu dan berkesan.

Jabatan Audit Dalaman mengamalkan pendekatan penilaian dan pemantauan berasaskan risiko dalam prosedur dan perancangan audit tahunan yang telah diluluskan oleh Jawatankuasa Audit Dalaman serta melaporkan penemuan-penemuan tersebut kepada Jawatankuasa Audit Dalaman pada setiap bulan.

Perancangan Audit tahunan ini dibuat berdasarkan keputusan yang diperolehi daripada proses penilaian risiko bersistematik yang telah mengenalpasti, memberi keutamaan dan menghubungkaitkan risiko-risiko Co-opbank dengan proses dan lingkungan pengauditan utama. Proses penilaian risiko ini juga membolehkan Jabatan Audit Dalaman memberi keutamaan dan penumpuan kepada sumber audit dan lingkungan yang akan diaudit.

Hubungan dengan Juruaudit

Melalui Jawatankuasa Audit Dalaman, CBP telah mewujudkan hubungan yang telus dan bersesuaian dengan juruaudit-juruaudit dalaman dan luaran. Jabatan Audit Dalaman bertanggungjawab memastikan langkah-langkah pembetulan diambil dengan segera ke atas penemuan-penemuan yang telah dilaporkan oleh Juruaudit.

Penyata Pematuhan Terhadap Kod Amalan Terbaik

Anggota Lembaga komited untuk mencapai piawaian tadbir urus korporat yang tinggi dan tahap integriti serta etika yang paling cemerlang dalam kesemua urus niaganya. Anggota Lembaga menganggap bahawa ia telah mematuhi sepanjang tahun kewangan dengan semua Prinsip dan Amalan Terbaik sebagaimana dibentangkan. Penyata ini dibuat selaras dengan resolusi Anggota Lembaga CBP.

Internal Control

The Board Members are responsible in ensuring that the existing Control System is generally operating in an effective and efficient manner and adhering to relevant law, regulations, policies and internal procedures.

The size and diversity of the operations in CBP requires preventive management against various risks. The Risk Management Committee ensures that the identified risk management accountability is given to the relevant party and continuously deliberated in regularly held meetings.

The Internal Audit Division which is accountable for the Internal Audit Committee prepares an independent assessment on the internal control system of CBP to ensure that the said internal control system is implemented in an integrated and effective manner.

The Internal Audit Division adopts a risk-based approach for its assessment and monitoring of the annual audit procedures and planning as approved by the Internal Audit Committee and reports all the audit findings to the Internal Audit Committee every month.

The annual Audit Plan is prepared based on the findings derived from the systematic risk evaluation process which identifies, prioritises and associates the risks of Co-opbank with the process and scope of the main audit. The risk evaluation process also enables the Internal Audit Division to prioritise and focus on the audit resources and audit scope.

Relationship with Auditors

Through the Internal Audit Committee, CBP has established a transparent and appropriate relationship with the internal dan external audiotrs. The Internal Audit Division is responsible for ensuring that immediate corrective measures are taken on the audit findings reported by the Auditors.

Statement of Adherence to the Code of Best Practices

The Board Members are committed in achieving the highest corporate governance standard and the most superior level of integrity and ethics in all of its business transactions. The Board of Directors are of the assumption that they have observed all of the Best Practices and Principles as provisioned throughout the financial year. This statement is made in accordance to the resolutions of the Board of Directors of CBP.

LAPORAN JAWATANKUASA AUDIT DALAMAN
INTERNAL AUDIT COMMITTEE REPORT

Ahli-ahli CO-OPBANK PERTAMA (CBP) Yang Dihormati dan Dikasihi

Jawatankuasa Audit Dalaman (JAD) berperanan membantu Lembaga Pengarah dan pengurusan CBP untuk menambah baik dan meningkatkan keberkesanan proses tadbir urus korporat serta memenuhi tanggungjawab penyeliaan dan pengawasan mereka dalam memastikan integriti pelaporan kewangan dan polisi perakauanan serta pematuhan terhadap segala kehendak undang-undang, prosedur operasi dan polisi dalaman CBP. Sebagai fungsi yang bertindak secara bebas daripada Eksekutif dan pihak pengurusan, JAD juga bertanggungjawab untuk memastikan nilai dan kepentingan anggota dan para pemegang saham CBP dilindungi. Tanggungjawab ini dilaksanakan oleh JAD menerusi peranan penyeliaan terhadap pencapaian objektif CBP; meningkatkan dan melindungi nilai organisasi; membawa ketelusan, fokus dan penilaian bebas yang diperlukan oleh CBP dan memastikan fungsi audit dalaman adalah berkesan dan bebas.

JAD telah menyemak dan meluluskan Pelan Tahunan Audit Dalaman (sepertimana dibentang oleh Ketua Audit Dalaman) bagi tahun 2019, di mana penyediaan pelan audit pada tahun ini telah menerapkan ciri-ciri pengauditan Berasaskan Risiko di dalam pemilihan dan penentuan keutamaan unit-unit yang akan diaudit serta penentuan agihan dan penggunaan sumber audit telah ditentukan bermula dari kegiatan yang paling berisiko.

Pada tahun 2019, JAD telah mengadakan sekurang-kurangnya 12 mesyuarat secara formal dan juga lain-lain perbincangan atau mesyuarat yang tidak formal secara berterusan melalui e-mail dan aplikasi Whatsapp. Untuk tahun kewangan berakhir 2019, JAD telah menyatukan dan melaporkan kegiatannya bersama dengan Lembaga Pengarah, Jabatan Audit Dalaman, Pihak Pengurusan dan Juruaudit Luar yang semuanya dapat dirumuskan seperti berikut:

- **Pengawasan Aktiviti dan Kemajuan Fungsi Audit Dalaman (IAF)**

  IAF beroperasi di bawah dan tertakluk kepada penyeliaan bebas JAD melalui kelulusan pelan audit tahunan, semakan semula Piagam Audit Dalaman dan metodologi audit dalaman. Untuk maksud ini, JAD telah membuat penilaian dan secara umumnya mendapati bahawa fungsi audit dalaman telah dilaksanakan secara berkesan dan berjaya memberi nilai tambah, memperbaiki keberkesanan operasi serta meningkatkan kecekapan dan keberkesanan proses tadbir urus korporat, pengurusan risiko dan kawalan dalaman CBP. Walau bagaimanapun, masih terdapat ruang untuk penambahbaikan khususnya mengenai penggunaan teknik pengauditan secara berkomputer, pengauditan terhadap sistem maklumat dan keselamatan siber, teknik audit berasaskan risiko dan usaha untuk meningkatkan lagi kompetensi staf audit dalaman secara berterusan.

Esteemed Members of CO-OPBANK PERTAMA (CBP)

The Internal Audit Committee (IAC) facilitates the Board of Directors and management of CBP in improving and enhancing the effectiveness of the corporate governance process apart from fulfilling their supervisory and monitoring functions in ensuring the integrity of the financial reporting and accounting policy and adherence to all the requirements of the law, operational procedures and internal policies of CBP. As an independent function from the Executive and management, the IAC is also responsible in ensuring that the value and interest of the members and shareholders of CBP are safeguarded. The IAC carries out this duty by supervising the achievement of CBP's objectives; improving and safeguarding the values of the organisation; providing the needed transparency, focus and independent evaluations, as well as ensuring the effectiveness and independence of the internal audit function.

The IAC had reviewed and approved the Internal Audit Annual Plan (as presented by the Head of Internal Audit) for the year 2019 which incorporated risk-based auditing in the selection and determination of units prioritised for auditing, while the determination of allocations and utilisation of audit resources were determined starting with the most high risk activities.

In 2019, the IAC had conducted a minimum of 12 formal meetings and other deliberations or informal meetings conducted continuously via e-mails and WhatsApp. For the financial year ending 2019, the IAC had consolidated and reported its activities with the Board of Directors, Internal Audit Department, the Management and External Auditors which are summarised as below:

- **Monitoring the Activities and Progress of the Internal Audit Function (IAF)**

  The IAF operates under the jurisdiction and independent supervision of the IAC via the approval of the annual audit plan, review of the Internal Audit Charter, and the internal audit methodology. Towards this end, the IAC carried out its assessments and concluded that in general the internal audit function had been carried out effectively and had successfully provided value-addedness, improved operational effectiveness, as well as enhanced the efficiency and effectiveness of the corporate governance process, risk management and internal control of CBP. However, there is still room for improvement particularly in the aspects of computerised auditing techniques, auditing on information system and cyber security, risk-based auditing techniques, and the continuous effort to improve the competency of the internal audit staff.

LAPORAN JAWATANKUASA AUDIT DALAMAN

INTERNAL AUDIT COMMITTEE REPORT

Sehubungan dengan itu, perhatian khusus telah diberikan untuk meningkatkan kualiti, kompetensi dan kapasiti IAF, juruaudit dan pasukan kecil audit melalui perlaksanaan beberapa siri latihan seperti audit berasaskan risiko, standard audit dalaman, audit operasi, kaedah dan teknik audit terkini, audit penyiasatan, pengurusan risiko, dan pengauditan berkomputer dan sistem teknologi maklumat. Di samping itu, penglibatan beberapa juruaudit di dalam program pensijilan audit dalaman diyakini dapat meningkatkan prestasi, profesionalisme dan kemahiran untuk beroperasi berdasarkan amalan terbaik, memastikan kebebasan dan meningkatkan kualiti audit.

JAD telah menyemak dan memantau kerja-kerja pengauditan yang dilaksanakan oleh Jabatan Audit Dalaman secara berkala ke atas operasi cawangan dan jabatan CBP dalam tahun 2019. Selanjutnya, penemuan-penemuan penting telah dibentangkan kepada mesyuarat Ahli Lembaga Pengarah Koperasi (ALK). Di antara aktiviti pengauditan yang telah dijalankan termasuk audit prestasi pengurusan pembiayaan kredit individu dan perniagaan, kewangan, operasi cawangan, pematuhan, pengurusan perolehan, pengurusan teknologi sistem maklumat dan berkomputer, pengurusan Ar-Rahnu dan audit penyiasatan. Pemeriksaan ini selaras dengan peruntukan Garis panduan Suruhanjaya Koperasi Malaysia (SKM) GP27: Garis panduan Tadbir Urus Koperasi berhubung Pengasingan Peranan dan Tanggungjawab Lembaga dan Pengurusan Koperasi yang Seimbang dan Pengauditan yang Mantap melalui Hubungan Profesional antara Juruaudit, Jawatankuasa Audit Dalaman, Lembaga Pengarah dan Pihak Pengurusan.

Penyelarasan antara Pengerusi Lembaga Pengarah, Presiden/Ketua Pegawai Eksekutif (CEO) dan JAD dalam pengurusan audit dalaman dapat membantu IAF untuk mainkan peranannya dengan baik, bukan hanya dalam keperluan pematuhan, tetapi juga secara proaktif menyokong jabatan-jabatan lain, termasuk menjadi penasihat (*advisor*) yang dipercayai dalam meningkatkan keberkesanan pengurusan risiko dan kawalan dalaman sebelum, semasa dan selepas setiap operasi jabatan berkenaan.

JAD memainkan peranan utama dalam struktur tadbir urus korporat CBP. Kebebasan JAD membolehkannya mencabar, tegas dan kritikal dalam meneliti soalan mengenai proses pelaporan kewangan, kawalan dalaman, pengurusan risiko dan tadbir urus serta mamatuhi keperluan syariah dan mematuhi kehendak undang-undang secara keseluruhannya. Dalam usaha untuk meningkatkan amalan dan keberkesanan proses tadbir urus korporat, pengurusan risiko dan kawalan dalam CBP, JAD dan Jabatan Audit Dalaman telah membuat Penarafan Audit dengan memberi bintang (dari skala 1 hingga 5) kepada Auditi dan cawangan yang diaudit. Secara keseluruhannya, skor purata bintang yang diperolehi oleh Auditi dan cawangan menggambarkan masih ada ruang untuk dibuat penambahbaikan terhadap praktik semasa.

Hence, special attention is given on improving the quality, competency and capacity of the IAF, the auditors and the sub-teams via several series of trainings on risk-based auditing, internal audit standards, operational auditing, the latest audit methods and techniques, investigative auditing, risk management, computerised auditing and information technology system. On top of that, the participation of several auditors in internal audit certification programs is believed to be beneficial in improving their performance, professionalism and skills so as to operate according to the best practices, independence and highest audit quality.

The IAC had reviewed and supervised the regular audit works carried out by the Internal Audit Department on the operations of the branches and departments of CBP throughout 2019. Important findings were therefore presented in the Cooperative Board Members (ALK) meeting. Among the audit activities carried out were audits on the performance of credit funding management for individuals and businesses, finance, operations, branches, compliance, revenue management, computerised information system technology management, Ar-Rahnu management, as well as investigative auditing. The assessment was in line with the requirements of the Malaysia Co-operative Societies Commission (SKM) Guidelines GP27: Cooperative Governance Guidelines in relation to the Role Distinction and Balanced Responsibility of the Board of Directors and Solid Auditing through the Professional Relationship between the Auditors, Internal Audit Committee, Board of Directors and Management.

Coordination between the Chairman of the Board, the President/Chief Executive Officer (CEO) and the IAC in internal audit management can facilitate the IAF in fulfilling its role not only in observing the compliance requirements, but also in proactively supporting the other departments including acting as a reliable advisor in improving the effectiveness of the risk management and internal control before, during and after every departmental operations.

The IAC plays an integral role in the corporate governance structure of CBP. Its independence allows it to be firm and critical in evaluating inquiries about the processes of financial reporting, internal control, risk management and governance on top of adhering to the Shariah law and the general legislative requirements. In its effort to improve the practices and effectiveness of the corporate governance, risk management and internal control processes of CBP, the IAC and the Internal Audit Department implemented an Audit Ranking from the scale of 1 to 5 stars to the Auditee and audited branches. In general, the average star scores obtained by the Auditee and branches indicates a lot of room for improvement for their current practices.

Untuk membantu mencapai matlamat CBP, JAD akan terus melakukan pengawasan dan penambahbaikan yang perlu dengan meneliti dan mengkaji dari masa ke semasa terhadap semua proses, operasi, sistem, tenaga manusia dan persekitaran perniagaan CBP. Meskipun menghadapi kekangan dalam aspek sumber manusia, Jabatan Audit Dalaman telah melengkapkan keseluruhan perancangan auditnya pada tahun 2019, malahan dengan pencapaian melebihi 100 peratus. Penemuan audit menunjukkan bahawa pematuhan terhadap polisi dan prosedur di kalangan unit yang diaudit adalah dikekalkan pada penarafan agak baik. Peralihan dari audit pematuhan kepada audit berasaskan risiko dapat menyokong unit yang diaudit dalam menambah baik amalan pengurusan risiko dan kawalan dalaman. Tumpuan terhadap amalan pengurusan risiko di kalangan Auditi (pelanggan audit) akan dipertingkatkan untuk membantu mereka mencapai objektif dan keputusan yang lebih baik pada tahun 2020 serta akan menjadi keutamaan dalam tahun-tahun mendatang.

Secara umumnya pada tahun 2019 peranan fungsi audit dalaman di CBP telah diiktiraf melalui maklum balas positif yang diterima daripada pihak pengurusan dan Auditi.

- **Menilai dan Memberi Jaminan Ke Atas Sistem Pengurusan Risiko dan Kawalan Dalaman**

Matlamat semakan dan penyeliaan adalah supaya pihak Lembaga Pengarah CBP akan mendapat laporan jaminan daripada Jabatan Audit Dalaman sama ada CBP mempunyai rangka kerja pengurusan risiko dan kawalan dalaman yang berkesan dan jelas di mana:

- Terdapat struktur, polisi, prosedur, proses, sistem, rangka kerja dan metodologi yang komprehensif dan berintegrasi untuk pengurusan risiko;
- Lembaga Pengarah dapat menentukan dengan jelas selera risiko CBP;
- Menentukan secara jelas akan peranan dan tanggungjawab semua pihak di dalam pengurusan risiko di CBP;
- Risiko sentiasa dipantau dan dikemas kini untuk mengambil langkah yang sesuai;
- Staf sedar dan bertanggungjawab terhadap pengurusan risiko. Melakukan penilaian kendiri terhadap sistem kawalan dalaman secara aktif untuk meningkatkan kesedaran kakitangan mengenai pengurusan risiko dan kawalan dalaman;
- CBP perlu mengalihkan kelulusan dan sistem pemfailannya dari prosedur tradisional berasaskan kertas kepada pengurusan dalam talian, bagi membantu mengoptimumkan masa pemprosesan untuk dokumentasi, semakan, kelulusan dan mencari maklumat sambil mengurangkan kesilapan.

In facilitating the achievement of CBP's objectives, the IAC will continue to conduct regular monitoring and improvements on all the processes, operations, systems, human resources and business environment of CBP. Despite limitations in terms of human resource, the Internal Audit Department had managed to achieve its overall audit plan in 2019 with an achievement rate exceeding 100 percent. The audit findings indicate that the policy and procedural compliance among the audited units remain at a relatively good ranking. The shift from compliance auditing to risk-based auditing can facilitate the audited units in improving their risk management and internal control practices. Focus on the risk management practices of the Auditee (audit clients) will be enhanced to help them in achieving their objectives and attaining better outcomes in 2020 and will become a top priority in the coming years.

Generally in 2019, the role of the internal audit function in CBP has been recognised based on the positive responses received from the management and Auditee.

- **Assessing and Providing Guarantee to the Risk Management and Internal Control Systems**

The objective of the review and assessments is to enable the Board of Directors of CBP to attain guaranteed reports from the internal audit department that CBP has an effective and clear risk management and internal control framework in place whereby:

- There are comprehensive and integrated structures, policies, procedures, processes, systems, frameworks and methodologies for risk management;
- The Board of Directors can clearly determine the risk appetite of CBP;
- There is a clear distinction of the role and responsibilities of all the parties involved in the risk management of CBP;
- Risks are continuously monitored and updated so that appropriate steps can be taken;
- The staffs are aware of and accountable for risk management. They actively perform self-assessments on the internal control system so as to raise awareness among the staff about risk management and internal control;
- CBP needs to shift its approval and filing system from a traditional paper-based procedure to an online-based management to help optimise the processing time for documentations, reviews, approvals and information searches on top of reducing errors.

LAPORAN JAWATANKUASA AUDIT DALAMAN
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- **Pengawasan Pematuhan dan Pencegahan Frod**

  JAD telah menyelia akan keberkesanan aktiviti pencegahan terhadap frod dan pelanggaran terhadap piagam, peraturan dalaman, etika profesional dan keperluan peraturan CBP. Pada masa ini, CBP sedang memperkemaskan mekanisma dan rangka kerja untuk mengarahkan dan melaksanakan langkah pencegahan frod dan pematuhan terhadap segala peraturan.

- **Pengawasan Pengauditan Bebas**

  Hasil daripada pengawasan menunjukkan bahawa rancangan pengauditan Penyata Kewangan tahun 2019 seperti yang dicadangkan dan pelaksanaannya oleh pihak juruaudit bebas adalah selaras dengan keperluan CBP mengenai skop, objektif, metodologi, yuran dan garis masa, sambil memastikan kualiti dan kebebasan perkhidmatan juruaudit bebas. JAD amat menitik berat terhadap kualiti, kebebasan dan berunding dengan juruaudit bebas untuk meningkatkan nilai tambah dan '*value for money*' terhadap perkhidmatan dan skop pengauditan yang dipersetujui dengan juruaudit luar.

Kesimpulan

Secara keseluruhannya, JAD berpuas hati dengan tahap kawalan dalaman dan tindakan pembetulan yang diambil oleh Pengurusan CBP ke atas penemuan dan teguran-teguran audit di sepanjang tahun 2019. Pihak JAD merakamkan setinggi-tinggi penghargaan dan terima kasih kepada Anggota Lembaga Pengarah, Pihak Pengurusan, Jabatan Audit Dalaman, Jabatan-jabatan dan Cawangan-cawangan di CBP serta semua staf CBP yang telah memberi komitmen dan kerjasama penuh sama ada secara langsung atau tidak langsung di sepanjang JAD menjalankan tugas. Semoga segala usaha, iltizam dan komitmen yang diberikan akan berjaya mempertingkatkan prestasi, kecekapan dan keberkesanan operasi demi merealisasikan objektif, visi dan misi CBP.

DATO' MUSTAFA HJ SAMAN
Pengerusi Jawatankuasa Audit Dalaman
Chairman, Internal Audit Committee

- **Compliance Supervision and Fraud Prevention**

  The IAC supervises the effectiveness of prevention measures against frauds and non-compliance towards the charter, internal regulations, professional ethics and regulatory requirements of CBP. Currently, CBP is streamlining its mechanisms and frameworks in implementing preventive measures against frauds and ensuring compliance to all regulations.

- **Supervision on Independent Auditing**

  Based on the supervision, the audit plan for the 2019 Financial Statement as proposed and implemented by the independent auditors was found to be in line with the requirements of CBP in terms of scope, objective, fees and timeline on top of confirming the quality and independence of the independent auditors. The IAC prioritises the quality and independence of the independent auditors and deliberates on ways to improve their value addedness and the 'value-for-money' of the given service and audit scope as agreed with the external auditors.

Conclusion

In general, the IAC is satisfied with the level of internal control and corrective measures taken by the management of CBP on the audit findings and commentaries throughout 2019. The IAC extends its gratitude and appreciation to the Members of the Board, the Management, the Internal Audit Department, Departments and Branches of CBP as well as all the entire staff who had extended their utmost commitment and cooperation whether directly or indirectly throughout the entire period of assessment carried out by the IAC. It is hoped that all the effort, dedication and commitment will lead to improved operational performance, efficiency and effectiveness towards facilitating CBP in achieving its objectives, vision and mission.

LAPORAN JURUAUDIT BEBAS

KEPADA PENGERUSI EKSEKUTIF SURUHANJAYA KOPERASI MALAYSIA DAN
ANGGOTA-ANGGOTA KOPERASI CO-OPBANK PERTAMA MALAYSIA BERHAD

INDEPENDENT AUDITORS' REPORT

TO THE EXECUTIVE CHAIRMAN OF THE CO-OPERATIVE SOCIETIES COMMISSION OF MALAYSIA AND
THE MEMBERS OF KOPERASI CO-OPBANK PERTAMA MALAYSIA BERHAD

Pendapat

Kami telah mengaudit penyata kewangan KOPERASI CO-OPBANK PERTAMA MALAYSIA BERHAD (Co-opbank), yang terdiri daripada Penyata Kedudukan Kewangan pada 31 Disember 2019 bagi Kumpulan dan Co-opbank dan Penyata Pembahagian Keuntungan, Penyata Untung Atau Rugi dan Pendapatan Komprehensif lain, Penyata Perubahan dalam Dana Pemegang Syer dan Penyata Aliran Tunai Kumpulan dan Co-opbank bagi tahun berakhir pada tarikh tersebut dan nota-nota kepada penyata kewangan, termasuk ringkasan dasar-dasar perakaunan penting yang dibentangkan di muka surat 98 hingga 146.

Pada pendapat kami, penyata kewangan berkenaan memberi gambaran yang benar dan saksama mengenai kedudukan kewangan Kumpulan dan Co-opbank pada 31 Disember 2019 dan prestasi kewangan dan aliran tunai bagi tahun berakhir pada tarikh tersebut mengikut Piawaian Pelaporan Kewangan Malaysia ("MFRSs"), keperluan dalam Akta Koperasi, 1993, di Malaysia, garis panduan dan arahan Suruhanjaya Koperasi Malaysia dan Bank Negara Malaysia.

Asas Kepada Pendapat

Kami telah menjalankan audit kami mengikut piawaian pengauditan yang diluluskan di Malaysia dan Piawaian Pengauditan Antarabangsa (ISA). Tanggungjawab-tanggungjawab kami di bawah piawaian berkenaan telah dihuraikan dengan lebih lanjut dalam seksyen Tanggungjawab Juruaudit bagi Audit Penyata Kewangan dalam laporan kami. Kami percaya bahawa bukti audit yang kami perolehi adalah mencukupi dan sesuai untuk memberi asas bagi pendapat kami.

Kebebasan dan Tanggungjawab Etika lain

Kami adalah bebas dari Kumpulan dan Co-opbank mengikut Undang-Undang Kecil (atas Etika Profesional, Kelakuan dan Amalan) Institut Akauntan Malaysia, (Undang-Undang Kecil), dan Kod Etika bagi Akauntan Profesional daripada Lembaga Piawaian Etika Antarabangsa bagi Akauntan, (Kod IESBA), dan kami telah memenuhi tanggungjawab etika yang lain mengikut undang-undang kecil dan Kod IESBA.

Opinion

We have audited the financial statements of KOPERASI CO-OPBANK PERTAMA MALAYSIA BERHAD (Co-opbank), which comprise of the Statement of Financial Position of Co-opbank as at 31 December 2019 for the Group and Co-opbank and the Statement of Profit Distribution, Statement of Profit or Loss and Other Comprehensive Income, Statement of Changes in Shareholders' Fund and Statement of Cash Flows for the Group and Co-opbank for the year then ended and notes to the financial statements, including a summary of significant accounting policies as set out on pages 148 to 197.

In our opinion, the accompanying financial statements give a true and fair view of the financial accompanying position of the Group and Co-opbank as at 31 December 2019 and of its financial performance and cash flows for the year then ended in accordance with the Malaysian Financial Reporting Standards ("MFRSs"), the requirements of the Co-operative Societies Act, 1993, in Malaysia, the guidelines and directives of the Co-operative Societies Commissions of Malaysia and Bank Negara Malaysia.

Basis for Opinion

We conducted our audit in accordance with the approved standards on auditing in Malaysia and the International Standards on Auditing (ISA). Our responsibilities under those standards are further described under the section of Auditors' Responsibilities for the Audit of the Financial Statements in our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence and Other Ethical Responsibilities

We are independent of the Group and of Co-opbank in accordance with the By-Laws (on Professional Ethics, Conduct and Practices) of the Malaysian Institute of Accountants (By-Laws), and the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code), and we have fulfilled our other ethical responsibilities in accordance with the By-Laws and the IESBA Code.

LAPORAN JURUAUDIT BEBAS

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INDEPENDENT AUDITORS' REPORT

TO THE EXECUTIVE CHAIRMAN OF THE CO-OPERATIVE SOCIETIES COMMISSION OF MALAYSIA AND
THE MEMBERS OF KOPERASI CO-OPBANK PERTAMA MALAYSIA BERHAD

Maklumat Selain daripada Penyata Kewangan dan Laporan Atasnya Juruaudit

Anggota Lembaga Co-opbank bertanggungjawab untuk maklumat yang lain. Maklumat yang lain terdiri daripada Laporan Anggota Lembaga Co-opbank tetapi tidak termasuk penyata kewangan Kumpulan dan Co-opbank dan laporan juruaudit.

Pendapat kami ke atas penyata kewangan Co-opbank tidak merangkumi Laporan Anggota Lembaga Co-opbank dan kami tidak menyatakan sebarang bentuk jaminan kesimpulan mengenainya.

Sehubungan dengan penyata audit kewangan Kumpulan dan Co-opbank, tanggungjawab kami adalah untuk membaca Laporan Anggota Lembaga Co-opbank dan, dengan berbuat demikian, pertimbangkan sama ada Laporan Anggota Lembaga Co-opbank tidak konsisten secara material dengan penyata kewangan Kumpulan dan Co-opbank atau pengetahuan yang diperolehi dalam audit atau sebaliknya tersalah nyata dengan material.

Jika berdasarkan kerja yang telah kami jalankan, kami simpulkan bahawa terdapat salah nyata yang ketara dalam Laporan Anggota Lembaga Co-opbank, kami dikehendaki melaporkan fakta berkenaan. Dalam hal ini, tiada apa-apa untuk dilaporkan.

Tanggungjawab Anggota Lembaga Co-opbank bagi Penyata Kewangan

Para Anggota Lembaga Co-opbank bertanggungjawab terhadap penyediaan penyata kewangan Kumpulan dan Co-opbank yang memberi gambaran yang benar dan saksama menurut MFRSs dan keperluan dalam Akta Koperasi 1993, di Malaysia. Para Anggota Lembaga Co-opbank juga bertanggungjawab terhadap kawalan dalaman yang para Anggota Lembaga Co-opbank tentukan sebagai perlu untuk membolehkan penyediaan penyata kewangan Kumpulan dan Co-opbank yang bebas daripada salah nyata yang ketara, sama ada disebabkan oleh penipuan atau kesilapan.

Dalam menyediakan penyata kewangan Kumpulan dan Co-opbank, para Anggota Lembaga Co-opbank bertanggungjawab untuk menilai keupayaan Kumpulan dan Co-opbank untuk terus sebagai satu usaha berterusan, mendedahkan, yang berkenaan, perkara-perkara yang berkaitan dengan usaha berterusan dan menggunakan asas usaha berterusan perakaunan melainkan jika para Anggota Lembaga Co-opbank sama ada berhasrat untuk membubarkan Kumpulan dan Co-opbank atau untuk menghentikan operasi, atau tidak mempunyai alternatif yang realistik tetapi untuk berbuat demikian.

Information Other than the Financial Statements and Auditors' Report Thereon

The Board Members of Co-opbank are responsible for the other information. The other information comprises the Co-opbank Board Members' Report, but does not include the financial statements of the Group and Co-opbank and auditors' report.

Our opinion on the financial statements of Co-opbank does not cover the Co-opbank Board Members' Report and we do not express any form of assured conclusion thereon.

In connection with our audit of the financial statements of the Group and Co-opbank, our responsibility is to read the Co-opbank Board Members' Report and, in doing so, consider whether the Co-opbank Board Members' Report is materially inconsistent with the financial statements of the Group and of Co-opbank or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of the Co-opbank Board Members' Report, we are required to report the fact. In this regard, we have nothing to report.

Responsibilities of the Co-opbank Board Members for the Financial Statements

The Co-opbank Board Members are responsible for the preparation of the financial statements of the Group and of Co-opbank which give a true and fair view in accordance with the MFRSs and the requirements of the Co-operative Act 1993, in Malaysia. The Co-opbank Board Members are also responsible for such internal control as the Co-opbank Board Members determine as necessary to enable the preparation of the financial statements of the Group and of Co-opbank that are free from material misstatements, whether due to fraud or error.

In preparing the financial statements of the Group and of Co-opbank, the Co-opbank Board Members are responsible for assessing the Group and Co-opbank's ability to continue as a going concern, disclosing, as applicable, matters related to the going concern and using the going concern basis of accounting unless the Co-opbank Board Members either intend to liquidate the Group and Co-opbank or to cease operations, or have no realistic alternative but to do so.

Tanggungjawab Juruaudit bagi Audit Penyata Kewangan

Objektif kami adalah untuk memperolehi keyakinan yang munasabah sama ada penyata kewangan Kumpulan dan Co-opbank secara keseluruhannya adalah bebas daripada salah nyata yang ketara, sama ada disebabkan oleh penipuan atau kesilapan, dan untuk mengeluarkan laporan juruaudit yang merangkumi pendapat kami. Jaminan yang munasabah adalah tahap jaminan yang tinggi, tetapi bukan satu jaminan bahawa audit yang dijalankan mengikut piawaian pengauditan yang diluluskan di Malaysia dan Piawaian Pengauditan Antarabangsa (ISA) akan sentiasa mengesan salah nyata yang ketara apabila ia wujud. Salah nyata boleh timbul daripada penipuan atau kesilapan dan dianggap penting jika, secara individu atau dalam agregat, mereka boleh dengan dijangkakan dengan munasabahnya akan mempengaruhi keputusan ekonomi pengguna yang diambil berdasarkan penyata kewangan ini.

Sebagai sebahagian daripada audit mengikut piawaian pengauditan yang diluluskan di Malaysia dan Piawaian Pengauditan Antarabangsa (ISA), kami menggunakan pertimbangan profesional dan mengekalkan keraguan profesional di seluruh audit. Kami juga:

- Mengenalpasti dan menilai risiko salah nyata yang ketara dalam penyata kewangan Kumpulan dan Co-opbank, sama ada disebabkan oleh penipuan atau kesilapan, merekabentuk dan melaksanakan prosedur audit responsif kepada risiko berkenaan, dan mendapatkan bukti audit yang mencukupi dan sesuai untuk memberi asas yang munasabah bagi pendapat kami. Risiko tidak mengesan salah nyata yang ketara akibat daripada penipuan adalah lebih tinggi daripada yang terhasil daripada kesilapan, disebabkan penipuan mungkin melibatkan pakatan sulit, pemalsuan, peninggalan yang disengajakan, perwakilan yang tidak benar, atau tindakan melebihi kawalan dalaman.

- Mendapatkan pemahaman kawalan dalaman yang berkaitan dengan audit bagi tujuan merangka prosedur audit yang bersesuaian dengan keadaan, tetapi bukan bertujuan untuk menyatakan pendapat mengenai keberkesanan kawalan dalaman Kumpulan dan Co-opbank.

- Menilai kesesuaian polisi perakaunan yang digunakan dan kemunasabahan anggaran perakaunan dan pendedahan yang berkaitan yang dibuat oleh para Anggota Lembaga Co-opbank.

Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements of the Group and of Co-opbank as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the approved standards on auditing in Malaysia and the International Standards on Auditing (ISA) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with the approved standards on auditing in Malaysia and the International Standards on Auditing (ISA), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and asess the risks of material misstatement of the financial statements of the Group and of Co-opbank, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's and of Co-opbank's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board Members of Co-opbank.

LAPORAN JURUAUDIT BEBAS

KEPADA PENGERUSI EKSEKUTIF SURUHANJAYA KOPERASI MALAYSIA DAN
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INDEPENDENT AUDITORS' REPORT

TO THE EXECUTIVE CHAIRMAN OF THE CO-OPERATIVE SOCIETIES COMMISSION OF MALAYSIA AND
THE MEMBERS OF KOPERASI CO-OPBANK PERTAMA MALAYSIA BERHAD

- Membuat kesimpulan mengenai kesesuaian penggunaan asas usaha berterusan perakaunan dan, berdasarkan bukti audit yang diperolehi, sama ada ketidakpastian material wujud yang berkaitan dengan peristiwa-peristiwa atau keadaan yang boleh menimbulkan keraguan yang munasabah ke atas keupayaan Kumpulan dan Co-opbank untuk meneruskan secara usaha berterusan. Sekiranya kami membuat kesimpulan bahawa ketidakpastian material wujud, kami dikehendaki untuk membawa perhatian dalam laporan juruaudit kami kepada pendedahan yang berkaitan di dalam penyata kewangan Kumpulan dan Co-opbank atau, jika pendedahan tersebut tidak mencukupi, maka kami perlu mengubah pendapat kami. Kesimpulan kami adalah berdasarkan kepada bukti audit yang diperolehi sehingga tarikh laporan juruaudit kami. Walau bagaimanapun, peristiwa atau keadaan masa depan boleh menyebabkan Kumpulan dan Co-opbank untuk menghentikan terus sebagai satu usaha berterusan.

- Menilai pembentangan keseluruhan, struktur dan kandungan penyata kewangan Kumpulan dan Co-opbank, termasuk pendedahan, dan sama ada penyata kewangan Kumpulan dan Co-opbank mewakili urus niaga asas dan peristiwa dengan cara yang mencapai pembentangan saksama.

- Mendapatkan bukti audit yang mencukupi mengenai maklumat kewangan entiti atau dalam aktiviti perniagaan Kumpulan untuk menyatakan pendapat ke atas penyata kewangan Kumpulan. Kami bertanggungjawab ke atas arahan, penyeliaan dan prestasi audit Kumpulan. Kami kekal bertanggungjawab bagi pendapat audit kami.

Kami berkomunikasi dengan para Anggota Lembaga Co-opbank antara lain, mengenai skop yang dirancang dan masa yang diberikan untuk audit dan penemuan audit penting, termasuk apa-apa kekurangan yang ketara dalam kawalan dalaman yang kami kenal pasti semasa audit kami.

- Conclude on the appropriateness of the use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the ability of the Group and of Co-opbank to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements of the Group and of Co-opbank or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Group and Co-opbank to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial statements of the Group and of Co-opbank, including the disclosures, and whether the financial statements of the Group and Co-opbank represent the underlying transactions and events in a manner that achieves fair presentations.

- Obtain adequate audit evidence regarding the financial information of the entity or in the business activities of the Group to express our opinion on the financial statement of the Group. We are responsible for the direction, supervision and audit performance of the Group. We remain responsible for our audit opinion.

We communicate with the Board Members of Co-opbank, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identified during our audit.

Laporan Mengenai Keperluan Perundangan dan Badan Pengawasan Lain

Selaras dengan keperluan Akta Koperasi 1993, di Malaysia, kami juga melaporkan yang berikut:

(a) Pada pendapat kami, rekod perakaunan dan rekod-rekod lain serta daftar-daftar yang dikehendaki oleh Akta untuk disimpan oleh Kumpulan dan Co-opbank telah disimpan dengan sempurna mengikut peruntukan-peruntukan Akta tersebut.

(b) Kami telah berpuashati bahawa penyata kewangan subsidiari yang telah disatukan dengan Co-opbank adalah dalam bentuk dan kandungan yang sesuai dan sempurna bagi tujuan penyediaan penyata kewangan Kumpulan dan kami telah menerima maklumat dan penerangan yang memuaskan yang diperlukan oleh kami bagi tujuan berkenaan.

(c) Laporan audit kami ke atas penyata kewangan subsidiari tidak mengandungi sebarang teguran atau komen "*adverse*".

Hal-hal lain

Laporan ini disediakan hanya untuk pengerusi Eksekutif Suruhanjaya Koperasi Malaysia dan anggota-anggota Co-opbank, sebagai sebuah badan dan bukan untuk sebarang tujuan lain. Kami tidak bertanggungjawab kepada mana-mana orang lain bagi kandungan laporan ini.

JAMAL, AMIN AND PARTNERS
(No. AF 1067)
Akauntan-Akauntan Bertauliah/
Chartered Accountants

Pulau Pinang
Tarikh/Date: 13 Mac/March 2020

Report on Other Legal and Regulatory Requirements

In accordance with the Co-operative Societies Act 1993, in Malaysia, we also report that:

(a) In our opinion, the accounting and other records and the registers required by the Act to be kept by the Group and Co-opbank have been properly kept in accordance with the provisions of the Act.

(b) We are satisfied that the financial statements of the subsidiaries that have been integrated with Co-opbank are appropriate and complete in form and content for the purpose of the preparation of the Group's financial statements and that we have obtained the needed information and clarifications for that purpose.

(c) Our audit report on the financial statements of the subsidiaries does not express any adverse warnings or comments.

Other Matters

This report is made solely to the Executive Chairman of the Co-operative Societies Commissions of Malaysia and the members of Co-opbank, as a body, and for no other purpose. We do not assume responsibility to any other person for the content of this report.

AMINUDDIN BIN YAHAYA
SKM(B) 0420
Akauntan Bertauliah/
Chartered Accountant

LAPORAN ANGGOTA LEMBAGA CO-OPBANK
REPORT BY BOARD MEMBERS OF CO-OPBANK

Anggota Lembaga KOPERASI CO-OPBANK PERTAMA MALAYSIA BERHAD (Co-opbank) dengan ini membentangkan laporan mereka bersama-sama dengan penyata-penyata kewangan Kumpulan dan Co-opbank bagi tahun kewangan berakhir 31 Disember 2019.

The Board Members of KOPERASI CO-OPBANK PERTAMA MALAYSIA BERHAD (Co-opbank) herewith submit their report together with the financial statements of the Group and of Co-opbank for the financial year ended 31 December 2019.

KEGIATAN-KEGIATAN UTAMA

Kegiatan utama Co-opbank adalah sebagai koperasi yang menjalankan aktiviti perbankan secara syariah melalui pengambilan deposit dan pemberian pembiayaan untuk kegunaan peribadi, pembelian hartanah dan pembiayaan-pembiayaan lain.

Kegiatan-kegiatan utama bagi subsidiari adalah seperti yang dinyatakan dalam Nota 12.

Tiada sebarang perubahan ketara dalam kegiatan utama Co-opbank dan subsidiarinya pada tahun kewangan semasa.

PRINCIPAL ACTIVITIES

Co-opbank is principally engaged in Shariah-compliant banking activities through deposit takings and provision of financing for personal use, purchase of property and other forms of financing.

The principal activities for the subsidiaries are set out in Note 12.

There were no significant changes in the nature of the principal activity of Co-opbank and its subsidiaries during the current financial year.

KEPUTUSAN/RESULT

Keputusan operasi Kumpulan dan Co-opbank bagi tahun kewangan berakhir adalah:
The operational results for the Group and Co-opbank for the financial year then ended are as follows:

	KUMPULAN/ GROUP RM'000	CO-OPBANK/ CO-OPBANK RM'000
Pendapatan komprehensif bagi tahun/Comprehensive income for the year	73,952	73,953
Pembahagian berkanun/Statutory appropriations	(13,312)	(13,312)
Pendapatan komprehensif selepas pembahagian berkanun/ Comprehensive income after statutory appropriations	**60,640**	**60,641**
Cukai/Tax	(3,100)	(3,100)
Zakat/Zakat	(1,700)	(1,700)
Pendapatan komprehensif selepas Cukai dan Zakat/ Comprehensive income after Tax and Zakat	**55,840**	**55,841**
Dividen/Dividend	(45,314)	(45,314)
Lain-lain pembahagian/Other distributions	(4,582)	(4,582)
Pelarasan bukan operasi/Non-operational adjustments	(3,594)	(3,594)
Pendapatan komprehensif bagi tahun berakhir/Comprehensive income for the year ended	**2,350**	**2,351**

DIVIDEN

Dividen yang dicadangkan sebanyak 5.5% bagi modal syer anggota dan 6.1% bagi syer keutamaan telah diiktiraf sebagai liabiliti di dalam penyata kewangan Co-opbank berjumlah RM29.99 juta (2018: RM21.20 juta) bagi modal syer anggota dan RM15.32 juta (2018: RM9.60 juta) bagi syer keutamaan. Pembayaran dividen hanya boleh dibuat setelah mendapat kelulusan pihak berwajib.

MAKLUMAT BERKANUN

Anggota Lembaga Co-opbank berpendapat penyata kewangan yang telah disediakan di muka surat 98 hingga 146 telah disusun untuk memberikan gambaran yang benar dan saksama berkenaan hal ehwal Kumpulan dan Co-opbank pada 31 Disember 2019 dan hasil operasi serta aliran tunai mereka bagi tahun kewangan berakhir pada tarikh tersebut. Anggota Lembaga Co-opbank berpuas hati bahawa sebelum Penyata Kedudukan Kewangan, Penyata Pembahagian Keuntungan, Penyata Untung atau Rugi dan Pendapatan Komprehensif lain, Penyata Perubahan dalam Dana Pemegang Syer dan Penyata Aliran Tunai Kumpulan dan Co-opbank dibuat, langkah-langkah sewajarnya telah diambil ke atas perkara-perkara berikut:

i. Semua hutang lapuk yang diketahui telah dihapus kira dan peruntukan secukupnya telah dibuat terhadap hutang ragu; dan

ii. Nilai buku bagi aset semasa yang berkemungkinan tidak menunjukkan nilai sebenar berdasarkan urus niaga biasa, telah dibuat pengurangan nilai yang dijangkakan wajar.

Sepanjang pengetahuan Anggota Lembaga Co-opbank, tidak wujud pada tarikh laporan ini sebarang keadaan yang boleh mengakibatkan perkara-perkara berikut:

i. Jumlah hutang lapuk yang dihapus kira atau peruntukan bagi hutang ragu tidak mencukupi dengan ketaranya;

ii. Nilai aset-aset semasa dalam penyata kewangan Kumpulan dan Co-opbank yang mengelirukan;

iii. Mana-mana jumlah yang dicatatkan dalam penyata kewangan Kumpulan dan Co-opbank yang mengelirukan; dan

iv. Cara yang wujud untuk menilai aset atau liabiliti Kumpulan dan Co-opbank yang mengelirukan dan tidak sesuai.

DIVIDEND

The proposed dividend of 5.5% for the share capital and 6.1% for Islamic Redeemable Convertible Preference Share (iRCPS) are recognised as liabilities in the financial statement of Co-opbank totalling RM29.99 million (2018: RM21.20 million) for the share capital and RM15.32 million (2018: RM9.60 million) for iRCPS. The dividend payout can only be made upon the approval of the relevant authorities.

STATUTORY INFORMATION

The Board Members of Co-opbank are of the opinion that the financial statements set out on pages 148 to 197 have been prepared to give a true and fair view of the affairs of the Group and Co-opbank as at 31 December 2019 and of their operational outcomes and cash flows for the financial year then ended. The Board Members of Co-opbank are satisfied that before the preparation of the Statement of Financial Position, Statement of Profit Distribution, Statement of Profit or Loss and Other Comprehensive Income, Statement of Changes in Shareholder Fund and Statement of Cash Flows for the Group and Co-opbank were made, reasonable measures have been taken on the following matters:

i. All known bad debts have been written off and sufficient provision have been made for doubful debts; and

ii. The book value for current assets which are unlikely to realise its real value based on the ordinary course of business, have been written off to value as deemed reasonable.

At the date of this report, the Board Members of Co-opbank are not aware of any circumstances which would render the following:

i. The amount written off for bad debts or the amount of provision for doubtful debts to be inadequate to any substantial extent;

ii. The values attributed to the current assets in the financial statements of the Group and of Co-opbank to be misleading;

iii. Any amounts stated in the financial statements of the Group and of Co-opbank to be misleading; and

iv. Existing ways to assess the assets or liabilities of the Group and of Co-opbank to be misleading and inappropriate.

LAPORAN ANGGOTA LEMBAGA CO-OPBANK
REPORT BY BOARD MEMBERS OF CO-OPBANK

Tidak ada liabiliti luar jangka atau komitmen modal yang perlu ditanggung oleh Kumpulan dan Co-opbank yang belum diselesaikan kecuali seperti yang dinyatakan di Nota 37 kepada penyata kewangan ini. Anggota Lembaga Co-opbank berpendapat bahawa dalam tempoh dua belas bulan yang akan datang, Kumpulan dan Co-opbank berupaya memenuhi kewajipan mereka apabila tiba masanya terhadap komitmen modal yang telah atau berkemungkinan dikuatkuasakan ke atas mereka.

Pada tarikh laporan, tidak wujud:

i. Sebarang cagaran ke atas aset-aset Kumpulan dan Co-opbank untuk menjamin liabiliti pihak lain selepas berakhirnya tahun kewangan; dan

ii. Sebarang liabiliti luar jangka bagi Kumpulan dan Co-opbank selepas berakhirnya tahun kewangan.

Tidak ada sebarang pemindahan yang ketara, dari rizab atau peruntukan atau sebaliknya, pada sepanjang tahun kewangan kecuali yang dinyatakan dalam penyata kewangan.

Anggota Lembaga Co-opbank, dengan sesungguhnya dan sebenarnya mengakui bahawa tiada perkara-perkara lain dalam pengetahuan mereka yang tidak dinyatakan menurut Seksyen 59(3), Akta Koperasi, 1993.

Ditandatangani bagi pihak Anggota Lembaga Co-opbank mengikut resolusi para Anggota Lembaga Co-opbank.

No contingent liability or capital commitment that is enforceable on the Group and on Co-opbank that have not been settled except for that stated in Note 37 to this financial statement. The Board Members of Co-opbank are of the opinion that in the next twelve months, the Group and Co-opbank will be able to fulfill their obligations as and when they fall due for the capital commitment that has become enforceable or likely to become enforceable upon them.

At the date of this report, there does not exist:

i. Any charge on the assets of the Group and of Co-opbank which secures the liabilities of any other parties after the end of the financial year; and

ii. Any contingent liability for the Group and for Co-opbank which has arisen since the end of the financial year.

There has been no significant adjustments, from the reserves or allowances or otherwise, throughout the financial year except for those stated in the financial statement.

The Board Members of Co-opbank, do solemnly and sincerely declare that there are no other matters within their knowledge that have not been stated according to the requirements of Section 59(3) of the Co-operative Societies Act, 1993.

Signed on behalf of the Board Members of Co-opbank in accordance with the resolution of the Board Members of Co-opbank.

HAJI KAMARI ZAMAN BIN JUHARI
Pengerusi/Chairman

HAJAH NOR HIDAYAH BINTI OMAR
Timbalan Pengerusi/Deputy Chairman

Kuala Lumpur
Tarikh/Dated: 13 Mac/March 2020

PENGAKUAN OLEH PEGAWAI UTAMA

YANG BERTANGGUNGJAWAB KE ATAS PENGURUSAN KEWANGAN KOPERASI CO-OPBANK PERTAMA MALAYSIA BERHAD

DECLARATION BY THE OFFICER

PRIMARILY RESPONSIBLE FOR THE FINANCIAL MANAGEMENT OF KOPERASI CO-OPBANK PERTAMA MALAYSIA BERHAD

Saya, Mohd Nor bin Abd Razak, pegawai utama yang bertanggungjawab ke atas pengurusan kewangan dan rekod-rekod perakaunan KOPERASI CO-OPBANK PERTAMA MALAYSIA BERHAD (Co-opbank) dengan ikhlasnya mengakui bahawa Penyata Kedudukan Kewangan, Penyata Pembahagian Keuntungan, Penyata Untung atau Rugi dan Pendapatan Komprehensif lain, Penyata Perubahan dalam Dana Pemegang Syer dan Penyata Aliran Tunai beserta nota-nota di dalamnya telah disediakan untuk menunjukkan gambaran sebenar dan saksama tentang kedudukan Kumpulan dan Co-opbank pada 31 Disember 2019 dan hasil pencapaian serta aliran tunai Kumpulan dan Co-opbank bagi tahun kewangan berakhir pada tarikh tersebut dan mematuhi kehendak Piawaian Pelaporan Kewangan Malaysia ("MFRSs") dan peruntukan Akta Koperasi, 1993 di Malaysia.

I, Mohd Nor bin Abd Razak, being the officer primarily responsible for the financial management and accounting records of KOPERASI CO-OPBANK PERTAMA MALAYSIA BERHAD (Co-opbank), do sincerely declare that the Statement of Financial Position, Statement of Profit Distribution, Statement of Profit or Loss and Other Comprehensive Income, Statement of Changes in Shareholder Funds and Statement of Cash Flows together with the accompanying notes have been prepared to give a true and fair view of the position of the Group and Co-opbank as at 31 December 2019 together with the outcomes and cash flows of the Group and of Co-opbank for the financial year then ended according to the Malaysian Financial Reporting Standards ("MFRSs") and requirements of the Co-operative Societies Act, 1993 in Malaysia.

MOHD NOR BIN ABD RAZAK
Presiden/Ketua Pegawai Eksekutif/Chief Executive Officer

Kuala Lumpur
Tarikh/Dated: 13 Mac/March 2020

KENYATAAN PENGERUSI DAN TIMBALAN PENGERUSI

STATEMENT BY CHAIRMAN AND DEPUTY CHAIRMAN

Kami, Haji Kamari Zaman bin Juhari, Pengerusi, dan Hajah Nor Hidayah binti Omar, Timbalan Pengerusi, menyatakan bahawa pada pendapat kami, Penyata Kedudukan Kewangan, Penyata Pembahagian Keuntungan, Penyata Untung atau Rugi dan Pendapatan Komprehensif lain, Penyata Perubahan Dalam Dana Pemegang Syer dan Penyata Aliran Tunai yang disediakan dalam penyata kewangan ini beserta nota-nota di dalamnya telah disediakan untuk menunjukkan gambaran sebenar dan saksama tentang kedudukan Kumpulan dan Co-opbank pada 31 Disember 2019 dan hasil pencapaian serta aliran tunai Kumpulan dan Co-opbank bagi tahun kewangan berakhir pada tarikh tersebut dan mematuhi kehendak Piawaian Pelaporan Kewangan Malaysia ("MFRSs") dan peruntukan Akta Koperasi, 1993 di Malaysia dan telah dilaksanakan mengikut prinsip-prinsip Syariah.

We, Haji Kamari Zaman bin Juhari, Chairman, and Hajah Nor Hidayah binti Omar, Deputy Chairman, state our opinion that, the Statement of Financial Position, Statement of Profit Distribution, Statement of Profit or Loss and Other Comprehensive Income, Statement of Changes in Shareholder Fund and Statement of Cash Flows presented in this financial statement together with the accompanying notes have been prepared to provide a true and fair view of the position of the Group and of Co-opbank as at 31 December 2019 together with the outcome and cash flows of the Group and of Co-opbank for the financial year then ended in accordance to the Malaysian Financial Reporting Standards ("MFRSs") and the provisions of the Co-operative Societies Act, 1993 in Malaysia which have been carried out according to Shariah principles.

HAJI KAMARI ZAMAN BIN JUHARI
Pengerusi/Chairman

HAJAH NOR HIDAYAH BINTI OMAR
Timbalan Pengerusi/Deputy Chairman

Kuala Lumpur
Tarikh/Dated: 13 Mac/March 2020

LAPORAN JAWATANKUASA SYARIAH
SHARIAH COMMITTEE'S REPORT

بسم الله الرحمن الرحيم

Dalam melaksanakan peranan dan tanggungjawab Jawatankuasa Syariah (JKS) Koperasi Co-opbank Pertama Malaysia Berhad (Co-opbank), berdasarkan kepada pengetahuan kami yang terbaik, kami dengan ini mengesahkan daripada aspek pematuhan Syariah ke atas semua produk, aktiviti, urusniaga, perniagaan, aset kewangan, liabiliti, pendapatan operasi, pendapatan lain-lain serta operasi perbankan Co-opbank bagi tahun kewangan berakhir 31 Disember 2019.

Kami telah meneliti terhadap produk-produk kewangan Islam, aplikasi-aplikasi kontrak Syariah yang diperkenalkan oleh Co-opbank bagi tempoh berakhir yang dinyatakan, yang mana telah didedahkan kepada kami termasuk dokumen-dokumen perundangan yang terbabit serta sampel transaksi yang releven. Kami juga telah mengesahkan kajian-kajian penyelidikan oleh Sekretariat Syariah untuk membuat dapatan sama ada Co-opbank telah mematuhi prinsip Syariah, keputusan dan resolusi Syariah yang dikeluarkan oleh pengawalselia, mana-mana badan berkuasa tertinggi Majlis Penasihat Syariah di Peringkat Kebangsaan serta resolusi-resolusi Syariah yang telah ditetapkan oleh kami yang mana mengikat Co-opbank untuk melaksanakannya dari masa ke semasa.

Berdasarkan kepada GP-28 Suruhanjaya Koperasi Malaysia (SKM) dan polisi Tadbir Urus Syariah Co-opbank, adalah menjadi tanggungjawab pengurusan Co-opbank untuk memastikan bahawa Co-opbank telah menjalankan perniagaan mengikut prinsip Syariah. Kami dengan ini telah menerima perakuan daripada mereka bahawa apa-apa resolusi dan ketetapan Syariah yang telah diputuskan telah dilaksanakan dalam skop dan bidang kuasa yang dipertanggungjawabkan dengan mematuhi prinsip Syariah. Kami juga telah dilaporkan tentang pelaksanaan Tadbir Urus Korporat dalam memperkasa fungsi Syariah dalaman melalui perjalanan fungsi oleh Sekretariat Syariah, Perundingan Syariah, Semakan dan Pematuhan Syariah, Perkhidmatan Syariah, Pengurusan Risiko Syariah dan Audit Dalam Syariah. Justeru, adalah menjadi tanggungjawab kami pula, untuk mengemukakan pengesahan dan suatu pandangan yang bebas, berdasarkan pemerhatian dan penelitian kami ke atas Tadbir Urus Syariah dan operasi Co-opbank serta mengesahkan laporan berdasarkan pendedahan maklumat yang dibuat kepada kami.

In carrying out the roles and responsibilities of the Shariah Committee (SC) of Koperasi Co-opbank Pertama Malaysia Berhad (Co-opbank), to the best of our knowledge, we hereby confirm the Shariah compliance of all products, activities, transactions, financial assets, liabilities, operational income, other revenues and banking operations of Co-opbank for the financial year ending 31 December 2019.

We have evaluated and assessed the Islamic financial products and Shariah contract applications introduced by CBP for the period ending thereof, which have been disclosed to us inclusive of the relevant legal documents and transaction samples. We also have ratified the research carried out by the Shariah Secretariat to reach the conclusion of whether Co-opbank has complied with the Shariah principles, decisions and resolutions issued by the regulator, any high level authorities of the National Shariah Advisory Council together with the Shariah resolutions set by us which bind Co-opbank from time to time.

Based on the GP-28 of the Malaysian Co-operative Societies Commissions (SKM) and Co-opbank's Shariah Governance policy, it is the responsibility of the Co-opbank management to ensure that Co-opbank has conducted its business according to Shariah principles. We hereby accepted their declaration that all the Shariah resolutions and decisions have been implemented within their scope of duty and jurisdiction based on the Shariah principles. We were also presented with the report on the Corporate Governance implementation in empowering the internal Shariah functions via the Shariah Secretariat, Shariah Advisory, Shariah Review and Compliance, Shariah Services, Shariah Risk Management and Shariah Internal Audit. Hence, it is now our responsibility to present a validation and independent opinion based on our observations and assessments on the Shariah Governance and operations of Co-opbank and validate the report based on the information disclosed to us.

LAPORAN JAWATANKUASA SYARIAH
SHARIAH COMMITTEE'S REPORT

Kami telah dimaklumkan dan diperakukan tentang penilaian bebas yang dilaksanakan oleh Jawatankuasa Audit Dalaman termasuk fungsi audit dalam yang memeriksa atas dasar ujian, setiap jenis transaksi, dokumen yang berkaitan dan prosedur yang diguna pakai oleh Co-opbank, kesimpulan dapatan audit, serta potensi risiko ketidakpatuhan Syariah di bawah risiko operasi, apa-apa proses pembetulan serta penambahbaikan yang telah, sedang dan akan dilaksanakan secara berterusan. Tiada penemuan ketidakpatuhan Syariah berisiko tinggi ditemui.

Kami juga telah mengesahkan perancangan semakan Syariah oleh fungsi-fungsi dalaman, untuk memperoleh segala maklumat dan penjelasan yang dianggap perlu bagi membolehkan kami menilai serta memperoleh bukti-bukti yang mencukupi untuk memberi jaminan yang munasabah bahawa Co-opbank tidak melanggar atau mengabaikan prinsip-prinsip Syariah. Pelaksanaan semakan Syariah telah mendapati beberapa dapatan dan penemuan isu Syariah yang memerlukan proses rektifikasi dilaksanakan dalam tempoh yang telah dipersetujui. Tiada penemuan ketidakpatuhan Syariah berisiko tinggi ditemui yang boleh memberikan implikasi kepada pendapatan.

Berdasarkan pengetahuan kami, melalui pendedahan maklumat kepada kami, setelah disemak yang mana telah didedahkan kepada kami, dilapor dan diperakui oleh fungsi-fungsi dalaman, kemudian disahkan oleh kami, samada telah muktamad atau sedang dalam penambahbaikan dan pembetulan secara berterusan berdasarkan kepada panduan Syariah dan nasihat-nasihat oleh kami; dengan ini kami bersetuju mengesahkan secara bebas bagi tahun kewangan berakhir yang dinyatakan bahawa:

1. Sumber modal dan deposit, melalui penerbitan saham, saham keutamaan iRCPS, produk deposit *Wadiah*, Deposit Berjangka-i *Tawarruq*, serta instrumen perbendaharaan Komoditi *Murabahah* yang telah diperakukan kepada kami adalah mematuhi prinsip-prinsip Syariah. Portfolio deposit berasaskan *Bai' 'Inah* hanya berbaki 0.08% berbanding 99.92% Deposit Berjangka-i *Tawarruq*, dalam proses konversi kepada *Tawarruq* pada tahun kewangan semasa yang mana pelan rektifikasi telahpun dipersetujui oleh Anggota Lembaga Co-opbank.
2. Kontrak, transaksi dan urusan dilakukan oleh CBP bagi urusniaga runcit, komersil dan korporat serta perbendaharaan, berdasarkan kepada konsep *Tawarruq* yang telah diperakukan kepada kami adalah mematuhi prinsip-prinsip Syariah dan memenuhi piawaian Syariah yang kami tetapkan. Walaubagaimanapun, kami sentiasa menggalakkan penyelidikan berterusan dijalankan supaya Co-opbank berupaya menerokai inovasi dan konsep Syariah lain pada masa akan datang.

We have been informed and declared about the independent assessments conducted by the Internal Audit Committee including the test-based inspections carried out by the internal audit review for each type of transaction, relevant documents and applicable procedures by Co-opbank, conclusion on the audit findings, and the potential risk of Shariah non-compliance under operational risk, as well as any corrective or improvement measures that have been conducted, are being conducted and will be conducted on an ongoing basis. No finding of high risk Shariah non-compliance has been identified.

We have also validated the Shariah review plan by the internal Shariah review functions, so as to obtain all the information and clarifications needed to enable us to evaluate and acquire sufficient evidence in order to provide reasonable assurance that CBP has not violated or neglected the Shariah principles. The Shariah review exercise has identified several Shariah issues that require rectifications within the agreed stipulated timeline. There was no high risk Shariah non-compliance has been identified which may pose adverse implications on income.

To the best of our knowledge via the information disclosed to us following proper reviews, as reported and declared by the internal functions and subsequently validated by us, whether finalised or still undergoing improvement and rectifications based on the Shariah guidelines and advisory from us; we hereby agree to declare independently for the financial year end that:

1. The capital and deposit sources, through the issuance of shares, iRCPS preference shares, Wadiah deposit product, Term Deposit-i *Tawarruq*, and the Commodity *Murabahah* treasury instrument declared to us are in compliance with Shariah principles. The deposit portfolio based on *Bai' 'Inah* is at 0.08% against 99.92% for the Term Deposit-i *Tawarruq*, which is under the process of conversion to *Tawarruq* during the current financial year of whereby which rectification plan has been approved by the Co-opbank Board of Directors.
2. The contracts, transactions and business undertaken by CBP for retail, commercial and corporate transactions as well as treasury, based on the concept of *Tawarruq* which have been declared to us are in compliance with Shariah principles and the Shariah standards as set by us. However, we encourage ongoing research and development to be carried out in order Co-opbank to explore further Shariah innovations and concepts in the future.

3. Portfolio pembiayaan lama berasaskan *Bai' 'Inah* dilaporkan sedang dalam tindakan proses konversi kepada *Tawarruq* pada tahun kewangan semasa yang mana pelan rektifikasi telahpun dipersetujui oleh Anggota Lembaga Co-opbank. Baki portfolio pembiayaan berasaskan *Bai' 'Inah* dilaporkan hanya berbaki 29.45% daripada RM3.07 bilion jumlah pembiayaan. Kami diperakukan semua pembiayaan baharu yang dikeluarkan dalam tahun kewangan ini adalah berlandaskan konsep *Tawarruq* melalui kaedah akad-dwi *wakalah*.
4. Penempatan deposit dan pelaburan-pelaburan yang dibuat oleh Co-opbank di pasaran kewangan Islam dan pasaran modal Islam yang telah diperakukan kepada kami, adalah kesemuanya dibuat ke dalam instrumen deposit, Sukuk serta sekuriti patuh Syariah adalah hanya dalam produk komoditi *Murabahah* dan *Musyarakah* yang patuh Syariah. Apa-apa penjanaan untung atas modal daripada urusniaga sekuriti berasaskan kontrak *al-Bai'* atau *Murabahah* di pasaran sekunder telah dilaksanakan secara konsep *Bai' al-Dayn Bi al-Sila'*.
5. Kami memperakui ada mengesahkan produk baharu akaun Simpanan-i *Salam* yang berlandaskan konsep *Bai' Salam* menggunakan pengaturan *Tawarruq* serta produk *Ar-Rahnu* 2.0 yang menggunakan konsep integrasi *Tawarruq Murabahah* dan *Ar-Rahnu* telah diteliti, disemak dan ditentusahkan mematuhi prinsip Syariah. Konsep *Bai' Manfa'ah* bagi pembiayaan haji dan umrah serta konsep *Waqaf Muaqqat* telah diluluskan mematuhi prinsip Syariah dan akan diaplikasikan dalam pembangunan produk dalam tahun-tahun akan datang.
6. Penukaran konsep produk Akaun Simpanan-i *Wadi'ah* kepada konsep produk akaun simpanan-i *Qard* seiring dengan praktis industri telah dilaksanakan secara menyeluruh dan telah dipersetujui mematuhi prinsip Syariah. Kami memilih langkah yang sangat teliti dan lebih berhati-hati dalam memansuhkan amalan hibah sebagai pulangan kepada Akaun Simpanan-i *Wadi'ah* untuk mengelak kepada adanya unsur syubhah kepada riba. Dengan pelaksanaan konsep produk simpanan-i *Qard* dengan hibah sifar, pendeposit dan pelanggan sebenarnya masih mempunyai alternatif produk baharu Akaun Simpanan-i *Salam* yang menawarkan pulangan tetap pada kadar bertingkat yang patuh Syariah. Pulangan kepada produk baharu Akaun Simpanan-i *Salam* ini tidak mempunyai unsur-unsur riba atau *gharar* kerana ia terjana daripada urusniaga dagangan komoditi yang halal.
7. Peruntukan keuntungan berkaitan akaun kewangan daripada pendapatan operasi, pendapatan berasaskan fi, caj *ta'widh* dan lain-lain keuntungan yang didedahkan kepada kami adalah mematuhi asas Syariah dan diiktiraf dengan kaedah yang diterima pakai dalam prinsip Syariah.

3. The previous financing portfolio based on *Bai' 'Inah* is reported under the process of conversion into *Tawarruq* during the current financial year of which rectification plan has been approved by the Co-opbank Board of Directors. The balance for the financing portfolio based on *Bai' 'Inah* is reported at 29.45% out of the total financing of RM3.07 billion. We declare that all new financings and disbursement the financial year are based on the concept of *Tawarruq* via the method of dual-*wakalah* contract.
4. The placement of deposits and investments by Co-opbank into the Islamic financial market and Islamic capital market which have been declared to us, are deposit intruments, Sukuk and Shariah-compliant securities are only in the form of Shariah-compliant commodity *Murabahah* and *Musharakah* products. Any profit generation over the capital from security transactions based on the *al-Bai'* or *Murabahah* contracts in the secondary market has been undertaken in accordingly into the concept of *Bai' al-Dayn Bi al-Sila'*.
5. We declare that we have endorsed several new products namely Saving account-i *Salam* which is based on the concept of *Bai' Salam* via the *Tawarruq* arrangement as well as *Ar-Rahnu* 2.0 product which is based on the integrated concept of *Tawarruq Murabahah* and *Ar-Rahnu* which have been examined, reviewed and verified as Shariah-compliant. The *Bai' Manfa'ah* concept for hajj and umrah financing as well as the *Waqaf Muaqqat* concept have been verified as Shariah-compliant and will be applied in product developments in the coming years.
6. The change of product concept for the Saving Account-i *Wadi'ah* into the saving account-i *Qard* product in line with the current industry practice has been comprehensively implemented and Shariah-compliant. We have taken more prudent measures to uplift the practice of hibah as the returns for the Savings Account-i *Wadi'ah* to avoid any elements of *syubhah* to *riba*. With the implementation of the saving account-i *Qard* product with zero hibah, depositors and customers actually still have the alternative of the new Saving Account-i *Salam* which offers fixed returns at a Shariah-compliant tier rate. The return for the Saving Account-i *Salam* are free from any elements of *riba* or *gharar* because it is generated from halal commodity trade transactions.
7. Provisions for profit related to financial accounts from operational incomes, fee-based incomes, *ta'widh* charges and other profits that have been disclosed to us are in accordance to Shariah principles with the methods recognised by the Shariah principles.

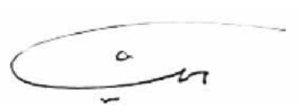
LAPORAN JAWATANKUASA SYARIAH
SHARIAH COMMITTEE'S REPORT

8. Kami telah diperakukan bahawa semua pendapatan yang telah dikenalpasti daripada sumber atau dengan cara yang tidak konsisten dengan prinsip Syariah pada tahun-tahun kewangan terdahulu telah dilupuskan dengan agihan yang menepati garis panduan yang ditetapkan serta tidak mempunyai apa-apa implikasi kepada aset mahupun pendapatan Co-opbank bagi tahun kewangan yang dinyatakan.
9. Sebagaimana mandat yang diberikan kepada Co-opbank, pengiraan pentaksiran zakat adalah selaras dengan kewajipan berzakat, rukun-rukun dan syarat-syarat wajib zakat, mengikut pengiraan zakat perniagaan dengan kaedah modal berkembang atas prinsip *Syakhsiah I'tibariah* (Co-opbank sebagai entiti perundangan berasingan (*separate legal entity*)) yang menanggung taklif melaksanakan hukum kewajiban berzakat. Selaras dengan itu, pemegang syer tidak lagi wajib membayar zakat atas syer dan dividen yang dimilikinya. Bagi tahun kewangan berakhir yang dinyatakan, pusat utama pembayaran Zakat oleh Co-opbank adalah Pusat Pungutan Zakat, Majlis Agama Islam Wilayah Persekutuan dan Pusat Pungutan Zakat Majlis Agama Islam Negeri-negeri.
10. Juga telah diperakukan kepada kami, pembayaran zakat tahun terdahulu yang wajib dilakukan dalam tahun kewangan dinyatakan telah semuanya selesai dilaksanakan kepada Majlis Agama Islam Islam Wilayah Persekutuan dan Pusat Pungutan Zakat, Majlis Agama Islam Negeri-negeri. Co-opbank memperakukan telah menerima amanah sebagai pengagih wakalah zakat dana baitulmal daripada Majlis Agama Islam Wilayah Persekutuan, Majlis Agama Islam dan Adat Melayu Terengganu, Zakat Pulau Pinang dan Majlis Agama Islam dan Adat Istiadat Melayu Kelantan dengan jumlah terkumpul RM267,376.38. Sebahagian dana wakalah zakat telah diagihkan kepada asnaf yang layak sepertimana garis panduan wakalah zakat berbaki RM47,334.38 sehingga 29 Februari 2020 untuk diagihkan sehingga tempoh agihan yang dibenarkan oleh pihak berkuasa zakat iaitu dengan kadar segera sebelum bertembung dengan zakat tahun berikutnya.

Kami, bagi pihak Jawatankuasa Syariah CBP, dengan ini bersetuju mengesahkan pelaporan Syariah di atas.

8. We declare that all incomes that have been identified to be derived from Shariah non-compliant sources or methods in past financial years had been disposed with allocations that fulfill the prescribed guidelines and of which affect no implications to Co-opbank's assets or incomes for the financial year stated.
9. In line with the mandate given by Co-opbank, the zakat calculation is consistent with the obligation, commandments and pre-requisites of zakat, obligation according to the business zakat calculations using the adjusted growth capital method based on the *Syakhsiah I'tibariah* principle (Co-opbank as the separate legal entity) which bears the duty of implementing the obligatory zakat payment. As such, shareholders are no longer obliged to pay zakat on their shares and dividends. For the financial year ended, the main zakat collection centers for Co-opbank are the Federal Territory Islamic Religious Council and the State Islamic Religious Council Zakat Collection Centers.
10. Also declared to us is the zakat payment for the preceding year which is payable in the stated financial year and of which has all been paid to the Federal Territory Islamic Religious Council and the State Islamic Religious Council Zakat Collection Centers. Co-opbank declares that it has been entrusted as the representative distributor for the baitulmal zakat fund by the Federal Territory Islamic Religious Council, the Terengganu Islamic Religious and Malay Customs Council, Zakat Pulau Pinang and the Kelantan Islamic Religious and Malay Customs Council for an accumulated amount of RM267,376.38. A part of the zakat fund had been distributed to qualified beneficiaries (asnaf) as per the wakalah zakat guidelines and for the balance of the zakat amounting RM47,334.38 as at 29 February 2020 will be distributed until the approved allocation period by the zakat authorities which is immediately before the zakat payment for the coming year.

We, on behalf of the CBP Shariah Committee, hereby endorse the Shariah report presented above.



PROF. DR. MUHAMAD RAHIMI BIN OSMAN
Pengerusi Jawatankuasa Syariah
Shariah Committee Chairman

DATO' HAJI YUSOF BIN MUSA
Ahli Jawatankuasa Syariah
Shariah Committee Member

Kuala Lumpur
Tarikh/Dated: 13 Mac/March 2020

PENYATA KEWANGAN

PENYATA KEDUDUKAN KEWANGAN

PADA 31 DISEMBER 2019

		KUMPULAN	
	NOTA	2019 RM'000	2018 RM'000
ASET			
Tunai dan Dana Jangka Pendek	4	**153,986**	190,549
Deposit dan Penempatan di Institusi Kewangan	5	**720,300**	582,390
Aset Kewangan Sedia Dijual	6	**294,152**	201,329
Aset Kewangan Dipegang Hingga Matang	7	**29,749**	29,749
Pembiayaan dan Pendahuluan	8	**2,977,686**	2,494,165
Penghutang Pelbagai	9	**68,673**	72,208
Inventori	10	**1,983**	2,053
Tanah Untuk Pembangunan	11	**534**	537
Hartanah, Loji dan Peralatan	13	**43,108**	37,729
Jumlah Aset		**4,290,171**	**3,610,709**
LIABILITI DAN DANA PEMEGANG SYER			
Deposit dan Simpanan Pelanggan	14	**3,184,071**	2,716,049
Pemiutang Pelbagai	15	**44,793**	43,423
Honorarium Dicadangkan	16	**400**	400
Pembiayaan daripada Institusi Kewangan	17	**7,359**	68,032
Pemiutang Sewa Beli	18	**150**	243
Pembiayaan	19	**1,943**	2,500
Dividen Dicadangkan	20	**45,315**	30,800
Jumlah Liabiliti		**3,284,031**	2,861,447
Modal Syer Anggota	21	**654,404**	417,708
Syer Keutamaan	22	**252,191**	241,882
Akaun Rizab Modal	23	**2,321**	2,321
Kumpulan Wang Tabung Anggota	24	**4,507**	7,930
Keuntungan Terkumpul		**20,269**	17,919
Jumlah Dana Pemegang Syer		**933,692**	687,760
Kumpulan Wang Tabung Bukan Anggota	25	**1,777**	1,924
Kumpulan Wang Rizab Statutori	26	**70,371**	59,278
Geran	27	**300**	300
Jumlah Lain-lain Kumpulan Wang		**72,448**	61,502
Jumlah Liabiliti dan Dana Pemegang Syer		**4,290,171**	**3,610,709**
Komitmen modal	38	**73,185**	52,508

(Sila lihat nota-nota yang mengiringi penyata kewangan ini)

		CO-OPBANK	
	NOTA	2019 RM'000	2018 RM'000
ASET			
Tunai dan Dana Jangka Pendek	4	**153,864**	190,498
Deposit dan Penempatan di Institusi Kewangan	5	**720,300**	582,390
Aset Kewangan Sedia Dijual	6	**294,152**	201,329
Aset Kewangan Dipegang Hingga Matang	7	**29,749**	29,749
Pembiayaan dan Pendahuluan	8	**2,977,686**	2,494,165
Penghutang Pelbagai	9	**68,227**	71,691
Inventori	10	**1,983**	2,053
Tanah Untuk Pembangunan	11	**534**	537
Hartanah, Loji dan Peralatan	13	**43,107**	37,728
Jumlah Aset		**4,289,602**	**3,610,140**
LIABILITI DAN DANA PEMEGANG SYER			
Deposit dan Simpanan Pelanggan	14	**3,184,071**	2,716,049
Pemiutang Pelbagai	15	**44,510**	43,141
Honorarium Dicadangkan	16	**400**	400
Pembiayaan daripada Institusi Kewangan	17	**7,359**	68,032
Pemiutang Sewa Beli	18	**150**	243
Pembiayaan	19	**1,943**	2,500
Dividen Dicadangkan	20	**45,315**	30,800
Jumlah Liabiliti		**3,283,748**	2,861,165
Modal Syer Anggota	21	**654,404**	417,708
Syer Keutamaan	22	**252,191**	241,882
Akaun Rizab Modal	23	**2,321**	2,321
Kumpulan Wang Tabung Anggota	24	**4,507**	7,930
Keuntungan Terkumpul		**19,983**	17,632
Jumlah Dana Pemegang Syer		**933,406**	687,473
Kumpulan Wang Tabung Bukan Anggota	25	**1,777**	1,924
Kumpulan Wang Rizab Statutori	26	**70,371**	59,278
Geran	27	**300**	300
Jumlah Lain-lain Kumpulan Wang		**72,448**	61,502
Jumlah Liabiliti dan Dana Pemegang Syer		**4,289,602**	**3,610,140**
Komitmen modal	38	**73,185**	52,508

(Sila lihat nota-nota yang mengiringi penyata kewangan ini)

PENYATA PEMBAHAGIAN KEUNTUNGAN

BAGI TAHUN KEWANGAN BERAKHIR 31 DISEMBER 2019

		KUMPULAN		CO-OPBANK	
	NOTA	2019 RM'000	2018 RM'000	2019 RM'000	2018 RM'000
Pendapatan Komprehensif bagi Tahun		**73,952**	52,698	**73,953**	52,687
TOLAK: PEMBAHAGIAN BERKANUN					
Kumpulan Wang Rizab Statutori: 15% (2018: 15%)		**(11,093)**	(7,903)	**(11,093)**	(7,903)
Kumpulan Wang Amanah Pendidikan Koperasi: 2% (2018: 2%)		**(1,479)**	(1,054)	**(1,479)**	(1,054)
Kumpulan Wang Amanah Pembangunan Koperasi: 1% (2018: 1%)		**(740)**	(527)	**(740)**	(527)
		(13,312)	(9,484)	**(13,312)**	(9,484)
PENDAPATAN KOMPREHENSIF SELEPAS PEMBAHAGIAN BERKANUN		**60,640**	43,214	**60,641**	43,203
- Cukai	28	**(3,100)**	(2,602)	**(3,100)**	(2,600)
- Zakat		**(1,700)**	(1,400)	**(1,700)**	(1,400)
		55,840	39,212	**55,841**	39,203
TOLAK: PEMBAHAGIAN LAIN					
Dividen Modal Syer Anggota pada 5.5% (2018: 7%)		**(29,993)**	(21,200)	**(29,993)**	(21,200)
Dividen Syer Keutamaan pada 6.1% (2018: 6.2%)		**(15,321)**	(9,600)	**(15,321)**	(9,600)
Honorarium Anggota Lembaga		**(400)**	(400)	**(400)**	(400)
Kumpulan Wang Kebajikan Anggota		**(300)**	(300)	**(300)**	(300)
Kumpulan Wang Lembaga		**(50)**	(50)	**(50)**	(50)
Kumpulan Wang Pekerja		**(800)**	(800)	**(800)**	(800)
Kumpulan Wang Penebusan Syer		**(3,032)**	(2,160)	**(3,032)**	(2,160)
		(49,896)	(34,510)	**(49,896)**	(34,510)
		5,944	4,702	**5,945**	4,693
Pelarasan Bukan Operasi	29	**(3,594)**	1,989	**(3,594)**	1,863
		2,350	6,691	**2,351**	6,556
KEUNTUNGAN TERKUMPUL					
Pada awal Tahun		**17,919**	11,228	**17,632**	11,076
Pada akhir Tahun		**20,269**	17,919	**19,983**	17,632

(Sila lihat nota-nota yang mengiringi penyata kewangan ini)

PENYATA UNTUNG ATAU RUGI DAN PENDAPATAN KOMPREHENSIF LAIN

BAGI TAHUN KEWANGAN BERAKHIR 31 DISEMBER 2019

		KUMPULAN		CO-OPBANK	
	NOTA	2019 RM'000	2018 RM'000	2019 RM'000	2018 RM'000
Pendapatan	30	**283,879**	217,460	**283,878**	217,391
Perbelanjaan	31	**(100,679)**	(101,101)	**(100,678)**	(101,083)
Pendapatan Bersih		**183,200**	116,359	**183,200**	116,308
Peruntukan Penjejasan Pembiayaan	32	**(68,110)**	(48,235)	**(68,110)**	(48,235)
Pendapatan Lain-lain	33	**34,105**	36,388	**34,100**	35,889
Perbelanjaan Operasi	34	**(75,243)**	(51,814)	**(75,237)**	(51,275)
Keuntungan dalam Tahun		**73,952**	52,698	**73,953**	52,687
Lain-lain Pendapatan Komprehensif		**-**	-	**-**	-
Pendapatan Komprehensif bagi Tahun		**73,952**	**52,698**	**73,953**	**52,687**

(Sila lihat nota-nota yang mengiringi penyata kewangan ini)

PENYATA PERUBAHAN DALAM DANA PEMEGANG SYER

BAGI TAHUN KEWANGAN BERAKHIR 31 DISEMBER 2019

	Modal Syer Anggota RM'000	Syer Keutamaan RM'000	Akaun Rizab Modal RM'000	Kumpulan Wang Tabung Anggota RM'000	Keuntungan Terkumpul RM'000	Jumlah RM'000
KUMPULAN						
Pada 1 Januari 2018	341,933	29,676	2,321	5,876	11,228	391,034
Keuntungan Bersih	-	-	-	-	52,698	52,698
Dividen	-	-	-	-	(30,800)	(30,800)
Pembahagian Keuntungan, Cukai dan Zakat	-	-	-	-	(17,196)	(17,196)
Penambahan	75,775	212,206	-	2,054	1,989	292,024
Pada 31 Disember 2018	417,708	241,882	2,321	7,930	17,919	687,760
Keuntungan Bersih	-	-	-	-	73,952	73,952
Dividen	-	-	-	-	(45,314)	(45,314)
Pembahagian Keuntungan, Cukai dan Zakat	-	-	-	-	(22,694)	(22,694)
Penambahan/(Pengeluaran)	236,696	10,309	-	(3,423)	(3,594)	239,988
Pada 31 Disember 2019	**654,404**	**252,191**	**2,321**	**4,507**	**20,269**	**933,692**
CO-OPBANK						
Pada 1 Januari 2018	341,933	29,676	2,321	5,876	11,076	390,882
Keuntungan Bersih	-	-	-	-	52,687	52,687
Dividen	-	-	-	-	(30,800)	(30,800)
Pembahagian Keuntungan, Cukai dan Zakat	-	-	-	-	(17,194)	(17,194)
Penambahan	75,775	212,206	-	2,054	1,863	291,898
Pada 31 Disember 2018	417,708	241,882	2,321	7,930	17,632	687,473
Keuntungan Bersih	-	-	-	-	73,953	73,953
Dividen	-	-	-	-	(45,314)	(45,314)
Pembahagian Keuntungan, Cukai dan Zakat	-	-	-	-	(22,694)	(22,694)
Penambahan/(Pengeluaran)	236,696	10,309	-	(3,423)	(3,594)	239,988
Pada 31 Disember 2019	**654,404**	**252,191**	**2,321**	**4,507**	**19,983**	**933,406**

(Sila lihat nota-nota yang mengiringi penyata kewangan ini)

PENYATA ALIRAN TUNAI

BAGI TAHUN KEWANGAN BERAKHIR 31 DISEMBER 2019

	KUMPULAN		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
ALIRAN TUNAI DARIPADA AKTIVITI OPERASI				
Keuntungan Sebelum Pembahagian	**73,952**	52,698	**73,953**	52,687
Pelarasan Untuk:				
Penjejasan pembiayaan	**68,110**	47,035	**68,110**	47,035
Peruntukan am	**-**	1,200	**-**	1,200
Susutnilai	**4,467**	4,402	**4,467**	4,402
Penjejasan dipulihkan	**(31,161)**	(28,770)	**(31,161)**	(28,770)
Keuntungan atas jualan tanah untuk pembangunan	**(31)**	(5,841)	**(31)**	(5,841)
Kos kewangan	**424**	263	**424**	263
Keuntungan Operasi Sebelum Perubahan Modal Kerja	**115,761**	70,987	**115,762**	70,976
PERGERAKAN MODAL KERJA				
Pembiayaan dan pendahuluan	**(520,470)**	(373,532)	**(520,470)**	(373,532)
Penghutang pelbagai	**6,561**	(24,933)	**6,490**	(24,920)
Inventori	**70**	150	**70**	150
Tanah untuk pembangunan	**34**	(234)	**34**	(234)
Deposit dan simpanan pelanggan	**468,022**	141,061	**468,022**	141,061
Pemiutang pelbagai	**(3,998)**	(1,582)	**(4,001)**	(1,582)
	65,980	(188,083)	**65,907**	(188,081)
Kos kewangan dibayar	**(424)**	(263)	**(424)**	(263)
Honorarium dibayar	**(200)**	(250)	**(200)**	(250)
Cukai dibayar	**(3,984)**	(3,566)	**(3,982)**	(3,566)
Zakat dibayar	**(1,569)**	(1,292)	**(1,569)**	(1,292)
Aliran Tunai dijana dari/(digunakan dalam) Aktiviti operasi	**59,803**	(193,454)	**59,732**	(193,452)

(Sila lihat nota-nota yang mengiringi penyata kewangan ini)

PENYATA ALIRAN TUNAI

BAGI TAHUN KEWANGAN BERAKHIR 31 DISEMBER 2019

	KUMPULAN		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
ALIRAN TUNAI DARIPADA AKTIVITI BAYARAN BERKANUN DAN AGIHAN				
Lain-lain kumpulan wang	**(1,205)**	(534)	**(1,205)**	(534)
Aliran Tunai digunakan dalam Aktiviti Bayaran Berkanun dan Agihan	**(1,205)**	(534)	**(1,205)**	(534)
ALIRAN TUNAI DARIPADA AKTIVITI PELABURAN				
Pembelian aset tetap	**(9,846)**	(9,131)	**(9,846)**	(9,131)
Tambahan aset kewangan	**(92,823)**	(34,066)	**(92,823)**	(34,066)
Aliran Tunai digunakan dalam Aktiviti Pelaburan	**(102,669)**	(43,197)	**(102,669)**	(43,197)
ALIRAN TUNAI DARIPADA AKTIVITI PEMBIAYAAN				
Penerbitan syer	**240,458**	287,981	**240,458**	287,981
Pembayaran dividen	**(33,717)**	(18,648)	**(33,717)**	(18,648)
Bayaran balik pembiayaan daripada				
Institusi kewangan	**(60,673)**	(65,368)	**(60,673)**	(65,368)
Pemiutang sewa beli	**(93)**	(134)	**(93)**	(134)
Pembiayaan berjangka	**(557)**	(524)	**(557)**	(524)
Tambahan pembiayaan daripada Institusi kewangan	**-**	64,400	**-**	64,400
Aliran Tunai dijana dari Aktiviti Pembiayaan	**145,418**	267,707	**145,418**	267,707
ALIRAN TUNAI BERSIH	**101,347**	30,522	**101,276**	30,524
TUNAI DAN BERSAMAAN TUNAI				
Pada awal Tahun	**772,939**	742,417	**772,888**	742,364
Pada akhir Tahun	**874,286**	772,939	**874,164**	772,888
TUNAI DAN BERSAMAAN TUNAI DIWAKILI OLEH:				
Tunai dan Dana Jangka Pendek	**153,986**	190,549	**153,864**	190,498
Deposit dan Penempatan di Institusi Kewangan	**720,300**	582,390	**720,300**	582,390
	874,286	772,939	**874,164**	772,888

(Sila lihat nota-nota yang mengiringi penyata kewangan ini)

NOTA-NOTA KEPADA PENYATA KEWANGAN

31 DISEMBER 2019

Kegiatan-kegiatan utama Co-opbank adalah menjalankan aktiviti perbankan Islam, pajak gadai Islam (Ar-Rahnu) dan pelaburan.

Kegiatan-kegiatan utama subsidiari adalah seperti yang dinyatakan di Nota 12.

Tiada sebarang perubahan ketara dalam kegiatan-kegiatan utama Kumpulan dan Co-opbank pada tahun kewangan semasa. Co-opbank telah ditubuhkan di bawah Akta Koperasi 1993.

Alamat prinsipal dan berdaftar Co-opbank adalah di Tingkat 6, Wisma JCBNext, No. 27, Lorong Medan Tuanku 1, Off Jalan Sultan Ismail, 50300 Kuala Lumpur.

Penyata kewangan disahkan untuk diisukan oleh Anggota Lembaga Co-opbank pada 13 Mac 2020.

1. ASAS PENYEDIAAN PENYATA KEWANGAN

a) Penyata pematuhan

Penyata kewangan Co-opbank telah disediakan menurut peruntukan-peruntukan Akta Koperasi 1993 dan Piawaian Pelaporan Kewangan Malaysia ("MFRSs") dengan pengubahsuaian dibuat berdasarkan peraturan/garis panduan/pekeliling yang dikeluarkan oleh Suruhanjaya Koperasi Malaysia (SKM) dan Bank Negara Malaysia (BNM).

Penyata kewangan bagi subsidiari telah disediakan menurut MFRSs dan peruntukan-peruntukan Akta Syarikat, 2016 di Malaysia.

Berikut adalah piawaian perakaunan, pindaan dan interpretasi MFRSs yang telah dikeluarkan oleh Lembaga Piawaian Perakaunan Malaysia ("MASB") tetapi belum diguna pakai oleh Kumpulan dan Co-opbank.

MFRS, Interpretasi dan pindaan berkuatkuasa bagi tempoh tahunan bermula pada atau selepas 1 Januari 2020

* Pindaan kepada MFRS 3, *Kombinasi Perniagaan* – Definisi Perniagaan
* Pindaan kepada MFRS 9, *Instrumen Kewangan,* MFRS 139, *Instrumen Kewangan : Pengiktirafan dan pengukuran* dan MFRS 7, *Instrumen Kewangan : Pendedahan – Pembaharuan tanda aras kadar faedah*
* Pindaan kepada MFRS 101, *Persembahan Penyata Kewangan* dan MFRS 108, *Polisi Perakaunan, Perubahan Anggaran Perakaunan dan Kesalahan* – Definisi material

MFRS, Interpretasi dan pindaan berkuatkuasa bagi tempoh tahunan bermula pada atau selepas 1 Januari 2021

* MFRS 17, *Kontrak Insurans*

MFRS, Interpretasi dan pindaan berkuatkuasa bagi tempoh tahunan bermula pada atau selepas tarikh yang belum disahkan

* Pindaan kepada MFRS 10, *Penyata Kewangan Disatukan* dan MFRS 128, *Pelaburan dalam Syarikat Bersekutu dan Usaha Sama* – Penjualan atau Sumbangan Aset di antara Pelabur dan Syarikat Bersekutu atau Usaha Sama

MFRS 9, *Instrumen Kewangan*

MFRS 9 menggantikan panduan di dalam MFRS 139, *Instrumen Kewangan: Pengiktirafan dan pengukuran* tentang klasifikasi dan pengukuran aset kewangan. Berdasarkan penggunaan MFRS 9, aset kewangan akan diukur sama ada pada nilai saksama atau kos dilunaskan. Adalah dijangkakan bahawa pelaburan dalam saham tidak disebut harga bagi Kumpulan dan diukur pada nilai saksama menerusi pendapatan komprehensif lain.

Pemakaian MFRS 9 akan menyebabkan perubahan dalam dasar perakaunan dan belum digunapakai bagi tahun kewangan semasa. Kumpulan dan Co-opbank sedang menilai impak kewangan daripada penggunaan tersebut.

1. ASAS PENYEDIAAN PENYATA KEWANGAN (SAMB.)

b) Asas ukuran

Penyata kewangan telah disediakan berasaskan kos sejarah melainkan yang dinyatakan dalam Nota 2.

c) Mata wang fungsian dan dipersembahkan

Penyata kewangan ini dinyatakan dalam Ringgit Malaysia (RM), iaitu fungsi matawang Kumpulan dan Co-opbank dan telah dibundarkan ke nilai ribu terdekat, kecuali dinyatakan sebaliknya.

d) Penggunaan anggaran dan pertimbangan

Penyediaan penyata kewangan Kumpulan dan Co-opbank selaras dengan MFRSs yang memerlukan pihak pengurusan untuk membuat pertimbangan, anggaran dan andaian yang mempengaruhi penggunaan dasar perakaunan dan nilai yang dilaporkan untuk aset, liabiliti, pendapatan dan perbelanjaan. Keputusan sebenar kemungkinan berbeza daripada anggaran yang dilakukan.

Anggaran dan andaian yang digunakan telah dikaji semula secara berterusan. Semakan terhadap anggaran-anggaran perakaunan diiktiraf dan tempoh di mana anggaran itu disemak dan dalam mana-mana tempoh masa depan yang terlibat.

Maklumat berkaitan bahagian-bahagian penganggaran, ketidakpastian dan pertimbangan kritikal yang signifikan dalam penggunaan dasar perakaunan yang mempunyai kesan paling ketara ke atas amaun diiktiraf dalam penyata kewangan dinyatakan dalam Nota 3.

2. DASAR-DASAR PERAKAUNAN PENTING

a) Asas penyatuan

Penyata kewangan yang disatukan merangkumi penyata kewangan Co-opbank dan kesemua subsidiari pada tarikh lembaran imbangan.

Di mana perlu, hasil daripada pengambilalihan atau penjualan subsidiari pada tahun semasa dimasukkan di dalam penyata kewangan disatukan bermula dari tarikh efektif pengambilalihan dan sehingga tarikh penjualan yang berkenaan.

Di mana perlu, pelarasan akan dibuat terhadap penyata kewangan subsidiari bagi menyeragamkan dasar perakaunannya dalam Kumpulan.

Urus niaga di antara Co-opbank dan subsidiari berkaitan dihapuskan semasa penyatuan dan penyata-penyata kewangan yang disatukan tersebut menggambarkan urus niaga luaran sahaja.

b) Kombinasi perniagaan

Pengambilalihan subsidiari diakaunkan kaedah belian ("*acquisition method*"). Kos pengambilalihan diukur atas nilai saksama pada tarikh pertukaran aset yang diberi, liabiliti yang dianggap atau diandaikan dan instrumen ekuiti yang dikeluarkan oleh Kumpulan bagi pertukaran kuasa oleh pemilik ditambah dengan sebarang kos langsung yang wujud daripada kombinasi perniagaan tersebut. Aset pemilik yang boleh dikenalpasti, liabiliti dan tanggungan luar jangka yang memenuhi syarat untuk diiktiraf adalah diiktiraf pada nilai saksama pada tarikh pengambilalihan, kecuali aset bukan semasa (atau kumpulan pelupusan) yang diklasifikasikan sebagai pegangan untuk dijual. Aset-aset bukan semasa Dipegang untuk Jualan dan Operasi Tidak Sambung, di mana ia diiktiraf dan diukur pada nilai saksama ditolak kos untuk dijual.

Muhibah yang dikenalpasti daripada pengambilalihan diiktiraf sebagai aset dan diukur pada kos, iaitu merupakan lebihan kos. Kombinasi perniagaan terhadap kepentingan Kumpulan dalam nilai saksama bersih aset yang dikenalpasti, liabiliti dan tanggungan luar jangka yang diiktiraf.

2. DASAR-DASAR PERAKAUNAN PENTING (SAMB.)

b) Kombinasi perniagaan (samb.)

Jika selepas penilaian semula, kepentingan Kumpulan dalam nilai saksama bersih pemilikan aset yang dikenal pasti, liabiliti dan liabiliti luar jangka melebihi kos kombinasi perniagaan, lebihan tersebut akan diiktiraf sebagai keuntungan atau kerugian.

c) Muhibah

Muhibah yang timbul hasil pemilikan subsidiari mewakili lebihan kos pemilikan terhadap kepentingan Kumpulan dalam nilai saksama bersih aset yang dikenalpasti, liabiliti dan tanggungan luar jangka subsidiari yang diiktiraf pada tarikh pengambilalihan. Muhibah diiktiraf sebagai aset pada kos dan diukur pada kos ditolak sebarang kerugian penjejasan terkumpul.

Bagi tujuan ujian penjejasan, muhibah akan diperuntukkan kepada setiap unit-unit penjana tunai Kumpulan yang dijangkakan akan mendapat manfaat daripada penyatuan. Unit-unit penjana tunai bagi setiap muhibah yang telah diperuntukan akan diuji untuk penjejasan setiap tahun atau lebih kerap sekiranya terdapat petunjuk unit tersebut akan mengalami penjejasan.

Jika jumlah yang boleh dipulihkan bagi unit penjana tunai kurang daripada nilai pembawa unit tersebut, kerugian penjejasan akan diperuntukkan terlebih dahulu untuk mengurangkan nilai pembawa bagi setiap muhibah yang diperuntukkan kepada unit berkenaan dan kemudiannya kepada aset-aset lain di dalam unit tersebut secara pro-rata berasaskan nilai pembawa aset di dalam unit berkenaan. Sebarang kerugian penjejasan yang telah diiktiraf untuk muhibah tidak akan diselaraskan dalam tempoh-tempoh berikutnya. Bagi pelupusan subsidiari, jumlah agihan muhibah adalah meliputi untung atau rugi pelupusan tersebut.

d) Pelaburan dalam subsidiari

Subsidiari ialah di mana Co-opbank menguasai komposisi Lembaga Pengarah atau lebih daripada setengah kuasa mengundi, atau memegang lebih daripada separuh syer-syer biasa yang diterbitkan oleh subsidiari tersebut.

Pelaburan di dalam subsidiari dinyatakan pada kos, dan dikurangkan nilainya apabila para Anggota Lembaga Co-opbank berpendapat bahawa adanya pengurangan nilai terhadap pelaburan-pelaburan tersebut.

e) Hartanah, loji dan peralatan

Hartanah, loji dan peralatan adalah dinyatakan pada kos ditolak susut nilai terkumpul dan sebarang penjejasan aset kerugian terkumpul.

Tanah milik bebas dan kerja dalam proses tidak di caj susut nilai. Tanah pegangan pajak dilunaskan mengikut jangka masa pajakan.

Hartanah yang sedang dalam pembinaan, untuk tujuan pengeluaran sewaan, pentadbiran, atau yang belum ditentukan kegunaannya adalah dinyatakan pada kos ditolak kerugian penjejasan yang telah dikenal pasti. Kos meliputi yuran profesional. Bagi aset yang layak, kos pinjaman dipermodalkan berdasarkan dasar perakaunan Kumpulan. Susut nilai aset ini menggunakan asas yang sama dengan aset hartanah lain dan bermula apabila aset tersebut siap dan sedia untuk digunakan.

Kos-kos yang terlibat bagi aset diambil kira dalam jumlah pembawa aset berkenaan atau diikitiraf sebagai aset yang berasingan, sekiranya faedah masa depan dan aset berkenaan diperoleh oleh Kumpulan dan kos dikenakan boleh dipercayai. Jumlah pembawa bagi alat atau bahagian aset adalah tidak diiktiraf.

Kesemua kos baik pulih dan penyelenggaraan dicaj kepada untung rugi dalam tempoh di mana ia dilibatkan.

2. DASAR-DASAR PERAKAUNAN PENTING (SAMB.)

e) Hartanah, loji dan peralatan (samb.)

Hartanah, loji dan peralatan lain disusut nilai pada kadar yang dikira mengikut kaedah garisan lurus untuk menghapus kira kos aset-aset tersebut sepanjang anggaran tempoh hayat bergunanya. Kadar susut nilai tahunan utama yang digunakan adalah seperti berikut:

Bangunan milik bebas	2%
Perkakas dan peralatan	20%
Kenderaan	20%
Peralatan komputer	20%
Ubahsuai pejabat	10%

Pada setiap tarikh penyata kedudukan kewangan, nilai residual dan jangka hayat kegunaan bagi hartanah, loji dan peralatan akan disemak semula. Sebarang kesan terhadap perubahan akan diiktiraf secara perspektif. Keuntungan atau kerugian atas jualan adalah ditentukan melalui perbandingan antara perolehan dengan amaun pembawa aset di mana perbezaannya akan diambil kira sebagai keuntungan atau kerugian dari operasi.

Sekiranya peralatan atau bahagian item-item hartanah, loji dan peralatan mempunyai jangka hayat kegunaan berbeza, kos atau penilaian terhadap item-item tersebut diperuntukkan berdasarkan asas yang munasabah di antara peralatan-peralatan dan setiap bahagian peralatan yang disusut nilai secara berasingan.

f) Pelaburan hartanah

Pelaburan hartanah adalah hartanah yang dipegang bagi tujuan mendapatkan sewa dan/atau untuk peningkatan modal, atau kedua-duanya berbanding dengan dipegang bagi tujuan produksi atau pembekalan barangan atau perkhidmatan.

Pelaburan hartanah dinyatakan pada nilai saksama yang ditentukan oleh juru nilai profesional bebas. Nilai saksama adalah berdasarkan harga pasaran aktif, diselaraskan sekira perlu, untuk sebarang perbezaan dalam sifat, lokasi atau keadaan sesuatu aset. Untung atau rugi hasil daripada perubahan nilai saksama pelaburan hartanah diiktiraf di dalam penyata pendapatan pada tempoh ia wujud.

g) Pajakan

Pajakan terdiri daripada pajakan operasi. Pajakan diklasifikasikan sebagai pajakan kewangan sekiranya Kumpulan memikul sebahagian besar risiko dan manfaat pemilikan aset. Sementara pajakan operasi adalah pajakan aset yang mana semua risiko berkaitan pemilikan dan manfaat pemilikan dikekalkan oleh pemajak. Pajakan ini dilaksanakan berdasarkan prinsip Syariah Ijarah.

(i) Kumpulan sebagai pemberi pajak

Amaun yang tertunggak daripada pemajak di bawah pajakan kewangan Kumpulan.

Pendapatan pajakan kewangan dicajkan ke dalam penyata pendapatan dan direkodkan sebagai penerima pada nilai bersih pelaburan pajakan pendapatan sepanjang tempoh pajakan untuk menghasilkan kadar faedah berkala berterusan ke atas baki bersih pelaburan pajakan Kumpulan.

Pendapatan sewa daripada pajakan operasi diiktiraf sepanjang tempoh pajakan berdasarkan kaedah garis lurus. Kos-kos langsung yang terlibat semasa perundingan dan penyediaan pajakan operasi, dimasukkan sebagai sebahagian daripada amaun dibawa sesuatu aset yang dipajak dan diiktiraf sepanjang tempoh pajakan berdasarkan kaedah garis lurus.

2. **DASAR-DASAR PERAKAUNAN PENTING (SAMB.)**

g) Pajakan (samb.)

(ii) Kumpulan sebagai pemajak

Aset yang dipegang di bawah pajakan kewangan diiktiraf sebagai aset Kumpulan pada amaun yang lebih rendah antara nilai semasa bayaran pajakan minimum dan nilai saksama aset yang dipajak pada awal tempoh pajakan. Bayaran pajakan diperuntukkan antara caj liabiliti dan kewangan, dimasukkan dalam liabiliti.

Caj kewangan dicajkan kepada penyata pendapatan, kecuali sekira ia berkaitan secara langsung dengan aset berkelayakan ("*qualifying assets*"), ia dipermodalkan menurut polisi perakaunan Kumpulan untuk kos pembiayaan. Walau bagaimanapun, sewa kontigensi adalah diiktiraf sebagai belanja dalam tempoh ianya berlaku. Dasar susut nilai ke atas aset yang dipajak adalah mengikut dasar perakaunan Kumpulan berkaitan dengan susut nilai ke atas hartanah, loji dan peralatan.

Sewa belum bayar di bawah pajakan operasi dicajkan kepada penyata pendapatan sepanjang tempoh pajakan berdasarkan kaedah garis lurus. Insentif yang telah diterima dan belum diterima semasa pajakan operasi dilaksanakan, juga disebarkan sepanjang tempoh pajakan berdasarkan kaedah garis lurus. Walau bagaimanapun, sewa kotingensi hasil daripada pajakan operasi diiktiraf sebagai belanja selaras dengan asas yang mana telah ditetapkan.

h) Pelaburan

Pelaburan dalam mana-mana saham tidak tersiar harga pada kos setelah ditolak peruntukan bagi sebarang pengurangan nilai yang kekal. Pelaburan saham tersiar harga dinyatakan pada kos dan nilai pasaran yang ditentukan berasaskan agregat, mengikut yang mana lebih rendah.

i) Sekuriti

Sekuriti diklasifikasikan mengikut kategori dibawah.

(i) Sekuriti Pegangan Hingga Matang

Untuk sekuriti dibawa pada kos terlunas yang terdapat bukti penjejasan yang jelas, kerugian penjejasan diukur sebagai perbezaan antara amaun dibawa sekuriti dengan nilai semasa anggaran aliran tunai masa hadapan terserap pada kadar faedah asal sekuriti yang berkesan. Amaun kerugian penjejasan diiktiraf dalam penyata pendapatan.

Penarik balikkan kerugian penjejasan berikutnya diiktiraf apabila penurunan ini secara objektif dikaitkan kepada satu peristiwa yang terjadi selepas penjejasan diiktiraf, sehingga amaun dibawa sekuriti tidak melebihi kos terlunasnya jika tiada penjejasan telah diiktiraf. Penarik balikkan tersebut diiktiraf dalam penyata pendapatan.

Untuk sekuriti dibawa pada kos, kerugian penjejasan diukur sebagai perbezaan antara amaun dibawa sekuriti dengan nilai semasa anggaran aliran tunai masa hadapan terserap pada kadar pulangan pasaran semasa untuk sekuriti yang serupa. Amaun kerugian penjejasan diiktiraf dalam penyata pendapatan dan kerugian penjejasan sedemikian tidak dibalikkan berikutan pengiktirafannya.

(ii) Sekuriti Boleh Jual Jangka Panjang

Bagi sekuriti tersedia untuk jualan yang terdapat bukti penjejasan yang jelas, kerugian kejejasan kumulatif yang telah diiktiraf secara langsung dalam ekuiti akan dipindahkan daripada ekuiti ke penyata pendapatan, walaupun sekuriti belum dinyahiktiraf.

Kerugian kejejasan kumulatif diukur sebagai perbezaan antara kos pemerolehan (selepas sebarang bayaran balik prinsipal dan pelunasan) dengan nilai saksama semasa, tolak sebarang kerugian penjejasan sebelum ini diiktiraf dalam penyata pendapatan. Kerugian penjejasan ke atas pelaburan dalam instrumen ekuiti diklasifikasikan sebagai tersedia untuk jualan tidak dibalikkan berikutan pengiktirafannya.

2. DASAR-DASAR PERAKAUNAN PENTING (SAMB.)

i) Sekuriti (samb.)

(ii) Sekuriti Boleh Jual Jangka Panjang (samb.)

Penarik balikkan kerugian penjejasan ke atas instrumen hutang yang diklasifikasikan sebagai tersedia untuk jualan diiktiraf dalam penyata pendapatan jika peningkatan dalam nilai saksama boleh secara objektif dikaitkan dengan suatu peristiwa yang berlaku selepas pengiktirafan kerugian penjejasan dalam penyata pendapatan.

j) Zakat

Penaksiran zakat dibuat oleh Co-opbank sebagai zakat perniagaan mengikut rukun-rukun dan syarat-syarat yang ditetapkan berdasarkan prinsip syariah bagi haul 1 Januari 2019 hingga 31 Disember 2019 menurut kaedah *Syakhsiyyah I'tibariyyah* berdasarkan pengiraan formula modal berkembang.

k) Inventori

(i) Hartanah untuk dijual

Ini terdiri daripada kos unit hartanah siap yang belum dijual. Kosnya dinyatakan pada nilai terendah antara kos dan nilai boleh realisasi bersih. Kos hartanah ditentukan berdasarkan kaedah identifikasi khusus.

(ii) Inventori perniagaan

Inventori perniagaan dinyatakan mengikut kos yang terendah di antara kos dan nilai boleh realisasi bersih. Kos dinyatakan setelah peruntukan stok usang dibuat bagi semua barangan lama, rosak, lapuk dan sukar dijual.

Inventori utama merupakan rumah siap dan kosnya ditentukan mengikut jumlah sebenar perbelanjaan ditanggung untuk setiap unit.

l) Pembangunan hartanah

Pembangunan hartanah dinyatakan pada kos (terdiri daripada tanah, kos bangunan langsung dan perbelanjaan pembangunan) termasuk dengan keuntungan boleh agih ditolak peruntukan kerugian yang dijangka dan bil-bil dalam kemajuan.

Perbelanjaan pembangunan termasuk kos pembiayaan berkaitan dengan pembiayaan kos tanah dan pembangunan.

Kumpulan menganggap perbelanjaan pembangunan hartanah sebagai aset semasa jika kerja telah dijalankan dan dijangka akan siap mengikut kitaran pengendalian biasa selama satu hingga dua tahun. Sekiranya lebih dari tempoh berkenaan, ianya dianggap sebagai aset bukan semasa.

m) Penghutang

Penghutang dibawa pada nilai boleh realisasi yang dijangka. Anggaran dibuat bagi hutang ragu berasaskan kepada semakan semula semua amaun tertunggak pada akhir tahun kewangan. Hutang lapuk dihapus kira pada tahun kewangan dikenal pasti.

Penghutang termasuk pembiayaan dinyatakan pada nilai yang dijangka boleh realisasi. Semua hutang lapuk yang diketahui adalah dilupuskan dan peruntukan khas akan dibuat bagi penghutang dan juga pembiayaan yang kutipannya diragukan selepas tempoh 3 bulan.

Kumpulan dan Co-opbank mengkaji pinjaman ragu, pendahuluan dan pembiayaan pada setiap tarikh pelaporan dibuat untuk menilai samada penjejasan harus dicatatkan dalam penyata kewangan. Ini terutamanya di mana keputusan perlu dibuat untuk mengenalpasti hutang ragu dan anggaran jumlah yang boleh diperolehi daripada hutang ragu apabila paras peruntukannya perlu ditentukan.

2. DASAR-DASAR PERAKAUNAN PENTING (SAMB.)

m) Penghutang (samb.)

Kumpulan dan Co-opbank menerapkan kriteria tertentu dalam mengenalpasti pinjaman hutang ragu termasuk mengklasifikasikan pinjaman sebagai tidak berbayar apabila pembayarannya tertunggak lebih 3 bulan. Peruntukan khusus bagi pinjaman ragu disediakan selepas mengambilkira nilai yang diletakkan pada sandaran. Nilai yang diletakkan kepada sandaran itu dianggarkan mengikut nilai pasaran dan/atau nilai jualan paksa, yang mana bersesuaian dan mematuhi garis panduan Bank Negara Malaysia. Selain membuat peruntukan khusus, Kumpulan dan Co-opbank juga membuat peruntukan am terhadap pendedahan yang tidak dapat dikenal pasti secara khusus berdasarkan satu peratusan tertentu daripada jumlah aset wajaran risiko dan risiko kredit. Anggaran seumpama itu adalah berdasarkan tanggapan terhadap sejumlah faktor dan keputusan sebenar.

n) Aset bukan semasa dipegang untuk jualan

Aset bukan semasa dan jualan Kumpulan diklasifikasikan sebagai pegangan untuk jualan sekiranya amaun dibawa akan dipulihkan semula melalui transaksi jualan berbanding melalui penggunaan berterusan. Syarat ini dianggap dipatuhi sekiranya jualan telah ditentukan sepenuhnya dan aset (atau jualan Kumpulan) untuk tujuan jualan serta merta adalah dalam keadaan semasa.

Pihak pengurusan perlu komited terhadap penjualan tersebut yang dijangka layak untuk dikenal pasti sebagai jualan yang telah disempurnakan dalam masa setahun daripada tarikh klasifikasi. Aset bukan semasa (dan jualan Kumpulan) diklasifikasikan sebagai pegangan untuk jualan telah diukur pada amaun dibawa terendah pada tahun sebelum dan nilai saksama ditolak kos untuk dijual.

Peruntukan diiktiraf apabila Kumpulan mempunyai obligasi perundangan semasa atau konstruktif, hasil daripada keputusan peristiwa masa lalu yang berkemungkinan pengaliran keluar sumber diperlukan untuk menjelaskan obligasi berkenaan dan anggaran menyakinkan amaun obligasi boleh dibuat.

o) Penjualan pembiayaan

Dalam perjalanan biasa operasi Perbankan Islam, penjualan hutang secara Islam dianggap sebagai urus niaga jual beli dari sudut pandangan Syariah. Urus niaga pembiayaan sedemikian selepas ditolak aset yang dijual dalam penyata kedudukan kewangan dan obligasi untuk membeli balik pembiayaan ditunjukkan sebagi aset yang dijual dengan bakinya yang dikelaskan sebagai komitmen dan liabiliti luar jangka.

p) Pengiktirafan pendapatan

Pendapatan daripada urus niaga Co-opbank mengikut prinsip syariah diiktiraf menurut asas akruan. Kaedah pengiktirafan keuntungan daripada pembiayaan pelanggan-pelanggan berasaskan kaedah baki berkurangan. Apabila sesuatu akaun menjadi tidak berbayar, keuntungannya digantung sehingga bayaran dijelaskan secara tunai. Akaun-akaun pelanggan dianggap tidak berbayar apabila terdapat tunggakan ke atas bayaran balik melebihi tiga bulan bagi pembiayaan, pendahuluan dan sewa beli.

Pendapatan daripada projek pembangunan diiktiraf berdasarkan kaedah peratusan siapan ke atas semua unit bangunan yang telah dijual. Peruntukan kemungkinan kerugian dibuat di dalam penyata pendapatan apabila sesuatu kerugian itu dikenal pasti.

q) Pemiutang sewa beli

Aset yang dibeli secara sewa beli dinyatakan pada amaun bersamaan dengan nilai saksama dan nilai semasa minima bayaran sewa beli, yang mana lebih rendah ditolak susutnilai terkumpul dan kerugian penjejasan. Tanggungan berkaitan dimasukkan dalam penyata kewangan sebagai pinjaman.

Bayaran sewa beli adalah dibahagikan di antara kos kewangan dan pengurangan dalam liabiliti tertunggak. Kos kewangan, yang mewakili perbezaan di antara jumlah penglibatan sewa beli dan nilai saksama aset yang dibeli, yang dikenalpasti sebagai belanja dalam penyata pendapatan sepanjang terma sewa beli dalam menghasilkan tempoh kadar caj yang tetap atas baki tertunggak dalam setiap tempoh perakaunan.

2. DASAR-DASAR PERAKAUNAN PENTING (SAMB.)

r) Penjejasan pembiayaan

Penjejasan dan peruntukan hutang dibuat untuk hutang ragu yang telah dipertimbangkan secara individu dan dikenal pasti secara khusus sebagai lapuk atau ragu.

Peruntukan am berasaskan peratusan portfolio pembiayaan juga dibuat untuk menampung kemungkinan kerugian yang tidak dapat dikenal pasti secara khusus.

Pembiayaan tidak berbayar atau bahagian pembiayaan yang diklasifikasikan sebagai lapuk, dihapus kira setelah mengambil kira nilai boleh realisasi bagi cagaran, sekiranya ada, dan apabila pengurusan berpendapat tiada prospek untuk pemulihan.

Peruntukan Kumpulan dan Co-opbank bagi hutang dan pembiayaan tidak berbayar adalah bersesuaian dengan keperluan minimum garis panduan SKM terhadap pengelasan Pembiayaan dan Peruntukan Tidak Berbayar, bagi Hutang Lapuk dan Ragu.

s) Cukai

Belanja cukai pendapatan mewakili jumlah cukai perlu dibayar semasa dan cukai tertunda. Cukai perlu dibayar semasa adalah berdasarkan keuntungan bercukai bagi tahun berkenaan yang dikira berdasarkan kadar cukai yang telah ditentukan mengikut undang-undang atau yang ditentukan pada tarikh penyata kedudukan kewangan. Cukai semasa bagi tempoh semasa dan terdahulu adalah diiktiraf sebagai liabiliti (atau aset) sehingga mencapai tahap yang ianya menjadi tidak berbayar (atau dipulihkan).

Cukai tertunda diperuntukkan dengan menggunakan kaedah liabiliti ke atas perbezaan sementara pada tarikh penyata kedudukan kewangan di antara asas cukai dan nilai bawaan bagi aset dan liabiliti dalam penyata kewangan. Secara prinsipnya, liabiliti cukai tertunda diiktiraf bagi kesemua perbezaan sementara dan aset cukai tertunda diiktiraf untuk semua perbezaan sementara boleh ditolak, kerugian cukai belum digunakan dan kredit cukai belum digunakan setakat tahap di mana keuntungan boleh cukai diramalkan boleh menyerap perbezaan sementara boleh ditolak, kerugian cukai belum digunakan dan kredit cukai belum digunakan.

Cukai tertunda tidak akan diiktiraf jika perbezaan sementara berpunca daripada muhibah atau muhibah negatif atau daripada permulaan pengambil alihan aset atau liabiliti dalam urus niaga yang bukan kombinasi perniagaan dan dalam pada masa urus niaga itu, tidak mempengaruhi keuntungan perakaunan dan pendapatan bercukai.

Amaun dibawa bagi aset cukai tertunda akan diukur pada setiap tarikh penyata kedudukan kewangan dan akan berkurangan setakat tahap di mana keuntungan boleh cukai tidak boleh diramalkan untuk membolehkan keseluruhan atau sebahagian aset untuk di baik pulih.

Cukai tertunda diukur dengan menggunakan kadar cukai yang dijangka digunakan dalam jangka masa aset direalisasikan atau liabiliti telah dibuat bayaran. Cukai tertunda diiktiraf di dalam penyata pendapatan, kecuali cukai tertunda itu wujud daripada urus niaga yang diambil kira terus dalam ekuiti, di mana cukai tertunda tersebut juga diambil kira di dalam ekuiti.

Aset dan liabiliti cukai tertunda dimansuhkan apabila terdapat arahan undang-undang yang sah untuk menghapuskan aset cukai semasa dengan liabiliti cukai semasa dan apabila ianya berkaitan dengan cukai pendapatan yang dikenakan oleh pihak berkuasa cukai di mana Kumpulan berniat untuk menyelesaikan aset dan liabiliti cukai semasa berdasarkan asas bersih.

t) Tunai dan setara tunai

Kumpulan dan Co-opbank telah menerima pakai kaedah tidak langsung di dalam penyediaan penyata aliran tunai. Tunai dan setara tunai merangkumi baki tunai dan bank, overdraf bank, deposit dan pelaburan jangka pendek yang mempunyai mudah tunai dan sedia untuk ditukar kepada tunai dengan risiko perubahan nilai yang kecil.

2. DASAR-DASAR PERAKAUNAN PENTING (SAMB.)

u) Penjejasan aset

Amaun pembawa hartanah, loji dan peralatan, pembangunan hartanah serta pelaburan di dalam subsidiari akan disemak bagi tujuan penjejasan nilai apabila terdapatnya petunjuk bahawa nilai aset mungkin akan terjejas. Penjejasan nilai dikira dengan membandingkan amaun pembawa aset dengan amaun boleh pulih aset tersebut. Kerugian daripada penjejasan nilai akan di caj ke penyata pendapatan dengan serta-merta, kecuali aset-aset yang dibawa pada amaun yang telah dinilai, di dalam kes ini, kerugian daripada penjejasan nilai akan di anggap sebagai pengurangan penilaian.

Jumlah pemulihan adalah nilai saksama melebihi kos jualan dan nilai terpakai. Dalam menilai nilai terpakai, anggaran hadapan aliran tunai telah didiskaun ke nilai semasa menggunakan kadar diskaun cukai terdahulu yang menunjukkan nilai pasaran semasa bagi nilai masa wang dan risiko kepada aset yang belum dipelaras anggaran hadapan aliran tunai.

Kenaikan seterusnya ke atas amaun boleh pulih aset tersebut akan diambil kira sebagai pembalikan terhadap penjejasan nilai sebelum ini dan diiktiraf setakat mana pembawa nilai aset tersebut telah ditentukan (bersih dan pelunasan dan susut nilai) sebelum sebarang penjejasan nilai diiktiraf. Pembalikan ini akan diiktiraf ke penyata pendapatan dengan serta-merta, kecuali aset-aset yang dibawa pada amaun yang telah dinilai semula dalam kes ini, pembalikan kerugian penjejasan akan dianggap sebagai kenaikan penilaian.

Sekiranya jumlah pemulihan aset dianggar kurang daripada jumlah pembawa, jumlah pembawa aset dikurangkan ke jumlah pemulihan. Kerugian penjejasan akan diiktiraf di dalam penyata kewangan.

v) Manfaat Warga Kerja

(i) Manfaat warga kerja jangka pendek

Gaji, cuti tahunan berbayar dan cuti sakit, bonus dan faedah-faedah lain bukan tunai di akru berdasarkan tempoh perkhidmatan warga kerja.

(ii) Pelan caruman tertakrif

Kumpulan dikehendaki oleh undang-undang untuk membuat caruman bulanan ke Kumpulan Wang Simpanan Pekerja (KWSP), satu badan berkanun yang menentukan pelan caruman untuk warga kerja yang layak berdasarkan kepada kadar gaji warga kerja. Caruman Kumpulan ke KWSP dinyatakan berasingan manakala caruman warga kerja ke KWSP adalah termasuk dalam gaji warga kerja.

(iii) Dana persaraan

Bagi faedah persaraan kepada warga kerja yang layak, Co-opbank menyumbangkan dana kepada Tabung Dana Persaraan. Co-opbank tidak mempunyai sebarang tanggungjawab selain sumbangan yang dibuat. Peruntukkan sumbangan yang akan dibuat telah diambil kira di dalam penyata pendapatan bagi tahun semasa tertakluk kepada kelulusan anggota.

3. PERTIMBANGAN PERAKAUNAN YANG PRAKTIKAL DAN SUMBER UTAMA BAGI KETIDAKPASTIAN DALAM ANGGARAN

Pertimbangan kritikal dalam mengamalkan dasar perakaunan Kumpulan

Dalam proses mengamalkan polisi perakaunan Kumpulan, sepertimana yang telah diterangkan di dalam Nota 2, pihak pengurusan berpendapat bahawa sebarang keadaan yang timbul kesan dari menggunakan pertimbangan tidak mempunyai kesan yang signifikan terhadap jumlah yang diiktiraf di dalam penyata kewangan.

Sumber-sumber utama bagi ketidakpastian dalam anggaran

Tiada sebarang andaian utama berhubung masa depan serta sumber-sumber utama bagi ketidakpastian dalam anggaran pada tarikh penyata kedudukan kewangan yang dianggap mempunyai risiko signifikan boleh mengakibatkan pelarasan material terhadap nilai pembawa bagi aset dan liabiliti bagi tahun kewangan berikutnya kecuali:

(a) Penjejasan pembiayaan

Co-opbank membuat penjejasan pembiayaan secara individu dan kolektif berdasarkan penilaian pemulihan yang dipandukan oleh garis panduan SKM yang berkaitan dan MFRSs atau sekiranya terdapat peristiwa atau perubahan keadaan yang menunjukkan baki tertunggak tidak dapat dikutip. Pengenalpastian hutang ragu ini memerlukan pertimbangan dan anggaran. Sekiranya jangkaan berbeza daripada anggaran yang telah dibuat, perbezaan tersebut akan memberi kesan ke atas nilai dibawa penghutang dan penjejasan dalam tempoh di mana anggaran tersebut berubah.

(b) Penjejasan muhibah penyatuan

Kumpulan dan Co-opbank menjalankan penilaian semula penjejasan secara tahunan bagi memastikan nilai dibawa oleh muhibah tidak melebihi amaun boleh diperoleh daripada unit penjanaan tunai yang mana muhibah diperuntukkan. Amaun yang boleh diperoleh semula mewakili nilai terkini aliran tunai masa hadapan yang dianggarkan akan timbul daripada operasi berterusan. Oleh itu, bagi menetapkan amaun boleh diperoleh semula, pihak pengurusan melaksanakan pertimbangan menganggarkan aliran tunai masa hadapan, kadar pertumbuhan dan kadar diskaun.

(c) Aset cukai tertunda

Aset cukai tertunda diiktiraf untuk semua perbezaan sementara boleh ditolak, kerugian cukai belum digunakan dan kredit cukai belum digunakan setakat mana keuntungan boleh cukai diramalkan boleh menyerap perbezaan sementara ditolak, kerugian cukai belum digunakan dan kredit cukai belum digunakan. Pihak pengurusan telah membuat pertimbangan yang signifikan bagi mengenalpasti jumlah aset cukai tertunda boleh diiktiraf, berdasarkan masa dan tahap keuntungan cukai masa depan serta strategi perancangan cukai masa depan.

4. TUNAI DAN DANA JANGKA PENDEK

	KUMPULAN		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Tunai dan baki di bank berlesen	**153,986**	190,549	**153,864**	190,498

5. DEPOSIT DAN PENEMPATAN DI INSTITUSI KEWANGAN

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Bank-bank berlesen	**720,300**	582,390
Termasuk dalam item ini adalah deposit yang mewakili:		
Aset Kumpulan Wang Rizab Statutori (Nota 26)	**70,371**	59,278

6. ASET KEWANGAN SEDIA DIJUAL

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Pada nilai saksama		
Sekuriti hutang Islam	**242,858**	184,974
Terbitan pelaburan kerajaan	**50,000**	15,000
Saham disebut harga	**639**	700
	293,497	200,674
Pada kos, ditolak rosotnilai		
Saham tidak disebut harga	**655**	655
	294,152	201,329

7. ASET KEWANGAN DIPEGANG HINGGA MATANG

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Pada nilai saksama		
Sekuriti hutang Islam	**29,749**	29,749

8. PEMBIAYAAN DAN PENDAHULUAN

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	2018 RM'000
Pada kos terlunas		
Pembiayaan berjangka:		
Pembiayaan Ar-Rahnu	**56,863**	26,346
Pembiayaan Berjangka	**14,430**	20,194
Pembiayaan Kakitangan	**3,775**	4,478
Pembiayaan Koperasi	**85,428**	69,188
Pembiayaan Korporat Berjangka	**293,709**	349,361
Pembiayaan Peribadi	**2,591,441**	2,080,396
Pembiayaan Perniagaan	**2,225**	2,313
Pembiayaan Perumahan	**21,330**	20,270
	3,069,201	2,572,546
Tolak: Elaun untuk penjejasan atas pembiayaan dan pendahuluan		
Individu	**(17,195)**	(1,108)
Kolektif	**(61,767)**	(64,720)
Am	**(12,553)**	(12,553)
	(91,515)	(78,381)
Pembiayaan dan pendahuluan bersih	**2,977,686**	2,494,165

i) Pergerakan untuk pembiayaan dan pendahuluan:

Baki pembiayaan pada 1 Januari	**2,494,165**	2,140,098
Pembiayaan dikeluarkan bersih	**483,521**	354,067
Baki pembiayaan pada 31 Disember	**2,977,686**	2,494,165

ii) Pergerakan untuk peruntukan penjejasan nilai:

(a) Penjejasan Individu

Baki pada 1 Januari	**1,108**	2,344
Campur: Peruntukan tahun semasa	**16,153**	5,351
: Reklasifikasi	**2,432**	(1,620)
Tolak : Peruntukan dipulihkan	**(2,498)**	(4,967)
Baki pada 31 Disember	**17,195**	1,108

(b) Penjejasan Kolektif

Baki pada 1 Januari	**64,720**	50,871
Campur: Peruntukan tahun semasa	**51,957**	41,684
Tolak : Peruntukan dipulihkan	**(27,541)**	(22,853)
: Peruntukan dihapuskira	**(24,937)**	(6,602)
: Reklasifikasi	**(2,432)**	1,620
Baki pada 31 Disember	**61,767**	64,720

8. PEMBIAYAAN DAN PENDAHULUAN (SAMB.)

	KUMPULAN/ CO-OPBANK 2019 RM'000	KUMPULAN/ CO-OPBANK 2018 RM'000
ii) Pergerakan untuk peruntukan penjejasan nilai: (samb.)		
(c) **Peruntukan Am**		
Baki pada 1 Januari	**12,553**	11,353
Campur: Peruntukan tahun semasa	**-**	1,200
Baki pada 31 Disember	**12,553**	12,553
iii) Pembiayaan dan pendahuluan mengikut lokasi geografi:		
Ibu Pejabat	**379,137**	418,549
Zon Utara	**1,255,698**	1,334,970
Zon Tengah dan Selatan	**888,092**	405,467
Zon Timur	**404,328**	327,214
Zon Sabah	**74,052**	40,162
Zon Sarawak	**67,894**	46,184
	3,069,201	2,572,546
iv) Pembiayaan dan pendahuluan mengikut konsep:		
Tawarruq	**2,144,034**	1,479,337
Bai' Al-'Inah	**903,837**	1,072,939
Ar-Rahnu	**21,330**	20,270
	3,069,201	2,572,546

9. PENGHUTANG PELBAGAI

	KUMPULAN 2019 RM'000	KUMPULAN 2018 RM'000	CO-OPBANK 2019 RM'000	CO-OPBANK 2018 RM'000
Cukai pendapatan	**1,496**	3,075	**1,496**	3,075
Kumpulan Wang Likuiditi Pusat	**31,338**	29,466	**31,338**	29,466
Deposit dibayar	**2,076**	1,042	**2,076**	1,042
Pelbagai penghutang	**33,763**	38,625	**33,317**	38,108
	68,673	72,208	**68,227**	71,691

<u>Pelbagai penghutang</u>

	KUMPULAN 2019 RM'000	KUMPULAN 2018 RM'000	CO-OPBANK 2019 RM'000	CO-OPBANK 2018 RM'000
Struktur pengumuran pelbagai penghutang adalah seperti berikut:				
Satu hingga enam bulan	**22,131**	31,703	**22,131**	31,703
Enam bulan hingga satu tahun	**7,233**	864	**7,233**	864
Lebih satu tahun	**4,399**	6,058	**3,953**	5,541
	33,763	38,625	**33,317**	38,108

10. INVENTORI

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Hartanah siap dibina	**1,983**	2,053

11. TANAH UNTUK PEMBANGUNAN

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Kos Pembangunan dan Tanah		
Baki pada 1 Januari	**537**	484
Diiktiraf dalam penyata pendapatan	**(3)**	53
Baki pada 31 Disember	**534**	537

12. PELABURAN DALAM SUBSIDIARI

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Saham tidak disebut harga		
Pada kos	**1,000**	1,000
Tolak: Peruntukan	**(1,000)**	(1,000)
	-	-

Subsidiari diperbadankan di Malaysia dan dimiliki sepenuhnya oleh Co-opbank. Saham-saham yang dimiliki adalah bernilai RM1.00 setiap satu dan Co-opbank memegang 100% kepentingan saham di dalam subsidiari tersebut. Co-opbank telah mendapat kelulusan dari Pengerusi Eksekutif SKM untuk melabur di dalam subsidiari tersebut. Butiran subsidiari yang ditubuhkan di Malaysia adalah seperti berikut:

	Bahagian kepentingan pemilikan		
Nama	**2019** %	**2018** %	**Kegiatan utama**
Dimiliki secara langsung			
Pembangunan BPSP Sdn. Bhd. *	**100**	100	Kerja-kerja kontrak, pemajuan hartanah dan pengurusan projek

* Penyata kewangan bagi subsidiari ini tidak diaudit oleh Jamal Amin & Partners.

13. HARTANAH, LOJI DAN PERALATAN

KUMPULAN
2019

	Baki Pada 01/01/2019 RM'000	Penambahan RM'000	Pelupusan RM'000	Baki Pada 31/12/2019 RM'000
Kos				
Bangunan milik bebas	**26,124**	**-**	**-**	**26,124**
Perkakasan dan peralatan	**6,119**	**302**	**-**	**6,421**
Kenderaan	**922**	**463**	**-**	**1,385**
Peralatan komputer	**30,222**	**4,496**	**-**	**34,718**
Ubah suai pejabat	**7,514**	**4,585**	**-**	**12,099**
	70,901	**9,846**	**-**	**80,747**
Susut Nilai Terkumpul				
Bangunan milik bebas	**3,929**	**561**	**-**	**4,490**
Perkakasan dan peralatan	**4,203**	**701**	**-**	**4,904**
Kenderaan	**646**	**106**	**-**	**752**
Peralatan komputer	**20,035**	**2,478**	**-**	**22,513**
Ubah suai pejabat	**4,359**	**621**	**-**	**4,980**
	33,172	**4,467**	**-**	**37,639**

2018

	Baki Pada 01/01/2018 RM'000	Penambahan RM'000	Pelupusan RM'000	Baki Pada 31/12/2018 RM'000
Kos				
Bangunan milik bebas	20,624	5,500	-	26,124
Perkakasan dan peralatan	5,595	656	(132)	6,119
Kenderaan	1,050	5	(133)	922
Peralatan komputer	28,006	2,263	(47)	30,222
Ubah suai pejabat	6,809	707	(2)	7,514
	62,084	9,131	(314)	70,901
Susut Nilai Terkumpul				
Bangunan milik bebas	3,501	428	-	3,929
Perkakasan dan peralatan	3,676	659	(132)	4,203
Kenderaan	636	143	(133)	646
Peralatan komputer	17,421	2,661	(47)	20,035
Ubah suai pejabat	3,850	511	(2)	4,359
	29,084	4,402	(314)	33,172

13. HARTANAH, LOJI DAN PERALATAN (SAMB.)

	KUMPULAN	
	2019 RM'000	**2018 RM'000**
Nilai Buku Bersih		
Bangunan milik bebas	**21,634**	22,195
Perkakasan dan peralatan	**1,517**	1,916
Kenderaan	**633**	276
Peralatan komputer	**12,205**	10,187
Ubah suai pejabat	**7,119**	3,155
	43,108	37,729

CO-OPBANK
2019

	Baki Pada 01/01/2019 RM'000	Penambahan RM'000	Pelupusan RM'000	Baki Pada 31/12/2019 RM'000
Kos				
Bangunan milik bebas	**26,124**	**-**	**-**	**26,124**
Perkakasan dan peralatan	**6,028**	**302**	**-**	**6,330**
Kenderaan	**922**	**463**	**-**	**1,385**
Peralatan komputer	**30,071**	**4,496**	**-**	**34,567**
Ubah suai pejabat	**7,514**	**4,585**	**-**	**12,099**
	70,659	**9,846**	**-**	**80,505**
Susut Nilai Terkumpul				
Bangunan milik bebas	**3,929**	**561**	**-**	**4,490**
Perkakasan dan peralatan	**4,112**	**701**	**-**	**4,813**
Kenderaan	**646**	**106**	**-**	**752**
Peralatan komputer	**19,885**	**2,478**	**-**	**22,363**
Ubah suai pejabat	**4,359**	**621**	**-**	**4,980**
	32,931	**4,467**	**-**	**37,398**

13. HARTANAH, LOJI DAN PERALATAN (SAMB.)

CO-OPBANK
2018

	Baki Pada 01/01/2018 RM'000	Penambahan RM'000	Pelupusan RM'000	Baki Pada 31/12/2018 RM'000
Kos				
Bangunan milik bebas	20,624	5,500	-	26,124
Perkakasan dan peralatan	5,372	656	-	6,028
Kenderaan	917	5	-	922
Peralatan komputer	27,808	2,263	-	30,071
Ubah suai pejabat	6,807	707	-	7,514
	61,528	9,131	-	70,659
Susut Nilai Terkumpul				
Bangunan milik bebas	3,501	428	-	3,929
Perkakasan dan peralatan	3,453	659	-	4,112
Kenderaan	503	143	-	646
Peralatan komputer	17,224	2,661	-	19,885
Ubah suai pejabat	3,848	511	-	4,359
	28,529	4,402	-	32,931

	CO-OPBANK	
	2019 RM'000	2018 RM'000
Nilai Buku Bersih		
Bangunan milik bebas	**21,634**	22,195
Perkakasan dan peralatan	**1,517**	1,916
Kenderaan	**633**	276
Peralatan komputer	**12,204**	10,186
Ubah suai pejabat	**7,119**	3,155
	43,107	37,728

14. DEPOSIT DAN SIMPANAN PELANGGAN

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Al-Mudharabah	**-**	311
Al-Wadi'ah	**94,267**	65,696
Deposit Berjangka-i Tawarruq	**3,070,350**	2,637,529
Deposit-i ADK KWRS	**16,852**	-
Pelaburan Pembiayaan	**2,602**	12,513
	3,184,071	2,716,049
i) Struktur kematangan deposit seperti berikut:		
Satu hingga enam bulan	**2,491,428**	1,720,670
Enam bulan hingga satu tahun	**606,790**	904,649
Lebih satu tahun	**85,853**	90,730
	3,184,071	2,716,049
ii) Deposit diterima dari kategori penyimpan seperti berikut:		
Koperasi dan korporat	**2,936,117**	2,573,040
Individu	**247,954**	143,009
	3,184,071	2,716,049

15. PEMIUTANG PELBAGAI

	KUMPULAN		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Akruan	**8,515**	7,705	**8,515**	7,705
Deposit diterima	**494**	371	**494**	371
Pelbagai pemiutang	**35,784**	35,347	**35,501**	35,065
	44,793	43,423	**44,510**	43,141
Pelbagai pemiutang				
Struktur pengumuran pelbagai pemiutang adalah seperti berikut:				
Satu hingga enam bulan	**28,703**	27,654	**28,703**	27,654
Enam bulan hingga satu tahun	**2,443**	3,550	**2,443**	3,550
Lebih satu tahun	**4,638**	4,143	**4,355**	3,861
	35,784	35,347	**35,501**	35,065

16. HONORARIUM DICADANGKAN

Honorarium dicadangkan pembayaran kepada Anggota Lembaga Co-opbank adalah tidak bercagar, bebas dari faedah dan tiada tempoh bayaran balik yang tetap.

17. PEMBIAYAAN DARIPADA INSTITUSI KEWANGAN

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Pada Kos Dilunaskan		
Pembiayaan kredit pusingan	**-**	60,000
Pembiayaan berjangka	**7,359**	8,032
	7,359	68,032

Pembiayaan kredit pusingan

Keuntungan yang dikenakan ke atas Pembiayaan '*Muamalat Revolving Financing*' dan '*Revolving Credit-i*' adalah di antara 4.40% hingga 4.60% setahun. Kedua-dua pembiayaan ini adalah dicagarkan dengan gadaian Deposit-i berjangka sebagai '*on lien*' di bawah konsep '*Tawarruq*'.

Pembiayaan berjangka

Nilai Semasa Pembiayaan Berjangka		
Tidak lebih dari 1 tahun	**714**	673
Lebih dari 1 tahun dan kurang dari 5 tahun	**3,259**	3,094
Lebih dari 5 tahun	**3,386**	4,265
	7,359	8,032
Bayaran minima pembiayaan berjangka		
Tidak lebih dari 1 tahun	**1,080**	1,086
Lebih dari 1 tahun dan kurang dari 5 tahun	**4,320**	4,346
Lebih dari 5 tahun	**3,707**	4,816
	9,107	10,248
Tolak: Keuntungan dibayar masa hadapan	**(1,748)**	(2,216)
	7,359	8,032

Co-opbank menerima pembiayaan bercagaran '*Business Financing-i*' daripada institusi kewangan berlesen. Kemudahan tersebut dikenakan kadar keuntungan sebanyak 5.1% setahun dan dicagar ke atas hartanah Co-opbank.

18. PEMIUTANG SEWA BELI

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Nilai semasa pemiutang sewa beli		
Tidak lebih dari 1 tahun	**74**	93
Lebih dari 1 tahun dan kurang dari 5 tahun	**76**	150
	150	243
Bayaran Minima pemiutang sewa beli		
Tidak lebih dari 1 tahun	**79**	102
Lebih dari 1 tahun dan kurang dari 5 tahun	**80**	159
	159	261
Tolak: Keuntungan dibayar masa hadapan	**(9)**	(18)
	150	243

19. PEMBIAYAAN

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Pada kos dilunaskan		
Tabung Modal Pusingan	**1,943**	2,500
Nilai semasa pembiayaan		
Tidak lebih dari 1 tahun	**591**	605
Lebih dari 1 tahun dan kurang dari 5 tahun	**1,352**	1,895
	1,943	2,500

Dalam tahun 2013, Co-opbank telah menerima pembiayaan daripada SKM sebanyak RM5 juta bagi Tabung Modal Pusingan - Jabatan Pembangunan Koperasi (TMP-JPK) di bawah konsep '*Bai Bithaman Ajil*' (BBA). Kadar keuntungan efektif bagi pembiayaan ini adalah pada kadar 6% setahun.

20. DIVIDEN DICADANGKAN

Anggota Lembaga Co-opbank mencadangkan kadar dividen bagi tahun kewangan berakhir pada 31 Disember 2019 untuk modal syer anggota sebanyak 5.5% (2018: 7.0%) dan syer keutamaan sebanyak 6.1% (2018: 6.2%).

21. MODAL SYER ANGGOTA

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Baki pada 1 Januari	**417,708**	341,933
Penambahan dalam tahun	**243,243**	101,981
Penebusan dalam tahun	**(6,547)**	(26,206)
Baki pada 31 Disember	**654,404**	417,708
Keanggotaan pada 31 Disember adalah seperti berikut:		
Individu	**90,713**	84,357
Koperasi	**707**	684
Modal Syer Ditebus		
Baki pada 1 Januari	**-**	26,206
Penambahan dalam tahun	**6,547**	-
Penebusan dalam tahun	**(6,547)**	(26,206)
Baki pada 31 Disember	**-**	-

22. SYER KEUTAMAAN

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Baki pada 1 Januari	**241,882**	29,676
Penambahan dalam tahun	**10,309**	212,206
Baki pada 31 Disember	**252,191**	241,882
Keanggotaan pada 31 Disember adalah seperti berikut:		
Individu	**1,310**	1,317
Koperasi	**61**	61

Islamic Redeemable Convertible Preference Shares (iRCPS) ialah Saham Keutamaan Boleh Tebus dan Boleh Ubah yang distrukturkan berdasarkan kepada prinsip Syariah *Musyarakah* dan *Tanazul*. Ia memberikan hak keutamaan dalam pengagihan keuntungan dan dividen kepada pemegang iRCPS berlandaskan prinsip Tanazul, manakala berkongsi kerugian secara samarata (pari passu) mengikut tanggungan liabiliti atas nisbah modal. Pulangan iRCPS adalah bercirikan pulangan tidak kumulatif berdasarkan purata kadar dividen modal syer bagi tempoh lima (5) tahun ditambah 70 mata asas. iRCPS akan matang dalam tempoh lima (5) tahun dan akan diubah secara automatik kepada syer anggota dan kemudiannya boleh ditebus mengikut terma dan syarat yang telah dinyatakan dalam prospektus penerbitan.

23. AKAUN RIZAB MODAL

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Tidak boleh diagihkan	**2,321**	2,321

24. KUMPULAN WANG TABUNG ANGGOTA

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Tidak Boleh Diagihkan		
Kumpulan Wang Penebusan Syer	**4,025**	7,540
Kumpulan Wang Kebajikan Anggota	**482**	390
	4,507	7,930
Kumpulan Wang Penebusan Syer		
Baki pada 1 Januari	**7,540**	5,380
Diiktiraf dalam penyata pendapatan	**3,032**	2,160
Penebusan bersih dalam tahun	**(6,547)**	-
Baki pada 31 Disember	**4,025**	7,540
Kumpulan Wang Kebajikan Anggota		
Baki pada 1 Januari	**390**	496
Diiktiraf dalam penyata pendapatan	**300**	300
Penebusan bersih dalam tahun	**(208)**	(406)
Baki pada 31 Disember	**482**	390

25. KUMPULAN WANG TABUNG BUKAN ANGGOTA

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Tidak Boleh Diagihkan		
Baki pada 1 Januari	**1,924**	1,202
Diiktiraf dalam penyata pendapatan	**850**	850
Penebusan bersih dalam tahun	**(997)**	(128)
Baki pada 31 Disember	**1,777**	1,924

26. KUMPULAN WANG RIZAB STATUTORI

Kumpulan Wang Rizab Statutori (KWRS) bertujuan untuk mengukuhkan kedudukan kewangan Co-opbank di mana sebahagian keuntungan Co-opbank perlu dikekalkan dan tidak diagihkan kepada anggota Co-opbank. Mengikut Akta Koperasi 1993, Co-opbank perlu memindahkan sejumlah peratus keuntungan sebelum zakat setiap tahun ke dalam KWRS.

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
KWRS diwakili oleh:		
Deposit-i Berjangka	**70,371**	59,278

27. GERAN

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Geran bagi membiayai kos melaksanakan projek perintis sistem pembiayaan perumahan Prinsip *Musyarakah Mutanaqisah*	**300**	300

28. PENCUKAIAN

	KUMPULAN		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Tahun semasa	**3,100**	2,602	**3,100**	2,600

Cukai pendapatan dikira pada kadar cukai berkanun sebanyak 24% (2018: 24%) daripada anggaran keuntungan boleh ditaksir bagi tahun kewangan.

Penyelarasan perbelanjaan cukai pendapatan terpakai kepada keuntungan sebelum cukai pada kadar cukai berkanun kepada perbelanjaan cukai pendapatan pada kadar cukai pendapatan berkesan Kumpulan dan Co-opbank adalah seperti berikut:

	KUMPULAN		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Keuntungan sebelum cukai	**73,952**	52,698	**73,953**	52,687
Cukai pada kadar berskala	**17,749**	12,692	**17,749**	12,645
Kesan bagi cukai:				
Pendapatan tidak dikenakan cukai	**(517)**	(195)	**(517)**	(195)
Perbelanjaan tidak dibenarkan	**2,269**	2,215	**2,269**	2,213
Potongan di bawah perenggan 65A(a) dan (b)	**(16,401)**	(12,063)	**(16,401)**	(12,063)
	3,100	2,649	**3,100**	2,600

29. PELARASAN BUKAN OPERASI

	KUMPULAN		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Pembubaran anak syarikat	**-**	126	**-**	-
Perbelanjaan (terkurang)/terlebih peruntuk	**(732)**	50	**(732)**	50
Dividen (terkurang)/terlebih peruntuk	**(2,862)**	1,813	**(2,862)**	1,813
	(3,594)	1,989	**(3,594)**	1,863

30. PENDAPATAN

	KUMPULAN		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Keuntungan pembiayaan	**219,860**	178,252	**219,860**	178,252
Pulangan Deposit-i Berjangka	**54,335**	33,672	**54,335**	33,672
Fi dan upah simpan Ar-Rahnu	**4,075**	1,950	**4,075**	1,950
Bayaran perkhidmatan	**1,643**	1,251	**1,642**	1,182
Fi masuk	**242**	229	**242**	229
Pulangan atas Akaun Semasa	**47**	55	**47**	55
Komisen diterima	**3,677**	2,051	**3,677**	2,051
	283,879	217,460	**283,878**	217,391

31. PERBELANJAAN

	KUMPULAN		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Kos perkhidmatan	**205**	695	**204**	677
Deposit Berjangka-i Tawarruq	**99,424**	99,652	**99,424**	99,652
Simpanan Al-Wadi'ah	**1,050**	754	**1,050**	754
	100,679	101,101	**100,678**	101,083

32. PERUNTUKAN PENJEJASAN PEMBIAYAAN

	KUMPULAN		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Penjejasan individu	**16,153**	5,351	**16,153**	5,351
Penjejasan kolektif	**51,957**	41,684	**51,957**	41,684
Peruntukan am	**-**	1,200	**-**	1,200
	68,110	48,235	**68,110**	48,235

33. PENDAPATAN LAIN-LAIN

	KUMPULAN		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Penjejasan dipulihkan	**31,161**	28,770	**31,161**	28,770
Keuntungan atas jualan tanah	**31**	5,841	**31**	5,841
Pelbagai penerimaan	**2,854**	1,740	**2,849**	1,241
Pendapatan dividen	**59**	37	**59**	37
	34,105	36,388	**34,100**	35,889

34. PERBELANJAAN OPERASI

	KUMPULAN		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Perbelanjaan personel	**35,251**	23,693	**35,251**	23,693
Lain-lain perbelanjaan	**39,992**	28,121	**39,986**	27,582
	75,243	51,814	**75,237**	51,275

<u>Perbelanjaan personel</u>

Gaji dan pampasan	**25,204**	17,878	**25,204**	17,878
Elaun dan bonus	**6,510**	3,790	**6,510**	3,790
Pelan caruman tertakrif	**3,164**	1,753	**3,164**	1,753
Caruman keselamatan sosial	**361**	254	**361**	254
Lain-lain kos berkaitan	**12**	18	**12**	18
	35,251	23,693	**35,251**	23,693

Bilangan warga kerja (tidak termasuk Anggota Lembaga Co-opbank) bagi Kumpulan dan Co-opbank ialah 596 orang (2018: 461).

<u>Lain-lain perbelanjaan</u>

Termasuk dalam item ini adalah:

Bayaran audit	**150**	80	**150**	80
Elaun Anggota Lembaga Co-opbank (Nota 35)	**543**	510	**543**	510
Elaun Anggota Jawatankuasa Syariah	**55**	58	**55**	58
Elaun Anggota Jawatankuasa Juruaudit Dalam	**65**	46	**65**	46
Kos kewangan	**424**	263	**424**	263
Sewa premis	**2,788**	1,429	**2,788**	1,429
Susutnilai	**4,467**	4,402	**4,467**	4,402

35. ELAUN ANGGOTA LEMBAGA CO-OPBANK DAN IMBUHAN PRESIDEN/KETUA PEGAWAI EKSEKUTIF

CO-OPBANK 2019	Elaun Tetap RM'000	Elaun Mesyuarat RM'000	Jumlah RM'000
Haji Kamari Zaman bin Juhari	**48**	**21**	**69**
Hajah Nor Hidayah binti Omar	**41**	**21**	**62**
Haji Omar bin Haji Mat Som	**41**	**21**	**62**
Yunus bin Kasim	**40**	**21**	**61**
Ahmad bin Haji Atan	**38**	**21**	**59**
Mohd Shapie bin Idris	**38**	**21**	**59**
Datin Seri Paduka Dr. Hajah Jamilah binti Din	**38**	**20**	**58**
Prof. Madya Dr. Zainal Amin bin Ayub	**38**	**18**	**56**
Dato' Haji Yusof bin Abdul Rahman	**21**	**8**	**29**
Datuk Haji Yusra bin Sabar	**18**	**10**	**28**
	361	**182**	**543**

	Gaji RM'000	Elaun RM'000	Bonus RM'000	Pelan Caruman Tertakrif RM'000	Jumlah RM'000
PRESIDEN/KETUA PEGAWAI EKSEKUTIF					
Mohd Nor bin Abd Razak	455	44	163	80	742

CO-OPBANK 2018	Elaun Tetap RM'000	Elaun Mesyuarat RM'000	Jumlah RM'000
Haji Kamari Zaman bin Juhari	48	16	64
Haji Omar bin Haji Mat Som	40	13	53
Yunus bin Kasim	38	13	51
Datuk Haji Yusra bin Sabar	36	13	49
Ahmad bin Haji Atan	36	12	48
Hajah Nor Hidayah binti Omar	36	14	50
Dato' Mangsor bin Saad	36	13	49
Mohd Shapie bin Idris	36	13	49
Datin Seri Paduka Dr. Hajah Jamilah binti Din	36	12	48
Prof. Madya Dr. Zainal Amin bin Ayub	36	13	49
	378	132	510

	Gaji RM'000	Elaun RM'000	Bonus RM'000	Pelan Caruman Tertakrif RM'000	Jumlah RM'000
PRESIDEN/KETUA PEGAWAI EKSEKUTIF					
Mohd Nor bin Abd Razak	391	44	100	65	600

36. PAMPASAN PENGURUSAN UTAMA

Pengurusan utama ditakrifkan sebagai orang yang mempunyai kuasa dan tanggungjawab untuk merancang, mengarah dan mengawal aktiviti Co-opbank sama ada secara langsung atau tidak langsung. Pengurusan utama terdiri dari Anggota Lembaga dan Presiden/Ketua Pegawai Eksekutif.

Pampasan bagi pengurusan utama Co-opbank adalah seperti berikut:

	CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Pampasan pengurusan utama	**1,285**	1,110

37. KECUKUPAN MODAL

	CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Nisbah kecukupan modal Co-opbank adalah seperti berikut:		
Modal peringkat 1		
Modal syer anggota	**654,404**	417,708
Kumpulan Wang Penebusan Syer	**4,025**	7,540
Keuntungan terkumpul	**19,983**	17,632
Rizab lain	**72,692**	61,599
Jumlah modal peringkat 1	**751,104**	504,479
Modal peringkat 2		
Syer keutamaan	**252,191**	241,882
Peruntukan am untuk pembiayaan	**12,553**	12,553
Geran	**300**	300
Jumlah modal peringkat 2	**265,044**	254,735
Asas Modal Keseluruhan	**1,016,148**	759,214
Analisa aset wajaran berisiko dalam kepelbagaian kategori wajaran risiko:		
Jumlah aset yang diberikan 20% wajaran risiko	**156,840**	137,423
Jumlah aset yang diberikan 50% wajaran risiko	**10,665**	8,782
Jumlah aset yang diberikan 100% wajaran risiko	**3,038,869**	2,541,220
Tuntutan Luar Kunci Kira-Kira Wajaran Risiko 100%	**24,220**	26,640
Caj Modal Risiko Operasi	**243,755**	-
	3,474,349	2,714,065
Nisbah Modal		
Nisbah modal teras	**21.62%**	18.59%
Nisbah modal wajaran risiko	**29.25%**	27.97%

38. KOMITMEN MODAL

	CO-OPBANK	
	2019 RM'000	2018 RM'000
Komitmen modal diluluskan dan berkontrak	**73,185**	52,508

39. INSTRUMEN KEWANGAN

a) Objektif dan dasar pengurusan risiko kewangan

Objektif dan dasar pengurusan risiko kewangan Kumpulan dan Co-opbank adalah untuk memastikan sumber-sumber kewangan yang mencukupi bagi pembangunan operasi Kumpulan dan Co-opbank sementara menguruskan risiko-risiko kewangannya, risiko kadar faedah, risiko pasaran, risiko kredit, risiko kecairan dan aliran tunai.

Objektif utama pengurusan risiko kewangan adalah untuk memastikan kerugian dan risiko kewangan ditangani dengan segera supaya kerugian dihadkan pada tahap yang boleh diterima. Risiko-risiko tersebut dikawal dan dipantau secara berkala dan sejajar dengan strategi yang telah ditetapkan oleh Jawatankuasa Aset dan Liabiliti ("ALCO").

b) Aset-aset Kewangan

Aset kewangan utama Kumpulan dan Co-opbank adalah tunai dan dana jangka pendek, deposit dan penempatan dengan institusi-institusi kewangan, sekuriti perniagaan, sekuriti pelaburan, pelaburan lain, pembiayaan dan pendahuluan, penghutang perniagaan dan penghutang lain. Aset kewangan utama Co-opbank juga termasuk amaun terhutang oleh subsidiari. Dasar perakaunan yang berkaitan dengan aset-aset kewangan utama dinyatakan di dalam Nota 2.

c) Liabiliti kewangan dan instrumen ekuiti

Instrumen-instrumen liabiliti dan ekuiti adalah diklasifikasikan samada sebagai ekuiti atau liabiliti menurut pati penyusunan kontrak. Liabiliti kewangan utama Kumpulan adalah deposit dan simpanan pelanggan, pemiutang perniagaan, dan liabiliti-liabiliti lain yang dinyatakan pada nilai nominal. Liabiliti kewangan Co-opbank juga termasuk amaun terhutang kepada subsidiari. Instrumen ekuiti direkodkan pada perolehan yang diterima bersih daripada kos langsung penerbitan.

d) Nilai-nilai saksama

Amaun pembawa bagi tunai dan tunai setara, akaun belum terima dagangan dan belum terima lain, akaun belum bayar dagangan dan belum bayar lain adalah menghampiri nilai saksama memandangkan ciri-ciri jangka pendek bagi instrumen-instrumen kewangan ini.

39. INSTRUMEN KEWANGAN (SAMB.)

d) Nilai-nilai saksama (samb.)

Nilai saksama agregat untuk aset dan liabiliti kewangan lain yang ditunjukkan dalam penyata kedudukan kewangan adalah seperti berikut:

2019	KUMPULAN Nilai Di Bawa RM'000	KUMPULAN Nilai Saksama RM'000	CO-OPBANK Nilai Di Bawa RM'000	CO-OPBANK Nilai Saksama RM'000
Aset				
Aset kewangan				
Sedia untuk dijual	**294,152**	**294,152**	**294,152**	**294,152**
Dipegang hingga matang	**29,749**	**29,749**	**29,749**	**29,749**
Pembiayaan dan pendahuluan	**2,977,686**	**2,977,686**	**2,977,686**	**2,977,686**
Tunai dan dana jangka pendek	**153,986**	**153,986**	**153,864**	**153,864**
Deposit dan penempatan di institusi kewangan	**720,300**	**720,300**	**720,300**	**720,300**
Liabiliti				
Deposit dan simpanan pelanggan	**3,184,071**	**3,184,071**	**3,184,071**	**3,184,071**

2018	KUMPULAN Nilai Di Bawa RM'000	KUMPULAN Nilai Saksama RM'000	CO-OPBANK Nilai Di Bawa RM'000	CO-OPBANK Nilai Saksama RM'000
Aset				
Aset kewangan				
Sedia untuk dijual	201,329	201,329	201,329	201,329
Dipegang hingga matang	29,749	29,749	29,749	29,749
Pembiayaan dan pendahuluan	2,494,165	2,494,165	2,494,165	2,494,165
Tunai dan dana jangka pendek	190,549	190,549	190,498	190,498
Deposit dan penempatan di institusi kewangan	582,390	582,390	582,390	582,390
Liabiliti				
Deposit dan simpanan pelanggan	2,716,049	2,716,049	2,716,049	2,716,049

Berikut merupakan kaedah-kaedah dan andaian-andaian lain yang digunakan untuk menganggar nilai saksama untuk setiap kelas instrumen kewangan berikut:

i) Tunai dan dana jangka pendek

Amaun pembawa tunai dan dana jangka pendek serta deposit dan penempatan dengan institusi-institusi kewangan adalah menghampiri nilai saksama disebabkan tempoh matang yang pendek secara relatif bagi instrumen-instrumen ini.

ii) Pelaburan

Anggaran nilai saksama bagi instrumen yang didagangkan secara awam adalah berdasarkan harga pasaran yang tersiar. Bagi instrumen-instrumen lain yang tidak tersiar, satu anggaran yang munasabah bagi nilai saksama telah dibuat berdasarkan aliran tunai yang dijangka atau asas aset bersih untuk setiap pelaburan.

39. INSTRUMEN KEWANGAN (SAMB.)

d) Nilai-nilai saksama (samb.)

iii) Akaun belum terima dan akaun belum bayar

Kos sejarah bagi amaun pembawa untuk akaun-akaun belum terima dan belum bayar lain, tertakluk kepada syarat-syarat kredit dagangan yang normal adalah menghampiri nilai saksama. Amaun pembawa bagi akaun-akaun belum terima dan belum bayar lain adalah anggaran yang munasabah bagi nilai saksama, memandangkan tempoh matangnya yang pendek.

40. PENGURUSAN RISIKO KEWANGAN

40.1 Pengenalan

Aktiviti perniagaan Co-opbank melibatkan penggunaan instrumen kewangan yang mendedahkan Co-opbank kepada pelbagai risiko kewangan dengan perkara-perkara berikut:

(i) Risiko kredit

(ii) Risiko kecairan

(iii) Risiko pasaran

(iv) Risiko operasi

40.2 Rangka kerja pengurusan risiko

Rangka kerja pengurusan risiko merangkumi objektif, prinsip dan struktur tadbir urus untuk proses pengurusan risiko dalam Co-opbank. Ini membolehkan pengenalpastian, penilaian, kawalan, pengukuran dan pemantauan berterusan untuk semua risiko material dalam lingkungan Co-opbank.

Pengurusan Risiko Co-opbank adalah berpandukan prinsip-prinsip seperti di bawah:

- Penyelarasan aktiviti pengambilan risiko dengan selera risiko Co-opbank.
- Melakukan keputusan dengan mengambilkira tahap risiko yang ada serta memahami kesannya terhadap keuntungan serta kebertahanan Co-opbank.
- Akauntabiliti melalui pemilikan risiko, kawalan dan keuntungan semasa dalam perniagaan Co-opbank serta fungsi sokongan.
- Integrasi pengurusan risiko, pematuhan dan etika praktis perniagaan ke dalam budaya Co-opbank.

"Strategi perniagaan dan aktiviti pengambilan risiko perlu sentiasa dalam kapasiti kemampuan Co-opbank. Ianya dicapai dengan mengukuhkan enam dimensi Tadbir Urus Risiko seperti berikut;

Kecukupan Modal dan Nilai Pemegang Saham; Reputasi sebagai Bank Koperasi Islam; Kualiti Aset; Kecairan dan Daya Tahan Operasi."

40. PENGURUSAN RISIKO KEWANGAN (SAMB.)

40.2 Rangka kerja pengurusan risiko (samb.)

Tadbir Urus Risiko

Co-opbank menguruskan risiko selaras dengan "Tiga Barisan Pertahanan", yang meletakkan akauntabiliti dan pemilikan sehampir mungkin di mana risiko wujud di samping memastikan tahap pengawasan yang bebas serta mencukupi.

"Model Tiga Baris Pertahanan" terdiri daripada komponen-komponen berikut:

i. Pertahanan Barisan Pertama - Makluman keputusan risiko oleh unit perniagaan

Unit-unit perniagaan bertanggungjawab untuk mengenalpasti, mengurus dan melaporkan risiko mereka sendiri. Pada peringkat ini, kesedaran risiko diterapkan bermula dari unit yang mengambil risiko supaya Pengurusan Risiko dimasukkan ke dalam setiap proses kerja yang dijalankan.

ii. Pertahanan Barisan Kedua - Pemantauan oleh Pengurusan Risiko dan Pematuhan

Pengurusan Risiko dan Pematuhan menyokong unit perniagaan, serta mengkaji dan melaporkan risiko utama kepada Pengurusan dan Lembaga Pengarah. Dengan berbuat demikian, Pengurusan Risiko dan Pematuhan memberikan sokongan kepada Pengerusi dan Lembaga Pengarah dalam memenuhi fungsi pengawasan mereka.

iii. Pertahanan Barisan Ketiga - Semakan bebas oleh Audit Dalam

Audit Dalam menjalankan jaminan kualiti kajian, untuk memastikan bahawa aktiviti-aktiviti pengambilan risiko adalah selaras dengan standard yang ditetapkan. Audit Dalam memberi cadangan penambahbaikan bila perlu. Ia berfungsi melengkapkan sokongan yang diberikan kepada Pengurusan dan Jawatankuasa Audit Lembaga dalam fungsi pengawasan risiko.

40.3 Risiko kredit

Risiko kredit adalah risiko kerugian kewangan atau bukan kewangan sekiranya mana-mana pelanggan, klien atau rakan niaga pasaran gagal untuk memenuhi obligasi kontrak mereka melalui pembiayaan, lindungan nilai, dagangan Co-opbank dan aktiviti pelaburan.

Pendedahan kredit runcit, koperasi dan korporat Co-opbank dikawal oleh polisi kredit dan kriteria taja jamin yang ketat. Proses kredit Co-opbank adalah selaras dengan amalan terbaik industri yang menekankan akauntabiliti individu dengan tanggungjawab yang jelas dimana pentadbiran kredit, pemantauan awal dan pemulihan ini bebas dari Unit Perniagaan.

Bagi meningkatkan kualiti pengurusan risiko kredit, Jabatan Pengurusan Risiko Co-opbank terlibat dalam mengesahkan pelaksanaan peruntukan penjejasan bagi pembiayaan dan aktiviti pelaburan yang bakal gagal memenuhi obligasinya oleh rakan niaga. Ini adalah sebagai langkah kawalan agar tindakan sewajarnya diberikan kepada pembiayaan terjejas.

40.3.1 Pengurusan risiko kredit

Termasuk dalam pengurusan risiko kredit Co-opbank adalah penyediaan dasar risiko kredit yang komprehensif, garis panduan dan prosedur yang mendokumenkan standard bagi pembiayaan, penarafan risiko kredit, penilaian dan cagaran yang boleh diterima serta pematuhan kepada keperluan perundangan dan kehendak statutori. Dasar-dasar dikaji semula secara berkala untuk memastikan ia kekal relevan.

Pengurusan Risiko bertanggungjawab untuk merangka dan mengkaji dasar, garis panduan dan prosedur risiko kredit serta pemantauan portfolio kredit. Pengurusan Risiko juga menjalankan penilaian kredit bebas untuk menilai kualiti cadangan kredit oleh Unit Perniagaan untuk pelanggan koperasi dan korporat.

40. PENGURUSAN RISIKO KEWANGAN (SAMB.)

40.3 Risiko kredit (samb.)

40.3.1 Pengurusan risiko kredit (samb.)

Pengurusan Risiko juga menyediakan laporan untuk dibentangkan kepada Lembaga Pengarah dan Pengurusan Kanan. Laporan ini mengandungi maklumat mengenai faktor-faktor risiko kredit yang dikenal pasti. Dengan maklumat ini, Lembaga Pengarah dan Pengurusan Kanan dapat mengenalpasti trend risiko kredit yang negatif, mengambil tindakan pembetulan dan merangka strategi perniagaan sewajarnya.

40.3.2 Pembiayaan kepada pelanggan runcit dan industri kecil dan sederhana

Pembiayaan kepada pelanggan runcit dinilai secara individu dengan berpandukan rekod prestasi pembayaran terdahulu dan kapasiti pembayaran semasa pelanggan. Proses ini dikawal oleh Dasar Risiko Kredit Runcit, Polisi Produk dan dinilai menggunakan sistem pemarkahan kredit ('*credit scoring system*').

Pihak autoriti dan pegawai yang meluluskan kredit bertanggungjawab untuk memastikan bahawa risiko kredit dinilai dengan sempurna dan semua maklumat penting berkaitan kredit pelanggan diambil kira semasa permohonan pembiayaan.

40.3.3 Pembiayaan kepada pelanggan koperasi dan korporat

Pemberian kredit kepada pelanggan-pelanggan koperasi dan korporat adalah dinilai secara individu berpandukan dasar dan tahap kesanggupan tanggungan risiko. Pengurusan Risiko akan menjalankan penilaian bebas ke atas semua cadangan kredit pelanggan koperasi dan korporat sebelum diluluskan.

Pengurusan Risiko telah menyemak semula serta menambahbaik pemarkahan kredit bagi pembiayaan koperasi dan korporat dan telah digunakan pada suku pertama 2019. Penambaikan tersebut adalah bagi memastikan Co-opbank berusaha untuk meningkatkan kualiti pembiayaan koperasi dan korporat yang diluluskan.

40.3.4 Pembelian sekuriti pelaburan

Kualiti kredit bagi instrumen kewangan dinilai berdasarkan penilaian kredit agensi luar. Semakan dan pemantauan portfolio sering dijalankan dalam memastikan pendedahan diuruskan dengan berkesan dan risiko penumpuan diperhatikan pada setiap masa.

40.3.5 Cagaran ke atas pembiayaan dan pendahuluan

Untuk mengurangkan risiko kredit ke atas pembiayaan dan pendahuluan yang diberikan kepada pelanggan, cagaran yang diambilkira adalah seperti berikut:

i) Pembiayaan perumahan - cagaran atas hartanah kediaman

ii) Pembiayaan hartanah komersil - cagaran atas hartanah yang dibiayai

iii) Pembiayaan dan pendahuluan lain - cagaran atas aset perniagaan seperti premis dan hartanah

40. PENGURUSAN RISIKO KEWANGAN (SAMB.)

40.3 Risiko kredit (samb.)

40.3.6 Pendedahan maksimum ke atas risiko kredit

Bagi aset di dalam penyata kedudukan kewangan, pendedahan kepada risiko kredit bersamaan dengan amaun dibawa. Bagi komitmen kredit, pendedahan maksimum kepada risiko kredit ialah jumlah keseluruhan pembiayaan yang tidak dikeluarkan kepada pelanggan.

Jadual berikut menunjukkan pendedahan maksimum kepada risiko kredit oleh Co-opbank bagi instrumen kewangan dalam kunci kira-kira dan luar kunci kira-kira.

	KUMPULAN		**CO-OPBANK**	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Aset				
Tunai dan dana jangka pendek	**153,986**	190,549	**153,864**	190,498
Deposit dan penempatan di institusi kewangan	**720,300**	582,390	**720,300**	582,390
Aset kewangan sedia dijual	**294,152**	201,329	**294,152**	201,329
Aset kewangan dipegang hingga matang	**29,749**	29,749	**29,749**	29,749
Pembiayaan dan pendahuluan	**2,977,686**	2,494,165	**2,977,686**	2,494,165
Belum terima lain	**68,673**	72,208	**68,227**	71,691
	4,244,546	3,570,390	**4,243,978**	3,569,822
Komitmen				
Pembiayaan yang tidak dikeluarkan	**73,185**	52,508	**73,185**	52,508
Jumlah pendedahan risiko kredit	**4,317,731**	3,622,898	**4,317,163**	3,622,330

40. PENGURUSAN RISIKO KEWANGAN (SAMB.)

40.3 Risiko kredit (samb.)

40.3.7 Pendedahan risiko kredit ke atas pembiayaan dan pendahuluan

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Pada kos terlunas		
Tidak lampau tempoh dan tidak terjejas		
0 bulan	**2,875,598**	2,415,615
	2,875,598	2,415,615
Lampau tempoh tetapi tidak terjejas		
1 bulan	**31,544**	44,330
2 bulan	**31,557**	14,503
3 bulan	**38,987**	19,717
	102,088	78,550
Lampau tempoh dan terjejas		
4 bulan ke atas	**91,515**	78,381
	91,515	78,381
Pembiayaan dan pendahuluan kasar	**3,069,201**	2,572,546
Tolak:		
Penjejasan taksiran individu	**17,195**	1,108
Penjejasan taksiran kolektif	**61,767**	64,720
Peruntukan am	**12,553**	12,553
	91,515	78,381
	2,977,686	2,494,165

40. PENGURUSAN RISIKO KEWANGAN (SAMB.)

40.3 Risiko kredit (samb.)

40.3.8 Pendedahan risiko kredit atas sekuriti pelaburan

KUMPULAN/CO-OPBANK 2019	Aset kewangan sedia dijual RM'000	Aset kewangan hingga matang RM'000	Jumlah RM'000
Sekuriti dengan penarafan			
Sekuriti hutang Islam			
Gred AA2	**32,858**	**-**	**32,858**
Gred C1	**-**	**29,749**	**29,749**
Gred GG	**200,000**	**-**	**200,000**
	232,858	**29,749**	**262,607**
Sekuriti tanpa penarafan			
Terbitan pelaburan kerajaan	**60,000**	**-**	**60,000**
Saham			
Saham disebut harga	**639**	**-**	**639**
Saham tidak disebut harga	**655**	**-**	**655**
	294,152	**29,749**	**323,901**

KUMPULAN/CO-OPBANK 2018	Aset kewangan sedia dijual RM'000	Aset kewangan hingga matang RM'000	Jumlah RM'000
Sekuriti dengan penarafan			
Sekuriti hutang Islam			
Gred AAA	40,000	-	40,000
Gred AA1	-	29,749	29,749
Gred AA2	29,974	-	29,974
Gred GG	115,000	-	115,000
	184,974	29,749	214,723
Sekuriti tanpa penarafan			
Terbitan pelaburan kerajaan	15,000	-	15,000
Saham			
Saham disebut harga	700	-	700
Saham tidak disebut harga	655	-	655
	201,329	29,749	231,078

40. PENGURUSAN RISIKO KEWANGAN (SAMB.)

40.4 Risiko kecairan

Risiko kecairan ditakrifkan sebagai risiko semasa atau risiko akan datang terhadap Co-opbank timbul daripada ketidakupayaan memenuhi keperluan pembiayaan atau kewajipan yang boleh menjejaskan operasi harian, reputasi Co-opbank dan mengakibatkan kerugian. Bagi menangani perkara ini, Co-opbank menggunapakai pengukuran kecairan "*Liquid Asset Ratio*" (LAR) yang diwajibkan oleh pengawalselia, disamping menggunapakai lain-lain nisbah kecairan seperti "*New Liquidity Framework*" (NLF) dan "*Liquidity Coverage Ratio*" (LCR) sebagai kawalan dan pemantauan kecairan Co-opbank.

40.4.1 Pengurusan risiko kecairan

Langkah utama yang digunakan oleh Co-opbank dalam menguruskan risiko kecairan adalah nisbah aset bersih cair kepada deposit daripada pelanggan.

Pematuhan kepada nisbah ini adalah satu keperluan statutori bagi memastikan Co-opbank mempunyai aset cair bersih yang mencukupi. Aset cair bersih ini termasuklah semua aset yang mudah ditukarkan kepada tunai seperti penempatan deposit di institusi kewangan yang lain dan pelaburan sekuriti yang berpenarafan GG dan ke atas.

Bagi menambahbaik pengurusan kecairan, Pengurusan Risiko telah mengguna pakai "*New Liquidity Framewor*k" (NLF) sebagai ukuran risiko kecairan dalaman sebagai langkah alternatif kepada nisbah aset bersih cair (LAR). "*New Liquidity Framework*" digunakan untuk mengukur keupayaan Co-opbank dalam menguruskan keperluan kecairan jangka pendek dan sederhana. GP11B : Rangka Kerja Likuiditi diterbitkan oleh SKM dijadikan sebagai sumber rujukan untuk melaksanakan NLF sejak Januari 2019.

Selain itu, Co-opbank sejak Oktober 2019 telah mula memantau keperluan penggunaan "*Liquidity Coverage Ratio*" (LCR) yang merupakan praktis semasa bank-bank di Malaysia bagi pengukuran kecairan berdasarkan polisi LCR yang telah diterbitkan oleh BNM pada 25 Ogos 2016. LCR digunakan untuk mengukur keupayaan Co-opbank dalam menguruskan kecairan di dalam senario tekanan kecairan yang serius dalam tempoh 30 hari.

Nisbah terperinci yang dilaporkan sebagai aset bersih cair kepada deposit daripada pelanggan pada akhir tempoh pelaporan dan bagi tahun adalah seperti berikut:

	KUMPULAN/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Purata bagi tahun	**826,853**	740,078
Maksimum bagi tahun	**957,811**	813,213
Minimum bagi tahun	**723,598**	671,183

40.4.2 Risiko kecairan aset dan liabiliti

Teras utama pengurusan kecairan adalah keupayaan Co-opbank dalam memastikan kecairan adalah mencukupi dalam jangka masa pendek, sederhana dan panjang. Unjuran sehingga satu tahun terhadap kematangan profil aset, liabiliti dan komitmen di luar kunci kira-kira yang dimiliki Co-opbank digunakan bagi pengukuran likuiditi jangka masa pendek dan panjang.

Selain itu, pengurusan kecairan juga memastikan Co-opbank mempunyai kecairan yang mencukupi sehingga tempoh 30 hari dalam senario tekanan kecairan yang serius.

Fokus diberikan terhadap keupayaan Co-opbank untuk menyesuaikan kecairan jangka pendek yang timbul dari obligasi yang matang dengan aset yang matang dengan kecukupan kecairan diikuti dengan penilaian jangka sederhana terhadap kecairan sehingga satu tahun.

40. PENGURUSAN RISIKO KEWANGAN (SAMB.)

40.4 Risiko kecairan (samb.)

40.4.2 Risiko kecairan aset dan liabiliti (samb.)

Asas utama dalam menentukan selang masa yang sesuai adalah kematangan berkontrak, iaitu apabila aliran tunai daripada aset yang telah matang boleh digunakan bagi Co-opbank mengembangkan lagi perniagaan.

40.4.3 Risiko kecairan aset dan liabiliti dari segi baki tempoh matang berkontrak

	Tidak Melebihi 1 Bulan RM'000	1 - 3 bulan RM'000	3 - 6 bulan RM'000	6 Bulan - 1 tahun RM'000	Melebihi 1 tahun RM'000	Jumlah RM'000
2019						
Aset						
Tunai dan dana jangka pendek	**153,864**	**-**	**-**	**-**	**-**	**153,864**
Penempatan di institusi kewangan	**398,335**	**53,935**	**5,189**	**13,580**	**249,261**	**720,300**
Sekuriti pelaburan	**-**	**-**	**-**	**5,053**	**318,848**	**323,901**
Pembiayaan dan pendahuluan	**43,010**	**86,020**	**129,031**	**265,229**	**2,454,396**	**2,977,686**
Belum terima lain	**3,976**	**3,090**	**12,758**	**15,547**	**35,373**	**70,744**
	599,185	**143,045**	**146,978**	**299,409**	**3,057,878**	**4,246,495**
Liabiliti						
Deposit daripada pelanggan	**1,073,380**	**760,342**	**575,822**	**640,515**	**134,012**	**3,184,071**
Belum bayar lain	**9,978**	**8,515**	**2,619**	**16,327**	**16,923**	**54,362**
	1,083,358	**768,857**	**578,441**	**656,842**	**150,935**	**3,238,433**
2018						
Aset						
Tunai dan dana jangka pendek	190,498	-	-	-	-	190,498
Penempatan di institusi kewangan	244,939	89,063	11,797	24,008	212,583	582,390
Sekuriti pelaburan	-	-	-	-	231,078	231,078
Pembiayaan dan pendahuluan	34,902	69,805	104,707	215,232	2,069,519	2,494,165
Belum terima lain	10,889	38,997	2,699	1,123	20,573	74,281
	481,228	197,865	119,203	240,363	2,533,753	3,572,412
Liabiliti						
Deposit daripada pelanggan	1,171,864	610,737	348,370	382,596	202,482	2,716,049
Belum bayar lain	90,492	1,293	3,123	4,971	14,437	114,316
	1,262,356	612,030	351,493	387,567	216,919	2,830,365

40. PENGURUSAN RISIKO KEWANGAN (SAMB.)

40.5 Risiko Pasaran

40.5.1 Pendedahan kepada risiko pasaran

Co-opbank menguruskan risiko pasaran dengan mengasingkan pendedahan kepada risiko pasaran di antara portfolio dagangan dan bukan dagangan. Portfolio dagangan terutamanya yang dipegang oleh Jabatan Perbendaharaan adalah terdiri daripada aset kewangan yang diuruskan berdasarkan nilai saksama.

Beberapa teknik pengukuran risiko digunakan untuk mengukur dan menentukan perubahan nilai pasaran dan tahap risiko pasaran seperti nilai pada risiko (Value at Risk ("VaR")), Tempoh pengubahsuaian ("*Modified Duration*") dan juga nilaian semasa pada satu kadar asas (Present Value on One Basis Point ("PV01")).

Pengurusan risiko pasaran pada keseluruhannya adalah terletak di bawah bidang kuasa ALCO.

40.5.2 Pendedahan kepada kadar keuntungan

Antara kawalan lain untuk memastikan pendedahan risiko pasaran adalah pada tahap toleran, kaedah ujian tekanan ("*stress test*"), prosedur kelulusan produk yang ketat dan penyenaraian instrumen yang boleh untuk diperdagangkan digunakan.

Keputusan "*stress test*" dilaporkan secara bulanan untuk menentukan impak perubahan harga sukuk ke atas perubahan kadar keuntungan.

"*Stress test*" melalui beberapa senario yang dikenalpasti memberikan penilaian impak kewangan terhadap pendedahan risiko pasaran ke atas Co-opbank.

	Tidak Melebihi 1 bulan RM'000	Melebihi 1 bulan - 1 tahun RM'000	Melebihi 1 tahun RM'000	Bukan kadar untung sensitiviti RM'000	Jumlah RM'000
2019					
Aset					
Tunai jangka pendek	**153,864**	**-**	**-**	**-**	**153,864**
Deposit dan penempatan	**450,168**	**71,000**	**199,132**	**-**	**720,300**
Sekuriti pelaburan	**-**	**-**	**-**	**323,901**	**323,901**
Pembiayaan dan pendahuluan	**43,010**	**480,280**	**2,545,912**	**(91,516)**	**2,977,686**
Inventori	**-**	**-**	**-**	**1,983**	**1,983**
Tanah untuk pembangunan	**-**	**-**	**-**	**534**	**534**
Penghutang pelbagai	**-**	**-**	**-**	**68,227**	**68,227**
Hartanah, loji dan peralatan	**-**	**-**	**-**	**43,107**	**43,107**
Jumlah aset	**647,042**	**551,280**	**2,745,044**	**346,236**	**4,289,602**

40. PENGURUSAN RISIKO KEWANGAN (SAMB.)

40.5 Risiko Pasaran (samb.)

40.5.2 Pendedahan kepada kadar keuntungan (samb.)

	Tidak Melebihi 1 bulan RM'000	**Melebihi 1 bulan - 1 tahun RM'000**	**Melebihi 1 tahun RM'000**	**Bukan kadar untung sensitiviti RM'000**	**Jumlah RM'000**
Liabiliti					
Deposit dari pelanggan	**1,132,322**	**1,929,799**	**121,950**	**-**	**3,184,071**
Pembiayaan luar	**-**	**1,379**	**8,073**	**-**	**9,452**
Pemiutang pelbagai	**-**	**44,910**	**-**	**-**	**44,910**
	1,132,322	**1,976,088**	**130,023**	**-**	**3,238,433**
Ekuiti pemegang syer dan lain-lain rezab	**-**	**-**	**-**	**1,051,169**	**1,051,169**
Jumlah liabiliti dan ekuiti pemegang syer	**1,132,322**	**1,976,088**	**130,023**	**1,051,169**	**4,289,602**
Perbezaan kadar keuntungan atas penyata kedudukan kewangan	**(485,280)**	**(1,424,808)**	**2,615,021**	**(704,933)**	**-**

Kadar efektif keuntungan adalah di antara 2% hingga 10% bagi aset manakala bagi liabiliti adalah diantara 1% hingga 5%.

	Tidak Melebihi 1 bulan RM'000	**Melebihi 1 bulan - 1 tahun RM'000**	**Melebihi 1 tahun RM'000**	**Bukan kadar untung sensitiviti RM'000**	**Jumlah RM'000**
2018					
Aset					
Tunai jangka pendek	190,498	-	-	-	190,498
Deposit dan penempatan	245,412	89,206	247,772	-	582,390
Sekuriti pelaburan	-	-	-	231,078	231,078
Pembiayaan dan pendahuluan	34,902	389,744	2,069,597	(78,381)	2,494,165
Inventori	-	-	-	2,053	2,053
Tanah untuk pembangunan	-	-	-	537	537
Penghutang pelbagai	-	-	-	71,691	71,691
Hartanah, loji dan peralatan	-	-	-	37,728	37,728
Jumlah aset	470,812	478,950	2,317,369	343,009	3,610,140

40. PENGURUSAN RISIKO KEWANGAN (SAMB.)

40.5 Risiko Pasaran (samb.)

40.5.2 Pendedahan kepada kadar keuntungan (samb.)

	Tidak Melebihi 1 bulan RM'000	Melebihi 1 bulan - 1 tahun RM'000	Melebihi 1 tahun RM'000	Bukan kadar untung sensitiviti RM'000	Jumlah RM'000
Liabiliti					
Deposit dari pelanggan	1,218,377	1,303,584	194,088	-	2,716,049
Pembiayaan luar	-	61,371	9,404	-	70,775
Pemiutang pelbagai	-	43,541	-	-	43,541
	1,218,377	1,408,496	203,492	-	2,830,365
Ekuiti pemegang syer dan lain-lain rezab	-	-	-	779,775	779,775
Jumlah liabiliti dan ekuiti pemegang syer	1,218,377	1,408,496	203,492	779,775	3,610,140
Perbezaan kadar keuntungan atas penyata kedudukan kewangan	(747,565)	(929,546)	2,113,877	(436,766)	-

Kadar efektif keuntungan adalah di antara 2% hingga 10% bagi aset manakala bagi liabiliti adalah diantara 1% hingga 5%.

40.6 Risiko Operasi

Risiko Operasi merupakan kerugian yang diakibatkan oleh kelemahan yang berpunca daripada kawalan dalaman, sumber manusia, sistem, faktor luaran dan legislatif tetapi tidak termasuk risiko strategik dan reputasi.

Pengurusan Risiko Operasi adalah disiplin yang secara sistematik mengenalpasti punca kegagalan dalam operasi harian organisasi, menilai potensi kerugian dan mengambil tindakan yang sesuai untuk meminimumkan kesan kerugian tersebut.

40.6.1 Kepentingan mengurusan Risiko Operasi

Keperluan yang semakin meningkat bagi meningkatkan Pengurusan Risiko Operasi yang berkesan adalah didorong oleh beberapa faktor:

- Kerugian operasi yang ketara yang mungkin dialami sebagai institusi kewangan;
- Keperluan peraturan baru dan amalan terbaik antarabangsa;
- Perubahan pesat dalam persekitaran perniagaan;
- Keperluan pertumbuhan untuk mengoptimumkan modal ekonomi dan mengukur prestasi;
- Kadar risiko pulangan berkaitan dengan faktor pasaran yang mempengaruhi kadar pulangan atas aset berbanding dengan kadar pulangan bagi pemegang akaun pelaburan;
- Risiko komersil yang dilupuskan berkaitan dengan faktor pasaran yang mempengaruhi kadar pulangan atas aset berbanding dengan kadar pulangan bagi para pemegang saham;
- Risiko operasi dalam bentuk risiko fidusiari yang berkaitan dengan ketidakpatuhan Syariah.

40. PENGURUSAN RISIKO KEWANGAN (SAMB.)

40.6 Risiko Operasi (samb.)

40.6.2 Kepentingan menguruskan Risiko Syariah

Pengurusan Risiko Pematuhan Syariah merujuk kepada suatu fungsi yang terdiri daripada mengenalpasti, mengukur, memantau dan mengawal risiko ketidakpatuhan syariah yang bertujuan meminimumkan risiko yang timbul daripada pelanggaran kepada prinsip-prinsip syariah dalam pelaksanaan akibat kelemahan dalam operasi. Pengurusan Risiko Pematuhan Syariah juga merujuk kepada inisiatif membangunkan dan meningkatkan secara berterusan Rangka Kerja Pengurusan Risiko Pematuhan Syariah dan dasar serta prosedur pengurusan risiko lain yang relevan dengan perniagaan perbankan Islam termasuk mengubahsuai dasar yang berkaitan untuk pelaksanaan oleh Co-opbank.

Fungsi Jabatan Syariah bersama-sama dengan Jabatan Pengurusan Risiko sebagai barisan pertahanan kedua berperanan dalam menyediakan pengawasan bebas bagi memastikan pematuhan garis panduan kawal selia berkaitan Syariah.

Rangka Kerja Pengurusan Risiko Pematuhan Syariah menyediakan dasar penilaian risiko dan penilaian keberkesanan kawalan (dengan fokus terhadap risiko yang unik kepada Perbankan Islam terutamanya risiko pematuhan Syariah) semasa pembangunan perniagaan, produk atau perkhidmatan yang baharu dan pelancaran produk sebagai sebahagian daripada proses penilaian risiko.

Dengan adanya pengawasan dan kawalan risiko Syariah yang berterusan akan meningkatkan kecekapan pengurusan risiko perniagaan perbankan Islam dan risiko ketidakpatuhan Syariah serta memastikan Co-opbank kekal dalam ambang risiko yang ditetapkan dan berupaya mengelakkan pembersihan pendapatan syubhah melalui penarikan balik pengiktirafan pendapatan akibat ketidakpatuhan Syariah.

40.7 Pengurusan Modal

Objektif Co-opbank dalam pengurusan modal, adalah merupakan konsep yang lebih luas daripada ekuiti pada penyata kedudukan kewangan, antaranya:

i) Untuk mematuhi keperluan modal yang ditetapkan oleh pengawal selia pasaran perbankan di mana entiti di dalam Co-opbank beroperasi;

ii) Untuk melindungi keupayaan Co-opbank agar mampu berterusan memberikan pulangan kepada pemegang saham dan keuntungan bagi pihak yang mempunyai kepentingan; dan

iii) Untuk mengekalkan asas modal yang kukuh dalam menyokong pembangunan perniagaan.

Kecukupan modal dan penggunaan modal kawal selia adalah dipantau secara harian oleh pihak pengurusan Co-opbank, dengan menggunakan teknik-teknik berdasarkan garis panduan yang telah ditetapkan di bawah Rangka Kerja Kecairan Baru yang dibangunkan oleh BNM. Maklumat yang dikehendaki difailkan dengan BNM pada setiap bulan.

Co-opbank mengekalkan nisbah jumlah modal kawal selia kepada aset berwajaran risiko mereka di atas paras minimum yang telah dipersetujui dengan BNM dengan mengambil kira profil risiko Co-opbank. Keperluan modal kawalselia adalah dipatuhi dengan ketat bagi pengurusan modal ekonomi.

Modal kawal selia Co-opbank terdiri daripada dua peringkat:

i) Modal tahap 1: modal syer anggota, rizab berkanun, rizab modal dan keuntungan tertahan;

ii) Modal tahap 2: syer keutamaan, elaun penjejasan kolektif bagi pembiayaan tidak terjejas nilai dan rizab kawal selia.

Operasi perbankan dikategorikan sebagai sama ada buku perdagangan atau buku perbankan, dan aset berwajaran risiko adalah ditentukan mengikut keperluan khusus bertujuan untuk mencerminkan tahap risiko yang berbeza berkaitan dengan aset dan pendedahan yang tidak diiktiraf di dalam penyata kedudukan kewangan.

Dasar Co-opbank adalah untuk mengekalkan modal asas yang kukuh bagi memastikan keyakinan pelabur, pemiutang dan pasaran disamping mengekalkan pembangunan perniagaan pada masa depan. Impak tahap modal atas pulangan kepada pemegang saham juga diiktiraf dan Co-opbank juga mengiktiraf keperluan untuk mengekalkan keseimbangan antara pulangan yang lebih tinggi yang mungkin boleh dicapai dengan kadar keberhutangan yang tinggi dan kelebihan serta jaminan yang boleh diperolehi dari kedudukan modal yang baik.

Nisbah Kecukupan Modal

Co-opbank adalah dikehendaki untuk mematuhi nisbah modal teras dan nisbah kecukupan modal berwajaran risiko yang ditetapkan oleh pengawal selia. Co-opbank telah mematuhi kebanyakan nisbah modal yang ditetapkan sepanjang tempoh ini.

	CO-OPBANK	
	2019	**2018**
Nisbah Aset Mudah Tunai	**26.8%**	25.0%
Nisbah Pembiayaan Kepada Deposit	**96.4%**	93.4%
Nisbah Perlindungan Kerugian Pembiayaan	**70.1%**	106.8%

40.8 Pematuhan

Co-opbank mempunyai dasar, peraturan dan prosedur dalaman untuk menjamin bahawa pengurusan mematuhi undang-undang dan peraturan yang berkaitan dengan pelanggan dan rakan kongsi perniagaan.

Di samping itu, jabatan pematuhan secara bebas memantau dan mengkaji sejauh mana operasi Co-opbank mematuhi peraturan, akta, seterusnya dasar dan prosedur yang telah ditetapkan. Co-opbank komited dalam mencapai prestasi dan standard etika yang tinggi, serta pematuhan kepada keperluan perundangan, peraturan dan standard professional. Aspek luar jabatan pematuhan terutama berkaitan dengan penerimaan pelanggan baru, mengawasi transaksi kewangan dan mencegah penggubahan wang haram di peringkat Co-opbank.

Tambahan pula, ianya juga melibatkan kepentingan dan kesedaran, sebagai contoh, peraturan kewangan, prosedur pematuhan dan laporan kepada pengawal selia. Laporan Pematuhan kepada Pengurusan Kanan dan Ahli Lembaga Penuh sebagai kaedah pengawalan dan pengawasan yang menyokong kebebasan fungsi Jabatan Pematuhan.

41. ANGKA BANDINGAN

Penyediaan penyata kewangan tahun ini adalah mengikut format yang dicadangkan oleh SKM iaitu bagi koperasi yang menjalankan aktiviti perbankan dan selaras dengan keperluan MFRSs.

Angka-angka perbandingan telah direklasifikasikan dan/atau diubah bagi disesuaikan dengan persembahan tahun semasa mengikut garis panduan yang dikeluarkan.

FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL POSITION

AS AT 31 DECEMBER 2019

		GROUP	
	NOTE	2019 RM'000	2018 RM'000
ASSETS			
Cash and Short Term Funds	4	**153,986**	190,549
Deposits and Placements in Financial Institutions	5	**720,300**	582,390
Financial Assets Available-for-Sale	6	**294,152**	201,329
Financial Assets Held-to-Maturity	7	**29,749**	29,749
Financing and Advances	8	**2,977,686**	2,494,165
Other Receivables	9	**68,673**	72,208
Inventories	10	**1,983**	2,053
Land for Development	11	**534**	537
Property, Plant and Equipment	13	**43,108**	37,729
Total Assets		**4,290,171**	**3,610,709**
LIABILITIES AND SHAREHOLDERS' FUNDS			
Deposits from Customers	14	**3,184,071**	2,716,049
Other Payables	15	**44,793**	43,423
Honorarium	16	**400**	400
Financing from Financial Institutions	17	**7,359**	68,032
Hire-Purchase Payables	18	**150**	243
Financing	19	**1,943**	2,500
Dividends	20	**45,315**	30,800
Total Liabilities		**3,284,031**	2,861,447
Members' Share Capital	21	**654,404**	417,708
Islamic Redeemable Convertible Preference Shares (iRCPS)	22	**252,191**	241,882
Capital Reserves	23	**2,321**	2,321
Members' Fund	24	**4,507**	7,930
Retained Earnings		**20,269**	17,919
Total Shareholders' Fund		**933,692**	687,760
Non-Members' Fund	25	**1,777**	1,924
Statutory Reserves Fund	26	**70,371**	59,278
Grants	27	**300**	300
Total Other Funds		**72,448**	61,502
Total Liabilities and Shareholders' Funds		**4,290,171**	**3,610,709**
Capital Commitment	38	**73,185**	52,508

(The accompanying notes form an integral part of the financial statements)

	NOTE	CO-OPBANK 2019 RM'000	2018 RM'000
ASSETS			
Cash and Short Term Fund	4	**153,864**	190,498
Deposits and Placements in Financial Institutions	5	**720,300**	582,390
Financial Assets Available-for-Sale	6	**294,152**	201,329
Financial Assets Held-to-Maturity	7	**29,749**	29,749
Financing and Advances	8	**2,977,686**	2,494,165
Other Receivables	9	**68,227**	71,691
Inventories	10	**1,983**	2,053
Land for Development	11	**534**	537
Property, Plant and Equipment	13	**43,107**	37,728
Total Assets		**4,289,602**	**3,610,140**
LIABILITIES AND SHAREHOLDERS' FUNDS			
Deposits from Customers	14	**3,184,071**	2,716,049
Other Payables	15	**44,510**	43,141
Honorarium	16	**400**	400
Financing from Financial Institutions	17	**7,359**	68,032
Hire-Purchase Payables	18	**150**	243
Financing	19	**1,943**	2,500
Dividends	20	**45,315**	30,800
Total Liabilities		**3,283,748**	2,861,165
Members' Share Capital	21	**654,404**	417,708
Islamic Redeemable Convertible Preference Shares (iRCPS)	22	**252,191**	241,882
Capital Reserves	23	**2,321**	2,321
Members' Fund	24	**4,507**	7,930
Retained Earnings		**19,983**	17,632
Total Shareholders' Fund		**933,406**	687,473
Non-Members' Fund	25	**1,777**	1,924
Statutory Reserves Fund	26	**70,371**	59,278
Grants	27	**300**	300
Total Other Funds		**72,448**	61,502
Total Liabilities and Shareholders' Fund		**4,289,602**	**3,610,140**
Capital Commitment	38	**73,185**	52,508

(The accompanying notes form an integral part of the financial statements)

STATEMENT OF PROFIT DISTRIBUTION
FOR FINANCIAL YEAR ENDED 31 DECEMBER 2019

	NOTE	GROUP 2019 RM'000	GROUP 2018 RM'000	CO-OPBANK 2019 RM'000	CO-OPBANK 2018 RM'000
Total comprehensive income for the year		**73,952**	52,698	**73,953**	52,687
LESS: STATUTORY APPROPRIATIONS					
Statutory Reserve Fund: 15% (2018: 15%)		**(11,093)**	(7,903)	**(11,093)**	(7,903)
Co-operative Education Provident Fund 2% (2018: 2%)		**(1,479)**	(1,054)	**(1,479)**	(1,054)
Co-operative Development Provident Fund 1% (2018: 1%)		**(740)**	(527)	**(740)**	(527)
		(13,312)	(9,484)	**(13,312)**	(9,484)
COMPREHENSIVE INCOME AFTER STATUTORY APPROPRIATIONS		**60,640**	43,214	**60,641**	43,203
- Tax	28	**(3,100)**	(2,602)	**(3,100)**	(2,600)
- Zakat		**(1,700)**	(1,400)	**(1,700)**	(1,400)
		55,840	39,212	**55,841**	39,203
LESS: OTHER DISTRIBUTIONS					
Members' Share Capital Dividend at 5.5% (2018: 7%)		**(29,993)**	(21,200)	**(29,993)**	(21,200)
iRCPS Dividend at 6.1% (2018: 6.2%)		**(15,321)**	(9,600)	**(15,321)**	(9,600)
Honorarium		**(400)**	(400)	**(400)**	(400)
Members' Welfare Fund		**(300)**	(300)	**(300)**	(300)
Board's Fund		**(50)**	(50)	**(50)**	(50)
Employees' Fund		**(800)**	(800)	**(800)**	(800)
Share Redemption Fund		**(3,032)**	(2,160)	**(3,032)**	(2,160)
		(49,896)	(34,510)	**(49,896)**	(34,510)
		5,944	4,702	**5,945**	4,693
Non-Operational Adjustment	29	**(3,594)**	1,989	**(3,594)**	1,863
		2,350	6,691	**2,351**	6,556
RETAINED EARNINGS					
At beginning of year		**17,919**	11,228	**17,632**	11,076
At end of year		**20,269**	17,919	**19,983**	17,632

(The accompanying notes form an integral part of the financial statements)

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

FOR FINANCIAL YEAR ENDED 31 DECEMBER 2019

		GROUP		CO-OPBANK	
	NOTE	2019 RM'000	2018 RM'000	2019 RM'000	2018 RM'000
Incomes	30	**283,879**	217,460	**283,878**	217,391
Expenditures	31	**(100,679)**	(101,101)	**(100,678)**	(101,083)
Net Income		**183,200**	116,359	**183,200**	116,308
Financing Loss and Impairments	32	**(68,110)**	(48,235)	**(68,110)**	(48,235)
Other Incomes	33	**34,105**	36,388	**34,100**	35,889
Operating Expenses	34	**(75,243)**	(51,814)	**(75,237)**	(51,275)
Profit for the year		**73,952**	52,698	**73,953**	52,687
Other comprehensive incomes		**-**	-	**-**	-
Comprehensive Income for the Year		**73,952**	**52,698**	**73,953**	**52,687**

(The accompanying notes form an integral part of the financial statements)

STATEMENT OF CHANGES IN SHAREHOLDERS' FUND

FOR FINANCIAL YEAR ENDED 31 DECEMBER 2019

	Members' Share Capital RM'000	iRCPS RM'000	Capital Reserve Account RM'000	Members' Fund RM'000	Retained Earnings RM'000	Total RM'000
GROUP						
At 1 January 2018	341,933	29,676	2,321	5,876	11,228	391,034
Profit for the Year	-	-	-	-	52,698	52,698
Dividends	-	-	-	-	(30,800)	(30,800)
Profit Distribution, Tax and Zakat	-	-	-	-	(17,196)	(17,196)
Additions	75,775	212,206	-	2,054	1,989	292,024
At 31 December 2018	417,708	241,882	2,321	7,930	17,919	687,760
Profit for the Year	-	-	-	-	73,952	73,952
Dividends	-	-	-	-	(45,314)	(45,314)
Profit Distribution, Tax and Zakat	-	-	-	-	(22,694)	(22,694)
Additions/(Withdrawals)	236,696	10,309	-	(3,423)	(3,594)	239,988
At 31 December 2019	**654,404**	**252,191**	**2,321**	**4,507**	**20,269**	**933,692**
CO-OPBANK						
At 1 January 2018	341,933	29,676	2,321	5,876	11,076	390,882
Profit for the Year	-	-	-	-	52,687	52,687
Dividends	-	-	-	-	(30,800)	(30,800)
Profit Distribution, Tax and Zakat	-	-	-	-	(17,194)	(17,194)
Additions	75,775	212,206	-	2,054	1,863	291,898
At 31 December 2018	417,708	241,882	2,321	7,930	17,632	687,473
Profit for the Year	-	-	-	-	73,953	73,953
Dividends	-	-	-	-	(45,314)	(45,314)
Profit Distribution, Tax and Zakat	-	-	-	-	(22,694)	(22,694)
Additions/(Withdrawals)	236,696	10,309	-	(3,423)	(3,594)	239,988
At 31 December 2019	**654,404**	**252,191**	**2,321**	**4,507**	**19,983**	**933,406**

(The accompanying notes form an integral part of the financial statements)

STATEMENT OF CASH FLOWS

FOR FINANCIAL YEAR ENDED 31 DECEMBER 2019

	GROUP		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
CASH FLOWS FROM OPERATING ACTIVITIES				
Profit for the Year	**73,952**	52,698	**73,953**	52,687
Adjustments for:				
Allowances for impairment	**68,110**	47,035	**68,110**	47,035
General provisions	**-**	1,200	**-**	1,200
Depreciation	**4,467**	4,402	**4,467**	4,402
Impairment recoveries	**(31,161)**	(28,770)	**(31,161)**	(28,770)
Profit on land sale for development	**(31)**	(5,841)	**(31)**	(5,841)
Finance costs	**424**	263	**424**	263
Operational Profit Before Changes in Working Capital	**115,761**	70,987	**115,762**	70,976
MOVEMENT OF WORKING CAPITAL				
Financing and advances	**(520,470)**	(373,532)	**(520,470)**	(373,532)
Other receivables	**6,561**	(24,933)	**6,490**	(24,920)
Inventories	**70**	150	**70**	150
Land for development	**34**	(234)	**34**	(234)
Deposits from customers	**468,022**	141,061	**468,022**	141,061
Other payables	**(3,998)**	(1,582)	**(4,001)**	(1,582)
	65,980	(188,083)	**65,907**	(188,081)
Finance cost paid	**(424)**	(263)	**(424)**	(263)
Honorarium paid	**(200)**	(250)	**(200)**	(250)
Tax Paid	**(3,984)**	(3,566)	**(3,982)**	(3,566)
Zakat Paid	**(1,569)**	(1,292)	**(1,569)**	(1,292)
Net Cash generated from/(used in) operating activities	**59,803**	(193,454)	**59,732**	(193,452)

(The accompanying notes form an integral part of the financial statements)

STATEMENT OF CASH FLOWS
FOR FINANCIAL YEAR ENDED 31 DECEMBER 2019

	GROUP		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
CASH FLOWS FROM STATUTORY PAYMENT AND DISTRIBUTION ACTIVITIES				
Other funds	**(1,205)**	(534)	**(1,205)**	(534)
Net Cash used in Statutory Payment and Distribution Activities	**(1,205)**	(534)	**(1,205)**	(534)
CASH FLOWS FROM INVESTING ACTIVITIES				
Purchase of Property, Plant and Equipment	**(9,846)**	(9,131)	**(9,846)**	(9,131)
Proceeds of Financial Assets	**(92,823)**	(34,066)	**(92,823)**	(34,066)
Net Cash used in Investing Activities	**(102,669)**	(43,197)	**(102,669)**	(43,197)
CASH FLOWS FROM FINANCING ACTIVITIES				
Share issuance	**240,458**	287,981	**240,458**	287,981
Dividend paid	**(33,717)**	(18,648)	**(33,717)**	(18,648)
Payment of financing from				
Financial Institutions	**(60,673)**	(65,368)	**(60,673)**	(65,368)
Hire purchase payables	**(93)**	(134)	**(93)**	(134)
Termed financing	**(557)**	(524)	**(557)**	(524)
Proceeds of financing from Financial Institutions	**-**	64,400	**-**	64,400
Net Cash generated from Financing Activities	**145,418**	267,707	**145,418**	267,707
NET INCREASE CASH FLOWS	**101,347**	30,522	**101,276**	30,524
CASH AND CASH EQUIVALENTS				
At beginning of Year	**772,939**	742,417	**772,888**	742,364
At end of Year	**874,286**	772,939	**874,164**	772,888
CASH AND CASH EQUIVALENTS REPRESENTED BY:				
Cash and Short Term Funds	**153,986**	190,549	**153,864**	190,498
Deposits and Placements at Financial Institutions	**720,300**	582,390	**720,300**	582,390
	874,286	772,939	**874,164**	772,888

(The accompanying notes form an integral part of the financial statements)

NOTES TO THE FINANCIAL STATEMENTS

31 DECEMBER 2019

Co-opbank is principally engaged in Islamic banking, Islamic Pawnbroking (Ar-Rahnu) and investments.

The principal activities of the subsidiaries are stated in Note 12.

There were no significant changes in the nature of the principal activities of the Group and Co-opbank during the financial year. Co-opbank was incorporated under the Co-operative Societies Act, 1993.

The principal place of business and registered address of Co-opbank is at Level 6, Wisma JCBNext, No. 27, Lorong Medan Tuanku 1, Off Jalan Sultan Ismail, 50300 Kuala Lumpur.

The financial statements were authorised for issue by the Board Members of Co-opbank on 13 March 2020.

1. BASIS OF PREPARATION FOR THE FINANCIAL STATEMENTS

a) Statement of compliance

The financial statements of Co-opbank have been prepared in accordance to the requirements of the Co-operative Societies Act, 1993 and the Malaysian Financial Reporting Standards (MFRSs) with adjustments made according to the rules/guidelines/circulars issued by the Co-operative Societies Commissions of Malaysia (SKM) and Bank Negara Malaysia (BNM).

The financial statements for the subsidiaries were prepared accoding to the MFRSs and requirements of the Companies Act, 2016 in Malaysia.

The following are the accounting standards, amendments and interpretations to the MFRSs that have been issued by the Malaysian Accounting Standards Board (MASB) but have not been adopted by the Group and Co-opbank.

MFRS, Interpretations and amendments effective for the financial year beginning on or after 1 January 2020

* Amendments to MFRS 3, *Business Combination* – Definition of Business

* Amendments to MFRS 9, *Financial Instrument*, MFRS 139, *Financial Instrument: Recognition and measurement*, and MFRS 7, *Financial Instrument: Disclosure – Renewal of interest rate benchmark*

* Amendments to MFRS 101, *Presentation of Financial Statement* and MFRS 108, *Accounting Policies, Changes in Accounting Estimates and Errors* – Definition of Material

MFRS, Interpretations and amendments effective for the financial year beginning on or after 1 January 2021

* MFRS 17, *Insurance Contract*

MFRS, Interpretations and amendments effective for the financial year beginning on or after a date yet to be confirmed

* Amendments to MFRS 10, *Consolidated Financial Statements and* MFRS 128, *Investments in Associates and Joint Ventures* – Sales or Contribution of Assets between an Investors and its Associates and Joint Venture

MFRS 9, *Financial Instrument*

MFRS 9 replaces the guidelines in MFRS 139, *Financial Instrument: Recognition and measurement of classifications and measurement of financial assets*. Based on the provision of MFRS 9, financial assets are measured based on either the fair value or amortised cost. It is expected that investments in unquoted shares for the Group and measured at fair value through other comprehensive income.

The provision of MFRS 9 will cause changes to the accounting policies and have yet been adopted for the current financial year. The Group and Co-opbank are still assessing the financial effects from the adoption of the standards.

1. BASIS OF PREPARATION FOR THE FINANCIAL STATEMENTS (CONT.)

b) Basis for measurement

The financial statements have been prepared on the historical cost basis except for those stated in Note 2.

c) Functional and presentation currencies

This financial statements is presented in Ringgit Malaysia (RM), which is the functional currency of the Group and Co-opbank and rounded to the nearest thousand, unless otherwise stated.

d) Use of estimates and judgements

The preparation of the financial statements of the Group and Co-opbank is in accordance to the MFRSs which require the management to make certain judgments, estimates and assumptions that affect the application of the accounting policies and values reported for assets, liabilities, income and expenses. The actual result may differ from the estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. The revision on the accounting estimates is recognised in the period in which the estimates were revised and in any future period affected.

Information related to the sections of the estimates, uncertainties and critical judgments that are significant in the usage of the accounting policies which pose the most substantial impact on the recognised amount in the financial statements are presented in Note 3.

2. SIGNIFICANT ACCOUNTING POLICIES

a) Basis for consolidation

The consolidated financial statements include the financial statements of Co-opbank and its subsidiaries at the date of the balance sheet.

Where necessary, proceeds from the acquisition or selling of the subsidiaries for the current year are included in the consolidated financial statements beginning from the effective date of acquisition and until the date of the control cease.

Where necessary, adjustments are made to the financial statements of the subsidiaries to standardise the accounting policies within the Group.

Transactions between Co-opbank and the relevant subsidiaries are omitted during the consolidation and the consolidated financial statements only reflect external transactions.

b) Business combinations

Business combination are accounted as acquisition method. The cost of acquisition is measured at fair value at the given date of the asset exchange, liabilities that are assumed and the equity instrument issued by the Group for the exchange of ownership by the owner plus any direct costs that exist from the said business combination. Identifiable owner's assets, liabilities and contingent liabilities that comply with the requirements for recognition are recognised at fair value at the date of the acquisition, except for non-current assets (or disposal group) which are classified as holdings for sale. Non-Current Assets Held for Sale and Discontinued Operations are recognised and measured at fair value less cost for sale.

Goodwill arising from the acquisition is recognised as asset and measured at cost, namely the excess of the cost. Business combination against Group interest is in the identified net asset fair value, recognised liabilities and contingent liabilities.

2. SIGNIFICANT ACCOUNTING POLICIES (CONT.)

b) Business combinations (cont.)

If after revaluation, the Group's interest in the identified fair value of the net asset ownership, liabilities and contingent liabilities exceed the cost of business combination, the excess will be recognised as profit or loss.

c) Goodwill

Goodwill that arise from the acquisition of subsidiaries represent the excess cost of acquisition against the interest of the Group at recognised fair value for net asset, liabilities and contingent liabilities of the subsidiaries recognised at the date of acquisition. Goodwill is recognised as asset at cost and measured at cost less any accumulated impairment loss.

For the purpose of impairment testing, goodwill is allocated to each cash generating unit in the Group which is expected to benefit from the consolidation. The cash generating units for each goodwill provisioned will be tested for impairment annually or more regularly if there are indications the the units will be impaired.

If the recoverable amount for the cash generating unit is less than its carrying amount, impairment loss will be provisioned in advanced to reduce the carrying amount for every goodwill provisioned to the said units and subsequently to the other assets in the units on a pro-rate basis according to the carrying amount of the asset in the unit. Any recognised impairment loss for goodwill will not be adjusted in subsequent durations. For the disposal of subsidiaries, the amount of goodwill distribution will include the profit or loss for the said disposal.

d) Investment in subsidiaries

Subsidiaries related to when Co-opbank makes up the majority composition of the Board of Directors or more than half the voting power, or holds more than half of the ordinary shares issued by the subsidiaries.

Investments in subsidiaries are stated at cost, and will be decreased in value when the Board Members of Co-opbank are of the opinion that there is a decrease in value in the investments.

e) Property, plant and equipment

Property, plant and equipment are stated as cost less accumulated depreciation and any accumulated impairment losses.

Freehold land and work-in-progress are not charged as depreciation. Leasehold land is amortised according to the lease tenure.

Properties under construction, for the purpose of rental income, administration, or yet to be determined are stated at cost less recognised impairment loss. Cost includes professional fees. For qualified assets, borrowing costs are capitalised based on the accounting policies of the Group. The depreciation of this asset is on the same basis for other property assets and commences when the asset is completed and ready for use.

Costs related to assets are calculated as the carrying amount for the asset or recognised as a separate asset, if the future benefit and the asset are acquired by the Group and the imposed cost is reliable. The carrying amount for the tool or the asset portion is not recognised.

All restoration and maintenance costs are charged to profit and loss in the period in which they are incurred.

2. SIGNIFICANT ACCOUNTING POLICIES (CONT.)

e) Property, plant and equipment (cont.)

Other property, plant and equipment are depreciated at a rate calculated on the basis of a straight line method to allocate the cost to their residual value throughout its estimated useful lives. The main annual depreciation rate used are as follows:

Freehold buildings	2%
Office equipment	20%
Vehicles	20%
Computer equipment	20%
Renovation	10%

At every date of the statement of financial position, the residual value and useful lives of the property, plant and equipment will be reviewed. Any impact on the change will be recognised on a perspective basis. Profit or loss on sale is determined by comparing between revenue and the carrying amount of the asset whereby the difference will be accounted for as profit or loss from operations.

If the tools or item portions of the property, plant and equipment have distinct useful lives, the cost or assessment of the items are allocated based on a reasonable basis between the tools and each portion of the tool has been depreciated separately.

f) Investment Properties

Investment properties are properties which are held to earn rental income or for capital appreciation or for both use in the production or supply of good or services.

Investment properties is measured at fair value as determined by an independent professional valuer. Fair value is determined based on active market price, adjusted if necessary, for any difference in nature, location or circumstance of the asset. Profit or loss arising from the change in the fair value of the investment properties is recognised in the income statement in the period in which it occurred.

g) Leases

Leasing consists of operational lease. Leasing is classified as financial lease if the Group carries a big portion of the risks and benefits of asset ownership. Meanwhile, operational lease is asset lease whereby all the risks and benefits of ownership remain with the lessee. This lease is executed based on the Shariah principle of *Ijarah*.

(i) The Group as the lessor

The overdue amount from the lessee under the financial lease of the Group.

Financial lease income is charged into the income statement and recorded as receiver at net value of the income lease investment throughout the lease term to produce continuous periodic interest rates on the net balance of the lease investment of the Group.

Rental income from operational lease is recognised throughout the lease term based on the straight line method. Direct costs incurred in the negotiation and preparation of the operational lease are incorporated as part of the carrying amount of an asset leased and recognised throughout the lease term based on the straight line method.

2. SIGNIFICANT ACCOUNTING POLICIES (CONT.)

g) Leasing (cont.)

(ii) The Group as the lessee

Assets held under financial lease are recognised as Group asset at a lower amount of the current value of the minimum lease payment and fair value of the leased asset at the beginning of the lease term. Lease payment is allocated between liability and financial charges, incorporated in liability.

Financial charge is charged to the income statement, except if it is directly related to the qualifying assets, then it will be capitalised according to the accounting policies of the Group for financing costs. However, contingency rent is recognised as expenditure in the period in which it occured. The depreciation policy on the leased asset is according to the accounting policies of the Group related to the depreciation of the property, plant and equipment.

Rent payables under operational lease are charged to the income statement throughout the term lease based on the straight line method. Incentives received and not yet received at the time the operational lease is being carried out, are also spread throughout the term lease based on the straight line method. However, contingency rent from the operational lease is recognised as expenditure in line with the set basis.

h) Investments

Investments in any unquoted shares were stated at cost less allocation for any permanent decrease in value. Quoted share investment is stated at cost and market value determined based on aggregate, whichever is lower.

i) Security

Security is classified according to the categories below.

(i) Security Held-to-Maturity

For securities carried at amortised cost where evidence of impairment is clear, impairment loss is measured as the difference between the carrying amount of the security and the current value of the future cash flow estimation absorbed at the original interest rate of the effective security. The amount of impairment loss is recognised in the income statement.

The withdrawal of subsequent impairment losses is recognised when the decrease is objectively related to an event that occured after the impairment has been recognised, up to the carrying amount of the security that does not exceed its amortised cost if no impairment has been recognised. The withdrawal is recognised in the income statement.

For securities carried at cost, impairment loss is measured as the difference between the carrying amount of the security and the present value of the estimated future cash flow absorbed at the current market rate of return for similar securities. The amount of impairment loss is recognised in the income statement and the said impairment loss is not reversed following its recognition.

(ii) Long Term Available-For-Sale Securities

For available-for-sale securities with objective evidence of impairment, the cumulative impairment loss recognised directly in equity will be reclassified from equity to income statement, eventhough the security has yet been unrecognised.

Cumulative impairment loss is measured as the difference between the cost of acquisition (after any repayment of the principal and amortisation) with the current fair value, less any impairment loss before being recognised in the income statement. Impairment loss on investment in equity instrument is classified as available-for-sale not reversed following its recognition.

2. SIGNIFICANT ACCOUNTING POLICIES (CONT.)

i) Security (cont.)

(ii) Long Term Available-For-Sale Securities (cont.)

The withdrawal of impairment loss on a debt instrument classified as available-for-sale is recognised in the income statement if the increase in fair value can be objectively related to an event that occured after the impairment loss is recognised in the income statement.

j) Zakat

Zakat paid by Co-opbank as business zakat is made according to Shariah principles and requirements for the period from 1 January 2019 to 31 December 2019 in accordance to the *Syakhsiyyah I'tibariyyah* method based on the calculation of growing capital formula.

k) Inventory

(i) Property for sale

This includes the cost of unsold units of completed properties. The cost is measured at the lowest value between cost and net realisable value. Property cost is determined based on the specific identification method.

(ii) Business inventory

Business inventory were measured according to the lowest cost between the cost and net realisable value. The cost is recognised after the due for allowance is made for all obsolete, damaged, bad and slow moving inventories.

Inventories mainly from completed houses and their cost is determined according to the actual amount of incurred expenses for each unit.

l) Property development

Property development is stated at cost (consisting of land, direct cost of the building and development expenses) including distributable profit less provision for losses expected and bills in progress.

Development expenses include financing costs related to the financing of land and development costs.

The Group considers property development expenses as current assets if work has commenced and is expected to complete according to the normal operating cycle of one to two years. If work exceeds that duration, it is considered as non-current asset.

m) Receivables

Receivables are carried at expected realisable value. Estimates are made for doubtful debts based on the review on all outstanding amounts at the end of the financial year. Bad debts are written-off in the financial year it was identified.

Receivables including financing are stated at the expected realisable value. All known bad debts are disposed off and special allocation is made for receivables and financing of which yield is doubtful after 3 months.

The Group and Co-opbank examine doubtful loans, advances and financings at every date of report to assess whether the impairment should be stated in the income statement. This is especially so where decisions need to be made to identify doubtful debts and the estimated amount obtainable from the doubtful debts when the allocation level needs to be determined.

2. SIGNIFICANT ACCOUNTING POLICIES (CONT.)

m) Receivables (cont.)

The Group and Co-opbank apply certain criteria in identifying doubtful debt loans including classifying loans as not performing when repayments are default for more than 3 months. Special allocations for doubtful loans are provided after taking into consideration the value placed on the collateral. The value placed on the collateral is estimated according to market value and/or value of forced sales, whichever is suitable and in adherence to the guidelines of Bank Negara Malaysia. Apart from the special allocation, the Group and Co-opbank also make general allocations for unidentified disclosures based on a certain percentage from the amount of risk weighted assets and credit risk. Such estimates are based on the assumption on a number of factors and actual results.

n) Non-current assets held-for-sale

Non-current assets and sales of the Group are classified as held-for-sale if the carrying amount will be restored through sales transaction as opposed to continuous usage. This condition is assumed to be complied with if the sales have been fully determined and the asset (or sales of the Group) for the purpose of immediate sales are in current condition.

The management must be comitted to the sales which are expected to be qualified to be recognised as sales completed within a year from the classification date. Non-current assets (and sales of the Group) classified as held-for-sale are measured at the lowest carrying amount in the previous year and fair value less cost for sale.

Allocation is recognised when the Group has legal obligations whether current or constructive, due to past results where possible outflows of resources are needed to explain the obligation and to convince that the estimated obligation amount is achievable.

o) Financing sales

In the normal course of operations for Islamic Banking, Islamic sales of debt are treated as sale and purchase transactions from the Shariah perspective. Such financing transactions less assets sold in the statement of financial position and the obligation for financing buy-back are shown as assets sold with the balance classified as commitment and contingent liability.

p) Income recognition

Income from Co-opbank's Shariah-compliant transactions is recognised on the basis of accruals. The method for recognising profit from customer financing is based on the reducing balance method. When an account becomes non-performing, the profit is suspended until payment is made in cash. Customer accounts become non-performing when there are arrears on repayment exceeding three months for financing, advances and hire purchase.

Income from development projects is recognised based on percentage of completion method on all sold building units. Allocation for possible losses is made in the income statement when loss is identified.

q) Hire purchase payables

Assets bought by way of hire purchase are stated at amount equivalent to fair value dan current value of the minimum hire purchase payment, whichever is lower less accumulated depreciation and impairment loss. Related obligations are stated in the financial statement as loans.

Hire purchase payments are divided between financial cost and reduction in outstanding liabilities. Financial cost, which represents the difference between total hire purchase involvement and fair value of the bought asset, is identified as expenditure in the income statement throughout the hire purchase term in producing a fixed charge rate term on the outstanding balance in every accounting period.

2. SIGNIFICANT ACCOUNTING POLICIES (CONT.)

r) Financing impairment

Impairment and provision for debt are made for doubtful debts that have been individually considered and specifically identified as bad or doubtful.

General provision based on the percentage of financing portfolio is also made to accommodate probability losses and specific unidentified losses.

Non-performing financing or the portion of the financing classified as bad, are written-off after taking into consideration the realisable value of the collateral, if any, and when the management is of the opinion that there is no possibility of recovery.

The allocation made by the Group and Co-opbank for debts and non-performing financing complies with the minimum requirement of the SKM guideline on the classification of Non-Performing Financing and Provisions, for Bad and Doubtful Debts.

s) Tax

Income tax expense comprises the amount of current payable tax and deferred tax. Current payable tax is based on the taxable profit for the year which is calculated based on the tax rate determined by law or determined at the date of the statement of financial position. Current tax for the current and previous periods are recognised as liability (or asset) until the extent in which it becomes non-performing (or recovered).

Deferred tax is provided using the liability method on the temporary differences at the date of the statement of financial position between the tax bases and carrying value of assets and liabilities in the financial statement. Principally, deferred tax liabilities are recognised for all temporary differences while deferred tax assets are recognised for all deductible temporary differences, unused tax losses and unused tax credits to the extent where taxable profit is projected to be able to absorb the deductible temporary differences, unused tax losses and unused tax credits.

Deferred tax will not be recognised if the temporary differences arise from goodwill or negative goodwill or from the start of the asset or liability takeover in a transaction that is not a business combination and at the time of that transaction, not affecting the accounting profit and taxable income.

The carrying amount of deferred tax assets is reviewed at each date of statement of financial position and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be restored.

Deferred tax is measured using tax rates that are expected to be applied in the year when the asset is realised or the liabilities are settled. Deferred tax is recognised in the income statement, except when it arises from a transaction which is recognised directly in equity, where the deferred tax is also recognised in equity.

Deferred tax assets and deferred tax liabilities are offset if a legally enforceable right exists to set off current tax assets against current tax liabilities and the deferred taxes relate to the enforceable income tax by a taxation authority whereby the Group intends to settle the current tax assets and current tax liabilities on a net basis.

t) Cash and cash equivalent

The Group and Co-opbank have adopted an indirect method in the preparation of the statement of cash flows. Cash and cash equivalent consist of cash and bank balances, bank overdrafts, deposits and short term investments with liquidity that is readily convertible to cash with a small risk of change in value.

2. **SIGNIFICANT ACCOUNTING POLICIES (CONT.)**

u) Asset impairment

The carrying amount for property, plant and equipment, development properties and investment in subsidiaries will be reviewed for the purpose of value impairment when there exists indication that the value of the asset may be impaired. Value impairment is determined by comparing the carrying amount of the asset and its recoverable amount. Loss from value impairment will be charged immediately in the income statement, except for assets carried at valued amount, which in this case, loss from the value impairment will be considered as reduction in valuation.

Recovered amount is the fair value exceeding the cost of sales and value used. In determining the value used, the cash flow forward estimates are discounted to the current value using the previous tax discount rate which shows the current market value for time value of money and risk to the asset which has not been adjusted for cash flow forward estimates.

The subsequent increase on the recoverable amount of the asset will be accounted for as reversal against the previous impaired value and is recognised to the extent where the carrying value of the asset has been determined (net and amortised and depreciated) before any value impairment is recognised. This reversal will be recognised immediately in the income statement, except for assets carried at revalued amount in this case, reversal of impairment loss will be considered as increase in valuation.

If the amount of the recovered asset is estimated to be less than the carrying amount, the carrying amount for the asset will be reduced to the recovered amount. Impairment loss will be recognised in the financial statement.

v) Employee Benefit

(i) Short term employee benefit

Salaries, paid annual leave and medical leave, bonus and other non-monetary benefits are accrued based on the term of service of the employee.

(ii) Defined Contribution Plan

The Group is required by law to make monthly contributions to the Employees' Provident Fund (EPF), a statutory body that determines the contribution plans for qualified employees based on their salary rate. The Group's contribution to EPF is stated separately while the contribution of the employees to EPF is included in their salaries.

(iii) Retirement Fund

In terms of retirement benefits for qualified employees, Co-opbank contributes to a Retirement Fund. Co-opbank does not have any other obligation other than for the contributions made. Provision for the contribution is accounted for in the income statement for the current year subject to the approval of the members.

3. PRACTICAL ACCOUNTING CONSIDERATIONS AND MAIN SOURCES FOR UNCERTAINTIES IN ESTIMATES

Critical considerations in practicing the accounting policies of the Group

In the process of practicing the accounting policies of the Group, as explained in Note 2, the management is of the opinion that any conditions arising from the usage of the considerations do not have any significant impacts on the recognised amounts in the financial statements.

Main sources for the uncertainties in estimates

There were no main assumptions related to the future and main sources of uncertainties in estimates at the date of the statement of financial position which are considered to have significant risks that could cause material adjustments to the carrying value of the assets and liabilities for the subsequent financial year except for:

(a) Financing impairment

Co-opbank determines financing impairments individually and collectively according to the restoration valuations based on the relevant guidelines by SKM and the MFRSs, or if there are events or change of circumstances which show that the outstanding balances are uncollectible. The identification of such doubtful debts requires considerations and estimates. If the expectation is different from the estimates, the difference will affect the carrying value of the receivables and the impairment within the period where the estimates change.

(b) Impairment of consolidated goodwill

The Group and Co-opbank revalue impairments on a yearly basis to ensure that the carrying value of goodwill does not exceed the recoverable amount from the cash generating unit in which goodwill was provisioned. The recoverable amount represents the current value of future cash flows which are estimated to arise from continuous operations. Hence, to determine the recoverable amount, the management carries out considerations to estimate future cash flows, growth rate and discount rate.

(c) Deferred tax assets

Deferred tax assets are recognised for all deductible temporary differences, unused tax losses and unused tax credits to the extent where taxable profit is projected to absorb the deductible temporary differences, unused tax losses and unused tax credits. The management made significant considerations to indentify the amount of recognisable deferred tax assets, based on the time and level of future tax profits and future tax plans strategies.

4. CASH AND SHORT TERM FUNDS

	GROUP		CO-OPBANK	
	2019 RM'000	2018 RM'000	2019 RM'000	2018 RM'000
Cash and balances in licensed banks	**153,986**	190,549	**153,864**	190,498

5. DEPOSITS AND PLACEMENTS IN FINANCIAL INSTITUTIONS

	GROUP/ CO-OPBANK	
	2019 RM'000	2018 RM'000
Licensed banks	**720,300**	582,390
Included in this item are deposits representing:		
Statutory Reserve Fund (Note 26)	**70,371**	59,278

6. FINANCIAL ASSETS AVAILABLE-FOR-SALE

	GROUP/ CO-OPBANK	
	2019 RM'000	2018 RM'000
At fair value		
Islamic debt securities	**242,858**	184,974
Government bond issuance	**50,000**	15,000
Quoted shares	**639**	700
	293,497	200,674
At cost, less accumulated impairment loss		
Unquoted shares	**655**	655
	294,152	201,329

7. FINANCIAL ASSETS HELD-TO-MATURITY

	GROUP/ CO-OPBANK	
	2019 RM'000	2018 RM'000
At fair value		
Islamic debt securities	**29,749**	29,749

8. FINANCING AND ADVANCES

	GROUP/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
At amortised cost		
Term financing:		
Ar-Rahnu Financing	**56,863**	26,346
Term Financing	**14,430**	20,194
Employee Financing	**3,775**	4,478
Co-operative Financing	**85,428**	69,188
Term Corporate Financing	**293,709**	349,361
Personal Financing	**2,591,441**	2,080,396
Business Financing	**2,225**	2,313
Home Financing	**21,330**	20,270
	3,069,201	2,572,546
Less: Allowance for impairment on financing and advances		
Individual	**(17,195)**	(1,108)
Collective	**(61,767)**	(64,720)
General	**(12,553)**	(12,553)
	(91,515)	(78,381)
Net Financing and Advances	**2,977,686**	2,494,165

i) The movements for financing and advances:

	2019	2018
Balance at 1 January	**2,494,165**	2,140,098
Net withdrawn financing	**483,521**	354,067
Balance at 31 December	**2,977,686**	2,494,165

ii) Movements of impairment allowance:

(a) Individual Impairment

	2019	2018
Balance at 1 January	**1,108**	2,344
Add : Allowance for current year	**16,153**	5,351
: Re-classification	**2,432**	(1,620)
Less : Recovered allowance	**(2,498)**	(4,967)
Balance at 31 December	**17,195**	1,108

(b) Collective Impairment

	2019	2018
Balance at 1 January	**64,720**	50,871
Add : Allowance for current year	**51,957**	41,684
Less : Recovered allowance	**(27,541)**	(22,853)
: Written-off	**(24,937)**	(6,602)
: Re-classification	**(2,432)**	1,620
Balance at 31 December	**61,767**	64,720

8. FINANCING AND ADVANCES (CONT.)

	GROUP/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
ii) Movements of impairment allowance: (cont.)		
(c) General Provision		
Balance at 1 January	**12,553**	11,353
Add: Provision for current year	**-**	1,200
Balance at 31 December	**12,553**	12,553
iii) Financing and advances by geographical location:		
Headquarters	**379,137**	418,549
Northern Region	**1,255,698**	1,334,970
Central and Southern Region	**888,092**	405,467
Eastern Region	**404,328**	327,214
Sabah Region	**74,052**	40,162
Sarawak Region	**67,894**	46,184
	3,069,201	2,572,546
iv) Financing and advances by concept:		
Tawarruq	**2,144,034**	1,479,337
Bai' Al-'Inah	**903,837**	1,072,939
Ar-Rahnu	**21,330**	20,270
	3,069,201	2,572,546

9. OTHER RECEIVABLES

	GROUP		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Income tax	**1,496**	3,075	**1,496**	3,075
Central Liquidity Monetary Fund	**31,338**	29,466	**31,338**	29,466
Refundable deposit	**2,076**	1,042	**2,076**	1,042
Other receivables	**33,763**	38,625	**33,317**	38,108
	68,673	72,208	**68,227**	71,691
Other receivables				
The aging structure for other receivables is as follows:				
One to six months	**22,131**	31,703	**22,131**	31,703
Six months to one year	**7,233**	864	**7,233**	864
More than one year	**4,399**	6,058	**3,953**	5,541
	33,763	38,625	**33,317**	38,108

10. INVENTORIES

	GROUP/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Completed properties	**1,983**	2,053

11. LAND FOR DEVELOPMENT

	GROUP/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Development and Land Cost		
Balance at 1 January	**537**	484
Recognised in income statement	**(3)**	53
Balance at 31 December	**534**	537

12. INVESTMENTS IN SUBSIDIARIES

	GROUP/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Unquoted Shares		
At cost	**1,000**	1,000
Less: Provision for impairment	**(1,000)**	(1,000)
	-	-

The subsidiary is incorporated in Malaysia and is fully owned by Co-opbank. Its shares are valued at RM1.00 each and Co-opbank holds 100% of the share interest in the subsidiary. Co-opbank has received approval from the Executive Chairman of SKM to invest in the subsidiary. Details of the subsidiary established in Malaysia are as follows:

	Share of ownership interest		
Name	**2019** %	**2018** %	**Main activities**
Directly owned			
Pembangunan BPSP Sdn. Bhd. *	**100**	100	Contract work, property development and project management

* The financial statement for this subsidiary was not audited by Jamal Amin & Partners.

13. PROPERTY, PLANT AND EQUIPMENT

GROUP
2019

	Balance At 01/01/2019 RM'000	Additions RM'000	Disposal RM'000	Balance At 31/12/2019 RM'000
Cost				
Freehold buildings	**26,124**	**-**	**-**	**26,124**
Office equipment	**6,119**	**302**	**-**	**6,421**
Vehicles	**922**	**463**	**-**	**1,385**
Computer equipment	**30,222**	**4,496**	**-**	**34,718**
Renovations	**7,514**	**4,585**	**-**	**12,099**
	70,901	**9,846**	**-**	**80,747**
Accumulated Depreciation				
Freehold buildings	**3,929**	**561**	**-**	**4,490**
Office equipment	**4,203**	**701**	**-**	**4,904**
Vehicles	**646**	**106**	**-**	**752**
Computer equipment	**20,035**	**2,478**	**-**	**22,513**
Renovations	**4,359**	**621**	**-**	**4,980**
	33,172	**4,467**	**-**	**37,639**

2018

	Balance At 01/01/2018 RM'000	Additions RM'000	Disposal RM'000	Balance At 31/12/2018 RM'000
Cost				
Freehold buildings	20,624	5,500	-	26,124
Office equipment	5,595	656	(132)	6,119
Vehicles	1,050	5	(133)	922
Computer equipment	28,006	2,263	(47)	30,222
Renovations	6,809	707	(2)	7,514
	62,084	9,131	(314)	70,901
Accumulated Depreciation				
Freehold buildings	3,501	428	-	3,929
Office equipment	3,676	659	(132)	4,203
Vehicles	636	143	(133)	646
Computer equipment	17,421	2,661	(47)	20,035
Renovations	3,850	511	(2)	4,359
	29,084	4,402	(314)	33,172

13. PROPERTY, PLANT AND EQUIPMENT (CONT.)

	GROUP 2019 RM'000	GROUP 2018 RM'000
Net Book Value		
Freehold buildings	**21,634**	22,195
Office equipment	**1,517**	1,916
Vehicles	**633**	276
Computer equipment	**12,205**	10,187
Renovations	**7,119**	3,155
	43,108	37,729

CO-OPBANK
2019

	Balance At 01/01/2019 RM'000	Additions RM'000	Disposal RM'000	Balance At 31/12/2019 RM'000
Cost				
Freehold buildings	26,124	-	-	26,124
Office equipment	6,028	302	-	6,330
Vehicles	922	463	-	1,385
Computer equipment	30,071	4,496	-	34,567
Renovations	7,514	4,585	-	12,099
	70,659	9,846	-	80,505
Accumulated Depreciation				
Freehold buildings	3,929	561	-	4,490
Office equipment	4,112	701	-	4,813
Vehicles	646	106	-	752
Computer equipment	19,885	2,478	-	22,363
Renovations	4,359	621	-	4,980
	32,931	4,467	-	37,398

13. PROPERTY, PLANT AND EQUIPMENT (CONT.)

CO-OPBANK
2018

	Balance At 01/01/2018 RM'000	Additions RM'000	Disposal RM'000	Balance At 31/12/2018 RM'000
Cost				
Freehold buildings	20,624	5,500	-	26,124
Office equipment	5,372	656	-	6,028
Vehicles	917	5	-	922
Computer equipment	27,808	2,263	-	30,071
Renovations	6,807	707	-	7,514
	61,528	9,131	-	70,659
Accumulated Depreciation				
Freehold buildings	3,501	428	-	3,929
Office equipment	3,453	659	-	4,112
Vehicles	503	143	-	646
Computer equipment	17,224	2,661	-	19,885
Renovations	3,848	511	-	4,359
	28,529	4,402	-	32,931

	CO-OPBANK	
	2019 RM'000	2018 RM'000
Net Book Value		
Freehold buildings	**21,634**	22,195
Office equipment	**1,517**	1,916
Vehicles	**633**	276
Computer equipment	**12,204**	10,186
Renovations	**7,119**	3,155
	43,107	37,728

14. DEPOSITS FROM CUSTOMERS

	GROUP/ CO-OPBANK 2019 RM'000	GROUP/ CO-OPBANK 2018 RM'000
Al-Mudharabah	**-**	311
Al-Wadi'ah	**94,267**	65,696
i-Tawarruq Termed Deposit	**3,070,350**	2,637,529
i-Deposit ADK KWRS	**16,852**	-
Financing Investment	**2,602**	12,513
	3,184,071	2,716,049

i) Maturity structure for deposits is as follows:

	2019 RM'000	2018 RM'000
One to six months	**2,491,428**	1,720,670
Six months to one year	**606,790**	904,649
More than one year	**85,853**	90,730
	3,184,071	2,716,049

ii) Deposits received from the following categories:

	2019 RM'000	2018 RM'000
Co-operative and Corporate	**2,936,117**	2,573,040
Individual	**247,954**	143,009
	3,184,071	2,716,049

15. OTHER PAYABLES

	GROUP		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Accruals	**8,515**	7,705	**8,515**	7,705
Deposits received	**494**	371	**494**	371
Other payables	**35,784**	35,347	**35,501**	35,065
	44,793	43,423	**44,510**	43,141

Other payables

Aging structure for other payables is as follows:

	GROUP 2019 RM'000	GROUP 2018 RM'000	CO-OPBANK 2019 RM'000	CO-OPBANK 2018 RM'000
One to six months	**28,703**	27,654	**28,703**	27,654
Six months to one year	**2,443**	3,550	**2,443**	3,550
More than one year	**4,638**	4,143	**4,355**	3,861
	35,784	35,347	**35,501**	35,065

16. HONORARIUM

Proposed honorarium payment to the Board Members of Co-opbank is unsecured, interest-free and without fixed term of repayment.

17. FINANCING FROM FINANCIAL INSTITUTIONS

	GROUP/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
At Amortised Cost		
Revolving credit	**-**	60,000
Term financing	**7,359**	8,032
	7,359	68,032

Revolving credit

The profit imposed on the Muamalat Revolving Financing and Revolving Credit-i is between 4.40% to 4.60% per annum. Both financings are secured with the termed i-Deposit as on lien under the concept of 'Tawarruq'.

Term financing

	2019	2018
Current Value at Term Financing		
Not more than 1 year	**714**	673
More than 1 year but less than 5 years	**3,259**	3,094
More than 5 years	**3,386**	4,265
	7,359	8,032
Minimum payment for term financing		
Not more than 1 year	**1,080**	1,086
More than 1 year and less than 5 years	**4,320**	4,346
More than 5 years	**3,707**	4,816
	9,107	10,248
Less: Profit paid in the future	**(1,748)**	(2,216)
	7,359	8,032

Co-opbank accepted the secured financing namely Business Financing-i from a licensed bank. The facility is imposed with a profit rate of 5.1% per annum and is secured on the property of Co-opbank.

18. HIRE PURCHASE PAYABLES

	GROUP/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Current value of hire purchase payables		
Not more than 1 year	**74**	93
More than 1 year but less than 5 years	**76**	150
	150	243
Minimum payment for hire purchase payables		
Not more than 1 year	**79**	102
More than 1 year but less than 5 years	**80**	159
	159	261
Less: Profit paid in the future	**(9)**	(18)
	150	243

19. FINANCING

	GROUP/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
At amortised cost		
Revolving Capital Fund	**1,943**	2,500
Current value of financing		
Not more than 1 year	**591**	605
More than 1 year but less than 5 years	**1,352**	1,895
	1,943	2,500

In 2013, Co-opbank received financing from SKM amounting RM5 million for the Revolving Capital Fund - Co-operative Development Department (TMP-JPK) under the concept of 'Bai Bithaman Ajil' (BBA). The effective profit rate for this financing is at a rate of 6% per annum.

20. PROPOSED DIVIDEND

The Board Members of Co-opbank proposed a dividend for the year ending 31 December 2019 for member share capital of 5.5% (2018: 7.0%) and iRCPS of 6.1% (2018: 6.2%).

21. MEMBERS' SHARE CAPITAL

	GROUP/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Balance at 1 January	**417,708**	341,933
Additions during the year	**243,243**	101,981
Redemption during the year	**(6,547)**	(26,206)
Balance at 31 December	**654,404**	417,708
Membership at 31 December is as follows:		
Individual	**90,713**	84,357
Co-operative	**707**	684
Redeemed Share Capital		
Balance at 1 January	**-**	26,206
Additions during the year	**6,547**	-
Redemption during the year	**(6,547)**	(26,206)
Balance at 31 December	**-**	-

22. ISLAMIC REDEEMABLE CONVERTIBLE PREFERENCE SHARES (iRCPS)

	GROUP/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Balance at 1 January	**241,882**	29,676
Additions during the year	**10,309**	212,206
Balance at 31 December	**252,191**	241,882
Membership at 31 December is as follows:		
Individual	**1,310**	1,317
Co-operative	**61**	61

The Islamic Redeemable Convertible Preference Shares (iRCPS) are Redeemable and Convertible Preference Shares which are structured based on the Shariah Musyarakah and Tanazul principles. It gives priority rights in the distribution of profits and dividends to the iRCPS holders according to the Tanazul principle, while sharing losses equally (*pari passu*) based on the liability on capital ratio. The iRCPS returns are based on non-cumulative returns according to the average share capital dividend rate for a term of five (5) years added with 70 basis points. The iRCPS will reach maturity in five (5) years and will automatically change to members' share and henceforth redeemable according to the terms and conditions set in the published prospectus.

23. CAPITAL RESERVE ACCOUNT

	GROUP/ CO-OPBANK	
	2019 RM'000	2018 RM'000
Non-distributable	**2,321**	2,321

24. MEMBERS' FUND

	GROUP/ CO-OPBANK	
	2019 RM'000	2018 RM'000
Non-Distributable		
Share Redemption Fund	**4,025**	7,540
Members' Welfare Fund	**482**	390
	4,507	7,930

Share Redemption Fund

	2019 RM'000	2018 RM'000
Balance at 1 January	**7,540**	5,380
Recognised in income statement	**3,032**	2,160
Net redemption during the year	**(6,547)**	-
Balance at 31 December	**4,025**	7,540

Members' Welfare Fund

	2019 RM'000	2018 RM'000
Balance at 1 January	**390**	496
Recognised in income statement	**300**	300
Net redemption during the year	**(208)**	(406)
Balance at 31 December	**482**	390

25. NON-MEMBERS' FUND

	GROUP/ CO-OPBANK	
	2019 RM'000	2018 RM'000
Non-Distributable		
Balance at 1 January	**1,924**	1,202
Recognised in income statement	**850**	850
Net redemption during the year	**(997)**	(128)
Balance at 31 December	**1,777**	1,924

26. STATUTORY RESERVES FUND

The Statutory Reserve Fund (KWRS) aims to solidify the financial position of Co-opbank where a part of its profit must be retained in Co-opbank and not distributed to members. In accordance to the Co-Operative Socities Act 1993, Co-opbank is required to transfer a certain percentage of the profit before zakat every year into KWRS.

	GROUP/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
KWRS is represented by:		
Termed i-Deposit	**70,371**	59,278

27. GRANTS

	GROUP/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Grants to fund the cost of the home financing system project based on the *Musyarakah Mutanaqisah* principle	**300**	300

28. TAXATION

	GROUP		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Current year	**3,100**	2,602	**3,100**	2,600

Income tax is calculated at a statutory tax rate of 24% (2018: 24%) from the estimated taxable profit for the financial year.

The reconciliation of income tax expenses applicable profit before tax at statutory tax rate to income tax expenses at effective income tax rate for the Group and Co-opbank are as follows:

	GROUP		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Profit before tax	**73,952**	52,698	**73,953**	52,687
Tax expenses at statutory tax rate	**17,749**	12,692	**17,749**	12,645
Effect on tax:				
Non-taxable income	**(517)**	(195)	**(517)**	(195)
Non-deductible expenses	**2,269**	2,215	**2,269**	2,213
Tax exempt under paragraphs 65A(a) and 65A(b)	**(16,401)**	(12,063)	**(16,401)**	(12,063)
	3,100	2,649	**3,100**	2,600

29. NON-OPERATIONAL ADJUSTMENTS

	GROUP		CO-OPBANK	
	2019 RM'000	2018 RM'000	2019 RM'000	2018 RM'000
Dissolutions of subsidiary	**-**	126	**-**	-
(Under)/Over-provision expenses	**(732)**	50	**(732)**	50
(Under)/Over-provision dividends	**(2,862)**	1,813	**(2,862)**	1,813
	(3,594)	1,989	**(3,594)**	1,863

30. INCOMES

	GROUP		CO-OPBANK	
	2019 RM'000	2018 RM'000	2019 RM'000	2018 RM'000
Profit from financing and advances	**219,860**	178,252	**219,860**	178,252
Profit from Term i-Deposit	**54,335**	33,672	**54,335**	33,672
Profit from Ar-Rahnu	**4,075**	1,950	**4,075**	1,950
Service charge	**1,643**	1,251	**1,642**	1,182
Entrance fee	**242**	229	**242**	229
Hibah	**47**	55	**47**	55
Commissions received	**3,677**	2,051	**3,677**	2,051
	283,879	217,460	**283,878**	217,391

31. EXPENDITURES

	GROUP		CO-OPBANK	
	2019 RM'000	2018 RM'000	2019 RM'000	2018 RM'000
Service Cost	**205**	695	**204**	677
Termed i-Deposit Tawarruq	**99,424**	99,652	**99,424**	99,652
Al-Wadi'ah Savings	**1,050**	754	**1,050**	754
	100,679	101,101	**100,678**	101,083

32. FINANCING LOSS AND IMPAIRMENTS

	GROUP		CO-OPBANK	
	2019 RM'000	2018 RM'000	2019 RM'000	2018 RM'000
Individual impairment	**16,153**	5,351	**16,153**	5,351
Collective impairment	**51,957**	41,684	**51,957**	41,684
General provisions	**-**	1,200	**-**	1,200
	68,110	48,235	**68,110**	48,235

33. OTHER INCOMES

	GROUP		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Recoveries on impaired financing	**31,161**	28,770	**31,161**	28,770
Net gain on disposal of land	**31**	5,841	**31**	5,841
Other incomes	**2,854**	1,740	**2,849**	1,241
Dividend income	**59**	37	**59**	37
	34,105	36,388	**34,100**	35,889

34. OPERATIONAL EXPENSES

	GROUP		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Personnel expenses	**35,251**	23,693	**35,251**	23,693
Other expenses	**39,992**	28,121	**39,986**	27,582
	75,243	51,814	**75,237**	51,275
Personnel expenses				
Salaries and compensations	**25,204**	17,878	**25,204**	17,878
Allowance and bonuses	**6,510**	3,790	**6,510**	3,790
Defined contribution plan	**3,164**	1,753	**3,164**	1,753
Social security contributions	**361**	254	**361**	254
Other staff related costs	**12**	18	**12**	18
	35,251	23,693	**35,251**	23,693

The number of employees (excluding the Board Members of Co-opbank) for the Group and Co-opbank is 596 (2018: 461).

Other expenses

Included in this item are:

Auditors' remuneration	**150**	80	**150**	80
Allowance for Board Members of Co-opbank (Note 35)	**543**	510	**543**	510
Allowance for the Shariah Committee Members	**55**	58	**55**	58
Allowance for the Internal Audit Committee Members	**65**	46	**65**	46
Finance costs	**424**	263	**424**	263
Premise rental	**2,788**	1,429	**2,788**	1,429
Depreciation	**4,467**	4,402	**4,467**	4,402

35. ALLOWANCE FOR BOARD MEMBERS OF CO-OPBANK AND REMUNERATION FOR THE PRESIDENT/CEO

CO-OPBANK 2019	Fixed Allowance RM'000	Meeting Allowance RM'000	Total RM'000
Haji Kamari Zaman bin Juhari	**48**	**21**	**69**
Hajah Nor Hidayah binti Omar	**41**	**21**	**62**
Haji Omar bin Haji Mat Som	**41**	**21**	**62**
Yunus bin Kasim	**40**	**21**	**61**
Ahmad bin Haji Atan	**38**	**21**	**59**
Mohd Shapie bin Idris	**38**	**21**	**59**
Datin Seri Paduka Dr. Hajah Jamilah binti Din	**38**	**20**	**58**
Prof. Madya Dr. Zainal Amin bin Ayub	**38**	**18**	**56**
Dato' Haji Yusof bin Abdul Rahman	**21**	**8**	**29**
Datuk Haji Yusra bin Sabar	**18**	**10**	**28**
	361	**182**	**543**

	Salary RM'000	Allowance RM'000	Bonus RM'000	Defined Contribution Plan RM'000	Total RM'000
PRESIDENT/CEO					
Mohd Nor bin Abd Razak	455	44	163	80	742

CO-OPBANK 2018	Fixed Allowance RM'000	Meeting Allowance RM'000	Total RM'000
Haji Kamari Zaman bin Juhari	48	16	64
Haji Omar bin Haji Mat Som	40	13	53
Yunus bin Kasim	38	13	51
Datuk Haji Yusra bin Sabar	36	13	49
Ahmad bin Haji Atan	36	12	48
Hajah Nor Hidayah binti Omar	36	14	50
Dato' Mangsor bin Saad	36	13	49
Mohd Shapie bin Idris	36	13	49
Datin Seri Paduka Dr. Hajah Jamilah binti Din	36	12	48
Prof. Madya Dr. Zainal Amin bin Ayub	36	13	49
	378	132	510

	Salary RM'000	Allowance RM'000	Bonus RM'000	Defined Contribution Plan RM'000	Total RM'000
PRESIDENT/CEO					
Mohd Nor bin Abd Razak	391	44	100	65	600

36. COMPENSATION FOR KEY MANAGEMENT

Key management is defined as those individuals who hold the power and responsibility to plan, direct and control the activities of Co-opbank whether directly or indirectly. The key management consists of the Board Members and President/ Chief Executive Officer.

The compensation for the key management of Co-opbank is as follows:

	CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Compensation for key management	**1,285**	1,110

37. CAPITAL ADEQUACY

	CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Capital adequacy ratio for Co-opbank is as follows:		
Capital level 1		
Member share capital	**654,404**	417,708
Share Redemption Fund	**4,025**	7,540
Retained earnings	**19,983**	17,632
Other reserves	**72,692**	61,599
Total capital level 1	**751,104**	504,479
Capital level 2		
iRCPS	**252,191**	241,882
General provisions for financing and advances	**12,553**	12,553
Grants	**300**	300
Total capital level 2	**265,044**	254,735
Overall Capital Base	**1,016,148**	759,214
Analysis of risk weighted assets in various risk weigthed categories:		
Total assets provided 20% risk weighted	**156,840**	137,423
Total assets provided 50% risk weighted	**10,665**	8,782
Total assets provided 100% risk weighted	**3,038,869**	2,541,220
Off Balance Sheet assigned 100% risk weighted	**24,220**	26,640
Capital charge for operational risk	**243,755**	-
	3,474,349	2,714,065
Capital Ratio		
Core capital ratio	**21.62%**	18.59%
Risk weighted capital ratio	**29.25%**	27.97%

38. CAPITAL COMMITMENT

	CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Capital commitment approved and contracted	**73,185**	52,508

39. FINANCIAL INSTRUMENTS

a) Objectives and policies of financial risk management

The objective and policy of the financial risk management of the Group and Co-opbank are to ensure that there are adequate financial resources for the operational development of the Group and Co-opbank while managing the financial risks, interest rate risks, market risks, credit risks, liquidity and cash flows risks.

The main objective of financial risk management is to ensure that financial losses and risks are tackled immediately so that losses can be contained at an acceptable level. The risks are regularly controlled and monitored in line with the strategies set by the Assets and Liabilities Committee (ALCO).

b) Financial Assets

The main financial assets of the Group and Co-opbank are cash and short term funds, deposits and placements with financial institutions, business securities, investment securities, other investments, financing and advances, business receivables and other receivables. The main financial asset for Co-opbank also include amounts due from subsidiaries. Accounting policies related to the main financial assets are stated in Note 2.

c) Financial liabilities and equity instruments

Liability and equity instruments are classified as either equity or liability according to the essence of the contract arrangement. The main financial liabilities of the Group are customer deposits and savings, business payables, and other liabilities stated as nominal value. The financial liabilities of Co-opbank also include amounts due to subsidiaries. The equity instrument is recorded at net revenue from direct cost of issuance.

d) Fair values

The carrying amount for cash and cash equivalents, trade receivables and other receivables, trade payables and other payables approximate the fair value due to the short term features of these financial instruments.

39. FINANCIAL INSTRUMENTS (CONT.)

d) Fair values (cont.)

The fair value aggregates for other financial assets and liabilities shown in the statement of financial position are as follows:

	GROUP		CO-OPBANK	
2019	**Carrying Value RM'000**	**Fair Value RM'000**	**Carrying Value RM'000**	**Fair Value RM'000**
Assets				
Financial Assets				
Available-for-Sale	**294,152**	**294,152**	**294,152**	**294,152**
Held-to-Maturity	**29,749**	**29,749**	**29,749**	**29,749**
Financing and Advances	**2,977,686**	**2,977,686**	**2,977,686**	**2,977,686**
Cash and short term funds	**153,986**	**153,986**	**153,864**	**153,864**
Deposits and placements in financial institutions	**720,300**	**720,300**	**720,300**	**720,300**
Liabilities				
Deposits from Customer	**3,184,071**	**3,184,071**	**3,184,071**	**3,184,071**

	GROUP		CO-OPBANK	
2018	**Carrying Value RM'000**	**Fair Value RM'000**	**Carrying Value RM'000**	**Fair Value RM'000**
Assets				
Financial Assets				
Available-for-Sale	201,329	201,329	201,329	201,329
Held-to-Maturity	29,749	29,749	29,749	29,749
Financing and advances	2,494,165	2,494,165	2,494,165	2,494,165
Cash and short term funds	190,549	190,549	190,498	190,498
Deposits and placements in financial institutions	582,390	582,390	582,390	582,390
Liabilities				
Deposits from Customer	2,716,049	2,716,049	2,716,049	2,716,049

The following are the methods and other assumptions used to estimate the fair value of each class of financial instrument:

i) Cash and short term funds

The carrying amounts for cash and short term funds as well as deposits and placements in financial institutions approximate the fair values due to the short maturity term relative to these instruments.

ii) Investments

The estimated fair value for the publicly traded instrument is based on the issued market price. For other unissued instruments, a reasonable estimate for the fair value was made based on the expected cash flows or the net asset base for each investment.

39. FINANCIAL INSTRUMENTS (CONT.)

d) Fair values (cont.)

iii) Receivable accounts and payable accounts

The historical costs for the carrying amounts of other receivables and payables, subject to the terms of normal trade credits approximate the fair value. The carrying amounts for other receivables and payables are reasonable estimates for the fair values, considering the short maturity term.

40. FINANCIAL RISK MANAGEMENT

40.1 Introduction

The business activities of Co-opbank involve the use of financial instruments that expose Co-opbank to various financial risks mainly the following:

(i) Credit risk

(ii) Liquidity risk

(iii) Market risk

(iv) Operational risk

40.2 Risk management framework

The risk management framework covers the objectives, principles and governance structure of the risk management process in Co-opbank. This enables the identification, assessment, control, measurement and continuous monitoring of all material risks within Co-opbank.

The risk management of Co-opbank is based on the principles below:

- Coordination between the risk taking activities and the risk appetite of Co-opbank.
- Making decisions by considering the existing risk levels and understanding their impacts on the profit and survivability of Co-opbank.
- Accountability via risk ownership, control and current profit in the business of Co-opbank as well as the support function.
- Integration of the risk management, compliance and ethical practice of the business into the culture of Co-opbank.

"The business strategy and risk taking activities must always be within the capacity of Co-opbank. It is achieved by solidifying the six dimensions of Risk Governance below:

Capital Adequacy and Shareholder Value; Reputation as an Islamic Co-operative Bank; Assets Quality; Liquidity and Operational Durability."

40. FINANCIAL RISK MANAGEMENT (CONT.)

40.2 Risk management framework (cont.)

Risk Governance

Co-opbank manages its risks in accordance to the "Three Lines of Defense", which puts accountability and ownership as close as possible to where risks exist on top of ensuring independent and adequate monitoring levels.

The "Three Lines of Defense" are made up of the following components:

i. First Line of Defense - Notification of risk decision by the business units

The business units are responsible for identifying, managing and reporting their own risks. At this level, risk awareness is applied beginning from the risk-taking unit so that Risk Management is incorporated in every work process executed.

ii. Second Line of Defense - Monitoring by the Risk Management and Compliance

Risk Management and Compliance supports the business unit as well as examines and reports the key risks to the Management and Board of Directors. By doing so, Risk Management and Compliance provides its support to the Chairman and Board of Directors in fulfilling their supervisory function.

iii. Third Line of Defense - Independent Review by the Internal Audit

Internal Audit carries out assessment quality assurance, to ensure that the risk taking activities are in line with the set standards. Internal Audit gives improvement suggestions when necessary. It complements the support provided to the Management and Board Audit Committee in the risk monitoring function.

40.3 Credit risks

Credit risk entails the risk of financial and non-financial loss if any customer, client or business partner fails to fulfill the obligations of their contract via financing, hedging, Co-opbank trading and investment activities.

Retail credit, co-operative and corporate exposures in Co-opbank are controlled by stringent credit policies and underwriting criteria. The credit process of Co-opbank is in line with the best industrial practices which emphasise on individual accountability with clear responsibilities where credit administration, early monitoring and recovery are independent of the Business Unit.

To improve credit risk management, the Risk Management Department of Co-opbank is involved in verifying the implementation of impairment provisions for financing and investment activities that may failing their obligations by the business partners. This is a control measure so that reasonable actions are taken on impaired financing.

40.3.1 Credit risk management

Included in the credit risk management of Co-opbank are the preparation of comprehensive credit risk policies, guidelines and procedures that document financing standards, rating of credit risks, acceptable valuations and collaterals as well as compliance to legislative and statutory requirements. The policies are reviewed regularly to ensure they remain relevant.

Risk Management is responsible for drafting and examining the policies, guidelines and procedures of credit risk as well as monitoring the credit portfolio. Risk Management also performs independent credit valuations to assess the quality of the credit suggestion by the Business Unit for co-operative and corporate customers.

40. FINANCIAL RISK MANAGEMENT (CONT.)

40.3 Credit risks (cont.)

40.3.1 Credit risk management (cont.)

Risk Management also prepares a report to be presented to the Board of Directors and Senior Management. This report contains information about identified credit risk factors. With this information, the Board of Directors and Senior Management can identify negative credit risk trends, take corrective actions and draft reasonable business strategies.

40.3.2 Financing for retail customers and small and medium industries

Financing given to retail customers is studied individually by assessing their repayment history and current repayment capability. This process is controlled by the Retail Credit Risk Policy, Product Policy and assessed using the credit scoring system.

The authority and personnel approving the credit are responsible to ensure that the credit risk is fully assessed and that all material information related to the customer's credit is included in the financing application.

40.3.3 Financing for co-operative and corporate clients

Credit given to co-operative and corporate clients is assessed individually based on the policies and level of risk taking willingness. Risk Management carries out independent assessments on all credit suggestions by co-operative and corporate customers before they are approved.

Risk Management has reviewed and improved the credit scoring for co-operative and corporate financing and of which has been utilised in the first quarter of 2019. The improvement is to ensure that Co-opbank continues to enhance the quality of the approved co-operative and corporate financing.

40.3.4 Purchase of investment securities

The credit quality of financial instruments are assessed based on the valuation of external credit agencies. The review and monitoring of portfolios is regularly carried out to ensure that exposures are managed effectively and that risk concentration is monitored at all times.

40.3.5 Collateral on financing and advances

To reduce the credit risk on the financing and advances given to customers, collaterals are obtained as follows:

i) Home financing - collateral on housing property

ii) Financing of commercial land - collateral on property being financed

iii) Other financing and advances - collateral on business assets such as premises and properties

40. FINANCIAL RISK MANAGEMENT (CONT.)

40.3 Credit risks (cont.)

40.3.6 Maximum exposure on credit risk

For assets in the statement of financial position, exposure to credit risk is equivalent to the carrying amount. For credit commitment, maximum exposure to credit risk entails the overall total of financing not issued to customers.

The table below shows the maximum exposure to credit risk for Co-opbank for the financial instruments on and off the balance sheets.

	GROUP		CO-OPBANK	
	2019 RM'000	**2018 RM'000**	**2019 RM'000**	**2018 RM'000**
Assets				
Cash and short term funds	**153,986**	190,549	**153,864**	190,498
Deposits and placements in financial institutions	**720,300**	582,390	**720,300**	582,390
Financial assets available-for-sale	**294,152**	201,329	**294,152**	201,329
Financial assets held-to-maturity	**29,749**	29,749	**29,749**	29,749
Financing and advances	**2,977,686**	2,494,165	**2,977,686**	2,494,165
Other receivables	**68,673**	72,208	**68,227**	71,691
	4,244,546	3,570,390	**4,243,978**	3,569,822
Commitment				
Undrawn financing	**73,185**	52,508	**73,185**	52,508
Total credit risk exposure	**4,317,731**	3,622,898	**4,317,163**	3,622,330

40. FINANCIAL RISK MANAGEMENT (CONT.)

40.3 Credit risks (cont.)

40.3.7 Credit risk exposure on financing and advances

	GROUP/ CO-OPBANK 2019 RM'000	2018 RM'000
At amortised cost		
Not overdue and not impaired		
0 month	**2,875,598**	2,415,615
	2,875,598	2,415,615
Overdue but not impaired		
1 month	**31,544**	44,330
2 months	**31,557**	14,503
3 months	**38,987**	19,717
	102,088	78,550
Overdue and impaired		
4 months and above	**91,515**	78,381
	91,515	78,381
Gross financing and advances	**3,069,201**	2,572,546
Less:		
Impairment on individual assessment	**17,195**	1,108
Impairment on collective assessment	**61,767**	64,720
General provisions	**12,553**	12,553
	91,515	78,381
	2,977,686	2,494,165

40. FINANCIAL RISK MANAGEMENT (CONT.)

40.3 Credit risks (cont.)

40.3.8 Credit risk exposure on investment securities

GROUP/CO-OPBANK 2019	Financial assets available-for-sale RM'000	Financial assets held-to-maturity RM'000	Total RM'000
Securities with ratings			
Islamic debt securities			
Grade AA2	**32,858**	**-**	**32,858**
Grade C1	**-**	**29,749**	**29,749**
Grade GG	**200,000**	**-**	**200,000**
	232,858	**29,749**	**262,607**
Securities without ratings			
Issuance of government investments	**60,000**	**-**	**60,000**
Shares			
Quoted shares	**639**	**-**	**639**
Unquoted shares	**655**	**-**	**655**
	294,152	**29,749**	**323,901**

2018	Financial assets available-for-sale RM'000	Financial assets held-to-maturity RM'000	Total RM'000
Securities with ratings			
Islamic debt securities			
Grade AAA	40,000	-	40,000
Grade AA1	-	29,749	29,749
Grade AA2	29,974	-	29,974
Grade GG	115,000	-	115,000
	184,974	29,749	214,723
Securities without ratings			
Issuance of government investments	15,000	-	15,000
Shares			
Quoted shares	700	-	700
Unquoted shares	655	-	655
	201,329	29,749	231,078

40. FINANCIAL RISK MANAGEMENT (CONT.)

40.4 Liquidity risk

Liquidity risk is defined as the current risk or future risk on Co-opbank arising from the inability to fulfill the requirements of the financing or obligations which could affect the daily operations, reputation of Co-opbank and cause losses. To manage this situation, Co-opbank utilises the Liquid Asset Ratio (LAR) measurement made compulsory by the regulatory body, on top of using other liquidity ratios such as the New Liquidity Framework (NLF) and the Liquidity Coverage Ratio (LCR) as the liquidity control and monitoring of Co-opbank.

40.4.1 Liquidity risk management

The main measure taken by Co-opbank in managing liquidity risk is the net liquid asset to customer deposit ratio.

Compliance to this ratio is a statutory requirement to ensure that Co-opbank has adequate net liquid assets. These net liquid assets include all assets that are convertible to cash such as deposit placements in other financial institutions and security investments with GG ratings and above.

To improve liquidity management, Risk Management adopts the New Liquidity Framework (NLF) to measure internal liquidity risk as an alternative measure to the net liquid asset ratio (LAR). The New Liquidity Framework is used to measure the capability of Co-opbank in managing short-term and medium-term liquidity requirements. GP11B : Liquidity Framework issued by SKM is used as reference in implementing NLF since January 2019.

Besides that, Co-opbank since October 2019 has begun to monitor the need for utilising the Liquidity Coverage Ratio (LCR) which is currently practiced by banks in Malaysia for measuring liquidity based on the LCR policies issued by BNM on 25 August 2016. LCR is used to measure the capability of Co-opbank in managing liquidity in the scenario of serious liquidity stress within a period of 30 days.

The detailed ratios reported as net liquid assets to customer deposits at the end of the reporting period and for the year are as below:

	GROUP/ CO-OPBANK	
	2019 RM'000	**2018 RM'000**
Average for the year	**826,853**	740,078
Maximum for the year	**957,811**	813,213
Minimum for the year	**723,598**	671,183

40.4.2 Liquidity risk for assets and liabilities

The main core of liquidity management is the capability of Co-opbank in ensuring adequate liquidity in the short, medium, and long-term. The one-year projection on the maturity of the asset profile, liability and off-balance sheet commitment owned by Co-opbank is used for measuring short-term and long-term liquidity.

Besides that, liquidity management also ensures that Co-opbank has adequate liquidity up until 30 days in the scenario of serious liquidity stress.

Focus is given on the capability of Co-opbank in adapting the short-term liquidity arising from matured obligations with matured assets with adequate liquidity followed by short-term valuation on liquidity up to one year.

The main basis for determining the appropriate time interval is the contractual maturity i.e. when the cash flow from matured assets is usable for Co-opbank to grow its business.

40. FINANCIAL RISK MANAGEMENT (CONT.)

40.4 Liquidity risk (cont.)

40.4.3 Liquidity risks for assets and liabilities in terms of the remaining contracted maturities

	Not Exceeding 1 Month RM'000	Between 1-3 Months RM'000	Between 3-6 Months RM'000	6 Months - 1 Year RM'000	Exceeding 1 Year RM'000	Total RM'000
2019						
Assets						
Cash and short term funds	**153,864**	**-**	**-**	**-**	**-**	**153,864**
Placements in financial institutions	**398,335**	**53,935**	**5,189**	**13,580**	**249,261**	**720,300**
Investment securities	**-**	**-**	**-**	**5,053**	**318,848**	**323,901**
Financing and advances	**43,010**	**86,020**	**129,031**	**265,229**	**2,454,396**	**2,977,686**
Other receivables	**3,976**	**3,090**	**12,758**	**15,547**	**35,373**	**70,744**
	599,185	**143,045**	**146,978**	**299,409**	**3,057,878**	**4,246,495**
Liabilities						
Deposits from customers	**1,073,380**	**760,342**	**575,822**	**640,515**	**134,012**	**3,184,071**
Other payables	**9,978**	**8,515**	**2,619**	**16,327**	**16,923**	**54,362**
	1,083,358	**768,857**	**578,441**	**656,842**	**150,935**	**3,238,433**
2018						
Assets						
Cash and short term funds	190,498	-	-	-	-	190,498
Placements in financial institutions	244,939	89,063	11,797	24,008	212,583	582,390
Investment securities	-	-	-	-	231,078	231,078
Financing and advances	34,902	69,805	104,707	215,232	2,069,519	2,494,165
Other receivables	10,889	38,997	2,699	1,123	20,573	74,281
	481,228	197,865	119,203	240,363	2,533,753	3,572,412
Liabilities						
Deposits from customers	1,171,864	610,737	348,370	382,596	202,482	2,716,049
Other payables	90,492	1,293	3,123	4,971	14,437	114,316
	1,262,356	612,030	351,493	387,567	216,919	2,830,365

40. FINANCIAL RISK MANAGEMENT (CONT.)

40.5 Market Risk

40.5.1 Exposure to market risk

Co-opbank manages market risks by dividing exposures to market risks among trade and non-trade portfolios. Trade portfolios especially those held by the Treasury consist of financial assets that are managed based on fair value.

Several risk measurement techniques are used to measure and determine changes in market value and the extent of market risk such as Value at Risk (VaR), Modified Duration and Present Value on One Basis Point (PV01).

The management of market risk is generally under the authority of the ALCO.

40.5.2 Exposure to profit rate

Among other control measures to ensure that market risk exposures are kept at tolerable levels of the stress test, stringent product approval procedures and listing of tradeable instruments are carried out.

The results of the stress test are issued monthly to determine the impact of the changes on profit rate and other risk factors on profit.

The stress test assesses the financial impact of extreme scenarios identified on market risk exposures on Co-opbank.

40. FINANCIAL RISK MANAGEMENT (CONT.)

40.5 Market Risk (cont.)

40.5.2 Exposure to profit rate (cont.)

	Not exceeding 1 month RM'000	Exceeding 1 month - 1 year RM'000	Exceeding 1 year RM'000	Non-sensitivity profit rate RM'000	Total RM'000
2019					
Assets					
Short term cash	153,864	-	-	-	153,864
Deposits and placements	450,168	71,000	199,132	-	720,300
Investment securities	-	-	-	323,901	323,901
Financing and advances	43,010	480,280	2,545,912	(91,516)	2,977,686
Inventories	-	-	-	1,983	1,983
Land for development	-	-	-	534	534
Other receivables	-	-	-	68,227	68,227
Property, plant and equipment	-	-	-	43,107	43,107
Total Assets	647,042	551,280	2,745,044	346,236	4,289,602
Liabilities					
Deposits from customers	1,132,322	1,929,799	121,950	-	3,184,071
External financing	-	1,379	8,073	-	9,452
Other payables	-	44,910	-	-	44,910
	1,132,322	1,976,088	130,023	-	3,238,433
Shareholders' equity and other reserves	-	-	-	1,051,169	1,051,169
Total liabilities and shareholders' equity	1,132,322	1,976,088	130,023	1,051,169	4,289,602
Profit rate difference on statement of financial position	(485,280)	(1,424,808)	2,615,021	(704,933)	-

The effective profit rate is between 2% to 10% for assets while for liabilities it is between 1% to 5%.

40. FINANCIAL RISK MANAGEMENT (CONT.)

40.5 Market Risk (cont.)

40.5.2 Exposure to profit rate (cont.)

	Not exceeding 1 month RM'000	Exceeding 1 month - 1 year RM'000	Exceeding 1 year RM'000	Non-sensitivity profit rate RM'000	Total RM'000
2018					
Assets					
Short term cash	190,498	-	-	-	190,498
Deposits and placements	245,412	89,206	247,772	-	582,390
Investment securities	-	-	-	231,078	231,078
Financing and advances	34,902	389,744	2,069,597	(78,381)	2,494,165
Inventories	-	-	-	2,053	2,053
Land for development	-	-	-	537	537
Other receivables	-	-	-	71,691	71,691
Property, plant and equipment	-	-	-	37,728	37,728
Total Assets	470,812	478,950	2,317,369	343,009	3,610,140
Liabilities					
Deposits from customers	1,218,377	1,303,584	194,088	-	2,716,049
External financing	-	61,371	9,404	-	70,775
Other payables	-	43,541	-	-	43,541
	1,218,377	1,408,496	203,492	-	2,830,365
Shareholders' equity and other reserves	-	-	-	779,775	779,775
Total liabilities and shareholders' equity	1,218,377	1,408,496	203,492	779,775	3,610,140
Profit rate difference on the statement of financial position	(747,565)	(929,546)	2,113,877	(436,766)	-

The effective profit rate is between 2% to 10% for assets while for liabilities it is between 1% to 5%.

40. FINANCIAL RISK MANAGEMENT (CONT.)

40.6 Operational Risk

Operational Risk entails losses due to weaknesses arising from internal control, human resource, systems, external factors and legislatives but excluding strategic and reputational risks.

Operational Risk Management is a discipline that systematically identifies the source of failure in the daily operations of the organisation, evaluates loss potentials and assumes appropriate measures to minimise the effect of the loss.

40.6.1 Importance of Operational Risk

The rising need to improve efficient Operational Risk Management is driven by several factors:

- Significant operational losses potentially incurred as a financial institution;
- Requirement for new rules and international best practices;
- Rapid changes in business environment;
- Growth requirements to optimise economic capital and to measure performance;
- Returns risk rate related to market factors that influence the returns rate on assets against the returns rate for investment account holders;
- Disposed commercial risks related to market factors that influence the returns rate on assets against the returns rate for shareholders;
- Operational risk in the form of fiduciary risk related to Shariah non-compliance.

40.6.2 Importance of managing Shariah Risk

Shariah Compliance Risk Management refers to a function that identifies, measures, monitors and controls Shariah non-compliance risks for the purpose of minimising risks arising from the breach of Shariah principles due to operational weaknesses. Shariah Compliance Risk Management also refers to the initiative of continuously developing and improving the Shariah Compliance Risk Management Framework and policies as well as other risk management procedures relevant to the Islamic banking business including customising relevant policies to be implemented by Co-opbank.

The function of the Shariah Department along with the Risk Management Department as the second line of defence serves to provide independent supervision so as to ensure compliance to the Shariah-related regulatory guidelines.

The Shariah Compliance Risk Management Framework provides risk assessment policies and assessment of control effectiveness (with focus on unique risks to Islamic Banking especially Shariah compliance risks) during the development of new businesses, products or services and launching of products as part of the risk assessment process.

The continuous Shariah risk supervision and control will improve the efficacy of the Islamic banking business risk management and Shariah non-compliance risk apart from ensuring that Co-opbank remains within the set risk threshold and is capable of avoiding the cleansing of *'syubhah'* income via the withdrawal of income recognition due to Shariah non-compliance.

40. FINANCIAL RISK MANAGEMENT (CONT.)

40.7 Capital Management

The objective of Co-opbank in capital management covers a much wider concept than equity in the statement of financial position, among else:

i) To comply with the capital requirements set by the banking market regulator where the entity of Co-opbank is operating;

ii) To safeguard the capability of Co-opbank to continuously deliver returns for the shareholders and profits for the stakeholders; and

iii) To maintain a robust capital base in supporting business development.

Capital adequacy and the usage of regulatory capital are monitored daily by the management of Co-opbank, using techniques that are based on the guidelines set under the New Liquidity Framework developed by BNM. All the needed information is filed with BNM at each month.

Co-opbank maintains the ratio of total regulatory capital against risk weighted assets above minimum level as agreed with BNM taking into consideration the risk profiles of Co-opbank. The requirements for regulatory capital are strictly complied with for the management of economic capital.

The regulatory capital of Co-opbank consists of two tiers:

i) Tier 1 capital: members' share capital, statutory reserves, capital reserves and retained profits;

ii) Tier 2 capital: iRCPS, collective impairment allowance for non-impaired financings and regulatory reserves.

Banking operations are categorised as either trade book or banking book, and the risk weighted assets are determined according to specific requirements so as to reflect the different levels of risks related to the assets and unrecognised exposures in the statement of financial position.

The policy of Co-opbank is to retain a strong capital base to ensure the confidence of investors, payables and the market apart from retaining business development in the future. Capital level impact on shareholder returns is also recognised and Co-opbank also recognises the need to maintain balance between achievable higher returns with high rate of indebtedness as well as advantages and assurances that can be acquired from a good capital standing.

Capital Adequacy Ratio

Co-opbank is required to comply with the core capital ratio and risk weighted capital adequacy ratio set by the governing body. Co-opbank has complied with most of the capital ratios set throughout the period.

	CO-OPBANK	
	2019	**2018**
Liquidity Asset Ratio	**26.8%**	25.0%
Financing to Deposit Ratio	**96.4%**	93.4%
Financing Loss Coverage Ratio	**70.1%**	106.8%

40. FINANCIAL RISK MANAGEMENT (CONT.)

40.8 Compliance

Co-opbank has internal policies, rules and procedures to guarantee that the management is in compliance with the laws and regulations related to customers and business partners.

Besides that, the Compliance Department independently monitors and assesses the extent to which Co-opbank's operations are in compliance with the set rules, acts, policies and procedures. Co-opbank is committed in achieving the highest performance and ethical standards, as well as compliance to legal requirements, rules and professional standards. The external aspects of the Compliance Department is especially related to the acceptance of new customers, supervision of financial transactions and prevention of money laundering at the Co-opbank level.

In addition, it also involves interests and awareness, for example, financial rules, compliance procedures and reports to the regulatory body. The Compliance Report to the Senior Management and Full Board Members is a method of regulation and supervision that supports the independence of the function of the Compliance Department.

41. COMPARATIVE FIGURES

The preparation of the financial statement this year is in accordance to the format proposed by SKM i.e. for co-operatives that are engaged in banking activities and comply to the MFRSs.

These comparative figures have been re-classified and/or modified so as to align them with the performance of the current year according to the guidelines issued.

DIREKTORI
DIRECTORY

IBU PEJABAT/HEADQUARTERS
Tingkat 6, No. 27, Wisma JCBNext
Lorong Medan Tuanku 1
Off Jalan Sultan Ismail
50300 Kuala Lumpur
Tel : 03-2692 7650
Faks/Fax : 03-2694 7652

BUTTERWORTH
43-45, Wisma Co-opbank Pertama
Jalan Selat, Taman Selat
12000 Butterworth, Pulau Pinang
Tel : 04-333 7424
Faks/Fax : 04-331 8176

KEPALA BATAS
30, Wisma Co-opbank Pertama
Jalan Usahawan 2
Kompleks Perniagaan Kepala Batas
13200 Kepala Batas, Pulau Pinang
Tel : 04-575 1199
Faks/Fax : 04-575 1794

NIBONG TEBAL
26, Jalan Sungai Bakap
Taman Merbah
14300 Nibong Tebal, Pulau Pinang
Tel : 04-593 5007
Faks/Fax : 04-593 5961

BAYAN BARU
118, Wisma Co-opbank Pertama
Jalan Mayang Pasir
Taman Sri Tunas
11950 Bayan Baru, Pulau Pinang
Tel : 04-643 9790
Faks/Fax : 04-644 6181

SUNGAI PETANI
16, Wisma Co-opbank Pertama
Jalan Legenda 2, Legenda Heights
08000 Sungai Petani, Kedah
Tel : 04-423 0853
Faks/Fax : 04-423 1361

TAIPING
159-161, Jalan Barrack
34000 Taiping, Perak
Tel : 05-807 7058
Faks/Fax : 05-807 7078

ALOR SETAR
59, Wisma Co-opbank Pertama
Pekan Simpang Kuala
05400 Alor Star, Kedah
Tel : 04-771 7650
Faks/Fax : 04-771 7653

IPOH
C-G-1, Wisma Co-opbank Pertama
Greentown Square
Jalan Dato' Seri Ahmad Said
30450 Ipoh, Perak
Tel : 05-254 7650
Faks/Fax : 05-243 4267

KANGAR
346, Jalan Baru Kangar-Alor Setar
Taman Mutiara
01000 Kangar, Perlis
Tel : 04-977 7650
Faks/Fax : 04-976 7655

SHAH ALAM
2, Jalan Tengku Ampuan Zabedah D9/D, Seksyen 9
40100 Shah Alam, Selangor
Tel : 03-5511 7650
Faks/Fax : 03-5510 7650

KOTA BHARU
PT 1562, Persiaran KK 6
Bandar Baru Kubang Kerian
16150 Kota Bharu, Kelantan
Tel : 09-766 7650
Faks/Fax : 09-748 7650

TANAH MERAH
15, Jalan Humaira 2
17500 Tanah Merah, Kelantan
Tel : 09-954 4636
Faks/Fax : 09-954 4951

KUANTAN
16, Jalan Putra Square 1, Putra Square
25200 Kuantan, Pahang
Tel : 09-517 3650
Faks/Fax : 09-517 3651

KUALA LUMPUR
Tingkat 1, No. 27, Wisma JCBNext
Lorong Medan Tuanku 1
Off Jalan Sultan Ismail
50300 Kuala Lumpur
Tel : 03-2698 7650
Faks/Fax : 03-2694 7651

MELAKA
27, Jalan Komersial
Kota Fesyen MITC
75450 Ayer Keroh, Melaka
Tel : 06-234 7650
Faks/Fax : 06-234 3650

JOHOR BAHRU
45, Wisma Co-opbank Pertama
Jalan Padi Emas 1/3
Bandar Baru Uda
81200, Johor Bahru, Johor
Tel : 07-244 6650
Faks/Fax : 07-244 6651

PUTRAJAYA
25, Jalan P8G1, Presint 8
62250 Putrajaya, Wilayah Persekutuan
Tel : 03-8861 8650
Faks/Fax : 03-8861 8651

KUCHING
Lot 423 & 424, Jalan Kulas
93400 Kuching, Sarawak
Tel : 082-257 650
Faks/Fax : 082-250 651

KUALA TERENGGANU
1553, Tingkat Bawah & Tingkat 1
Jalan Masjid Abidin
20100 Kuala Terengganu, Terengganu
Tel : 09-626 7650
Faks/Fax : 09-626 7657

DUNGUN
Lot 7933, Jalan Baru Pak Sabah
23000 Kuala Dungun, Terengganu
Tel : 09-845 7650
Faks/Fax : 09-845 7651

SEREMBAN
8, Jalan S2 B15
Pusat Dagangan Seremban 2
70300 Seremban 2, Negeri Sembilan
Tel : 06-601 9650
Faks/Fax : 06-601 7651

PORT DICKSON
8, Lot 20, Bandar Port Dickson
Jalan Pantai (Jalan Dato Abdul Samad)
71000 Port Dickson, Negeri Sembilan
Tel : 06-647 7650
Faks/Fax : 06-646 6951

KOTA KINABALU
Lot No. 2, A-0-1 & A-1-1, Blok A
Alamesra Plaza Utama
Lorong Plaza Utama 3, Jalan Sulaman
88400 Kota Kinabalu, Sabah
Tel : 088-487 650
Faks/Fax : 088-487 530

KUALA SELANGOR
19-G & 1, Jalan Bendahara 1/1
Taman Bendahara
45000 Kuala Selangor, Selangor
Tel : 03-3289 7560
Faks/Fax : 03-3289 5650

BATU PAHAT
12, Jalan Setia Jaya, Taman Setia Jaya
83000 Batu Pahat, Johor
Tel : 07-433 7560
Faks/Fax : 07-437 7650

TEMERLOH
17, Jalan Sudirman
28000 Temerloh, Pahang
Tel : 09-290 8650
Faks/Fax : 09-290 8651

www.cbp.com.my

KOPERASI CO-OPBANK PERTAMA MALAYSIA BERHAD (1146)
Tingkat 1, Wisma JcbNext
No 27, Lorong Medan Tuanku 1
Off, Jalan Sultan Ismail
50300 Kuala Lumpur

Tel : 03-2692 7650
Faks : 03-2694 7650